Legislative Oversight Committee

Monday, November 13, 2017

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South Carolina House of Representatives



Legislative Oversight Committee

Monday, November 13, 2017 Room 110 - Blatt Building 10:30 a.m.

Pursuant to Committee Rule 4.9, S.C. ETV shall be allowed access for internet streaming whenever technologically feasible.

AGENDA

- I. Approval of minutes
- II. Discussion of the following:
 - Law Enforcement and Criminal Justice Subcommittee's Study of the Department of Public Safety (study presentation made to the full Committee on August 16, 2017; further discussion on October 16, 2017)
- III. Beginning at 1:00 p.m., an opportunity for agency heads of the Commission for Minority Affairs and Department of Natural Resources to respond to public comments received on October 16, 2017
- IV. Discussion of the following:
 - Executive Subcommittee's Study of the State Election Commission; and
 - Healthcare and Regulatory Subcommittee's Study of the Department of Health and Environmental Control (study presentation made to the full Committee on October 16, 2017); and
 - any other studies of agencies, if notice is received on or before November 13, 2017, in accordance with Standard Practice 12.5
- V. Discussion of Committee administrative matters
- VI. Adjournment

Chair Wm. Weston J. Newton

First Vice-Chair: Laurie Slade Funderburk

Katherine E. (Katie) Arrington Gary E. Clary MaryGail K. Douglas Phyllis J. Henderson Joseph H. Jefferson Jr. Mandy Powers Norrell J. Todd Rutherford Tommy M. Stringer Bill Taylor

Jennifer L. Dobson Research Director

Cathy A. Greer Administration Coordinator

Legislative Oversight Committee



South Carolina House of Representatives

Post Office Box 11867 Columbia, South Carolina 29211 Telephone: (803) 212-6810 • Fax: (803) 212-6811

Room 228 Blatt Building

William K. (Bill) Bowers Neal Collins Raye Felder William M. "Bill" Hixon Robert L. Ridgeway III James E. Smith Jr. Edward R. Tallon Sr. Robert Q. Williams

Charles L. Appleby IV Legal Counsel

Carmen J. McCutcheon Simon Research Analyst/Auditor

Kendra H. Wilkerson Fiscal/Research Analyst

Legislative Oversight Committee Meeting

Monday, October 16, 2017 Blatt Building Room 110 1:00 p.m.

Archived Video Available

I. Pursuant to House Legislative Oversight Committee Rule 6.8, South Carolina ETV was allowed access for streaming the meeting. You may access an archived video of this meeting by visiting the South Carolina General Assembly's website (http://www.scstatehouse.gov) and clicking on *Committee Postings and Reports*, then under *House Standing Committees* click on *Legislative Oversight*. Then, click on *Video Archives* for a listing of archived videos for the Committee.

Attendance

I. The House Legislative Oversight Committee was called to order by Chair Wm. Weston J. Newton on Monday, October 16, 2017, in Room 110 of the Blatt Building. All members of the Committee were present for all or a portion of the meeting, except: Representative William K. Bowers, Representative James E. Smith, Jr., and Representative Tommy M. Stringer.

Minutes

- I. House Rule 4.5 requires standing committees to prepare and make available to the public the minutes of committee meetings, but the minutes do not have to be verbatim accounts of meetings.
- II. Representative Gary E. Clary moves to approve the minutes from the Committee's meeting on August 16, 2017. A roll call vote is held, and the motion passes.

| Representative Clary's motion to approve the minutes from the previous meeting: | Yea | Nay | Not Voting: Present | Not Voting: Absent |
|---|--------------|-----|------------------------|-----------------------|
| Katherine E. Arrington | ✓ | | | |
| William K. Bowers | | | | ✓ |
| Gary E. Clary | V | | | |
| Neal Collins | ✓ | | | |
| MaryGail Douglas | ✓ | | | |
| Raye Felder | \checkmark | | | |
| Laurie Slade Funderburk | ✓ | | | |
| Phyllis Henderson | V | | | |
| Bill Hixon | ✓ | | | |
| Joseph H. Jefferson, Jr. | ✓ | | | |
| Mandy Powers Norrell | √ | | | |
| Robert L. Ridgeway, III | ✓ | | | |
| Todd Rutherford | | | | ✓ |
| James E. Smith, Jr. | | | | ✓ |
| Tommy Stringer | | | | ✓ |
| Edward R. Tallon | ✓ | | | |
| Bill Taylor | ✓ | | | |
| Robert Q. Williams | ✓ | | | |
| Wm. Weston J. Newton | ✓ | | | |

Discussion of the Department of Agriculture

- I. Representative Laurie Slade Funderburk provides an overview of the Economic Development, Transportation, and Natural Resources Subcommittee's study of the Department of Agriculture.
 - a. Representative Funderburk moves, pursuant to Committee Standard Practice 13.2.3, that the Committee further evaluate the Subcommittee's recommendations 5, 6, 7 and 11, which were proposed by the agency and include provisions relating to fees. She further moves that the full committee study reflect the portions of those recommendations relating to fees be received for information purposes only as these recommendations may be explored in the budget process.
 - b. Representative Raye Felder asks Representative Funderburk to explain Recommendations 5, 6, 7 and 11.
 - c. A roll call vote is held, and the motion passes.

| Representative Funderburk's motion, pursuant to Committee Standard Practice 13.2.3, that the Committee further evaluate the Subcommittee's recommendations 5, 6, 7 and 11, which were proposed by the agency and include provisions relating to fees. She further moves that the Full Committee study reflect the portions of those recommendations relating to fees be received for information purposes only as these recommendations may be explored in the budget process. | Yea | Nay | Not Voting: Present | Not Voting: Absent |
|--|-----|-----|---------------------------|--------------------------|
| Katherine E. Arrington | ✓ | | | |
| William K. Bowers | | | | ✓ |
| Gary E. Clary | ✓ | | | |
| Neal Collins | ✓ | | | |
| MaryGail Douglas | ✓ | | | |
| Raye Felder | ✓ | | | |
| Laurie Slade Funderburk | ✓ | | | |
| Phyllis Henderson | ✓ | | | |
| Bill Hixon | ✓ | | | |
| Joseph H. Jefferson, Jr. | ✓ | | | |

| Mandy Powers Norrell | ✓ | | |
|-------------------------|---|--|---|
| Robert L. Ridgeway, III | ✓ | | |
| Todd Rutherford | ✓ | | |
| James E. Smith, Jr. | | | ✓ |
| Tommy Stringer | | | ✓ |
| Edward R. Tallon | ✓ | | |
| Bill Taylor | ✓ | | |
| Robert Q. Williams | ✓ | | |
| Wm. Weston J. Newton | ~ | | |

d. Representative Funderburk moves to approve the completed study of the Department of Agriculture. A roll call vote is held, and the motion passes.

| Representative Funderburk's motion to approve the completed study of the Department of Agriculture as amended. | Yea | Nay | Not Voting: Present | Not Voting: Absent |
|--|----------|-----|---------------------------|--------------------------|
| Katherine E. Arrington | ✓ | | | |
| William K. Bowers | | | | ✓ |
| Gary E. Clary | Y | | | |
| Neal Collins | ✓ | | | |
| MaryGail Douglas | ✓ | | | |
| Raye Felder | ✓ | | | |
| Laurie Slade Funderburk | ✓ | | | |
| Phyllis Henderson | ✓ | | | |
| Bill Hixon | ✓ | | | |
| Joseph H. Jefferson, Jr. | ✓ | | | |
| Mandy Powers Norrell | ✓ | | | |
| Robert L. Ridgeway, III | ✓ | | | |
| Todd Rutherford | ✓ | | | |
| James E. Smith, Jr. | | | | ✓ |
| Tommy Stringer | | | | ✓ |
| Edward R. Tallon | ✓ | | | |
| Bill Taylor | ✓ | | | |
| Robert Q. Williams | ✓ | | | |
| Wm. Weston J. Newton | ✓ | | | |

Discussion of the Department of Health and Environmental Control

- I. Representative Phyllis J. Henderson provides an overview of the Healthcare and Regulatory Subcommittee's study of the Department of Health and Environmental Control. Her overview begins before public testimony and resumes after the Committee's receipt of public testimony.
 - a. Members ask questions about various topics, including, but not limited to:
 - i. Hazardous Waste Management Act;
 - ii. Waste Management Research Fund Pinewood;
 - iii. Recommendation 37 Oral Health; and
 - iv. Recommendation 39 Resource for Maintaining Storage.
 - b. Representative Henderson requests that voting on the study occur at the next full committee meeting.

Agency Introductions

- I. Chairman Newton states that an important purpose of this meeting is to hear public testimony regarding the Department of Natural Resources, Office of the Adjutant General, Commission for Minority Affairs, and Patriot's Point Development Authority.
- II. Since no one signed up to speak about Patriot's Point Development Authority and the Office of the Adjutant General, Chairman Newton advises the directors from those agencies that they are free to leave.

Public Testimony

I. Members of the public provide testimony about the Commission for Minority Affairs and Department of Natural Resources. Constituent testimony and Committee minutes summarizing testimony are not the comments or expression of the House Legislative Oversight Committee, any of its Subcommittees, the House of Representatives, or any of these entities staff.

Before each person testifies, Chairman Newton administers an oath to the person. Below are the names of each person who testifies and the time in the archived video at which the testimony begins. The testimony is grouped by the agency about which the testimony relates, instead of the order in which the individuals testify.

Commission for Minority Affairs (CMA)

Chief Louis Chavis (57:52)

Chief Chavis testifies he is the Chief of the Beaver Creek Indian people in Orangeburg County, but he lives in Lexington County. He is an at-large Commissioner on the CMA Board. He testifies that a problem with the CMA is racism - towards him and the Indians. Even with the Inspector General's involvement, he has seen no changes. He testifies that he was not given a chance to participate in CMA's staff evaluations last summer. He is greatly displeased and saddened that no progress has been made as Indian people. He feels that nothing is being done to help them.

Mr. Ken Battle (1:03:02)

Mr. Battle testifies he lives in Dorchester County. He is Chairman of the CMA Board. He believes he is working with a passionate group of people. He believes the CMA is complying with statute and providing the information and statistical data the agency is required to disseminate to the legislature, stakeholders and the general public regarding poverty and socio-deprivation of minorities. He states the CMA is working on grants, working with emergency management, and building relationships with other agencies. He is proud to work with CMA and knows, with the proper funding, the agency can make a difference. He has tried to keep CMA board members abreast of events and happenings.

Ms. Lisa McQueen Starling (1:15:16)

Ms. Starling testifies she is the Chief Executive Officer of the Wassamasaw Indian Nation in Berkeley County and a descendent of the Etiwan Tribe in South Carolina. She testifies that in 2012, the Wassamasaw Indian Nation filed a Petition with the CMA of over 2,000 pages to be recognized as a Native American Indian tribe in South Carolina and on August 30, 2012, she received notice that the recognition committee submitted a report and recommendation to the CMA board for action. She testifies the CMA board meeting was thereafter canceled and no action taken. Prior to scheduling another meeting, she testifies she was advised that the CMA board was seeking legal advice regarding the operation of state boards and commissions and when that issue was resolved they would convene a meeting. She testifies the CMA board had 120 days from April 1, 2012, to notify her if the Wassamasaw Indians would be recognized, but nothing has happened. She has asked for an update, but she has not received a response. She feels her tribe was disregarded and discriminated against because they were black. She notes during that time, another tribe was recognized using her lineage.

Mr. Orell Simmons (1:22:14)

Mr. Simmons testifies he resides in Berkeley County. He testifies as to his disappointment that no action was taken on the petition described by Ms. Starling. He testifies that he does feel the CMA has been working very diligently to tackle the issue of minority poverty.

Chief Adajo Gentle (1:26:10)

Chief Adajo testifies he is the Chief of the Yamassee Indians in Allendale County. He confirms the concerns of the previous individuals who testified. Even though the Yamassee Indians are recognized, he testifies he received no information from the CMA. He further states CMA only gives resistance. The Yamassee Indians' main concern is to have a voice on issues involving Native Americans. He feels the CMA does not involve them because they are a multi-ethnic group and do not look like typical Indians. He testifies that while they have so much to contribute; the recognition process has created division. He feels the CMA concentrates on Hispanics and African Americans.

Mr. Dexter Sharpe (1:29:54)

Mr. Sharpe testifies he resides in Lexington County and is a member of the Cherokee Nation of South Carolina. He disagrees with the testimony of the previous individuals. He testifies he has been involved with the CMA since 1993. He testifies that before he became certified as a minority business holder, he went to the CMA for help, and they have always been responsive. He does not see the Yamassee or the Wamassasaw at the Pow Wows or meetings. He testifies he feels the Indians are their own biggest problem because they can never agree on anything. He testifies there have been problems in the past with the Governor not appointing people to serve on the CMA Board.

Dr. Will Moreau-Goings (1:34:35)

Dr. Goings testifies he represents the Eastern Cherokee and Southern Iroquois United Tribes of South Carolina and he resides in Richland County. He testifies that he has had numerous questions, letters and requests that have gone to the CMA with no response. He testifies he made a request for a description of all of the tribes recognized by South Carolina, and the request was denied. He testifies the CMA Director told him the information had been destroyed. Dr. Goings asked the CMA Director if the information could be recreated, and has received no response. He further testifies he has submitted the same Freedom of Information Act request since 2008, and the CMA has never fully complied.

Ms. Karen McGill (1:39:40)

Ms. McGill testifies she serves on the CMA Board and resides in Spartanburg County. She feels there is no clear state-based leadership. Ms. McGill testifies it is her belief that CMA staff is not applying for enough grants; they complain it is too time consuming. The report of the Inspector General stated there was a lack of leadership, mission drift, and no strategic planning. After the Inspector General's report, she received a report that there were funds left unspent with no explanation for the same. She testifies as to her concerns about the staff monthly activity reports. She asked that the CMA Board be involved in the hiring of two opening staff positions at the CMA. After getting an opinion from the Attorney General confirming the Board's right to be involved in the process, the Board set a policy. However, the Board has still been left out of the process.

Chief Michelle Mitchum (1:50:26)

Chief Mitchum testifies she is the Chief of the Pine Hill Indian Community in Orangeburg. She testifies the CMA's Native American coordinator excludes her tribe from participating in anything. She testifies they are repeatedly told the CMA Board's affairs are none of her business. She testifies she has reviewed the Inspector General's Report, the Accountability Reports and the performance reviews. She testifies as to her concerns about the CMA Board's knowledge of what really goes on at the CMA. She alleges the CMA Director allows the CMA program coordinators full autonomy without any accountability. She states Native Americans want fairness, equality, justice, and a voice. She testifies the CMA feels the Native Americans are so unruly as to need law enforcement presence at meetings. She testifies as to her concerns that CMA employees are creating non-profit organizations to assist the CMA. She wants to know what kind of assistance the non-profits provide and if the CMA Board is aware of these organizations. She testifies she wants to know why grant funds are being used to collect data from nonexistent groups, which happened in the 2011 DHEC assessment. She testifies as to her concerns about CMA employees.

Department of Natural Resources

Mr. Thomas Cousins (2:01:22)

Mr. Cousins testifies he is a resident of Berkeley County and teaches outdoor education at West Ashley High School. He coaches the shooting team and the archery team and testifies that DNR programs have had a profound impact on the quality of life of his students. Without DNR's support, he testifies they would be

cheating students out of their ability to compete on a state, national and worldwide level. According to Mr. Cousins, it has increased the students confidence, self-respect and school spirit. Additionally, Mr. Cousins testifies, the students learn skills that will last a lifetime, earn scholarships, and increase their volunteerism, such as assisting at DNR events, SEWEE, and the Charleston In-Water Boat Show.

Mr. John Williamson, III (2:05:40)

Mr. Williamson testifies he is a resident of Bamberg County and has been involved with DNR for approximately 40 years, mostly as a volunteer. He believes that, right now, DNR probably has the best management he has seen in those 40 years. Mr. Williamson testifies he serves on the law enforcement advisory committee. He compliments the archery and shooting sports in schools, stating they provide mentoring to students, many from single parent homes, and introduce students to the outdoors, which ordinarily might not be possible for those kids.

Mr. Leland Colvin (2:09:06)

Mr. Colvin testifies he resides in Richland County and is the Deputy Secretary of Engineering for the South Carolina Department of Transportation. He testifies there is a great camaraderie between the Department of Transportation and the Department of Natural Resources. According to Mr. Colvin, the two agencies share information to help streamline projects and how they affect the state's waterways and environment, assist with information related to rain events and flooding, and partner in natural disasters. Additionally, Mr. Colvin testifies DNR is a resource on permits that affect water quality and wetland mitigation.

Mr. Jim Goller (2:13:35)

Mr. Goller testifies he resides in York County, and is the Executive Director of the Harry Hampton Memorial Wildlife Fund, which assists DNR with funding and other cooperative efforts. He testifies he is proud to speak to the tremendous mission of DNR in South Carolina. According to Mr. Goller, South Carolina attracts advanced manufacturing and part of the reason is South Carolina's natural resources. He praises DNR's stewardship of natural resources. He feels the Director has done more for the youth engagement than any other director in his tenure.

Chief Mark Keel (2:17:37)

Chief Keel, Chief of the State Law Enforcement Division, testifies he is a resident of Richland County, and is a hunter and fisherman. He praises the leadership of all personnel DNR employs, stating they are all cut from the same cloth. He testifies they were instrumental in the rescues during the recent flooding. Additionally, he testifies the relationship that SLED has with DNR is second to none.

Mr. Kenny Mullis (2:20:06)

Mr. Mullis testifies he resides in Richland County and is the President of the South Carolina Association of Conservation Districts. He testifies the relationship between DNR and his organization has been very productive and mutually beneficial as DNR supports the 46 conservation districts in South Carolina. According to Mr. Mullins each district has five commissioners that are unpaid, passionate volunteers. He testifies the DNR Director is very supportive, and they hope to continue that relationship.

Mr. J.B. Schwiers (2:23:07)

Mr. Schwiers testifies he is a resident of Greenville. He states he is a longtime hunter, and compliments DNR on what a good job they do. He testifies at one time, he had a problem in Laurens County with someone who trespassed on his land, hunted out of season, stole deer stands and farm equipment, and shot at him. He testifies that he called DNR on multiple occasions, and they were always responsive. The person was caught and prosecuted. Mr. Schwiers also complements DNR's youth programs.

Mr. Andrew Sikes (2:27:00)

Mr. Sikes testifies he is a resident of Colleton County and is an avid fisherman and boater. He testifies he has had many encounters with DNR, and has never dealt with a more professional agency. The agents in the field are always courteous. He also sells to DNR. He compliments the Sportsman's Classic and the youth programs.

Mr. Buddy Jennings (2:29:36)

Mr. Jennings testifies he is from Newberry County and represents the Santee Cooper Country Promotion Commission. He testifies that one of their key partners is DNR. According to Mr. Jennings, his organization has worked with DNR and the General Assembly to pass critical legislation regarding hunting and fishing. He compliments

the leadership of the DNR Director. Mr. Jennings testifies he has spent 34 years in state government and 18 years in the private sector.

II. Chairman Newton noted that agency heads would have an opportunity to respond to constituent testimony at a future meeting.

Discussion of the Law Enforcement Training Council and Criminal Justice Academy

- I. Representative Edward R. Tallon, Sr., provides an overview of the Law Enforcement and Criminal Justice Subcommittee's study of the Law Enforcement Training Council and Criminal Justice Academy.
 - a. Representative Tallon moves to approve the completed study of the Law Enforcement Training Council and Criminal Justice Academy. A roll call vote is held, and the motion passes.

| Representative Tallon's motion to approve the completed study of the Law Enforcement Training Council and Criminal Justice Academy. | Yea | Nay | Not Voting: Present | Not Voting: Absent |
|---|----------|-----|---------------------------|--------------------------|
| Katherine E. Arrington | ✓ | | | |
| William K. Bowers | | | | ✓ |
| Gary E. Clary | ✓ | | | |
| Neal Collins | ✓ | | | |
| MaryGail Douglas | ✓ | | | |
| Raye Felder | ✓ | | | |
| Laurie Slade Funderburk | ✓ | | | |
| Phyllis Henderson | | | | ✓ |
| Bill Hixon | ✓ | | | |
| Joseph H. Jefferson, Jr. | ✓ | | | |
| Mandy Powers Norrell | ✓ | | | |
| Robert L. Ridgeway, III | ✓ | | | |
| Todd Rutherford | | | | ✓ |
| James E. Smith, Jr. | | | | ✓ |
| Tommy Stringer | | | | ✓ |
| Edward R. Tallon | ✓ | | | |
| Bill Taylor | ✓ | | | |
| Robert Q. Williams | ✓ | | | |

| Wm. Weston J. Newton | ✓ | | | |
|----------------------|---|--|--|--|
|----------------------|---|--|--|--|

Discussion of the Department of Public Safety

- I. The Committee continues its discussion of the Study of the Department of Public Safety.
 - a. State Inspector General Brian K. Lamkin provides a brief overview of his office's recently released report on the Department of Public Safety.
 - b. Members ask questions about various topics, including, but not limited to:
 - i. Morale:
 - ii. Troopers' fear of retaliation, scare tactics and threats;
 - iii. Administrative inquiry process;
 - iv. Lack of trust;
 - v. Lack of respect; and
 - vi. Recruitment.
 - c. Director Smith addresses the Committee.
 - d. Members ask questions about various topics, including, but not limited to:
 - i. Inspector General's report;
 - ii. Disciplinary process;
 - iii. Decrease in warnings and tickets;
 - iv. Patrol hours decrease: and
 - v. Fatal Collisions increase.
 - e. Chief Kenneth Phelps, who is in charge of the Office of Professional Responsibility at the Department of Public Safety, addresses the Committee.
 - f. Members ask questions about various topics, including, but not limited to the disciplinary process.
- II. Representative Clary states he has some substantive inquiries of the Department of Public Safety he would like addressed before proceeding with a vote on the Subcommittee's study of the agency. These concerns are attendant to the Committee's September 7, 2017, letter to the agency and the agency's October 6, 2017, response.

Chairman Newton notes a two-hour period will be allotted at the next full Committee meeting to address these concerns and any other Member's concerns.

III. There being no further business; the meeting is adjourned.

Chairman Wm. Weston J. Newton

First Vice-Chair: Laurie Slade Funderburk

Katherine E. "Katie" Arrington Gary E. Clary MaryGail K. Douglas Phyllis J. Henderson Joseph H. Jefferson Jr. Mandy Powers Norrell J. Todd Rutherford Tommy M. Stringer Bill Taylor

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Charles L. Appleby IV Legal Counsel

Carmen J. McCutcheon Simon Research Analyst/Auditor

September 7, 2017

Director Leroy Smith Department of Public Safety Post Office Box 1993 Blythewood, South Carolina 29016

Dear Director Smith:

On August 16, 2017, the Law Enforcement and Criminal Justice Subcommittee presented its study of the Department of Public Safety to the House Legislative Oversight Committee. In preparation for the next full Committee meeting scheduled for October 16, 2017, the purpose of this letter is to request additional information from the agency. Please provide this information by Friday, October 6, 2017.

Records Management

- Is the agency current with transferring records, including electronic ones, to the Department of Archives and History? If not, why?
- Please provide the Committee a copy of the agency's records management policy, if any. If the agency does not have a records management policy, does the agency intend to create one?

Study Recommendations

- Does the agency disagree with any of the recommendations arising from the study of the agency? If yes, please share the agency's reason(s) for disagreement.
- Has the agency implemented any of the recommendations arising from the study? If yes, please share which ones.

Director Smith Page Two

• Does the agency intend to implement any of the recommendations arising from the study? If yes, please share which ones and the anticipated date for implementation.

Residency Policy

- Please provide information, in an Excel document, with the headings provided in Attachment A.
- If any employees have been re-assigned since the new residency policy was implemented, please state the reason for the re-assignment.

Special Events and Transports

- Please provide information, in an Excel document with the headings provided in Attachment B, related to time spent with special events for the past two years.
- During the August 16, 2017, meeting, Colonel Williamson testified troopers are only pulled off the road to attend "necessary" events. Please provide the following:
 - o policy the agency utilizes when determining if an event or function is "necessary," if any;
 - list of what is considered when determining if an event or function is necessary;
 - o list of what is considered when determining which troopers to pull off the road:
 - o agency personnel who have authority to make these determinations;
 - o number of necessary events or functions in fiscal year 2016-17; and
 - o list of some specific events or functions previously authorized which the Committee may consider as examples of the types of events or functions the agency may consider necessary.
- Please provide information, in an Excel document with the headings provided in Attachment C, regarding transport of non-agency personnel from January 1, 2017 to the present.

Personnel

- Please provide information, in an Excel document with the headings provided in Attachment D, related to all agency personnel that have changed positions in the last six months.
- During the August 16, 2017, full Committee meeting, agency representatives were questioned about a communication within a troop advising personnel of an annual leave policy (i.e., annual leave may not be taken on the weekend and further there is a requirement of finding someone else to work.) Please provide an update on what, if anything, has been learned about this communication.

Director Smith Page Three

- Please provide the following information as of the most recent date available:
 - Total number of troopers, minus those still at the Criminal Justice Academy;
 - o Total number of troopers on the road; and
 - o For Troop Two (Abbeville, Edgefield, Greenwood, Laurens, McCormick, Newberry, and Saluda Counties)
 - Total number of troopers available to work the road; and
 - Total number of troopers typically working the road at any given time.

Resources

• During the Subcommittee's study of the agency, Colonel Oliver testified there are resources in the budget to hire more Highway Patrol officers and the lack of officers on the road is not the result of lack of funding. Please state whether you agree or disagree with this testimony and why or why not.

Thank you for your service to the citizens of South Carolina and for your continued cooperation during the study process. The Committee looks forward to continuing its discussion of the study of the Department of Public Safety with you on Monday, October 16, 2017.

Sincerely,

Wn Weston J. Newton

Committee Chair

cc: House Legislative Oversight Committee Members

Attachment A

Residency

| Employee | Troop | # of miles | Estimated | Post | Has this | # of miles | Estimated | County in | # of miles | Estimated | Avg. |
|----------------|-------|--------------|--------------|------|---------------|------------|-------------|------------|------------|-------------|-----------|
| with assigned | # | from | travel time | | employee | from | travel time | Post | from | travel time | number of |
| state vehicle* | | employee | from | | been assigned | employee | from | closest to | employee | from | shifts |
| | | residence to | employee | | to this troop | residence | employee | employee | residence | employee | employee |
| | | Troop | residence to | | or post after | to Post | residence | residence | to County | residence | works per |
| | | Headquarters | Troop | | the new | Command | to Post | | line of | to County | week^ |
| | | | Headquarters | | residency | | Command | | County in | line of | |
| | | | | | policy was | | | | Post | County in | |
| | | | | | implemented? | | | | closest to | Post | |
| | | | | | | | | | employee | closest to | |
| | | | | | | | | | residence | employee | |
| | | | | | | | | | | residence | |
| | | | | | | | | | | | |
| | | | | | | | | | | | |
| | | | | | | | | | | | |
| | | | | | | | | | | | |

^{*}Provide the employee's rank and some other identifier the agency can utilize to double check addresses, other than the employee's name, to protect the employee's privacy.

[^]Please explain if the agency is providing this number based on a five or seven day week, along with any additional information that may help provide further explanation and clarity.

Attachment B

Special Events

| Date | Event | Type of Work (e.g., traffic control, Coach detail, etc.) | # of Troopers | Total # of Hours | # of Hours provided as Comp Time | # of Hours paid as Overtime |
|------|-------|---|---------------|------------------|--|--------------------------------|
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

Attachment C

Transport of Non-Agency Personnel

| Date | Name(s) of Non-Agency Personnel | From City and To City | Purpose (e.g., name of event and/or reason for transport) | Agency Personnel's Name and Rank | Agency Personnel's Troop Number | Agency Personnel Authorizing Transport |
|------|---------------------------------------|--------------------------|--|--|---------------------------------------|--|
| | | From: To: | 1 / | | | |
| | | | | | | |
| | | | | | | |

Table Note: This information does not include transport of individuals due to a vehicle being broken down on the side of the road.

Attachment D

Personnel Changes

| Individual's | Previous | Number of | New Position | Date of | Individual | Number of | New |
|--------------|----------|--|--------------|--------------------|-------------------------------|---|---|
| Name | Position | years in previous position (If trooper, then also, # of years as trooper) | | Position Change | previously in the position | years individual was in the position (If trooper, then also, number of years as | position, or status, of individual previously in the position |
| | | | | | | trooper) | |
| | | | | | | | |
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South Carolina **Department of Public Safety**

10311 WILSON BOULEVARD – P. O. BOX 1993 BLYTHEWOOD, SC 29016 www.scdps.gov LEROY SMITH

HENRY MCMASTER GOVERNOR

October 6, 2017

Via E-mail

Hon. Wm. Weston J. Newton South Carolina House of Representatives P.O. Box 11867 Columbia, SC 29211

Dear Committee Chairman Newton:

Thank you for your September 7, 2017 letter asking the South Carolina Department of Public Safety ("Department," "SCDPS," or "agency") to provide additional information to the Legislative Oversight Committee. The Committee's questions regarding the six referenced subjects are reproduced below along with the corresponding information requested.

Records Management

Is the agency current with transferring records, including electronic ones, to the Department of Archives and History? If not, why?

Response

The regulations governing the transfer of records to the Department of Archives and History ("DAH") permit a state agency to retain copies of records when the agency believes the records are active and required for daily operational use. The Department exercised this option and maintained copies of many records that would eventually require transfer to the DAH based on its operational needs. While the Department concedes that some older records that are not regularly consulted could be transferred to the DAH, the Department has not destroyed any records that would ultimately require transfer. The Department intends to review the manner in which it transfers records to DAH and implement strategies that would result in a regular transfer of records to DAH.

The agency has made budget requests for the upcoming fiscal year that would include funding for a case management system and corresponding software, which would automate much of the archiving and transfer process. Additionally, the agency has requested funding to migrate its e-mail system to the Department of Administration's ("DOA") e-mail system. The Department was hesitant to migrate to the DOA system until it became CJIS-compliant. The DOA secured that necessary compliance earlier this year, and the Department therefore feels comfortable with the migration if the funding is made available.

Please provide the Committee a copy of the agency's records management policy, if any. If the agency does not have a records management policy, does the agency intend to create one?









Response

A copy of SCDPS Policy No. 500.02 (Records Management) is attached.

Study Recommendations

Does the agency disagree with any of the recommendations arising from the study of the agency? If yes, please share the agency's reason(s) for disagreement.

Has the agency implemented any of the recommendations arising from the study? If yes, please share which ones.

Does the agency intend to implement any of the recommendations arising from the study? If yes, please share which ones and the anticipated date for implementation.

Response

The Department has prepared the attached summary which includes a response to each of the recommendations arising from the study of the agency. In summary:

- The Department has implemented all or part of Recommendation Nos. 3 (partial), 4, 7 (current), 8, 9 (partial), 10, 11, 12, 13, 16, 19, and 27;
- The Department is considering the implementation of all or part of Recommendation Nos. 1, 2, 3, 6, 11, 15, and 20.
- The Department intends to implement all or part of Recommendation Nos. 5, 7 (ongoing), 8, and 26;
- The Department has no objection to Recommendation Nos. 18, 21, 22, 23, 24, and 25 and would support whatever decision was made by the General Assembly; and
- The Department disagrees with Recommendation Nos. 9 (partial), 14, and 17

Residency Policy

Please provide information, in an Excel document, with the headings provided in Attachment A.

Response

Based on the questions posed at the August 16, 2017, Legislative Oversight Committee Meeting, the Department understands this inquiry to be limited to officers who have been reassigned since the new residency policy was implemented on August 1, 2017. There is no database that tracks employee addresses as compared to the location of the Troops and Posts. For the individuals in Attachment A, the Department manually looked up the addresses and measured the distances using Google Maps assuming a travel time of Monday at 9:00 a.m. The requested fields are appropriate for an SCHP trooper who is Page 27 of 256

assigned to a Post within a Troop; however, some of the fields cannot be completed for other types of officers (MAIT, STP, HQ personnel). Additionally, the majority of the employees described in Attachment A reside in the county where their post is located so the mileage to the county line is irrelevant and was not included.

The average number of shifts that an employee works per week was based on a seven day week for SCHP and STP road personnel and a five day week for HQ and MAIT personnel.

If any employees have been re-assigned since the new residency policy was implemented, please state the reason for the re-assignment.

Response

See the attached spreadsheet marked Attachment A(1).

Special Events and Transports

Please provide information, in an Excel document with the headings provided in Attachment B, related to time spent with special events for the past two years.

Response

The Department does not track all of the information in the manner requested. Attachment B contains the information that is available. The Department is attaching payroll reports for the officers typically assigned to the road who were assigned to serve at the special events described in Attachment B. These reports capture the working time for these officers, but cannot fully document the amount of compensatory time earned or overtime paid that is specifically related to the special event.

In preparation for a special event, the agency typically schedules additional time off either before or after the event for the officers assigned to work the event. However, it is impossible to determine what additional circumstances might require the officer to work before or after his/her assigned shift at the special event. For instance, an officer enroute to work traffic control at a football game might encounter a serious traffic collision that requires attention. The officer might spend 2 hours working the collision before he arrives to work 10 hours at the game. However, his total hours for the date would reflect 12 total hours of work even though only 10 of those hours were directly related to the event. Time on the dates of these events is simply recorded as working time for the officer on the date of the event but may be associated with some other job function.

The amounts shown on Attachment B for compensatory time, straight time, and overtime reflect the maximum number of potential hours in each of these categories for the particular event. As described above, some of these hours may be more accurately assigned to a function unrelated to the event, but the agency does not track time in that manner.

During the August 16, 2017, meeting, Colonel Williamson testified troopers are only pulled off the road to attend "necessary" events. Please provide the following:

- policy the agency utilizes when determining if an event or function is "necessary," if any;
- list of what is considered when determining if an event or function is necessary;
- list of what is considered when determining which troopers to pull off the road;
- agency personnel who have authority to make these determinations;
- number of necessary events or functions in fiscal year 2016-17; and
- list of some specific events or functions previously authorized which the Committee may consider as examples of the types of events or functions the agency may consider necessary.

Response

The agency does not have a specific policy that describes when an event or function is necessary. Rather, decisions regarding the use of troopers for special events are made by the Colonel with input from other staff.

The agency considers the following in making a determination if an event or function is necessary:

- the anticipated volume of traffic at the event or function;
- the anticipated volume of attendees at the event or function;
- the anticipated disruption in traffic flow to be caused by the event or function;
- patterns of traffic or attendees at prior events or functions;
- homeland security concerns;
- the manpower available at the current time;
- the availability of other law enforcement agencies to work the event or function;
- requests for assistance from other agencies; and
- the location of the event.

The agency considers the following in determining which troopers to pull off the road.

- trooper's experience in working events or functions of this type;
- continuity of calls for service in other areas;

- specialized experience or skills that may be needed at the event or function; and
- need for supervisors at the event or function.

The Director and Colonel of the Highway Patrol have the authority to make these determinations concerning special events and functions.

The agency identified 64 special events or functions from April 1, 2016, through September 9, 2017. This count does not account for smaller events where a small number of officers may be temporarily assigned to work an event or function of a short duration, such as escorting a visiting dignitary, providing traffic control for a funeral, or offering a presentation at a local school. Additionally, officers are regularly invited to Blythewood Headquarters to attend promotional and recognition ceremonies, the Public Servant Appreciation Ceremony, Trooper of the Year Ceremony, and other similar events.

The following are examples of the types of events or functions for which the agency has pulled troopers off the road.

- Clemson University football games (2016-2017);
- University of South Carolina football games (2016-2017);
- NASCAR races at Darlington Raceway (2016-2017);
- Atlantic Beach Bikefest (2016-2017); and
- Carolina Cup Horse Races (2016-2017).

Please provide information, in an Excel document with the headings provided in Attachment C, regarding transport of non-agency personnel from January 1, 2017 to the present.

Response

The Highway Patrol Manual of Operations and the State Transport Police Manual of Operations set the following criteria for transport of non-agency personnel:

Unless when carrying out duties set forth by instruction, orders, or regulations, persons not affiliated with DPS, or persons not a member of the Trooper's (Officer's) immediate family are prohibited from being transported in a Patrol (STP) vehicle unless permission is granted by the Troop Commander (District Commander). Troopers (Officers) may transport disabled motorists, collision victims or others in connection with Patrol (STP) business upon informing the duty supervisor.

The Bureau of Protective Services Manual of Operations sets the following criteria for transport of non-agency personnel:

Transporting of unauthorized persons in a patrol vehicle is prohibited unless to accomplish a police function or at the direction of a supervisor.

Insofar as these procedures permit agency personnel to transport non-agency personnel in a wide variety of situations without the need for approval, the Department has no way of knowing every instance in which agency personnel may have transported non-agency personnel in accordance with the procedures. The Department has polled those holding the rank of Captain and above in the Highway Patrol, the State Transport Police, and the Bureau of Protective Services. None of these supervisors were aware of any situations (1) where officers were in violation of the above-described procedures or (2) where officers sought permission to transport non-agency personnel in a situation not permitted by the above-described procedures.

Personnel

Please provide information, in an Excel document with the headings provided in Attachment D, related to all agency personnel that have changed positions in the last six months.

Response

See attached.

During the August 16, 2017, full Committee meeting, agency representatives were questioned about a communication within a troop advising personnel of an annual leave policy (i.e., annual leave may not be taken on the weekend and further there is a requirement of finding someone else to work.) Please provide an update on what, if anything, has been learned about this communication.

Response

The Department has discovered a series of three e-mails dated March 5, 2017, July 10, 2017, and August 1, 2017 (attached) which it believes form the basis for the inquiry concerning annual leave. In the Troop Seven area, the Post Commander e-mailed troopers under his command asking for cooperation in mitigating scheduling conflicts. All such communications complied with the Department's Leave and Attendance policy, which outlines the guidelines and procedures that all supervisors must follow to ensure compliance with department policy and state regulations. The e-mails in question stated that every effort would be made to accommodate employee leave requests and further stipulated that consideration of workloads, work distribution, and other factors that could result in interruption of critical services may necessitate the denial of an annual leave request.

Please provide the following information as of the most recent date available:

- Total number of troopers, minus those still at the Criminal Justice Academy;
- Total number of troopers on the road; and

Response

As of September 12, 2017, there are 766 troopers, not including those still at the Criminal Justice Academy, and 597 troopers on the road. For purposes of "on the road status," the Department counted troopers holding the rank of Corporal or lower.

For Troop Two (Abbeville, Edgefield, Greenwood, Laurens, McCormick, Newberry, and Saluda Counties)

- Total number of troopers available to work the road; and
- Total number of troopers typically working the road at any given time.

Response

As of September 18, 2017, Troop 2 currently has 47 troopers available to work the road. There are an additional two troopers assigned to work the road in Troop 2, but they are currently away on military duty.

In Troop 2, there are typically 7-8 troopers on each shift working the road at any given time.

Resources

During the Subcommittee's study of the agency, Colonel Oliver testified there are resources in the budget to hire more Highway Patrol officers and the lack of officers on the road is not t/he result of lack of funding. Please state whether you agree or disagree with this testimony and why or why not.

Response

The agency believes that Colonel Oliver's testimony as described above remains accurate but should be expanded upon further. The agency has funding in its budget to hire additional Highway Patrol troopers, but addressing officer recruitment and retention goes beyond having adequate funding to hire them. Manpower is driven by a variety of circumstances – many of which are not under our control. Law enforcement agencies across the state and nation have encountered similar challenges in recruiting and retaining officers – a fact that has been widely reported upon in the media. Since Ferguson, law enforcement has had to work diligently to rebuild trust in communities. Additionally, there have been numerous high-profile slayings of officers nationwide that has had a chilling effect on attracting applicants and sometimes even retaining seasoned officers. In the past, these realities have affected both recruiting efforts and retention for our department.

While funding alone will not address all of these issues, we believe strongly that creating a more competitive salary structure, as we did in 2015, is one important means of helping attract and retain the most qualified applicants. In addition to salary, we continue to evaluate our efforts across the board and make adjustments that will enhance our manpower.

Sincerel

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LS/mg enc.

South Carolina Department of Public Safety



Office of the Director

10311 Wilson Blvd, Blythewood, SC Post Office Box 1993 Blythewood SC 29016

| POLICY | 500.02 |
|----------------------|---------------------|
| EFFECTIVE DATE | MARCH 1, 1995 |
| ISSUE DATE | AUGUST 16, 2004 |
| SUBJECT | RECORDS MANAGEMENT |
| APPLICABLE STATUTES | Chapter 1, Title 30 |
| APPLICABLE STANDARDS | 82.1.3, 82.3.5 |
| DISTRUBTION | TO ALL EMPLOYEES |

THE LANGUAGE USED IN THIS DOCUMENT DOES NOT CREATE AN EMPLOYMENT CONTRACT BETWEEN THE EMPLOYEE AND THE AGENCY. THIS DOCUMENT DOES NOT CREATE ANY CONTRACTUAL RIGHTS OR ENTITLEMENTS. THE AGENCY RESERVES THE RIGHT TO REVISE THE CONTENT OF THIS DOCUMENT, IN WHOLE OR IN PART. NO PROMISES OR ASSURANCES, WHETHER WRITTEN OR ORAL, WHICH ARE CONTRARY TO OR INCONSISTENT WITH THE TERMS OF THIS PARAGRAPH CREATE ANY CONTRACT OF EMPLOYMENT.

I. PURPOSE

The Department of Public Safety is required by law to establish and maintain a records management system for the proper retention and disposition of official department records. See Chapter 1, Title 30, Code of Laws of South Carolina, 1976, as amended. Accordingly, the purpose of this directive is to establish a records management system within the department that meets the requirements of the State Records Act, and to provide guidelines for the orderly maintenance and storage of records within the department, and for their eventual disposition or disposal as required by law. [82.3.5]

II. POLICY

For purposes of this directive, "record" or "records" means a "public record" as defined by § 30-4-20(c). Code of Laws of South Carolina. 1976, as amended. It is the policy of the department to establish, maintain and administer a records management system within the department. The department's records management system must be designed to preserve, safeguard, and, in cooperation with the Department of Archives and History, eventually dispose of all departmental records in accordance with the requirements of Chapter 1, Title 30, of the code, supra. [82.1.3]

III.LEGAL CUSTODIAL OF DEPARTMENTAL PUBLIC RECORDS

The director is the legal custodian of all public records of the department.

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Policy 500.02 Records Management

IV. APPOINTMENT AND AUTHORITY OF THE DEPARTMENT RECORDS OFFICER

The director may appoint a records officer to act on his behalf. [82.1.3] Accordingly, the chief financial officer is appointed as records officer for the department and, as such, will report to the director from time to time regarding the department's record management system. The records officer is authorized to appoint an employee within the Office of Financial Services to serve as the department's records management officer, and to specifically task the records management officer with the actual, day to day, administration and functional management of the department's records management system. The records officer and the records management officer are delegated and have the authority to manage and control public records of the department that is necessary and commensurate with their duties and responsibilities under this directive and Chapter 1. Title 30, of the code, supra. [82.1.3]

V. ADMINISTRATION OF RECORDS MANAGEMENT SYSTEM

A. Records Officer

The department's records officer is responsible for ensuring that the department is in compliance with all statutes and regulations relating to the retention of public records.

B. Records Management Officer [82.1.3]

When designated and appointed by the records officer, the duties of the records management officer include, but are not limited to, the following:

- 1. Review and approve the adoption, modification or revocation of all record retention schedules for the department.
- 2. Maintain all original record retention schedules for the department.
- Review and approve all requests for the disposition or destruction of records in accordance with state regulations before a request or notice for the disposition or destruction of records is forwarded to the Department of Archives and History, and before the records are actually destroyed.
- 4. Maintain the department's official record copy of all forms, notices and requests forwarded to or received from the Department of Archives and History including, but not limited to the following:
 - a. report on records destroyed (specific schedules):
 - b. authorization to destroy records under general schedule;
 - c. record series inventory forms:
 - d. public records storage standards compliance checklist:
 - e. microfilm transmittal and receipt forms;

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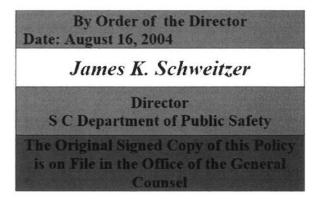
- f. microfilm quality certifications for records disposition; and
- g. state records center transfer forms.
- Coordinate the procurement of microfilm, microfiche, optical disk systems or other technology for storage of the department's public records with the Information Technology Office.

C. Liaison Officers

Deputy directors, office heads, supervisors or unit managers shall appoint an individual from their respective division, office or unit to serve as a liaison officer. When appointed, and in cooperation with the records management officer, the liaison officer will handle the day-to-day administration of the records management system for division, office or unit. In addition to maintaining records for their respective division, office or unit, the duties of a liaison officer include, but are not limited to, the following: [82.3.5]

- With the assistance and supervision of the Records Management Officer, and the Department of Archives and History, create record retention schedules for the liaison officer's respective division, office or unit. This includes advising the records management officer when a new record series is created that necessitates revising existing schedules.
- 2. Examine all public records maintained by the division, office or unit for which he is responsible and determine which public records, files or documents may be disposed of under current record retention schedules. Thereafter, upon compiling a list of public records, files or documents which may be properly disposed of, the liaison officer must forward a written request to the records management officer to obtain approval to dispose of the listed public records, files or documents as provided in Chapter 1, Title 30, of the code, supra. Additionally, the liaison officer shall purge records reduced to microfilm and optical disks on an annual basis to determine if, under current record retention schedules, any of the microfilm rolls or optical disks may be disposed. [82,3,5]
- 3. Provide written notice to and receive approval from the records management officer before transferring public records, files or documents to the State Records Center or to the Department of Archives and History pursuant to established transfer procedures.
- 4. Provide written notice to and receive approval from the Records Management Officer before authorizing the Department of Archives and History to dispose of records stored in the State Records Center once the retention period for the records has been met.
- 5. Supervise the reformatting of records onto microfilm, microfiche or optical disks, or any other medium created by new technology for the storage of documents, pursuant to those guidelines and standards established by the Department of Archives and History. This includes

- ensuring that the Department of Archives and History receives the necessary security copy of the film or disks. [82.3.5]
- 6. Provide written notice to and receive approval from the record management officer for the disposal of records approved for destruction after reformatting onto microfilm, optical disk, or another medium suitable for the storage and preservation of records.



SOUTH CAROLINA DEPARTMENT OF PUBLIC SAFETY'S RESPONSE TO THE LAW ENFORCEMENT AND CRIMINAL JUSTICE SUBCOMMITTEE'S STUDY OF THE DEPARTMENT

SAFETY, HIRING, RECRUITMENT, AND RETENTION

1. Ensure the appropriate division head is involved in the hiring process. Ensure policies outline clearly which personnel provide input at which stages of the hiring process.

In accordance with Policy 400.02 (Commissioned Law Enforcement Officer Application and Selection Process), each Law Enforcement Division (LED) has responsibility for and oversight of the recruitment, application, and selection process of potential employees. Each LED is responsible for selecting a coordinator to administer the process for its applicants.

Pre-selection activities include receiving the applications; testing and applicant processing; polygraph examinations; background investigations; and Selection Review Board (SRB). The SRB is composed of officers selected by the Deputy Director/Division Head and one non-voting member from the Office of Human Resources (OHR).

Following its review, the SRB recommends applicants to the Deputy Director/Division Head for review and selection. The Deputy Director/Division Head then submits his/her recommendations to the Director for final approval.

Post-selection activities include physical fitness testing and medical/psychological screenings.

The agency intends to revisit Policy 400.02 to consider changes that would include additional involvement of the LED directors in the final hiring decision.

2. Research the cost and feasibility of implementing a career path for agency employees.

The agency will revisit and update the cost and feasibility aspects of a possible Career Path for law enforcement.

3. Track applicable data to determine which recruiting methods are effective in obtaining applicants with the temperament and ability to successfully complete appropriate Criminal Justice Academy courses. Include this data in the agency's Accountability Report each year.

The agency currently tracks the various methods it uses for recruitment and the success rate of those efforts. The agency then adjusts its recruiting efforts to maximize its ability to locate successful applicants. Additionally, the agency tracks the stage at which applicants are screened out of the selection process and revises its process based on steps which may affect a disproportionate number of applicants.

The agency will consider revising its Accountability Report to include this information.

4. Revisit policy which automatically disqualifies job applicants with visible tattoos.

SCDPS Policy 200.10 (Dress Code) was revised and became effective August 1, 2017.

5. Update the agency's Personnel Allocation Model to conform to national standards.

The agency will revisit and update the formula that determines personnel allocation.

6. Review industry best practices on trooper fatigue under various shift changes.

The agency will review industry best practices on trooper fatigue under various shift changes and consider potential changes.

EQUIPMENT REPLACEMENT

7. Request a permanent line item, which identifies funding for the equipment replacement schedules, in the General Appropriations Act.

For the FY18 budget submission, the agency asked for the following sums:

- \$5,443,083 for law enforcement equipment, specifically vehicles, in-car video cameras, radars, portable radios, mobile radios, and TASERs;
 - o **The agency received a portion of these funds (\$939,600) dedicated to in-car video cameras
- \$1,006,000 to support a 4 year rotation for laptops/desktop computers; and
 - o The agency did not receive these funds but is requesting these funds for the FY 2019 budget request
- \$88,000 to support a 5 year rotation for network infrastructure equipment (routers, switches, wireless access points).
 - o The agency received \$88,000

8. Develop a computer and technology replacement cycle; include this information in the agency's budget request.

The agency has developed a plan for information technology equipment replacement. The agency intends to further refine this plan to include factors such as maintenance of the equipment.

APPLYING POLICIES CONSISTENTLY

9. Implement the agency's existing Alcohol and Drug Deterrence Policy and perform random and post-accident drug testing of agency employees.

The agency revised Policy 200.04 (Alcohol and Drug Deterrence Program, effective May 1, 2017) to include a random drug testing program that began July 1, 2017. Post-accident drug testing will be based upon reasonable suspicion. The revised version of Policy 200.04 is consistent with the alcohol and drug deterrence policies of sister agencies (e.g., SLED, S.C. Department of Corrections).

10. Revise the agency's Residency Policy to have clear standards of which employees are required, and which are not required, to live within various requisite distances from their troop headquarters or their assigned post. Apply Residency Policy consistently.

SCDPS Policy 300.47 (Residency Requirements for Commissioned Law Enforcement Officers) was revised and became effective August 1, 2017.

11. Update the agency's Audio-Video Monitor Report form to include the reason the supervisor is reviewing a video. Track this information in the activity console (i.e., agency's internal database).

^{**}The agency will continue to make budget requests of this nature.

The agency has revised its Audio/Video Monitor Report (DPS-LE-065) to include a space for the supervisor to document the reason that the video is being reviewed, including Supervisory Review, Training, Case Inquiry, or Complaint (see attached).

The agency will review the possibility of adding a tracking mechanism to the Trooper's Console for the purpose of recording time spent reviewing video tapes.

12. Review the policies and format of the corrective action plans submitted by Troop Commanders in response to Staff Inspection Reports. Ensure these plans include deadlines and appropriate follow up.

The 2016-2018 Staff Inspection Report has been revised to include sections for follow up actions when deficiencies are noted as well as deadlines to address those deficiencies. Under the new format, Command Staff will implement a plan of action to ensure deficiencies are properly corrected within an appropriate timeframe. The department continues to move toward a goal of electronic reporting for Staff Inspection Reports.

COMMUNICATION AND MORALE

13. Distinguish between the number of active troopers and number of troopers who are still in training when reporting data.

The agency has adjusted the manner in which it maintains records to ensure that its data distinguishes between the number of active troopers and the number of troopers who are still in training. This will result in reporting that creates the recommended distinction.

14. Restructure the agency so both the Office of Professional Responsibility and Human Resources Office report to the Legal Department, whose attorneys are subject to requirements of legal ethics and rules of professional responsibility to remain licensed to practice law, then the Director.

The OHR and the Office of Professional Responsibility (OPR) already consult with the Office of General Counsel (OGC) on a regular basis regarding personnel and disciplinary matters. The proposed restructuring would potentially jeopardize the attorney/client privilege that exists between the OGC and OHR and OPR staff. Additionally, under such an arrangement, attorneys could become witnesses to certain OHR and OPR matters, thereby making them witnesses for purposes of legal proceedings associated with the matters. Finally, the department is unaware of any other state agency which is structured in the suggested fashion.

15. Adopt a process by which employees can provide feedback to the agency anonymously.

The agency will investigate if technology will permit the department to establish a truly anonymous mechanism for employees to provide feedback (or) determine the availability of established vendors capable of providing such service and the budgetary requirements necessary to implement and maintenance (recurring funding).

16. Have an outside entity perform a leadership climate and employee morale survey of the agency beginning this year and once every three years thereafter. Require agency leadership to generate and follow through with improvement plans based upon the results of the surveys.

The Office of the Inspector General has completed their study of the agency and is in the process of finalizing their report.

17. Require Troop Commanders and Supervisors in the Blythewood Office, including the Director, to spend one day per month on the road to stay abreast of troopers' daily activities.

The Director, Deputy Directors (Colonels, Chiefs, Commanders), supervisors assigned to the Blythewood Office, and Administrative Command personnel regularly travel throughout the state in attendance, support, or command of numerous field operation assignments. [e.g., holiday enforcement, special duty assignments (bike weeks, state house rallies), promotional ceremonies, awards ceremonies (HP Trooper of the Year, HP TCO of the Year, STP Officer of the Year, BPS Officer of the Year, Public Servant of the Year), Highway Dedications for fallen troopers, emergency management operations (winter storms, hurricanes, floods, etc.), media-related events (e.g., highway safety campaigns)]. These assignments provide opportunities to interact with officers while gaining insight into their daily activities. These duties require the above requested personnel to far exceed the recommended one day per month on the road.

FOCUSING ON ITS PRIMARY MISSION

18. Transfer the Illegal Immigration Enforcement Unit to the State Law Enforcement Division.

The department will support the decision made by the General Assembly.

19. Transfer grants programs unrelated to highway safety (i.e., criminal justice, juvenile justice, and crime victims) to another agency.

The Victim Services Grant Programs have been transferred to the Office of the Attorney General. The department will support the General Assembly's decision in regard to the remaining Grant Programs.

20. Coordinate a meeting with the division of State Human Resources and other agencies which may have similar scheduling situations (e.g., Department of Juvenile Justice, Department of Corrections, and Department of Social Services), to discuss ways to reduce the amount of time necessary to enter and update personnel hours in the South Carolina Enterprise Information System.

The department has no objection to this recommendation and will coordinate a meeting with the division of State Office of Human Resources (SOHR) to discuss ways to reduce the amount of time necessary to enter and update personnel hours in SCEIS as it has the most direct way to impact the manner in which the department utilizes SCEIS. If SOHR is unable to provide workable solutions, the department may reach out to other similarly-situated agencies to seek advice.

ANALYZING AND UPDATING INFORMATION

21. Research the costs involved in the agency producing reports from the Multi-Disciplinary Accident Investigation Team and private sector industry standards related to amounts charged for this type of information to determine appropriate charges for these reports.

The department would request a change comparable to the fee schedule for private industry entities that provide accident reconstruction services.

22. Revise S.C. Code § 23-6-187, relating to witness fees for troopers, trained in Advanced Accident Investigation, testifying in civil matters, to allow the agency to adjust the amount it charges each year with inflation.

The department has no objection to this recommendation and would recommend that the current rate of \$135 per hour, adopted in 2009, be adjusted concomitantly with the proposed change.

23. Revise S.C. Code § 23-6-20, relating to establishment of the agency, to remove references to transfers of divisions and, instead, require the agency to maintain a list of its divisions.

The department has no objection to this recommendation. However, the department notes that Title 23, Chapter 6 does not contain any express provision creating the State Transport Police. To the extent that § 23-6-20 is amended as proposed utilizing the "as outlined in this chapter," an additional amendment may be necessary to include the State Transport Police.

The department's <u>website</u> outlines a brief history of the agency including the various divisions that have made up agency over its history.

24. Update S.C. Code § 23-6-30, relating to the duties and powers of the agency, to remove a reference to a training program now provided by the Criminal Justice Academy.

The department has no objection to this recommendation to the extent that S.C. Code § 23-6-30(5) refers to the training program operated by the Criminal Justice Academy. However, the department would not want an amendment that potentially eliminates the department's ability to train its officers through its own training division.

25. Revise S.C. Code § 23-6-50, relating to an annual audit, carrying funds into the next fiscal year, and retention of revenue to meet the agency's expenses, to remove outdated references and allow the agency to expend certain funds for drug testing.

The department has no objection to this recommendation.

FOLLOW UP

26. Provide an update, in an approved format, once a quarter from April 3, 2017, until April 3, 2018, or the Committee re-visits the need for the updates.

The department will provide quarterly updates beginning three months after the House Oversight Committee's Report is finalized and for one year following that date.

27. Provide the Committee an update every 30 days about the status of payments to subgrantees (i.e., crime victim service providers grant requirements).

The department provided the first of these reports on April 17, 2017 and continued to send these reports on a monthly basis through July 1, 2017 when these functions were transferred to the Office of the Attorney General.

Attachment A

| | Employee with assigned state vehicle | Troop Number | Number of miles from employee residence to Troop Headquarters | Estimated travel time from employee residence to Troop Headquarters | Post | Has this employee been assigned to this troop or post after the new residency policy was implemented? | Number of miles from employee residence to Post Command | Post Command | County in Post closest to employee residence | Number of miles from employee residence to County line of County in Post closest to employee residence | Estimated travel time from employee residence to County line of County in Post closest to employee residence | Average number of shifts employee works per week |
|----|--------------------------------------|-----------------|--|--|-----------|---|--|-----------------|---|--|--|---|
| 1 | Trooper | 5 | | 57 minutes | | yes | | 21 minutes | Horry | - | - | 3-4 |
| 2 | | 1 | | 23 minutes | | yes | | | Richland | - | - | 3-4 |
| 3 | Sergeant | 11 | | 28 minutes | | yes | | 28 minutes | - | - | - | 5 |
| 4 | Lance Corporal | 5 | 62 | 77 minutes | | yes | 18 | 32 minutes | Horry | - | - | 3-4 |
| 5 | Lance Corporal | 4 | 9 | 13 minutes | | yes | 9 | 10 11111111100 | York | - | - | 3-4 |
| 6 | Trooper | 3 | | 26 minutes | D | yes | 22 | 31 minutes | Greenville | - | - | 3-4 |
| 7 | Trooper | 5 | | 55 minutes | | yes | | 9 minutes | Horry | - | - | 3-4 |
| 8 | Sergeant | 8 | 10 | 16 minutes | Low-State | | | 16 minutes | Florence | - | - | 3-4 |
| 9 | Captain | TCO | | 8 minutes | 11 | yes | | 8 minutes | Greenville | - | - | 5 |
| 10 | Trooper | 5 | 44 | 41 minutes | A | yes | 36 | 42 minutes | Sumter | 3 | 7 minutes | 3-4 |
| 11 | Captain | 11 | 32 | 35 minutes | 11 | yes | 32 | 35 minutes | - | - | - | 5 |
| 12 | Trooper | 4 | 38 | 53 minutes | Α | yes | 10 | 18 minutes | Cherokee | - | - | 3-4 |
| 13 | Trooper | 7 | 68 | 79 minutes | A | yes | 71 | 94 minutes | Aiken | - | - | 3-4 |
| 14 | Lance Corporal | BPS | 14 | 28 minutes | - | yes | 14 | 28 minutes | BPS (Richland) | - | - | 1-6 |
| 15 | Lieutenant | 11 | 5 | 8 minutes | 11 | yes | 5 | 8 minutes | - | - | - | 5 |
| 16 | Lance Corporal | 4 | 22 | 34 minutes | A | yes | 30 | 38 minutes | York | - | - | 3-4 |
| 17 | Lieutenant | 11 | 23 | 26 minutes | 11 | yes | 23 | 26 minutes | - | - | - | 5 |
| 18 | Trooper First Class | 4 | 66 | 81 minutes | A | yes | 21 | 27 minutes | Spartanburg | - | - | 3-4 |
| 19 | Lance Corporal | 6 | 21 | 32 minutes | А | yes | 21 | 32 minutes | Berkeley | 16 | 28 minutes | 3-4 |
| 20 | Captain | 11 | 49 | 55 minutes | 11 | yes | 49 | 55 minutes | - | - | - | 5 |
| 21 | Corporal | 6 | 15 | 24 minutes | В | yes | 35 | 49 minutes | Berkeley | 10 | 20 minutes | 3-4 |
| 22 | Sergeant | STP | | 28 minutes | Region 1 | yes | 17 | 28 minutes | Lexington | - | - | 3-4 |
| 23 | Captain | 11 | 70 | 81 minutes | 11 | yes | 70 | 81 minutes | Aiken | - | - | 5 |
| 24 | Trooper | 7 | 47 | 60 minutes | A | yes | 44 | 53 minutes | Allendale | - | - | 3-4 |
| 25 | Lance Corporal | 6 | 6 | 12 minutes | А | yes | 6 | 12 minutes | Berkeley | - | - | 3-4 |

Attachment A

| | Employee with assigned | Troop | Number of | Estimated | Post | Has this | Number of | Estimated | County in Post | Number of miles | Estimated travel | Average |
|----|------------------------|--------|--------------|------------------|------|------------------|--------------|---------------|----------------|---------------------|------------------|-----------|
| | state vehicle | Number | miles from | travel time from | | employee been | miles from | travel time | closest to | from employee | time from | number of |
| | | | employee | employee | | assigned to this | employee | from employee | employee | residence to County | employee | shifts |
| | | | residence to | residence to | | troop or post | residence to | residence to | residence | line of County in | residence to | employee |
| | | | Troop | Troop | | after the new | Post | Post | | Post closest to | County line of | works per |
| | | | Headquarters | Headquarters | | residency policy | Command | Command | | employee | County in Post | week |
| | | | | | | was | | | | residence | closest to | |
| | | | | | | implemented? | | | | | employee | |
| | | | | | | | | | | | residence | |
| 26 | Trooper First Class | 7 | 57 | 71 minutes | С | yes | 20 | 26 minutes | Aiken | - | - | 3-4 |
| 27 | Lance Corporal | 4 | 7 | 15 minutes | В | yes | 7 | 15 minutes | York | - | - | 3-4 |
| 28 | Trooper | 1 | 42 | 42 minutes | В | yes | 10 | 13 minutes | Kershaw | - | - | 3-4 |

| | Employee | Reason for Reassignment |
|----|---------------------|-------------------------------|
| 1 | Trooper | change of supervisor |
| 2 | Trooper | change of supervisor and Post |
| 3 | Sergeant | change of supervisor |
| 4 | Lance Corporal | change of supervisor |
| 5 | Lance Corporal | change of supervisor |
| 6 | Trooper | change of supervisor |
| 7 | Trooper | change of supervisor |
| 8 | Sergeant | promotion to Sergeant |
| 9 | Captain | Director's appointment |
| 10 | Trooper | change of supervisor and Post |
| 11 | Captain | Director's appointment |
| 12 | Trooper | change of supervisor |
| 13 | Trooper | change of supervisor and Post |
| 14 | Lance Corporal | change of supervisor |
| 15 | Lieutenant | change of supervisor and Post |
| 16 | Lance Corporal | change of supervisor |
| 17 | Lieutenant | change of supervisor |
| 18 | Trooper First Class | change of supervisor |
| 19 | Lance Corporal | officer request |
| 20 | Captain | Director's appointment |
| 21 | Corporal | change of supervisor |
| 22 | Sergeant | promotion to Sergeant |
| 23 | Captain | Director's appointment |
| 24 | Trooper | change of supervisor |
| 25 | Lance Corporal | change of supervisor |
| 26 | Trooper First Class | change of supervisor |
| | Lance Corporal | change of supervisor |
| 28 | Trooper | change of supervisor and Post |

| Date | Event | Type of Work (e.g., traffic control, Coach detail, etc.) | # of Troopers | Total # of Hours | Maximum # of Hours provided as Comp | Maximum # of Hours paid as | Maximum # of Hours Paid as OT |
|-------------------------|--|--|---------------|------------------|---|--|------------------------------------|
| | | control, Coach detail, etc.) | | | Time Possibly Attributable to the Event | Straight Time Possibly Attributable to | Possibly Attributable to the Event |
| 4/2/2016 | 2016 Cooper River Bridge Run | Traffic Control | 28 | 284 | 0 | the Event | 9 |
| 4/6/2016 | Carolina Cup | Traffic Control | 35 | | 0 | | 7 |
| 4/11/2016 - 4/17/2016 | 2016 Heritage Golf Tournament | Traffic Control | 29 | | | | |
| 5/7/2016 | Black Cats Motorcycle Rally 2016 (Greenwood) | | 8 | | | | 0 |
| 5/26/2016 - 5/30/2016 | Memorial Bike Fest 2016 | Traffic Control | 123 | | | | 472 |
| 5/27/2016 - 5/28/2016 | Saluda Tractor Pull 2016 | Traffic Control | 2 | 40 | | | |
| 7/4/2016 | July 4th Fireworks 2016 - York County | Traffic Control | 18 | | _ | . 0 | |
| 7/10/2016 | State House Secessionist Rally | Crowd Control | 10 | | | _ | 27 |
| 8/31/2016 - 9/1/2016 | USC VS Vanderbilt | Coach's Detail | 2 | | | | |
| 9/1/2016 - 9/4/2016 | Clemson VS Auburn | Coach's Detail | 1 | | _ | | |
| 9/2/2016 - 9/3/2016 | SC State Football - Orlando, FL | Coach's Detail | 1 | | | | |
| 9/4/2016 | Darlington Race 2016 | Traffic Control | 52 | _ | | | _ |
| 9/9/2016 - 9/10/2016 | USC VS Mississippi State | Coach's Detail | 2 | 40 | | | 3 |
| 9/9/2016 - 9/10/2016 | SC State Football - Ruston, LA | Coach's Detail | 2 | 43 | 5.5 | 5 0 | 0 |
| 9/10/2016 | Clemson VS Troy | Traffic Control | 94 | _ | | | 8 |
| 9/16/2016 - 9/17/2017 | SC State Football - Clemson, SC | Coach's Detail | 1 | | | | |
| 9/17/2016 | USC VS East Carolina | Traffic Control | 80 | | | | 62 |
| 9/17/2016 | Clemson VS SC State | Traffic Control | 95 | | | 21 | |
| 9/21/2016 - 9/23/2016 | Clemson VS Georgia Tech | Coach's Detail | 2 | 48 | | | |
| 9/23/2016 - 9/24/2016 | USC VS Kentucky | Coach's Detail | 2 | 40 | 0 |) 0 | 0 |
| 9/23/2016 - 9/24/2016 | SC State Football - Tallahassee, FL | Coach's Detail | 1 | 24 | 3.5 | 0 | 0 |
| 9/30/2016 - 10/1/2016 | Fall Harley Rally 2016 | Traffic Control | 11 | | | | 177.5 |
| 10/1/2016 | USC VS Texas A&M | Traffic Control | 80 | 952.08 | 89 | | 715.08 |
| 10/1/2016 | Clemson VS Louisville | Traffic Control | 93 | | 156.5 | | 1305.17 |
| 10/6/2016 - 10/8/2016 | Clemson VS Boston College | Coach's Detail | 2 | 72 | 24 | 24 | 8 |
| 10/8/2016 | USC VS Georgia | Traffic Control | 75 | 879 | 88 | 133 | 649 |
| 10/14/2016 - 10/15/2016 | SC State Football - Washington, DC | Coach's Detail | 1 | 29 | 3 | 5 | 0 |
| 10/15/2016 | Clemson VS NC State | Traffic Control | 91 | 1180.83 | 456.5 | 191.33 | 176.5 |
| 10/22/2016 | USC VS UMASS | Traffic Control | 79 | | 174 | 104 | 296 |
| 10/22/2016 | SC State Football | Traffic Control | 14 | 141 | 31 | . 21 | 56 |
| 10/27/2016 - 11/6/2016 | 2016 Coastal Carolina Fair | Traffic Control | 5 | 242 | 21 | . 1 | |
| 10/28/2016 - 10/29/2016 | SC State Football - Hampton, VA | Coach's Detail | 1 | 19 | 11 | . 0 | 0 |
| 10/28/2016 - 10/30/2016 | Clemson VS Florida State | Coach's Detail | 2 | 48 | 0 | 0 | 0 |
| 10/29/2016 | USC VS Tennessee | Traffic Control | 79 | 1018.5 | 195.75 | 45 | 34 |
| 11/4/2016 - 11/5/2016 | SC State Football - Greensboro, SC | Coach's Detail | 1 | 20 | 11 | . 5 | 0 |
| 11/5/2016 | USC VS Missouri | Traffic Control | 77 | 898 | 173.5 | 24 | 74 |
| 11/5/2016 | Clemson VS Syracuse | Traffic Control | 94 | 1285.5 | 191.5 | 42 | 1 |
| 11/11/2016 - 11/12/2016 | USC VS Florida | Coach's Detail | 2 | 40 | 0 | 0 | 0 |
| 11/12/2016 | Clemson VS Pittsburgh | Traffic Control | 42 | 672 | 150 | 0 | 14 |
| 11/12/2016 | SC State Football | Traffic Control | 6 | 48 | 6 | 6 0 | 0 |
| 11/18/2016 - 11/20/2016 | Clemson VS Wake Forest | Coach's Detail | 2 | 48 | 0 | 0 | 0 |
| 11/19/2016 | USC VS Western Carolina | Traffic Control | 87 | 992 | 147.5 | 3 | 0 |
| 11/19/2016 | SC State Football | Traffic Control | 5 | 44 | 1 | . 0 | 0 |
| 11/25/2016 - 11/27/2016 | USC VS Clemson | Coach's Detail | 2 | 44 | 0 | 0 | 0 |
| 11/26/2016 | SC State Football | Traffic Control | 5 | 40 | 4 | | 0 |

Attachment B

| Date | Event | Type of Work (e.g., traffic control, Coach detail, etc.) | # of Troopers | Total # of Hours worked on date(s) of event | Attributable to the Event | Maximum # of Hours paid as Straight Time Possibly Attributable to the Event | Maximum # of Hours Paid as OT Possibly Attributable to the Event |
|-------------------------|--|--|---------------|---|------------------------------|--|--|
| 11/26/2016 | Clemson VS South Carolina | Traffic Control | 85 | 1131.75 | 150.75 | 28 | 12 |
| 12/2/2016 - 12/4/2016 | Clemson VS Virginia Tech | Coach's Detail | 2 | 48 | 0 | 0 | 0 |
| 12/26/2016 - 1/1/2017 | Clemson VS Ohio State | Coach's Detail | 2 | 168 | 21 | 0 | 0 |
| 12/26/2016 - 12/29/2016 | USC VS USF | Coach's Detail | 2 | 76 | 8 | 0 | 0 |
| 1/6/2017 - 1/10/2017 | Clemson VS Alabama | Coach's Detail | 2 | 120 | 8 | 0 | 0 |
| 4/1/2017 | Carolina Cup | Traffic Control | 38 | 442.5 | 57.5 | 0 | 33 |
| 4/1/2017 | 2017 Cooper River Bridge Run | Traffic Control | 25 | 271 | 7.5 | 0 | 10 |
| 4/10/2017 - 4/16/2017 | 2017 Heritage Golf Tournament | Traffic Control | 27 | 1625 | 41.5 | 0 | 0 |
| 5/5/2017 - 5/7/2017 | McEntire Air Show | Traffic Control | 10 | 303 | 38 | 0 | 0 |
| 5/6/2017 | Black Cats Motorcycle Rally 2017 (Greenwood) | Traffic Control | 10 | 96 | 11 | 0 | 0 |
| 5/11/2017 - 5/21/2017 | Spring Harley Rally 2017 | Traffic Control | 72 | 4857 | 79.5 | 82 | 101 |
| 5/24/2017 - 5/29/2017 | Memorial Bike Fest 2017 | Traffic Control | 209 | 10928 | 27 | 280.5 | 164.5 |
| 5/26/2017 - 5/27/2017 | Saluda Tractor Pull 2017 | Traffic Control | 4 | 88 | 0 | 0 | 0 |
| 7/4/2017 | July 4th Fireworks 2017 - York County | Traffic Control | 19 | 177 | 9 | 0 | 0 |
| 9/1/2017 - 9/3/2017 | USC VS NC State | Coach's Detail | 2 | 54 | 0 | 3 | 0 |
| 9/2/2017 - 9/3/2017 | SC State Football - Baton Rouge, LA | Coach's Detail | 1 | 16 | 0 | 6 | 9 |
| 9/2/2017 | Clemson VS Kent State | Traffic Control | 89 | 1145 | 10 | 313 | 456 |
| 9/3/2017 | Darlington Race 2017 | Traffic Control | 100 | 1592 | 83 | 319.75 | 423.25 |
| 9/9/2017 | Clemson VS Auburn | Traffic Control | 26 | 357 | 0 | 117 | 126 |

Attachment D

| Individual's Name | Previous Position | Number of years in previous position | If officer then also, number of years as officer | New Position | Date of Position Change | Individual previously in the position | Number of years individual was in the position | then also, number of years as | · · · · · · · · · · · · · · · · · · · |
|-------------------|-----------------------|---|--|---------------------------------|-------------------------------|---------------------------------------|--|-------------------------------------|---------------------------------------|
| ALLEN, MICHAEL | Corporal | 7 | 20 | Corporal | 6/2/2017 | Matthew Cook | 0 | 26 | Separated |
| BANISTER, DONALD | Lieutenant | 1 | 23 | Captain | 8/17/2017 | Shawn Stankus | 1 | 26 | Promoted |
| BASKIN, THERESA | Fiscal Analyst III | 9 | NA | Accountant/Fiscal Analyst II | 7/2/2017 | Peggy McBride | 7 | NA | Retired |
| BENNETT, JOSHUA | Trooper First Class | 2 | 4 | Trooper First Class | 3/17/2017 | Danny Calvert | 7 | 10 | Promoted |
| BENNETT, ROLAND | Lance Corporal | 9 | 14 | Corporal | 7/17/2017 | Johnnie Godfrey | 1 | 23 | Promoted |
| BOLAND, JAMES | Fiscal Manager I | 0 | NA | Director of Accounting | 5/17/2017 | Bruce Dorman | 7 | NA | Retired |
| BOWER, JOSHUA | Lance Corporal | 0 | 5 | Corporal | 9/5/2017 | Shaun Sherriff | 5 | 15 | Promoted |
| BROWN, QUINCY | Sergeant | 4 | 17 | First Sergeant | 7/17/2017 | Patrick Sigwald | 0 | 27 | Retired |
| BROWNING, SUSAN | Payroll Specialist | 0 | NA | Benefits Counselor I | 4/2/2017 | Caroline Jackson | 0 | NA | Separated |
| BROWNING, SUSAN | Benefits Counselor I | 0 | NA | Payroll Specialist | 4/6/2017 | Susan Browning | 0 | NA | Reassigned |
| BRUNSON, JOIE | Program Coordinator I | 4 | NA | Program Manager I | 7/2/2017 | Bonita Burns | 7 | NA | Retired |
| CALHOUN, MATTHEW | Lieutenant | 5 | 18 | Major | 4/2/2017 | John Hancock | 2 | 23 | Promoted |
| CAMPBELL, ANGELA | Fiscal Analyst III | 0 | NA | Fiscal Analyst III | 4/17/2017 | Craig Luccy | 1 | NA | Separated |
| CARDONA, JAIME | Sergeant | 6 | 14 | Lieutenant | 8/17/2017 | NA | NA | NA | NA |
| CAUGHMAN, WOFFORD | Lance Corporal | 6 | 12 | Corporal | 7/17/2017 | Joseph White | 3 | 11 | Reassigned |
| CRAVEN, STACY | Lieutenant | 4 | 28 | Captain | 8/17/2017 | Donald Dickerson | 1 | 30 | Reassigned |
| CRAVEN, STEPHEN | Sergeant | 2 | 10 | Sergeant | 6/17/2017 | Joshua Black | 2 | 19 | Terminated |
| CROSBY, SHAWN | Sergeant | 5 | 20 | Lieutenant | 6/2/2017 | Matthew Calhoun | 2 | 18 | Promoted |
| DANBACK, MARK | First Sergeant | 2 | 17 | Lieutenant | 7/17/2017 | Christopher Shelton | 1 | 25 | Reassigned |
| DEMIRER, EREN | Lance Corporal | 0 | 6 | Lance Corporal | 7/17/2017 | Gregory McCrackin | 0 | 10 | Reassigned |
| DEWITT, BRADLEY | Corporal | 1 | 21 | Sergeant | 8/17/2017 | Darrell Smith | 1 | 14 | Reassigned |
| DICKENS, CHARLES | Lance Corporal | 14 | 11 | Corporal | 7/17/2017 | Michael Geter | 3 | 25 | Retired |
| FLOYD, BILLY | Lieutenant | 2 | 20 | Captain | 8/17/2017 | Rickie Grubbs | 1 | 30 | Reassigned |
| FREEMAN, BRIAN | Sergeant | 3 | 11 | Sergeant | 7/24/2017 | Charles Kyzer | 5 | 17 | Terminated |
| GORE, MARCUS | Attorney III | 4 | NA | Attorney V | 7/2/2017 | Warren Ganjenshani | 4 | NA | Separated |

Attachment D

| Individual's Name | Previous Position | Number of years in previous position | If officer then also, number of years as officer | New Position | Date of Position Change | Individual previously in the position | Number of years individual was in the position | then also, number of years as | , |
|--------------------|--------------------|---|--|--|-------------------------------|---------------------------------------|--|-------------------------------------|------------|
| GRUBBS, RICKIE | Captain | 1 | 17 | Captain | 8/17/2017 | NA | NA | NA | NA |
| HANCOCK, JOHN | Major | 4 | 20 | Chief | 4/2/2017 | Zachary Wise | 7 | NA | Retired |
| HARRIS, DAVID | Lance Corporal | 2 | 7 | Lance Corporal | 7/17/2017 | Michael Harrison | 3 | 17 | Reassigned |
| HOFFMAN, GERALD | Lance Corporal | 0 | 11 | Lance Corporal | 3/2/2017 | Jeffrey Michlovitz | 4 | 6 | Promoted |
| HOUPT, STEVEN | IT Technician III | 0 | NA | Network and Systems Administrator I | 5/2/2017 | Tommy Brooks | 0 | NA | Separated |
| HUGHES, ROGER | Lieutenant | 4 | 27 | Captain | 8/17/2017 | NA | NA | NA | NA |
| JORDAN, ARTHUR | Corporal | 8 | 18 | Sergeant | 7/17/2017 | Timothy Yarborough | 6 | 30 | Retired |
| LADUE, CHRISTOPHER | Lance Corporal | 4 | 9 | Corporal | 7/17/2017 | Toni Gaylord | 7 | 25 | Retired |
| LAFFIN, TARA | Lieutenant | 4 | 23 | Captain | 6/3/2017 | Edward Talbot | 2 | 27 | Retired |
| LLOYD, NATHANIEL | Fiscal Manager I | 0 | NA | Fiscal Manager I | 8/21/2017 | Dana Ray | 5 | NA | Movement |
| LLOYD, NATHANIEL | Fiscal Analyst III | 1 | NA | Fiscal Manager I | 7/17/2017 | Karl Boston | 1 | NA | Movement |
| MCCRACKIN, GREGORY | Lance Corporal | 0 | 10 | Lance Corporal | 3/2/2017 | Mitchell Altman | 7 | 12 | Promoted |
| MCDOWELL, STEPHEN | Lance Corporal | 4 | 10 | Corporal | 7/17/2017 | Kevin Brown | 1 | 12 | Reassigned |
| MORF, JOSEPH | First Sergeant | 2 | 13 | Lieutenant | 7/17/2017 | Dennis Kelly | 5 | 30 | Retired |
| MORGAN, CEDRIC | Lance Corporal | 0 | 6 | Corporal | 7/17/2017 | Kirk Winburn | 3 | 21 | Promoted |
| NIMMONS, WILLIAM | Lance Corporal | 11 | 17 | Corporal | 7/17/2017 | Steven Adcox | 5 | 28 | Promoted |
| PARRISH, JACK | Lance Corporal | 3 | 18 | Corporal | 9/5/2017 | Arthur Jordan | 8 | 18 | Promoted |
| PATTERSON, EVERICK | First Sergeant | 3 | 9 | Lieutenant | 7/17/2017 | William Herrington | 0 | 32 | Retired |
| PAXTON, KELVIN | Supply Manager I | 16 | NA | Supply Manager II | 4/2/2017 | Thomas Gibbs | 7 | NA | Retired |
| PEARSON, CHADWICK | Sergeant | 2 | 19 | First Sergeant | 7/17/2017 | Robert Hardee | 3 | 26 | Retired |
| PROCTOR, TODD | Lance Corporal | 5 | 17 | Lance Corporal | 8/2/2017 | Christopher Sellars | 3 | 4 | Terminated |
| RAY, RICHARD | Captain | 3 | 21 | Captain | 8/17/2017 | Robert Woods | 7 | 25 | Promoted |
| REAP, JAMES | Lance Corporal | 1 | 6 | Corporal | 7/17/2017 | Phillip Harrell | 1 | 12 | Separated |
| RIKARD, JAMES | Corporal | 1 | 2 | Sergeant | 7/17/2017 | Matthew Coffin | 4 | 24 | Retired |
| ROGAN, WILLIAM | Sergeant | 4 | 26 | First Sergeant | 7/17/2017 | Joey Gambrell | 1 | 18 | Reassigned |

Attachment D

| Individual's Name | Previous Position | Number of years in previous position | If officer then also, number of years as officer | New Position | Date of Position Change | Individual previously in the position | Number of years individual was in the position | If officer then also, number of years as officer | New position, or status, of individual previously in the position |
|----------------------------|-----------------------|---|--|------------------------------------|-------------------------------|---------------------------------------|--|--|---|
| ROGERS, GEORGE | Lance Corporal | 1 | 6 | Corporal | 7/17/2017 | Lavonda Gabe | 5 | 18 | Promoted |
| ROWELL, DAVID | Lance Corporal | 19 | 4 | Corporal | 7/17/2017 | David Smith | 4 | 18 | Promoted |
| RUST, CHRISTOPHER | Skilled Trades Worker | 3 | NA | IT Technician II | 7/17/2017 | Steven Houpt | 0 | NA | Promoted |
| SHAW, BRADLEY | Sergeant | 1 | 20 | First Sergeant | 7/17/2017 | Jeffrey Bradley | 0 | 23 | Retired |
| SHERRIFF, SHAUN | Corporal | 5 | 15 | Sergeant | 7/17/2017 | Alfred Warren | 6 | 25 | Retired |
| SHULL, MICHAEL | Supply Manager I | 6 | NA | Supply Manager I | 8/2/2017 | Kevin Paxton | 7 | NA | Promoted |
| SKIPPER, DAVID | Lance Corporal | 3 | 9 | Corporal | 7/17/2017 | Joseph Alban | 2 | 19 | Retired |
| SMITH, BRONSON | Corporal | 2 | 12 | Corporal | 7/17/2017 | Benjamin Ross | 6 | 18 | Promoted |
| SMITH, GERALD | Corporal | 1 | 17 | Sergeant | 9/2/2017 | Brian Freeman | 0 | 11 | Reassigned |
| SOUTHERLAND, STEPHEN | Corporal | 0 | 6 | Immigration Enforcement Officer | 7/3/2017 | Ryan Shumpert | 4 | 9 | Separated |
| SPIVEY, DAVID | Corporal | 6 | 14 | Sergeant | 7/2/2017 | Shawn Crosby | 2 | 20 | Promoted |
| STEPHENS, CLYDE | Captain | 7 | 27 | Captain | 8/17/2017 | Michael Burgess | 1 | 27 | Retired |
| SUTHERLAND, BRADLEY | Lance Corporal | 1 | 6 | Lance Corporal | 7/17/2017 | Tony Keller | 4 | 25 | Retired |
| THOMPSON, CHARLES | Corporal | 1 | 25 | Sergeant | 7/17/2017 | Therese Alford | 2 | 24 | Reassigned |
| THREATT, JEREMY | Lance Corporal | 2 | 7 | Corporal | 7/17/2017 | Mark Caldwell | 7 | 19 | Retired |
| WAGNER, CHRISTOPHER | Lance Corporal | 2 | 7 | Corporal | 7/2/2017 | Christopher McKeller | 3 | 14 | Promoted |
| WALTERS, ALBERT | First Sergeant | 3 | 26 | Lieutenant | 7/17/2017 | Jeffrey Wade | 0 | 26 | Reassigned |
| WILES, COURTNEY | Administrative Asst. | 7 | NA | Administrative Coordinator I | 7/2/2017 | Ada Schmidt | 4 | NA | Separated |
| WILLIAMSON, CHRISTOPHER | Lieutenant Colonel | 5 | 29 | Colonel | 7/17/2017 | Michael Oliver | 5 | 35 | Retired |
| WINGO, CHERYL | Lance Corporal | 1 | 4 | Lance Corporal | 7/17/2017 | Gerald Hoffman | 0 | 11 | Reassigned |
| WRIGHT, MARC | Major | 5 | 35 | Lieutenant Colonel | 7/18/2017 | Christopher Williamson | 5 | 29 | Promoted |

From: Rogan, William D.

Sent: Sunday, March 05, 2017 10:45 AM

To: Brown, Antonio M. < AntonioBrown@SCDPS.GOV >; Burriss, James H. < JamesBurriss@SCDPS.GOV >; Francis, John C. <JohnFrancis@SCDPS.GOV>; McCauley, Willie Jr. (WillieMcCauleyJr@SCDPS.GOV) <WillieMcCauleyJr@SCDPS.GOV>;

Bird, Kenneth L. (KennethBird@SCDPS.GOV) < KennethBird@SCDPS.GOV >; Brown, Delvin A.

<DelvinBrown@SCDPS.GOV>; David Askins (DGAskins@schp.org) <DGAskins@schp.org>; Enzor, Alan K.

< Alan Enzor@SCDPS.GOV >; Gibson, James B. (James Gibson@SCDPS.GOV) < James Gibson@SCDPS.GOV >; Gleich, Robert HK. < RobertGleich@SCDPS.GOV >; Kendall, Kevin L. (KevinKendall@SCDPS.GOV) < KevinKendall@SCDPS.GOV >; Metts, Lewis M. < Lewis Metts@SCDPS.GOV >; Norton, Aaron I. (AaronNorton@SCDPS.GOV) < AaronNorton@SCDPS.GOV >; Rice Jr., Freddie D. <FreddieRiceJr@SCDPS.GOV>; Shirer, Tessa M. <TessaShirer@SCDPS.GOV>; Tidwell, Tyler J.

<TylerTidwell@SCDPS.GOV>; Vandenberg, Jonathan M. <JonathanVandenberg@SCDPS.GOV>; Williams, Steven M. <StevenWilliams@SCDPS.GOV>

Cc: King, Nicklous W. < Nicklous King@SCDPS.GOV>

Subject: Annual Leave

Post B,

I know that everyone wants to take their annual leave and have time off. I try my best not to deny your leave. But, it has gotten to the point that many of the request for annual leave is overlapping. Due to being short staffed, the annual leave will be first come, first serve (If there is an emergency, come to me). Just because you put in for AL does NOT mean it will be granted. Plus, when requesting, keep specials in mind. Each of you get every other weekend off, try to plan your leave accordingly. I know it cannot be helped some times, but try to avoid putting an unnecessary work load on your teammates on the weekends.

If you have any questions, please call me.

Thanks,

SERGEANT W. D. ROGAN JR. SC HIGHWAY PATROL-TROOP 7 / POST B SOUTH CAROLINA DEPARTMENT OF PUBLIC SAFETY 1391 MIDDLETON STREET ORANGEBURG, SC 29115 803-531-6849 (OFFICE) 803-531-6877 (FAX) WDROGAN@SCDPS.GOV WWW.SCDPS.GOV/SCHP

From: Rogan, William D.

Sent: Monday, July 10, 2017 3:16 PM

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Subject: FW: Annual Leave

Post B,

Some of you may have forgotten this email that was sent out. (Please read below) I will try to do what I can, but do not expect to have off just because you requested it. If you want off on a weekend that you are scheduled to work, you need to find someone to trade with. Times are tuff right now and I am asking each of you to share in the work load.

Thank you all for the hard work you do,

SERGEANT W. D. ROGAN JR.
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Subject: FW: Annual Leave

Post B,

(Please read below) Some of you in Post B are not reading my emails. If you want a weekend off, that you are scheduled to work, you will need to find someone that will trade with you. If it is an emergency, I WILL WORK FOR YOU!!! Stop assuming that you can have leave just because it was requested. I have asked you to please plan your vacation accordingly. You are hurting your teammates.

It is now football season. If it is your weekend to work, please do not ask off. I am sorry, but we have to work together on this.

Also, No leave will be granted past December 10th due to the holiday season.

If you have any questions, please call me.

Thank you for everything you do,

FIRST SERGEANT W. D. ROGAN JR.
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Legislative Oversight Committee

Law Enforcement and Criminal Justice Subcommittee's Study of the Department of Public Safety



April 21, 2017

| FULL COMMITTEE OPTIONS STANDARD PRACTICE 13 | FULL COMMITTEE ACTION(S) | DATE(S) OF FULL COMMITTEE ACTION(S) |
|---|--------------------------|-------------------------------------|
| (1) Refer the study and | | |
| investigation back to the | | |
| subcommittee or an ad hoc | | |
| committee for further | | |
| evaluation; | | |
| (2) Approve the subcommittee's | | |
| study; or | | |
| (3) further evaluate the agency | | |
| as a full committee, utilizing any | | |
| of the available tools of | | |
| legislative oversight available | | |

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EXECUTIVE SUMMARY

Purpose of Oversight Study

As stated in SC Code of Laws Section 2-2-20(B), "[t]he purpose of these oversight studies and investigations is to determine if agency laws and programs within the subject matter jurisdiction of a standing committee: (1) are being implemented and carried out in accordance with the intent of the General Assembly; and (2) should be continued, curtailed, or eliminated." In making these determinations, the Subcommittee evaluates (1) the application, administration, execution, and effectiveness of the agency's laws and programs, (2) the organization and operation of the agency, and (3) any conditions or circumstances that may indicate the necessity or desirability of enacting new or additional legislation pertaining to the agency.¹

Study Process

Legislative Oversight Committee Actions

- April 14, 2015 Prioritizes the agencies to study
- April 22, 2015 Provides the agency with notice about the oversight process
- June 1, 2016 Holds Meeting #6 and addresses a matter relating to a potential violation of SC Code 2-2-100 (Contempt of the General Assembly)

Law Enforcement and Criminal Justice Subcommittee Actions

- April 29, 2015 Holds Meeting #1/Entry meeting and discusses study procedural issues
- May 5, 2015 Resigns from the Public Safety Coordinating Council Rep. Tallon
- February 25, 2016 Holds **Meeting #2** and discusses written questions to send agency
- April 21, 2016 Holds Meeting #3 and discusses the agency's history and strategic plan
- May 5, 2016 Holds Meeting #4 and provides opportunity for public input and information about agency partners
- May 26, 2016 Holds Meeting #5 and addresses a matter relating to a potential violation of SC Code 2-2-100 (Contempt of the General Assembly)
- July 13, 2016 Holds Meeting #7 and receives information on agency's resources and performance
- July 20, 2016 Holds Meeting #8 and discusses aspects of the agency's strategic plan
- August 30, 2016 Holds Meeting #9 and discusses, among other things, agency's hiring practices and manpower across regions of the state
- November 1, 2016 Holds Meeting #10 and further discusses hiring issues as well as discusses agency's finances and inconsistencies in applying discipline policies
- January 31, 2017 Holds Meeting #11/Work Session and discusses study progress
- February 21, 2017 Holds **Meeting #12** and (1) receives constituent testimony; (2) discusses information provided to families of traffic fatality victims; and (3) discusses the length of time in which the agency's Office of Professional Responsibilities cases proceed to disposition
- February 28, 2017 Holds **Meeting #13** and (1) receive constituent testimony; and (2) discusses grants, drug testing, and technology issues

- March 7, 2017 Holds Meeting #14/Work Session and discusses study recommendations
- April 21, 2017 Provides notification that the Subcommittee Study on the agency is available for consideration by the full Committee

Public's Actions

- September 1-31, 2015 Responds to survey about the agency
- May 5, 2016 Opportunity to provide testimony at a public input hearing; however, no testimony received from constituents at this time
- February 21, 2017 Provides testimony during a Subcommittee meeting
- February 28, 2017 Provides testimony during a Subcommittee meeting
- Ongoing Submits comments on the Oversight Committee's webpage on the General Assembly's website (www.scstatehouse.gov)

Department of Public Safety Actions

- March 31, 2015 Submits Restructuring and Seven-Year Plan Report
- August 28, 2015 Submits Program Evaluation Report
- January 11, 2016 Submits 2016 Annual Restructuring Report
- April 29, 2016 Submits response to Committee Staff Study
- May 5, 2016 Amends its response to Committee Staff Study
- September 14, 2016 Submits 2015-16 Accountability Report
- November 29, 2016 Submits Annual Request for Information
- April 2015 February 2017 Meets with and responds to Subcommittee's inquiries

Figure 1. Summary of Key Dates and Actions of the Study Process, 2015-2017

Recommendations

The Subcommittee has 27 recommendations relating to the agency. The Subcommittee's recommendations for revisions to the agency's internal operations and revisions to laws fall into seven categories. These categories include: (1) recruitment, hiring, retention, and public safety; (2) equipment replacement; (3) applying policies consistently; (4) communication, morale, and leadership issues; (5) focusing on its primary mission; (6) analyzing and updating information; and (7) follow up.

There are no specific recommendations with regards to continuance of agency programs or elimination of agency programs.

RECOMMEND AGENCY ADDRESS...

...SAFETY, HIRING, RECRUITMENT, and RETENTION

- **1.** Ensure the appropriate division head is involved in the hiring process. Ensure policies outline clearly which personnel provide input at which stages of the hiring process.
- 2. Research the cost and feasibility of implementing a career path for agency employees.
- **3.** Track applicable data to determine which recruiting methods are effective in obtaining applicants with the temperament and ability to successfully complete appropriate Criminal Justice Academy courses. Include this data in the agency's Accountability Report each year.
- **4.** Revisit policy which automatically disqualifies job applicants with visible tattoos.
- **5.** Update the agency's Personnel Allocation Model to conform to national standards.
- **6.** Review industry best practices on trooper fatigue under various shift changes.

...EQUIPMENT REPLACEMENT

- **7**. Request a permanent line item, which identifies funding for the equipment replacement schedules, in the General Appropriations Act.
- **8.** Develop a computer and technology replacement cycle; include this information in the agency's budget request.

...APPLYING POLICIES CONSISTENTLY

- **9.** Implement the agency's existing Alcohol and Drug Deterrence Policy and perform random and post-accident drug testing of agency employees.
- **10.** Revise the agency's Residency Policy to have clear standards of which employees are required, and which are not required, to live within various requisite distances from their troop headquarters or their assigned post. Apply Residency Policy consistently.
- **11.** Update the agency's Audio-Video Monitor Report Form to include the reason the supervisor is reviewing a video. Track this information in the activity console (i.e., agency's internal database).
- **12.** Review the policies and format of the corrective action plans submitted by Troop Commanders in response to Staff Inspection Reports. Ensure these plans include deadlines and appropriate follow-up.

...COMMUNICATION AND MORALE

- **13.** Distinguish between the number of active troopers and number of troopers who are still in training when reporting data.
- **14.** Restructure the agency so both the Office of Professional Responsibility and Human Resources Office report to the Legal Department, whose attorneys are subject to requirements of legal ethics and rules of professional responsibility to remain licensed to practice law, then the Director.

- 15. Adopt a process by which employees can provide feedback to the agency anonymously.
- **16.** Have an outside entity perform a leadership climate and employee morale survey of the agency beginning this year and once every three years thereafter. Require agency leadership to generate and follow through with improvement plans based upon the results of the surveys.
- **17.** Require Troop Commanders and Supervisors in the Blythewood Office, including the Director, to spend one day per month on the road to stay abreast of troopers' daily activities.

...FOCUSING ON ITS PRIMARY MISSION

- 18. Transfer the Illegal Immigration Enforcement Unit to the State Law Enforcement Division.
- **19.** Transfer grants programs unrelated to highway safety (i.e., criminal justice, juvenile justice; and crime victims) to another agency.
- **20.** Coordinate a meeting with the division of State Human Resources and other agencies which may have similar scheduling situations, (e.g., Department of Juvenile Justice; Department of Corrections; and Department of Social Services), to discuss ways to reduce the amount of time necessary to enter and update personnel hours in the South Carolina Enterprise Information System.

...ANALYZING AND UPDATING INFORMATION

- **21.** Research the costs involved in the agency producing reports from the Multi-disciplinary Accident Investigation Team and private sector industry standards related to amounts charged for this type of information to determine appropriate charges for these reports.
- **22.** Revise SC Code Section 23-6-187, relating to witness fees for troopers, trained in Advanced Accident Investigation, testifying in civil matters, to allow the agency to adjust the amount it charges each year with inflation.
- **23.** Revise SC Code Section 23-6-20, relating to establishment of the agency, to remove references to transfers of divisions and, instead, require the agency to maintain a list of its divisions.
- **24.** Update SC Code Section 23-6-30, relating to the duties and powers of the agency, to remove a reference to a training program now provided by the Criminal Justice Academy.
- **25.** Revise SC Code Section 23-6-50, relating to an annual audit, carrying funds into the next fiscal year, and retention of revenue to meet the agency's expenses, to remove outdated references and allow the agency to expend certain funds for drug testing.

...FOLLOW UP

- **26.** Provide an update, in an approved format, once a quarter from April 3, 2017, until April 3, 2018, or the Committee re-visits the need for the updates.
- **27.** Provide the Committee an update every 30 days about the status of payments to subgrantees (i.e., crime victim service providers grant requirements).

DETAILS - STUDY PROCESS

House Oversight Committee's Actions

On January 7, 2015, the House Oversight Committee approves a proposed seven-year study schedule for the Speaker of the House.² The Speaker approves the Committee's recommendations, which are published in the House Journal on January 13, 2015.³ The Department of Public Safety ("DPS" or "agency") is an agency subject to legislative oversight.⁴ The Committee approves DPS as the second state agency for study by the Law Enforcement and Criminal Justice Subcommittee on April 14, 2015.⁵

The **Committee notifies the agency** about the study on April 22, 2015.⁶ As the Committee encourages **collaboration in its legislative oversight process**, the Committee notifies the Speaker, standing committee chairs in the House, members of the House, Clerk of the Senate, and Governor about the agency study.⁷

Subcommittee Studying the Agency

The Law Enforcement and Criminal Justice Subcommittee ("Subcommittee") of the House Oversight Committee is studying the agency. The study begins during the 121st General Assembly. At this time, the chair of the Subcommittee is the Honorable Kirkman Finlay III; other members include: the Honorable William K. "Bill" Bowers; the Honorable Raye Felder; and the Honorable Edward R. Tallon, Sr.⁸ The study continues during the 122nd General Assembly. Now, the chair of the Subcommittee is the Honorable Edward R. Tallon, Sr.; other members include: the Honorable Katherine E. "Katie" Arrington, the Honorable William M. "Bill" Hixon; and the Honorable J. Todd Rutherford.⁹

Subcommittee & Public Actions

The Subcommittee meets with the agency once about process and on ten occasions about the agency's work. The Subcommittee holds two work sessions and the full Committee meets once on an issue referred to it by the Subcommittee. All meetings are open to the public and streamed live online with videos archived.

Public input is a cornerstone of the House Legislative Oversight Committee's process. ¹² Members of the public are able to participate anonymously in a public survey about the agency and four other agencies during the month of September in 2015, provide comments via a link on the Committee website at any time, and appear in person before the Subcommittee during the public input meeting in May 2016. Throughout the process, members of the public, including current and former employees, actively provide input to the Subcommittee. This input, including anonymous input, points the Subcommittee to management issues with the agency. Due to the volume of input from constituents about the Highway Patrol, Human Resources, and Office of Professional Responsibility, the Subcommittee focuses on those aspects of the agency in regards to the agency efficiently and effectively fulfilling its statutory duties. ¹³

Highlights of meetings, public participation, and major events at the agency during the study process are listed below in a **timeline**. A summary of this timeline is set forth in Figure 1 on pages 4-5. Meeting minutes and archived videos of meetings are available online.¹⁴

121st General Assembly

April 2015

On April 29, 2015, the Subcommittee holds an entry meeting with the agency to discuss oversight study procedural issues. 15

May 2015

In an abundance of caution and to avoid any potential perception of a conflict of interest, **Representative Tallon resigns from his duties on the South Carolina Public Safety Coordinating Council.** ¹⁶

September 2015

The Subcommittee posts an **online survey to solicit comments from the public about the Department of Public Safety** and other agencies. Communication about this survey is sent to all House members who are encouraged to inform their constituents about this opportunity.¹⁷ A statewide media release is issued about this opportunity for public participation.¹⁸ There are 1,010 responses to the survey, with at least one response from 41 of the 46 South Carolina counties.¹⁹ These comments are not considered testimony.²⁰ The survey notes "input and observations from those citizens who [choose] to provide responses are very important . . . because they may help direct the Committee to potential areas for improvement with these agencies."²¹ The **public is informed of a continuous opportunity to submit written comments about agencies online** even after the public survey closes.²²

February 2016

On February 25, 2016, the Subcommittee meets (**Meeting #2**) and, among other things, provides a brief update on the study of the agency and **discusses written questions for the Department of Public Safety**. ²³ Representative Tallon submits a list of inquiries. ²⁴ An agency representative present at the meeting states the agency does not require clarification on any of the questions. ²⁵

March 2016

On March 2, 2016, the Subcommittee sends a letter with questions from the February 25, 2016, Subcommittee meeting.²⁶ This letter requests information about the following topics: (1) Illegal Immigration Enforcement Unit; (2) Highway Patrol; (3) Discipline/Office of Professional Responsibility; and (4) Office of Human Resources. On March 16, 2016, the agency provides responses to these topics of interest to the Subcommittee.²⁷

April 2016

On April 21, 2016, the Subcommittee meets with the agency (**Meeting #3**) and discusses the **agency's history and strategic plan**.²⁸ Chairman Finlay swears in Director Leroy Smith, agency head since 2012, and other agency staff.²⁹ A summary is provided of the agency's history.³⁰ Subcommittee members ask general questions about the agency, which Director Smith answers.³¹

At the direction of the Subcommittee Chair, Committee staff provide a brief background on DPS' strategic plan.³² Director Smith provides the Subcommittee details about each aspect of the agency's strategic plan.³³ Subcommittee members ask follow-up questions for clarification, which Director Smith answers.³⁴

In response to questioning, Director Smith agrees the agency's Illegal Immigration Enforcement Unit (IIEU) is aligned more within the State Law Enforcement Division's (SLED) mission than the Department of Public Safety's mission.³⁵ The Subcommittee approves a recommendation to move IIEU from DPS to SLED.³⁶

The next day the agency responds in writing to questions asked by Subcommittee members during the meeting.³⁷ The agency's responses address the following topics: (1) fees charged to those who request Multi-Disciplinary Accident Investigation Team (MAIT) Reports; and (2) the methodology used to ascertain the safety belt usage rate.³⁸

On April 29, 2016, the Subcommittee and all House Members receive the final Staff Study and agency response.³⁹ A copy is available online.⁴⁰

May 2016

On May 5, 2016, the Subcommittee meets with the agency (**Meeting #4**).⁴¹ The purpose of the meeting is for the Subcommittee to receive **testimony about the agency from members of the public.**⁴² While there are no members of the public present to testify about the agency, Chairman Finlay notes members of the public have provided information about the agency to the Subcommittee through other means.⁴³

Another purpose of the meeting is for the Subcommittee to obtain information about the entities with which the agency works. 44 Committee staff provide a brief overview of the **agency's partners**, **customers**, **and stakeholders**. 45 Subcommittee members ask questions of Ms. Tosha Autry, the agency's Director of Human Resources, to which she responds. 46 During the meeting, a partial audio recording is played and Ms. Autry confirms the recording is of her. 47

On May 6, 2016, the Subcommittee sends a letter stating its intention at the next meeting to make an inquiry about issues of importance to state employees including, but not limited to, the agency's process and procedures for hiring and firing employees, how the agency addresses employee disciplinary matters, and information employees with grievances are permitted to share. On May 9, 2016, DPS acknowledges the letter.

On May 26, 2016, the Subcommittee meets with the agency (Meeting #5).⁵⁰ The purpose of the meeting is to discuss and vote on whether the Subcommittee recommends the full Committee make an inquiry as to whether a violation of S.C. Code 2-2-100 (contempt of the General Assembly) has occurred.⁵¹ Committee Staff provide a brief background on this statute and other statutes related to Legislative Oversight of Executive Departments.⁵² The Subcommittee approves a motion recommending the full Committee make an inquiry as to whether a witness, the agency's Director of Human Resources may have violated S.C. Code Section 2-2-100 when testifying before the Subcommittee on May 5, 2016.⁵³ On May 31, 2016, the Subcommittee notifies the full Committee of its request.⁵⁴

June 2016

On June 1, 2016, the full Committee meets (**Meeting #6**). 55 Among other things, the **Committee discusses** the request from the Subcommittee that the Committee refer an allegation of contempt of the General **Assembly to the Attorney General**. 56 Committee Members make comments and ask questions about this issue. A motion is approved to refer the matter to the Attorney General. 57 On June 8, 2016, the Oversight Committee refers the matter to the Attorney General. 58

On June 15, 2016, the **Subcommittee requests information from the agency** about the following topics: (1) agency spending on legal services; (2) overtime; and (3) discipline/Office of Professional Responsibility. On June 29, 2016, the agency responds to the Subcommittee.⁵⁹

July 2016

On July 7, 2016, the **agency provides clarification on issues** relating to the Office of Professional Responsibility/Division Investigation (OPR/DI) Case Summary documents the agency previously provided. ⁶⁰ On the same day, the agency provides clarification relating to overtime documents the agency produced on June 29, 2016. ⁶¹

The Subcommittee meets with the agency (**Meeting #7**) on July 13, 2016.⁶² The purpose of this meeting is to obtain information on the **agency's resources and performance**.⁶³ Director Smith gives a presentation on the agency's resources and fund allocations.⁶⁴ During and after the presentation, Subcommittee members ask questions.⁶⁵ Next, Director Smith gives a brief overview of the agency's performance measures and objectives.⁶⁶ Due to time constraints, Subcommittee members hold questions on performance measures and objectives until the next meeting.⁶⁷

On July 15, 2016, the **Subcommittee requests information from the agency** about the following topics: (1) strategic plan, funding allocation, and performance measures; (2) hiring, retention, and employee makeup; (3) scheduling and activities; (4) finances; (5) Multi-disciplinary Accident Investigation Team; and (6) overtime and compensation time.⁶⁸ On July 19, 2016, the agency responds to some of the questions and states it is in the process of compiling information responsive to the other requests.⁶⁹

On July 20, 2016, the Subcommittee meets with the agency (**Meeting #8**) and discusses **aspects of the agency's strategic plan**. Director Smith testifies about aspects of the agency's strategic plan on which Subcommittee members had questions at the previous meeting. ⁷¹

The Subcommittee **discusses hiring, retention, and morale issues** including: applicants in the agency's current class, turnover, employee concerns about possible retribution from leadership when expressing opinions or concerns, employee concerns about the agency's residency policy; employee concerns about consolidation of the communication centers, expenditures for recruitment, timeframes of employee investigations, and an update on the agency's overtime lawsuit.⁷²

The Subcommittee discusses with the agency numerous issues relating to **equipment** including, among other things, the condition of and cost to replace various existing equipment, as well as purchase new equipment such as body cameras.⁷³

The Subcommittee discusses the agency's rating from the Commission on Accreditation for Law Enforcement Agencies, and it requests an explanation for the low number of trooper and civilian contacts throughout the year. 74

Director Smith provides a presentation on **internal changes to improve agency efficiency and outcomes**. ⁷⁵ Director Smith testifies the agency has no recommendations to improve efficiency and outcomes at this time. ⁷⁶ He further testifies the agency has improved efficiency and outcomes in a variety of ways, including:

- implementing an electronic traffic collision reporting system;
- merging offices of Highway Safety and Justice Programs;

- consolidating office space in Greenville and Rock Hill;
- implementing a mobile data program;
- creating an Internal Communications Office to support agency enforcement and education efforts;
- creating an Internal Office of Strategic Services, Accreditation, Policy & Inspections; and
- updating the Office of Professional Responsibility's case management system.

Further discussion is held with Director Smith pertaining to topics addressed at previous meetings including: (1) the Director's views about the Subcommittee's recommendation to move the Illegal Immigration Enforcement Unit to SLED, and (2) the results of the agency's internal Office of Professional Responsibility investigation of the potential violation of Section 2-2-100.⁷⁸

The **Subcommittee adopts multiple motions for recommendations** which include: (1) process to allow anonymous employee feedback; (2) clarifying residency policy; and (3) distinguishing between the number of active troopers versus personnel still at the Criminal Justice Academy when reporting data.⁷⁹

On July 22, 2016, the **Subcommittee requests additional information from the agency** relating to the following topics: (1) strategic plan, funding allocation, and performance measures; (2) hiring, retention, and employee makeup; (3) scheduling and activities; (4) finances; (5) overtime and compensation time; and (6) Office of Professional Responsibility.⁸⁰

August 2016

On August 15, 2016, the agency responds to most of the questions posed in the Subcommittee's July 22, 2016, letter.⁸¹ The agency informs the Subcommittee it is in the process of compiling information responsive to the other requests and will provide that information as soon as it is available.⁸²

The Subcommittee meets with the agency (Meeting #9) on August 30, 2016.⁸³ During the meeting, the Subcommittee addresses multiple issues with the agency including: hiring; inconsistent application of agency policies; equipment acquisition and replacement scheduling; allocation of manpower across the regions; finances including use of available resources and cost to remodel a conference space at the agency's headquarters.⁸⁴

Various agency employees, with the agency's general counsel and a private attorney for the agency in attendance, respond to the different Subcommittee questions. Subcommittee Members adopt multiple motions which include: (1) tracking recruiting data to obtain highest quality applicants; (2) hiring transparency and personnel; (3) leadership climate and employee morale survey; (4) troop commander corrective action plans; (5) shift change fatigue study; (6) laptop and technology replacement; (7) South Carolina Enterprise Information System scheduling; (8) updating charges for multi-accident investigation team reports; and (9) updating charges for depositions.

On August 31, 2016, the **Subcommittee requests additional information from the agency** pertaining to the following topics: (1) staff inspections; (2) body armor; (3) laptops and technology; (4) scheduling and activities; (5) hiring and retention; and (6) finances.⁸⁷

November 2016

On November 1, 2016, the Subcommittee meets with the agency (Meeting #10) and further discusses hiring issues as well as agency finances and inconsistencies in applying discipline policies.⁸⁸ Members of

the Subcommittee ask questions about the following topics: personnel, hiring, and performance; finances; and consistency is applying agency policies.⁸⁹

The **Subcommittee adopts multiple motions for recommendations** which include: (1) researching the feasibility of career path initiative for employees; (2) instituting a Leaders on the Road Program which requires troop commanders and supervisors in the Blythewood Office to spend one day/month on the road to help increase morale with the troopers and stay in touch with troopers daily activities; (3) requesting permanent line item in the agency's budget in the General Appropriations Act which identifies funding for equipment replacement schedules; (4) Office of Professional Responsibility and Office of Human Resources reporting to the Legal Department, then the Director, to ensure the accuracy of information utilized and stored since in-house counsel has a professional obligation; and (5) providing quarterly updates to the Committee.⁹⁰

On November 10, 2016, the **Subcommittee requests additional information** relating to the following subjects: (1) staffing and finances; (2) hiring and retention; (3) agency policies and activities; and (4) Office of Professional Responsibility. ⁹¹

December 2016

On December 2, 2016, the agency provides answers to most of the questions posed in the Subcommittee's November 10, 2016 letter. 92 The agency states it is in the process of compiling information responsive to the other requests and will provide that information as soon as it is available. 93

122nd General Assembly

January 2017

On January 5, 2017, **Representative Tallon requests information** from the agency relating to the following subjects: (1) drug testing; (2) numbers of troopers on the road, in a non-supervisory capacity; (3) number of traffic fatalities; and (4) turnover in the agency's Information Technology department. On January 24, 2017, the agency responds to Representative Tallon's requests. Representative Tallon shares this information with the Subcommittee.

On January 31, 2017, the Subcommittee holds a work session to continue its discussion of the study of the agency (**Meeting #11/Work Session**). ⁹⁷ Members discuss questions and topics of interest to discuss with the agency at the next meeting. ⁹⁸ The **Subcommittee adopts multiple motions for recommendations** which include: (1) revisiting automatically disqualifying job applicants with visible tattoos so as to allow those who are willing to cover their tattoos to continue to move through the application process; and (2) updating the agency's audio/video report. ⁹⁹

February 2017

On February 3, 2017, the Subcommittee requests information from the agency about the following topics:

- (1) grants; (2) fatalities and trooper activity; (3) booklets distributed to grieving families of traffic fatalities;
- (4) drug testing; (5) laptops and technology; (6) essentials to operate; (7) dispatch staffing; (8) remediation;
- (9) Office of Professional Responsibility; (10) video policies; (11) certification removal and appeals;
- (12) overtime; and (13) personnel and finances. 100

On February 17, 2017, the **agency responds to most of the questions** posed in the Subcommittee's February 3, 2017, letter. ¹⁰¹ The agency states the remainder of the responses are forthcoming. ¹⁰²

On February 21, 2017, the Subcommittee meets with the agency (Meeting #12) and (1) receives constituent testimony; (2) discusses information provided to families of traffic fatality victims; and (3) length of time in which the agency's Office of Professional Responsibilities cases proceed to disposition. A constituent, Ms. Avril Wilson, provides testimony to the Subcommittee sharing concerns about the agency. Members ask questions to Ms. Wilson and agency representatives. Members ask questions about the materials the agency provides to families of traffic fatality victims to which agency representatives respond. Chairman Tallon asks additional questions relating to the agency's Office of Professional Responsibility, including the length of time in which investigations are open and what notification is provided to employees under investigation about the status of the investigation.

The Subcommittee meets with the agency on February 28, 2017, (Meeting #13) and (1) receives constituent testimony; and (2) discusses grants, drug testing, and technology issues. 107 Agency representatives answer questions about the agency's issuance of new guns and reprogramming trooper's radios. 108 A constituent, Ms. Laura Hudson, provides testimony about grants administered by the agency. 109 Members ask questions which Ms. Hudson and various agency representatives answer. 110 Members ask questions about drug testing, laptops, and other technology. 111 Agency representatives respond to the questions. 112 Subcommittee Members adopt multiple motions for recommendations which include: (1) moving Criminal Justice, Juvenile Justice, and Crime Victim Grants to another agency; and (2) providing the Committee a document every 30 days which includes a list of the subgrantees that have and have not been paid. 113

On February 24, 2017, the **agency supplements the responses in its February 17, 2017, letter** by providing information related to the following topics: (1) fatalities and trooper activity¹¹⁴; (2) remediation¹¹⁵; (3) video policies¹¹⁶; and (4) dispatch staffing¹¹⁷.

March 2017

On March 3 and 7, 2017, the **agency supplements the responses in its February 17, 2017, letter** by providing information related to the following topics: (1) grants¹¹⁸; (2) driving under the influence arrest data for calendar years 2012-2016¹¹⁹; (3) traffic collision statistics for calendar year 2015 and 2016¹²⁰; and (4) Highway Patrol Annual Report for each year from 2012 through 2015¹²¹.

On March 7, 2017, the Subcommittee has a Work Session to discuss the study of the agency and recommendations arising from the study (**Meeting #14/Work Session**). The **Subcommittee reviews its study recommendations**. The **Subcommittee adopts additional recommendations** which include: (1) performing random and post-accident drug testing; (2) updating the Highway Patrol's Personnel Allocation Model; and (3) revising South Carolina Code Sections 23-6-20; 23-6-30; and 23-6-50.

As this timeline evidences, the Subcommittee addresses multiple issues with the agency that relate directly to the agency fulfilling its statutory duty. These topics are discussed in further detail in the "Issues in Fulfilling Statutory Duty" section of the Subcommittee Report.

Agency Actions

The **Committee asks the agency to conduct a self-analysis** by completing and submitting a 2015 Annual Restructuring Report and Seven-Year Plan for cost savings and increased efficiencies, a Program Evaluation Report, and a 2016 Restructuring Report. The agency submits its 2015 Annual Restructuring Report and Seven-Year Plan on March 31, 2015¹²⁵, its Program Evaluation Report on August 28, 2015. ¹²⁶ Committee staff provide a staff study and agency response to the Subcommittee on April 29, 2016; ¹²⁷ the agency amends its response on May 5, 2016. The agency submits its 2016 Restructuring Report on January 11, 2016, ¹²⁸ and its 2015-16 Accountability Report on September 14, 2016. ¹²⁹ All reports are available online. Additionally, throughout the study process the agency responds to Subcommittee questions.

Next Steps

Pursuant to Committee Standard Practice 12.4, individual members of this Subcommittee may provide a written statement for inclusion with the Subcommittee's Study. After an opportunity to provide written statements, the Subcommittee Chair, pursuant to Committee Standard Practice 12.5, notifies the Committee Chair in writing that a Subcommittee Study is available for consideration by the full Committee.

Once the Committee Chair receives written notice from the Subcommittee Chair, the full Committee Chair shall, pursuant to Committee Standard Practice 13.1, include the Subcommittee Study on the agenda for a full Committee meeting. During the full Committee meeting at which the Subcommittee Study is discussed, the full Committee may vote, pursuant to Committee Standard Practice 13.2, to take one of the following three options: (1) refer the study and investigation back to the Subcommittee for further evaluation; (2) approve the Subcommittee's Study; or (3) further evaluate the agency as a full Committee.

When the full Committee approves a final study, any member of the Committee may provide a written statement for inclusion with the final study. The final study and written statements are published online and the agency, as well as all House Standing Committees, receive a copy. 131

Lastly, the Committee shall offer at least one briefing to Members of the House about the contents of the final oversight study approved by the Committee.¹³² The Committee Chair may also provide briefings to the public about the final oversight study.¹³³

ISSUES IN FULFILLING STATUTORY DUTY

Public input is a cornerstone of the House Legislative Oversight Committee's process. ¹³⁴ Due to the volume of input from constituents about the Highway Patrol, Human Resources, and Office of Professional Responsibility, the Subcommittee focuses on those aspects of the agency in regards to the agency efficiently and effectively fulfilling its statutory duties. ¹³⁵

Safety

The primary purpose of the agency is encompassed in its very name, the Department of Public Safety, with a focus on highway safety. This purpose is embodied in the agency's mission, which is as follows:

As the largest law enforcement agency in South Carolina, it is the mission of the South Carolina Department of Public Safety to **protect and serve the public** with the highest standard of conduct and professionalism; to **save lives** through educating its citizens on highway safety and **diligent enforcement of laws governing traffic**, motor vehicles, and commercial carriers; and to **ensure a safe, secure environment** for the citizens of the state of South Carolina and its visitors. (emphasis added)¹³⁶

As described below, data from fiscal year 2012-13 to the present evidences an annual escalation in the agency's inefficiency and ineffectiveness in fulfilling its mission and statutory duty. 137

From 2013 to 2016, the **number of patrol hours decreases by 86,696 hours**, number of warnings and citations decrease by 164,389, and total collisions increase by 23,755.¹³⁸ During this same time period, the number of fatal collisions increase by 30.18% and number of fatalities increase by 32.33%.¹³⁹ As of February 17, 2017, **the total number of fatalities is the highest since 2007**, and this number may further increase as the agency continues to receive information.¹⁴⁰ Ancillary, there is also a \$318,201 decrease in funding to the Criminal Justice Academy, which trains law enforcement officers across the state, as surcharges on traffic citations have been a source of funding for the Criminal Justice Academy until 2016.¹⁴¹ Additional information regarding trooper activity, collisions, and fatalities is included in Attachment 1 (Trooper Activity, Collisions, Fatalities, and Budget).

Moreover, the **agency is not tracking data to monitor the performance of dispatch** or Telecommunication Centers (TCCs) which provide telephone access for citizens' calls, dispatch DPS law enforcement officers to collision scenes and other calls for service, and provide officers with accurate and timely information which enhances officer safety and promotes the overall safety of the motoring public. ¹⁴² Information from the agency illustrates repeated concerns that are noted from the Bureau of Protective Services and Highway Patrol about the amount of time taken for law enforcement officers to reach TCCs. ¹⁴³

Potential causes of the agency's inefficiency and ineffectiveness in fulfilling its mission and statutory duty to protect the public through enforcement of laws **include deficiencies in the following areas:** (1) hiring, recruitment, and retention; (3) replacement of equipment; (4) application of agency policies; and (5) communication and morale.

Hiring, Recruitment, and Retention

A potential cause of the agency's inefficiency and ineffectiveness in fulfilling its mission and statutory duty to protect the public through enforcement is lack of manpower and turnover.

During the study process, the Subcommittee requests and receives from the agency information pertaining to recruitment, hiring and retention. This information serves as a basis for the Subcommittee's recommendations in this area.

Table 2. Summary of the Subcommittee's Recommendations: Hiring, Recruitment, and Retention

RECOMMEND AGENCY ADDRESS...

...HIRING, RECRUITMENT, AND RETENTION

- **1.** Ensure the appropriate division head is involved in the hiring process. Ensure policies outline clearly which personnel provide input at which stages of the hiring process.
- 2. Research the cost and feasibility of implementing a career path for agency employees.
- **3.** Track applicable data to determine which recruiting methods are effective in obtaining applicants with the temperament and ability to successfully complete appropriate Criminal Justice Academy courses. Include this data in the agency's Accountability Report each year.
- **4.** Revisit policy which automatically disqualifies job applicants with visible tattoos.
- 5. Update the agency's Personnel Allocation Model to conform to national standards.
- **6.** Review industry best practices on trooper fatigue under various shift changes.

On August 30, 2016, in response to questioning, the Colonel of the South Carolina Highway Patrol affirmed there are resources in the budget to hire more and the <u>lack of officers on the road is not the result of lack of funding</u>. During each of the last four years there are more than 200 authorized, but unfilled, positions at the agency as Table 3 illustrates. Table 3 also illustrates the amount the agency carries forward in personal services from the General Fund increases each year. Lastly, a comparison of the agency's total budget, and highway patrol budget, shows an increase of 4% and 13%, as seen in Table 4. Lastly.

Table 3. Authorized, filled, and vacant full time equivalent positions and Personal Service Carryforward

| | Full Tim | e Equivalent Po | ositions | Carryforward |
|------------|------------|-----------------|----------|---|
| | Authorized | zed Filled V | | 10% of General Fund Personal Service Balance |
| | | | | (Does not include: Federal and Other Personal Service carryforward) |
| FY 2012-13 | 1,462.00 | 1,245.00 | 217.00 | \$381,041.95 |
| FY 2013-14 | 1,495.00 | 1,274.00 | 221.00 | \$461,046.62 |
| FY 2014-15 | 1,495.00 | 1,229.00 | 266.00 | \$540,993.43 |
| FY 2015-16 | 1,521.00 | 1,249.00 | 272.00 | \$2,456,912.37 |

Table 4. Agency and Highway Patrol budget for FY 2012-13 and FY 2015-16

| Total Agency Budget and Highway Patrol Division Budget | | | |
|--|---------------|---------------|----------|
| | 2012-13 | 2015-16 | % Change |
| Total Agency Budget w/o carry forward 148 | \$154,941,120 | \$161,431,719 | 4.19% |
| Highway Patrol Division Budget ¹⁴⁹ | \$93,086,717 | \$105,238,726 | 13.05% |

Hiring

The **Director makes final hiring decisions**¹⁵⁰ **without input from division heads**.¹⁵¹ The hiring process at the agency has numerous stages including an initial administrative review, a physical agilities component, a written test, and an interview with an Oral Interview Board.¹⁵² Follow up data from the agency shows distinct differences in materials available to the Oral Review Board and the Director.¹⁵³ Table 5 illustrates the Oral Review Board is not provided the interviewee's application and does not include division heads. Also, division heads do not participate in meetings when final hiring decisions are made.¹⁵⁴ Additional information about the hiring process, which includes number of applicants culled (i.e., not advanced) at each stage and reasons for doing so are included in Attachment 2 (Hiring Process).

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Table 5. Summary of Oral Interview Board v. Director's Review Personnel and Information

| Oral Interview Board 155 | <u>Director's Review</u> 156 |
|--|--|
| Present in room: Chairman (Major) Four board members (variety of Captain, Lieutenant, Sergeant, Corporal) One Human Resources Representative Applicant | Present in room: Agency Director¹⁵⁷ Human Resources Director |
| Information available to review: Schedule of all applicant interview times Applicant essay which explains why the applicant wants to be a trooper Employment Board Questions (10 questions for the applicant to answer) Oral Interview Board (OIB) Rating Sheet (used to rate the applicant on each question asked, written/oral communication, and appearance) OIB Rating Rubric (A guide to help board members understand each rating category) OIB Component & Rating Sheet (directions/information for what board members can expect that day) | Information available to review: Oral Interview Board Notes/Score Sheet, and |
| | Information available to review: (continued) State Application & Supplemental Application Physical Ability Test Nelson Denny Scores (vocabulary, comprehension, and reading) Background (employment and character references) Applicant's Essay Polygraph Credit Check DD 214 (discharge information for military candidates, if applicable) College Transcript (if applicable) Driver's License Check National Crime Information Center Check SC Information Exchange Check Social Media Check |

Recruitment

The agency's strategy, objectives, and performance measures relating to recruitment do not appear to provide the agency sufficient information to determine whether its recruitment efforts are effective or efficient. As an example, one of the agency's performance measures is simply, "[d]id Highway Patrol Telecommunications Office develop a recruitment plan?" As another example, the agency counts the number of recruitment seminars held, but not the number of individuals that apply, and are hired, to know if the agency's recruitment efforts are effective. Tracking data, in particular outcome data, may allow the agency the ability to analyze which of its efforts are successful.

Retention

Employee retention is an issue of concern in the Highway Patrol Division as less manpower means fewer troopers to educate those on the road and to enforce traffic safety laws. Between 2012 and 2015, \$8.9 to \$21.1 million is spent on training and equipping new troopers, but the net result of this spending is an increase in total trooper strength across the state of only two troopers. In 2015, Troops across the state have, on average, less than 60% of the manpower the agency's personnel allocation model states is needed in each Troop.

In 2014-15 in particular, 142 employees leave the highway patrol, compared to only 102 in 2011-12. local Also, in FY 2014-15, "personal" reasons account for approximately 59% of all Highway Patrol separations, compared to 27% in 2011-12. local The agency states in a letter that changes have been made in pay scale in an effort to reinstate troopers separated from employment and to retain current troopers. local However, the agency acknowledges it is not tracking data in order to determine whether the efforts are effective. local separated from employment and to retain current troopers. local However, the agency acknowledges it is not tracking data in order to determine whether the efforts are effective. local separated from employment and to retain current troopers.

Employee retention is an issue not isolated to the Highway Patrol Division. In 2014-15 in particular, 199 employees leave the agency, which is 38.19% more than 2011-12 and 48.51% more than 2010-11. The agency's Human Resources Office has a turnover rate between approximately 30% and 60% from fiscal year 2012-13 through fiscal year 2014-15. The last four fiscal years, the agency's Information Technology Office is not fully staffed, and currently one-third of the positions are vacant. During the study, agency representatives mention a potential career path to assist in retention, but the agency has no information on potential costs, implementation dates, or even if it will be implemented. Additional information on separations is available in Attachment 3 (Employee Separations). Statements from the agency's Staff Inspection Reports which relate to how the current number of personnel impact morale and operational effectiveness are included in the Morale section of this Report. Complete copies of Staff Inspection Reports can be found on the Committee's webpage.

Equipment Replacement

Another potential cause of the agency's inefficiency and ineffectiveness in fulfilling its mission and statutory duty to protect the public through enforcement is a deficiency in replacing equipment.

The Subcommittee requests and receives from the agency information pertaining to equipment utilized by agency personnel. This information serves as a basis for the Subcommittee's recommendations.

Table 6. Summary of the Subcommittee's Recommendations: Equipment Replacement

RECOMMEND AGENCY ADDRESS...

...EQUIPMENT REPLACEMENT

- **7**. Request a permanent line item, which identifies funding for the equipment replacement schedules, in the General Appropriations Act.
- **8.** Develop a computer and technology replacement cycle; include this information in the agency's budget request.

An issue of concern among Highway Patrol and Telecommunications Units across the state is a lack of reliable, functioning equipment. As an example, an entire recent graduating class of troopers did not have properly functioning laptops installed in their vehicles. To Staff inspection reports note a variety of concerns pertaining to patrol vehicles and technology equipment (e.g., computers; telephones; software, etc.). Among other things, these concerns include both the distance and amount of time required to travel to repair vehicles or other equipment. The agency states it uses grants and non-recurring funding for equipment. Also, the agency states in a letter to the Subcommittee, "SCDPS has neither a formal policy nor a recurring budget regarding a computer and technology replacement cycle."

Applying Policies Consistently

Another potential cause of the agency's inefficiency and ineffectiveness in fulfilling its mission and statutory duty are deficiencies in consistent application of the agency's policies.

The Subcommittee requests and receives from the agency information pertaining to agency policies and the application of the policies. This information serves as a basis for the Subcommittee's recommendations.

Table 7. Summary of the Subcommittee's Recommendations: Applying Policies Consistently

RECOMMEND AGENCY ADDRESS...

...APPLYING POLICIES CONSISTENTLY

9. Implement the agency's existing Alcohol and Drug Deterrence Policy and perform random and post-accident drug testing of agency employees.

- **10.** Revise the agency's Residency Policy to have clear standards of which employees are required, and which are not required, to live within various requisite distances from their troop headquarters or their assigned post. Apply Residency Policy consistently.
- **11.** Update the agency's Audio-Video Monitor Report Form to include the reason the supervisor is reviewing a video. Track this information in the activity console (i.e., agency's internal database).
- **12.** Review the policies and format of the corrective action plans submitted by Troop Commanders in response to Staff Inspection Reports. Ensure these plans include deadlines and appropriate follow-up.

Alcohol and Drug Deterrence Policy

The agency has an Alcohol and Drug Deterrence Policy which allows, among other things, for random drug testing, drug testing based on suspicion, and post-accident drug testing.¹⁷⁴ However, the **agency** has opted not to perform any random (i.e., suspicion less) drug testing or post-accident drug testing during the last four years.¹⁷⁵ The agency states, "[i]nsofar as a very small number of investigations and disciplinary actions over the last few years have been associated with drug/alcohol use, the Department does not view widespread random testing as a critical need at this time."¹⁷⁶ The Subcommittee notes concerns with not utilizing this policy since troopers are entrusted with state vehicles, which they may operate at high levels of speed, carry weapons, and have the authority to arrest citizens.¹⁷⁷

Disciplinary Policies

The Subcommittee questions the agency about these policies as public input is received alleging a perception of an inconsistent application of the policy. Discussion of the agency's application of its disciplinary polices is set forth in detail under the Communication and Morale section of this report.

Residency Policy

The agency has a Residency Policy, which requires certain personnel to live within various requisite distances of the area of the state in which they are assigned. The definition of "residence" in the policy states,

The fixed or permanent domicile of a person where s/he has an intention of returning when absent. SCDPS may consider the factors identified in SC Code 7-1-25(D) **and any other matter(s) deemed relevant** in determining the location constituting an officer's domicile under this policy (emphasis added). ¹⁸⁰

The Subcommittee questions the agency about this policy as public input is received alleging a perception of an inconsistent application of the policy. During the study, there are more than ten ranking and ten non-ranking officers living outside the requisite area. The justification for some of the waivers include, "statewide supervisory responsibilities." However, instead of individuals with statewide responsibility living in the center of the state, to allow for efficient travel throughout the state, several live in the upstate (York and Spartanburg) or on the coast (Horry and Berkeley). 184

Supervisory Review of In-Car Audio/Video Recordings

The agency has a policy which address supervisory review of in-car audio/video recordings. The Highway Patrol Division Manual of Operations requires supervisory review of these recordings on a regular basis as well as when certain events occur. When a supervisor reviews a trooper's video, the supervisor is required to complete an "Audio/Video Monitor Report." However, the "Audio/Video Monitor Report," does not include any sections which require a supervisor to note the reason the supervisor is reviewing the video, and data relating to supervisory review of a trooper's video is not tracked in the Highway Patrol Division's activity console. 188

The Subcommittee questions the agency about this policy, and inability to readily track the reason for reviewing the video and number of videos reviewed. The basis for the questioning is public input the Subcommittee receives alleging a potential practice whereby the agency, or certain higher ranking personnel within the agency, request supervisors specifically review videos of troopers with alleged low activity to search for any type of violation for which the supervisor may refer the trooper to the Office of Professional Responsibility (OPR), thereby utilizing OPR as punishment for low activity. ¹⁸⁹

Implementing Commander Corrective Action Plans

The agency performs Staff Inspections every three years.¹⁹⁰ The Staff Inspection Reports include recommendations for items to correct/improve and Troop Commanders are required to create plans to address issues.¹⁹¹ However, during the study the Subcommittee is not made aware of any policies which ensure Commanders follow through with these plans.

Communication and Morale

Another potential cause of the agency's inefficiency and ineffectiveness in fulfilling its mission and statutory duty is deficiency in communication, particularly in the areas of external communication and internal feedback.

The Subcommittee requests and receives information pertaining to communication at the agency. This information serves as a basis for the Subcommittee's recommendations.

Table 8. Summary of the Subcommittee's Recommendations: Communication and Morale

RECOMMEND AGENCY ADDRESS...

...COMMUNICATION AND MORALE

- **13.** Distinguish between the number of active troopers and number of troopers who are still in training when reporting data.
- **14.** Restructure the agency so both the Office of Professional Responsibility and Human Resources Office report to the Legal Department, whose attorneys are subject to requirements of legal ethics and rules of professional responsibility to remain licensed to practice law, then the Director.
- **15.** Adopt a process by which employees can provide feedback to the agency anonymously.

- **16.** Have an outside entity perform a leadership climate and employee morale survey of the agency beginning this year and once every three years thereafter. Require agency leadership to generate and follow through with improvement plans based upon the results of the surveys.
- **17.** Require Troop Commanders and Supervisors in the Blythewood Office, including the Director, to spend one day per month on the road to stay abreast of troopers' daily activities.

Human Resources Data

During the study process, the Subcommittee reviews a variety agency reports including those made to other legislative entities. Human resources data from the agency may not be reliable as evidenced by inconsistencies in data provided to different House Committees. While it is not unreasonable to have slight discrepancies in the number of employees for the current year, as the number of employees at an agency can change from day to day, it is reasonable to expect consistency in information from previous years.

As one example, on August 15, 2016, the Subcommittee requests, and agency provides, information about the number of troopers at the start and end of each fiscal year for the past six fiscal years. When the Subcommittee compares the information to similar data provided to another House Committee, the data is inconsistent. Table 9 illustrates the variance in the data.

Table 9. Variance in data provided by the agency to two different House Committees

| Highway Patrol Law Enforcement Manpower | | | | |
|---|-----------------------|---------------------------|----------|--|
| Year | DPS Data to | DPS Data to | Variance | |
| | Other House Committee | House Oversight Committee | | |
| 2015-16 | 760 | 760 | 0 | |
| 2014-15 | 779 | 770 | 9 | |
| 2013-14 | 761 | 756 | 5 | |
| 2012-13 | 758 | 763 | 5 | |
| 2011-12 | 809 | 793 | 16 | |
| 2010-11 | 840 | 838 | 2 | |

As another example, the human resources information the agency provides to the same legislative entity does not appear to be consistent over multiple years. Table 10 reflects differences in the agency's presentation of information to the same legislative entity with regards to Highway Patrol Officer Manpower.¹⁹⁵

Table 10. Differences in the agency's presentation of information to the same legislative entity with regards to Highway Patrol Officer Manpower

| Highway Patrol Commissioned Officer Manpower | | | | |
|--|---|---|----------|--|
| Year | DPS 2016-17 Data provided to legislative entity | DPS 2014-15 Data provided to legislative entity | Variance | |
| 2015 | 760 | | | |
| 2014 | 779 | 813 | 34 | |
| 2013 | 761 | 778 | 17 | |
| 2012 | 758 | 789 | 31 | |
| 2011 | 809 | 798 | 11 | |
| 2010 | 840 | 844 | 4 | |
| 2009 | 853 | 853 | 0 | |
| 2008 | 943 | 967 | 24 | |
| 2007 | 881 | 881 | 0 | |
| 2006 | 837 | 837 | 0 | |
| 2005 | 763 | 763 | 0 | |
| 2004 | 806 | 806 | 0 | |
| 2003 | 854 | 854 | 0 | |

Office of Professional Responsibility / Division Investigations

Agency policies state the Director has discretion over (1) which situations are and are not investigated and (2) the discipline issued. 197 The Office of Human Resources maintains a log containing investigative dispositions for matters investigated by the Office of Professional Responsibility along with disciplinary actions, if any. 198 The agency utilizes this information as a resource and reference for the Director and other members of the Disciplinary Review Committee when they are reviewing and making decisions on potential disciplinary actions. 199

Data from the agency reveals what some may perceive to be **inconsistencies in addressing disciplinary matters pertaining to veracity**.

- In one situation, an employee is initially untruthful with a supervisor when questioned about the events surrounding another officer's review of in-car video and, later admits the untruthfulness. The agency investigates the situation, classifies it as "Failure to Provide Truthful and Complete Information" and "Improper Conduct/Conduct Unbecoming a State Employee," terminates the employee, and submits a "Notification of Separation Due to Misconduct," form to the Law Enforcement Training Council. This notification begins the process of removing the individual's certification as a law enforcement officer.
- In another situation, evidence shows a troop commander, along with the entire troop under his command, have RADAR training certifications containing false information.²⁰² The agency investigates the situation and terminates the training officer.²⁰³ Also, there is a finding that "thirteen of the twenty-seven troopers who engaged in this conduct did so after [the troop commander] had participated in this practice. . . ."²⁰⁴ The troop commander receives a one day suspension as the agency classifies his actions as "Negligence in the Performance of Supervisory

Responsibilities" and "Negligence in Following Rules, Regulations, Policies or Procedures," instead of "Failure to Provide Truthful and Complete Information," which requires termination under the agency's progressive disciplinary policy. Some of the individual troopers specifically acknowledge they signed the Speed Measuring Device ('SMD') Field Proficiency Test Form, admitted the signature was theirs, admitted they did not complete a field proficiency test using the speed measuring device, and admitted they issued speeding citations using their measuring device after the date they signed the form. However, even these troopers receive only a letter of reprimand as the agency classifies their actions as "Negligence in Following Rules, Regulations, Policies or Procedures," which allows for Level I reprimands, instead of "Failure to Provide Truthful and Complete Information," which requires termination. 207

• In another situation a trooper makes an arrest for simple possession of marijuana. The trooper allows the individual to plead guilty to the offense, and does not inform the Court the agency's marijuana analysis report indicates the evidence tests negative for marijuana. The trooper admits to receiving the report prior to the court date but states, "she was in the habit of saving documents on her email without opening the attachments. According to [the trooper], she failed to review the report because she automatically assumed the results were positive based on her observation of the evidence. The Office of Professional Responsibility concludes the Trooper, "had access to the analysis report" but "failed to review the report prior to her court date. Conversely, there is not sufficient evidence to show that [the trooper] intentionally withheld this report in order to manipulate the defendant or the court. The agency classifies the matter as "Negligence in Following Rules, Regulations, Policies or Procedures," which allows for a Level I reprimand, instead of "Failure to Provide Truthful and Complete Information," which requires termination.

Data from the agency reveals the **agency expends resources in matters some may consider inconsequential**. As an example, between 2012 and 2016, while only receiving nine citizen complaints about profanity, the Office of Professional Responsibility investigates 48 cases of profanity. Two separate investigations of alleged of profanity each take nine months to reach a disposition. While an officer is under investigation for any matter, including profanity, the officer is not eligible for promotion. The promotion of the promotio

Additionally, data from the agency reveals **the Office of Professional Responsibility and Division Investigations may remain open for years**. Table 11 provides examples of long periods of time some investigations of allegations remain open.²¹⁷ The data is current as of June 30, 2016.²¹⁸

Table 11. Examples of long periods of time some investigations of allegations remain open

| ALLEGATION | TIMEFRAME FOR INVESTIGATION (DPS records provided on June 30, 2016) |
|-----------------------------|---|
| Improper conduct | 1,173 days (3.1 years) |
| Insubordination | 889 days (2.3 years) |
| Improper procedures | 408 days (1.09 years) |
| Providing false information | Open since October 2013 |
| Improper procedures | Open since February 2014 |

Morale

Potential causes of the agency's inefficiency and ineffectiveness in fulfilling its mission and statutory duty to protect the public through enforcement of laws **include deficiencies in the following areas:** (1) hiring, recruitment, and retention; (3) replacement of equipment; (4) application of agency policies; and (5) communication and morale. These deficiencies have negatively impacted the morale of agency personnel across the state.

While agency management assert agency morale is at a 3 out of 4²¹⁹, based on the scores from the Staff Inspection Reports, information received during the study process **indicates morale scores may be skewed based on the agency's directions to employees to not consider manpower issues when reporting morale**. This potential skewing of the data is illustrated by the following comments from the Staff Inspection Reports:

"Although the post personnel were asked not to base answers regarding morale on manpower issues, personnel seem to feel that they do not get to maximize their potential as far as their work ethic because they have no time for proactive enforcement activities because of the amount of calls for service compared to the number of troopers working at one time" (emphasis added).²²⁰

SC Highway Patrol Troop Six, Post B, Colleton and Dorchester

"Although it is **consistently stated by patrol command that this should not be considered**, field personnel relate that the **lack of personnel** does negatively affect morale and operational effectiveness" (emphasis added).²²¹

SC Highway Patrol Troop Five, Post B, Dillon, Florence, and Marion

Another factor which may skew the data in the Staff Inspection Report is **morale scores are obtained by field lieutenants or officers with higher ranks** within the agency,²²² and constituents who have contacted Subcommittee Members state they have a fear of retribution when providing feedback to the agency.²²³

Table 12, provides examples of quotes from agency employees around the state, which are within Staff Inspection Reports. These quotes illustrate comments Subcommittee Members receive during the study and continue to receive:²²⁴

Impact of Agency Deficiencies on Personnel and Safety of the Public

The Highway Patrol separates the state enforcement into seven Troops (i.e., regions).

Troop Three:

Anderson, Oconee, Pickens, Greenville, and Spartanburg

"Most everyone interviewed was disappointed in the disciplinary actions of late. They felt that troopers were being written up for minimal violation and not given second chances; locally and throughout the state. Some troopers mentioned that they were afraid to do their job because of all the disciplinary actions being imposed." ²²⁵

Troop Two:

Laurens, Newberry, Abbeville, Greenwood, Edgefield, McCormick, and Saluda

"The troopers feel the troop command staff does not truly understand how things really are out in the field, in particular to activity and the shortage of manpower." 227 "...many feel they are relegated to being in the area of the city limits in order to satisfy the (20) seat belt citations per month. The lack of patrolling in the county on secondary roadways was expressed as troopers feel they are not being able to do their job as they see it." 228

"Supervisors were concerned with low manpower, regaining trust, rebuilding confidence in the troopers..." 229

Troop Six:

Berkeley, Charleston, Colleton, Dorchester, Beaufort, and Jasper

"The troopers feel like DPS Headquarters does not 'have their backs..." ²³²

"The lack of quality equipment is frustrating. ... Repairs [to vehicles] are stated to normally take a month or two to complete." ²³³

"personnel seem to feel that they do not get to maximize their potential as far as their work ethic because they have no time for proactive enforcement activities because of the amount of calls for service compared to the number of troopers working at one time." ²³⁴

Troop Four:

Cherokee, Union, York, Fairfield, Chester, Lancaster, and Chesterfield

"Post personnel consistently describe shortages in staffing as having a negative effect on the overall operational effectiveness of the post." ²²⁶

Troop Five:

Darlington, Marlboro, Dillon, Florence, Marion, Georgetown, Williamsburg, and Horry

"Some troopers feel like the DPS Command Staff does not support them; therefore, they find themselves second guessing the decisions they make attempting to avoid making a mistake and possibly generating a District Investigation (DI)." ²³⁰

"The leading cause for concern ... is (1) the low morale of the post - rated by the majority of personnel interviewed as 'poor' and (2) the overall lack of manpower." ²³¹

Troop One:

Sumter, Clarendon, Kershaw, Lee, Lexington, and Richland

"Some feel that there is a 'disconnect' between the troop command staff and the road trooper" 235

"Operational effectiveness was directly correlated to the overall lack of manpower; as well as, the lack of experienced personnel assigned to or retained within the post." 236

"At times, troopers in the post simply investigate collisions one after another with little time available to effectively reduce collisions through enforcement." ²³⁷

effectiveness), ²³⁸

'experienced' personnel as a cause for lower

ratings in this area," (area is operational

Troop Seven:

Allendale, Bamberg, Barnwell, Hampton,

Orangeburg, Calhoun, and Aiken

"Personnel expressed concerns regarding

the lack of quality applicants; therefore,

resulting in less desirable trainees.

supervisory, recognize the lack of

Personnel, both supervisory and non-

Focusing on Agency's Primary Mission

The Subcommittee requests and receives from the agency information pertaining to the agency's mission, duties, and powers. This information serves as a basis for the Subcommittee's recommendations.

Table 13. Summary of the Subcommittee's Recommendations: Focusing on Agency's Primary Mission

RECOMMEND AGENCY ADDRESS...

...FOCUSING ON ITS PRIMARY MISSION

- 18. Transfer the Illegal Immigration Enforcement Unit to the State Law Enforcement Division.
- **19.** Transfer grants programs unrelated to highway safety (i.e., criminal justice, juvenile justice; and crime victims) to another agency.
- **20.** Coordinate a meeting with the division of State Human Resources and other agencies which may have similar scheduling situations, (e.g., Department of Juvenile Justice; Department of Corrections; and Department of Social Services), to discuss ways to reduce the amount of time necessary to enter and update personnel hours in the South Carolina Enterprise Information System.

The agency's mission is as follows:

As the largest law enforcement agency in South Carolina, it is the mission of the South Carolina Department of Public Safety to protect and serve the public with the highest standard of conduct and professionalism; to save lives through educating its citizens on highway safety and diligent enforcement of laws governing traffic, motor vehicles, and commercial carriers; and to ensure a safe, secure environment for the citizens of the state of South Carolina and its visitors (emphasis added).²³⁹

The duties and powers of the agency as provided in statute are as follows:

- (1) carry out **highway** and other related safety programs;
- (2) engage in driver training and safety activities;
- (3) enforce the traffic, motor vehicle, commercial vehicle, and related laws;
- (4) enforce size, weight, and safety enforcement statutes relating to commercial motor vehicles;
- (5) operate a comprehensive law enforcement personnel training program;
- (6) promulgate such rules and regulations in accordance with the Administrative Procedures Act and Article 7 of this chapter for the administration and enforcement of the powers delegated to the department by law, which shall have the full force and effect of law;
- (7) operate such programs and disseminate information and material so as to continually improve **highway safety**;
- (8) receive and disburse funds and grants, including any donations, contributions, funds, grants, or gifts from private individuals, foundations, agencies, corporations, or the state or federal governments, for the purpose of carrying out the programs and objectives of this chapter; and (9) do all other functions and responsibilities as required or provided for by law (emphasis added).²⁴⁰

Based on state statute and the agency's mission, the **Subcommittee notes the primary focus of the agency is highway safety**.

Illegal Immigration Enforcement Unit

In 2011, an Illegal Immigration Enforcement Unit (IIEU) is created under the agency by the General Assembly. The Director testifies the unit is performing well. However, in response to questioning, Director Smith agrees the IIEU is aligned more within the State Law Enforcement Division's mission than the Department of Public Safety's mission. However, in response to questioning, Director Smith agrees the IIEU is aligned more within the State Law Enforcement Division's mission than the Department of Public Safety's mission.

Justice Program Grants

The agency serves as the agent for the State in accepting from the federal government, and then administering to subgrantees throughout the state, two groupings of grants: (1) Highway Safety Grants; and (2) Justice Program Grants.²⁴⁴ Ms. Laura Hudson, a constituent, provides testimony to the Subcommittee which reveals how issues with communication between the agency's finance department and grants department significantly impacts crime victim service providers (e.g., rape crisis organizations; domestic violence shelters; and children/sexual assault programs) across the state when there are significant delays in timely grant reimbursement payments (e.g., 30, 60, or in some cases, even 90 days).²⁴⁵ Additionally, testimony from the agency reveals position postings of additional personnel necessary for timely administration of these grants remained open for almost twelve months.²⁴⁶

SCEIS Scheduling

Agency testimony indicates there are issues with entering time in the South Carolina Enterprise Information System (SCEIS) since agency personnel do not work on the typical schedule (i.e., 8:30 a.m. to 5:00 p.m.).

Analyzing and Updating Information

The Subcommittee requests and receives from the agency information pertaining to the agency's analysis of information as well as the currentness of statutes applicable to the agency. This information serves as a basis for the Subcommittee's recommendations.

Table 14. Summary of the Subcommittee's Recommendations: Analyzing and Updating Information

RECOMMEND AGENCY ADDRESS . . .

...ANALYZING AND UPDATING INFORMATION

- **21.** Research costs involved in the agency producing reports from the Multi-disciplinary Accident Investigation Team and private sector industry standards related to amounts charged for this type of information to determine appropriate charges for these reports.
- **22.** Revise SC Code Section 23-6-187, relating to witness fees for trooper trained in Advanced Accident Investigation, testifying in civil matters, to allow agency to adjust the amount it charges each year with inflation.

- **23.** Revise SC Code Section 23-6-20, relating to establishment of the agency, to remove references to transfers of divisions and, instead, require the agency to maintain a list of its divisions.
- **24.** Update SC Code Section 23-6-30, relating to the duties and powers of the agency, to remove a reference to a training program now provided by the Criminal Justice Academy.
- **25.** Revise SC Code Section 23-6-50, relating to an annual audit, carrying funds into the next fiscal year, and retention of revenue to meet the agency's expenses, to remove outdated references and allow the agency to expend certain funds for drug testing.

Some individuals and companies purchase reports created by the Multi-Accident Investigation Team (MAIT) for use in private civil lawsuits.

In reviewing statutes applicable to DPS, the Subcommittee notes there is **no provision in the statute** which takes into consideration inflation in the amount the agency may charge when its personnel are called for depositions in private lawsuits.

The Subcommittee notes some statutes relating to the agency contain references that are either outdated or no longer reflect current practices.

RECOMMENDATIONS

Recommendations

Generally

The following recommendations include areas identified for potential improvement by the Subcommittee. The Subcommittee recognizes these recommendations will not satisfy everyone nor address every issue or potential area of improvement at the agency. These recommendations are based on the agency's self-analysis requested by the full Committee, discussion with the agency during multiple meetings with the Subcommittee, and analysis of the information obtained by the Subcommittee. This information, including but not limited to the Staff Study, Program Evaluation Report, Accountability Report, Restructuring Report and videos of meeting with the agency, can all be found on the Committee's website.

The agency has no recommendations to improve efficiency and outcomes. ²⁴⁷

Continue

The Subcommittee does not have any specific recommendations with regards to continuance of agency programs.

Revise (Curtail or Enhance)

The Subcommittee has 27 recommendations relating to the agency. The Subcommittee's recommendations for revisions to the agency's internal operations and revisions to laws fall into seven categories. These categories include: (1) recruitment, hiring, retention, and public safety; (2) equipment replacement; (3) applying policies consistently; (4) communication, morale, and leadership issues; (5) focusing on its primary mission; and (6) analyzing and updating information. For the chart of recommendations and detailed wording, see Attachment 4 (Recommendations Chart and Details).

Eliminate

The Subcommittee does not have any specific recommendations with regards to elimination of agency programs, except for the programs the Subcommittee recommends move to another agency. The programs the Subcommittee recommends move to another agency are discussed in the "Leadership Issues" section and the chart of recommendations in Attachment 4 (Recommendations Chart and Details).

Follow Up

The Subcommittee recommends receipt of quarterly reports from the agency as well as monthly updates on the status of grant payments to subgrantees (i.e., crime victim service providers).

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Results." http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/SurveysforAllAgenc ies/Results%20of%20Survey%20of%20STIB,%20School%20for%20the%20Deaf%20and%20Blind,%20Commission%20for%20the%20Blind,%20Treasurer,%20and%20DPS%20(September%201-30,%202015).pdf (accessed March 20, 2017).

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You may visit the South Carolina General Assembly Home Page (http://www.scstatehouse.gov) and click on "Citizens' Interest" then click on "House Legislative Oversight Committee Postings and Reports". This will list the information posted online for the committee; click on the information you would like to review. Also, a direct link to committee information is http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee.php.

<u>Telephone</u>: 803-896-7979

Online: http://www.scdps.gov

ENDNOTES

- ¹ SC Code of Laws, sec. 2-2-20(C).
- ² SC House of Representatives, House Legislative Oversight Committee, "January 7, 2015 Meeting Minutes," under "Committee Postings and Reports," under "House Legislative Oversight Committee," and under "Full Committee Minutes,"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/FullCommitteeMinutes/January072015.pdf (accessed February 9, 2016). A video of the meeting is available at http://www.scstatehouse.gov/video/videofeed.php.

³ The committee's recommendations, letters to the Speaker of the House of Representatives and House Clerk, and a direct link to the January 13, 2015, House Journal are available on the committee's website under "Committee Postings and Reports," under "House Legislative Oversight Committee,"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee.php (accessed February 22, 2017).

- ⁴ SC Code of Laws, sec. 2-2-10(1).
- ⁵ SC House of Representatives, House Legislative Oversight Committee, "April 14, 2015 Full Committee Minutes," under "Committee Postings and Reports," under "House Legislative Oversight Committee," under "Meeting Minutes and Handouts" and under "Full Committee Minutes,"

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⁸ SC House of Representatives, House Legislative Oversight Committee, "Subcommittees - 2015," under "Committee Information," under "House Legislative Oversight Committee,"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/S1.pdf (accessed February 23, 2017).

⁹ SC House of Representatives, House Legislative Oversight Committee, "Subcommittees - 2017," under "Committee Information," under "House Legislative Oversight Committee,"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/Subcommittee%20Assignments% 20-%202017.pdf (accessed February 23, 2017).

¹⁰ SC House of Representatives, House Legislative Oversight Committee, "Law Enforcement and Criminal Justice Subcommittee Minutes," under "House Legislative Oversight Committee," under "Committee and Other Information," and under "Meeting Minutes and Handouts,"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/SubcommitteeMinutes.php (last accessed March 19, 2017). Videos of the meetings are available at

http://www.scstatehouse.gov/video/videofeed.php.

- ¹¹ Ibid.
- ¹² A brochure about the House Legislative Oversight's Committee process is available online. Also, there are ongoing opportunities to request notification when meetings are scheduled and to provide feedback about state agencies under study that can be found online.
- ¹³ Members of the Subcommittee received input from the public via an anonymous public survey about the agency and four other agencies during the month of September in 2015, comments via a link on the Committee website throughout the study, in-person testimony, phone calls, and emails.

¹⁴ SC House of Representatives, House Legislative Oversight Committee, "Law Enforcement and Criminal Justice Subcommittee Minutes," under "House Legislative Oversight Committee," under "Committee and Other Information," and under "Meeting Minutes and Handouts,"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/SubcommitteeMinutes.php (last accessed March 19, 2017). Videos of the meetings are available at \$1.00% and \$1.00% and \$1.00% are available at \$

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¹⁵ SC House of Representatives, House Legislative Oversight Committee, "April 29, 2015 Subcommittee Minutes," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/SubcommitteeMinutes/LawSub/April292015Minutes.pdf (last accessed March 19, 2017). A video of the meeting is available at http://www.scstatehouse.gov/video/videofeed.php.

¹⁶ SC House of Representatives, House Legislative Oversight Committee, "Letter from Rep Tallon to Chairman Delleney, (May 5, 2016)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

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¹⁷ SC House of Representatives, House Legislative Oversight Committee, "Press Release Announcing Public Survey (May 13, 2015)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Juvenile Justice, Department of (DJJ),"

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¹⁹ SC House of Representatives, House Legislative Oversight Committee, "Results of Survey of STIB, School for the Deaf and the Blind, Commission for the Blind, Department of Public Safety, and Treasurer's Office (September 1-30, 2015)," under "Committee Information," under "House Legislative Oversight Committee," and under "Public Safety, Department of (DPS),"

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²⁰ SC House of Representatives, House Legislative Oversight Committee, under "Committee Information," under "Standard Practices," Standard Practice 10.4

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- ²⁵ Ihid.
- ²⁶ SC House of Representatives, House Legislative Oversight Committee, "Letter from Oversight Subcommittee to DPS (March 2, 2016)," under "House Legislative Oversight Committee," and under "Public Safety, Department of (DPS),"

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- ³⁰ Ibid.
- 31 Ibid.
- ³² Ibid.
- 33 Ibid.
- ³⁴ Ibid.
- ³⁵ Ibid. ³⁶ Ibid.
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- ³⁹ SC House of Representatives, House Legislative Oversight Committee, "2015-2017 Summary House Legislative Oversight Committee,"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/Committee%20Timeline%20-%20March%206,%202017.pdf (last accessed March 19, 2017).

⁴⁰ SC House of Representatives, House Legislative Oversight Committee, "Staff Study and Agency Responses (April 29, 2016 and Amended May 5, 2016),"under "House Legislative Oversight Committee," and under "Public Safety, Department of (DPS),"

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- ¹⁴¹ SC House of Representatives, House Legislative Oversight Committee, "Letter from DPS to Oversight Subcommittee (February 17, 2017)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"
- http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/Letter %20from%20DPS%20to%20Oversight%20Subcommittee%20with%20attachments%20(February%2017,%202017).

pdf (last accessed March 23, 2017). See page 59 of 66. (Citations in 2012-13 were 479,654. Citations in 2015-16 were 416,012. Total decrease of 63,642 citations); SC Code Section 14-1-240 (Until 2016, there was a five dollar surcharge on citations went to help fund the Criminal Justice Academy (CJA). This provision sunset on June 30, 2016).

¹⁴² SC House of Representatives, House Legislative Oversight Committee, "Letter from DPS to Oversight Subcommittee (August 15, 2016)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/Letter %20from%20DPS%20to%20Oversight%20Subcommittee%20with%20attachments%20(August%2015,%202016).pd f (last accessed March 23, 2017).

¹⁴³ SC House of Representatives, House Legislative Oversight Committee, "Bureau of Protective Services Staff Inspection Report - Headquarters; Governor's Mansion Division; State Agency Support Division; Statehouse Division; Judicial Division (December 1, 2015)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/Staff %20Inspection%20Report%20-%20Bureau%20of%20Protective%20Services%20(December%201,%202015).pdf (last accessed March 24, 2017). See page 35 of 108 (Governor's Mansion Division) and page 53 of 108 (State Agency Support) ("Officers believe the attentiveness BPS receives from the Blythewood Telecommunications Center (TCC) is poor. They detail significant delays when calling the TCC for on-duty/off-duty calls. Additionally, they express their inability to get a response during several enforcement actions to include foot pursuits, traffic stops, and records checks"). See page 72 of 108 (Statehouse Division) ("Officers expressed concern with the poor service the officers state they are receiving from the Bylthewood Telecommunications Center (TCC). Officers describe situations where they get slow or no response from the TCC. These occurrences are described as not only when signing on and off duty, but when officers are attempting to or taking enforcement action."); SC House of Representatives, House Legislative Oversight Committee, "Highway Patrol Troop 3 Staff Inspection Report -Anderson, Oconee, Pickens, Greenville, and Spartanburg (July 1, 2015)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS)," http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/Troop %203%20Staff%20Inspection%20(July%202015).PDF (last accessed March 23, 2017). See page 60-61 (Post A -Anderson) ("A large percentage of the troopers interviewed complained about the Telecommunication Center. Problems with telecommunications began occurring when the Greenwood TCC relocated to Greenville. Troopers feel the TCC Operators are not as familiar with the post area as they should be. Further, it was noted that TCC Operators take an extended time to answer and ultimately provide needed information. Their complaints relate to officer safety issues especially during the nightshift."); SC House of Representatives, House Legislative Oversight Committee, "Highway Patrol Troop 4 Staff Inspection Report - Cherokee, Union, York, Fairfield, Chester, Lancaster, and Chesterfield (April 27, 2015)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/Troop %204%20Staff%20Inspection%20(April%202015).PDF (last accessed March 23, 2017). See page 62 (Post C - Fairfield and Chester) ("Many of the troopers interviewed complained about the Telecommunications Center. They feel the TCC Operator does not know the area as needed. Further, it takes the TCC Operator too long to answer the radio and to convey the needed information. Troopers state that the problem occurred when the Greenwood Center moved to Blythewood. Troopers believe the telecommunication issue has become a safety issue especially during the nightshift."); See page 57 (Post A - Cherokee and Union) ("The primary area of concern for the personnel assigned to the post is overwhelmingly the service provided by the telecommunications center (TCC). Throughout the interview process, supervisory and non-supervisory personnel alike described the service provided by the TCC as 'an officer safety issue.' Personnel describe the issue not as a personality conflict; moreover, as a 'staffing' concern. Personnel describe a communications channel, providing service to the entire troop, functioning with a single telecommunications operator. Their description of communications (TCC) was the single issue consistently identified as negatively affecting the morale of the personnel in the post.").

¹⁴⁴ SC House of Representatives, House Legislative Oversight Committee, "August 30, 2016 Subcommittee Minutes," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/SubcommitteeMinutes/LawS ub/August302016Minutes.pdf (last accessed March 19, 2017). A video of the meeting is available at http://www.scstatehouse.gov/video/videofeed.php. See 55:45 in the video. Colonel Oliver stated the agency's challenge is finding qualified applicants.

¹⁴⁵ SC House of Representatives, House Legislative Oversight Committee, "FTE and Personal Service Carryforward for FY2013 - FY2016 (provided by the Executive Budget Office)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/FTE% 20and%20Personal%20Service%20Carryforward%20for%20FY2013%20-

%20FY2016%20provided%20by%20EBO.pdf (last accessed March 24, 2017). ¹⁴⁶ Ibid.

¹⁴⁷ 2012-13 General Appropriations Act and 2015-16 General Appropriations Act; SC House of Representatives, House Legislative Oversight Committee, "Budget, Staffing, Trooper Activity (2012-13 thru 2014-15)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/Budg et,%20Staffing,%20Warnings.pdf (last accessed March 21, 2017).

¹⁴⁸ 2012-13 General Appropriations Act and 2015-16 General Appropriations Act.

¹⁴⁹ SC House of Representatives, House Legislative Oversight Committee, "Budget, Staffing, Trooper Activity (2012-13 thru 2014-15)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/Budg et,%20Staffing,%20Warnings.pdf (last accessed March 21, 2017).

¹⁵⁰ SC House of Representatives, House Legislative Oversight Committee, "Letter from DPS to Oversight Subcommittee (August 15, 2016)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/Letter %20from%20DPS%20to%20Oversight%20Subcommittee%20with%20attachments%20(August%2015,%202016).pd f (last accessed March 23, 2017). See page 5 ("The final decision to hire or reject such applicants has always remained with me, and this authority has not and will not be delegated to another."); SC House of Representatives, House Legislative Oversight Committee, "July 20, 2016 Subcommittee Minutes," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/SubcommitteeMinutes/LawS ub/July202016Minutes.pdf (last accessed March 19, 2017). A video of the meeting is available at http://www.scstatehouse.gov/video/videofeed.php. See 17:50 in the video. ("At the end of the day, it's not the Colonel's decision, it's not HR's decision, it's not General Counsel's decision, that's my decision."); SC House of Representatives, House Legislative Oversight Committee, "November 1, 2016 Subcommittee Minutes," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/SubcommitteeMinutes/LawS ub/November12016Minutes.pdf (last accessed March 19, 2017). A video of the meeting is available at http://www.scstatehouse.gov/video/videofeed.php. See 2:48:30 in the video. ("Again, I was appointed by the Governor, confirmed by the Senate to make those hiring decisions, and that's what I do. I don't take that lightly. The governor didn't appoint the Colonel or the Chiefs, the Senate didn't confirm the Colonel or the Chiefs. They confirmed me. It is my job to make those hiring decision, and that is what I do.").

¹⁵¹ SC House of Representatives, House Legislative Oversight Committee, "Oral Interview Board (OIB) - Applicant materials provided to OIB (September 2016)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/Oral% 20Interview%20Board%20(OIB)%20-

%20Applicant%20materials%20provided%20to%20OIB%20(September%202016).pdf (last accessed March 22, 2017); SC House of Representatives, House Legislative Oversight Committee, "Director - Applicant materials

available to Agency Director (September 2016)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/Direct or%20-%20Applicant%20information%20available%20to%20the%20Director.pdf (last accessed March 22, 2017); SC House of Representatives, House Legislative Oversight Committee, "Number of Applicants the Director Cuts and Reasons Why - Highway Patrol (2015-16 and 2016-17)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/Number%20of%20Applicants%20the%20Director%20Cuts%20and%20Reasons%20Why.pdf (last accessed March 22, 2017).

152 Ibid.

¹⁵³ SC House of Representatives, House Legislative Oversight Committee, "Oral Interview Board (OIB) - Applicant materials provided to OIB (September 2016)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/Oral% 20Interview%20Board%20(OIB)%20-

%20Applicant%20materials%20provided%20to%20OIB%20(September%202016).pdf (last accessed March 20, 2017); SC House of Representatives, House Legislative Oversight Committee, "Director - Applicant materials available to Agency Director (September 2016)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/Direct or%20-%20Applicant%20information%20available%20to%20the%20Director.pdf (last accessed March 20, 2017).

154 SC House of Representatives, House Legislative Oversight Committee, "Oral Interview Board (OIB) - Applicant materials provided to OIB (September 2016)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/Oral% 20Interview%20Board%20(OIB)%20-

%20Applicant%20materials%20provided%20to%20OIB%20(September%202016).pdf (last accessed March 22, 2017); SC House of Representatives, House Legislative Oversight Committee, "Director - Applicant materials available to Agency Director (September 2016)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/Direct or%20-%20Applicant%20information%20available%20to%20the%20Director.pdf (last accessed March 22, 2017); SC House of Representatives, House Legislative Oversight Committee, "Number of Applicants the Director Cuts and Reasons Why - Highway Patrol (2015-16 and 2016-17)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/Number%20of%20Applicants%20the%20Director%20Cuts%20and%20Reasons%20Why.pdf (last accessed March 22, 2017);

SC House of Representatives, House Legislative Oversight Committee, "Applicants Rejected and Hiring Stage at which applicant was Rejected - Highway Patrol (2013-14 thru 2015-16)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS)," http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/Appli cants%20Rejected%20and%20Hiring%20Stage%20at%20which%20applicant%20was%20Rejected%20-%20Highway%20Patrol%20(2013-14%20thru%202015-16).xlsx (last accessed March 22, 2017).

¹⁵⁵ SC House of Representatives, House Legislative Oversight Committee, "Oral Interview Board (OIB) - Applicant materials provided to OIB (September 2016)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/Oral% 20Interview%20Board%20(OIB)%20-

%20Applicant%20materials%20provided%20to%20OIB%20(September%202016).pdf (last accessed March 20, 2017).

¹⁵⁶ SC House of Representatives, House Legislative Oversight Committee, "Director - Applicant materials available to Agency Director (September 2016)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/Direct or%20-%20Applicant%20information%20available%20to%20the%20Director.pdf (last accessed March 20, 2017).

157 October 3, 2016 email from Warren V. Ganjehsani, General Counsel for the Department of Public Safety to Charles Appleby, General Counsel for the House Legislative Oversight Committee includes an attachment which provides the following additional information, "Since Director Smith has been the Department's Director, he has asked the agency's Human Resources Director to report facts and background information gathered by the Highway Patrol (and, in the case of social media checks, Human Resources staff) regarding all applicants for law enforcement positions. The final decision to hire or reject such applicants has always remained with Director Smith, and this authority has not and will not be delegated to another."

¹⁵⁸ SC House of Representatives, Archived State Agency Reports, "Public Safety, Department of," under "Publications," under "Archived State Agency Reports," and under "2013-14 Accountability Reports," http://www.scstatehouse.gov/Archives/aar2014/K05.pdf (last accessed March 23, 2017). See Performance Measure Item HP-9; SC House of Representatives, Current State Agency Reports, "Public Safety, Department of," under "Publications," under "Current State Agency Reports," and under "2014-15 Accountability Reports," http://www.scstatehouse.gov/reports/aar2015/k050.pdf (last accessed March 23, 2017). See Performance Measure Item HP-8; SC House of Representatives, Current State Agency Reports, "Public Safety, Department of," under "Publications," under "Current State Agency Reports," and under "2015-16 Accountability Reports," http://www.scstatehouse.gov/reports/aar2016/K050.pdf (last accessed March 23, 2017). See Performance Measure Item HP-8.

¹⁵⁹ Department of Public Safety, *Program Evaluation Report, 2015*.

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/2015%20Program%20Evaluat ion%20Reports/DPS%20Program%20Evaluation%20Report.pdf (last accessed March 20, 2017); SC House of Representatives, Current State Agency Reports, "Public Safety, Department of," under "Publications," under "Current State Agency Reports," and under "2014-15 Accountability Reports,"

http://www.scstatehouse.gov/reports/aar2015/k050.pdf (last accessed March 23, 2017). See Performance Measure Item STP-8; SC House of Representatives, Current State Agency Reports, "Public Safety, Department of," under "Publications," under "Current State Agency Reports," and under "2015-16 Accountability Reports," http://www.scstatehouse.gov/reports/aar2016/K050.pdf (last accessed March 23, 2017). See Performance Measure Item STP-7.

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¹⁶⁰ SC House of Representatives, House Legislative Oversight Committee, "Letter from DPS to Oversight Subcommittee (March 16, 2016)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/Marc h%2016%202016%20Letter%20from%20DPS%20in%20response%20to%20Subcom's%20March%202,%202016%20 Letter.PDF (last accessed March 23, 2017). See page 4 where the agency states the cost of training and equipping one new trooper is \$77,982.40 with all new equipment or \$32,982.40 if used equipment such as cars and weapons are utilized. 271 new troopers were added between 2012 and 2015.

¹⁶¹ SC House of Representatives, House Legislative Oversight Committee, "Manpower per Troop from DPS internal Staff Inspection Reports (2015)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/Manp ower%20percentages%20from%20Staff%20Inspection%20Reports.xlsx (last accessed March 23, 2017). Chart is a compilation of data from the agency's internal Staff Inspection Reports, which are also available on the Committee's website.

¹⁶² SC House of Representatives, House Legislative Oversight Committee, "Turnover Details for the last 5 years provided by DPS," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/Turnover%20Details%20for%20the%20last%205%20years.PDF (last accessed March 23, 2017). The agency provides

various reasons for personnel leaving including, but not limited to, conduct, different job, moved out of job area, retirement, and personal.

163 Ibid.

¹⁶⁴ SC House of Representatives, House Legislative Oversight Committee, "Letter from DPS to Oversight Subcommittee (August 15, 2016)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/Letter %20from%20DPS%20to%20Oversight%20Subcommittee%20with%20attachments%20(August%2015,%202016).pd f (last accessed March 23, 2017). See page 8 of 560 ("the Department of Public Safety implemented a pay plan in September 2015 ... to encourage retention by more clearly defining pay raises and compensation for incumbent employees and to serve as a recruiting tool by making new employee salaries competitive with other departments within South Carolina").

¹⁶⁵ SC House of Representatives, House Legislative Oversight Committee, "November 1, 2016 Subcommittee Minutes," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/SubcommitteeMinutes/LawS ub/November 12016Minutes.pdf (last accessed March 19, 2017). A video of the meeting is available at http://www.scstatehouse.gov/video/videofeed.php. See 21:10 in the video. ("Officially, probably not.").

166 SC House of Representatives, House Legislative Oversight Committee, "Turnover Details for the last 5 years

provided by DPS," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/Turnover%20Details%20for%20the%20last%205%20years.PDF (last accessed March 23, 2017).

¹⁶⁷ SC House of Representatives, House Legislative Oversight Committee, "Letter from DPS to Oversight Subcommittee (August 15, 2016)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/Letter %20from%20DPS%20to%20Oversight%20Subcommittee%20with%20attachments%20(August%2015,%202016).pd f (last accessed March 23, 2017). See page 22 of 560; SC House of Representatives, House Legislative Oversight Committee, "Employment Data for 2010-11 thru 2015-16 including start and end of year numbers, separations and turnover rates," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/Employment%20Data%20for%202010-11%20thru%202015-

16%20inclduing%20start%20and%20end%20of%20year%20numbers,%20separations%20and%20turnover%20rate s.PDF (last accessed March 23, 2017). Specific Turnover rates are as follows: 2012-13-52.6%; 2013-14-28.6%; 2014-15-63.6%; 2015-16-33.3%.

¹⁶⁸ SC House of Representatives, House Legislative Oversight Committee, "Turnover Details for the last 5 years provided by DPS," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/Turno ver%20Details%20for%20the%20last%205%20years.PDF (last accessed March 20, 2017); SC House of Representatives, House Legislative Oversight Committee, "February 28, 2017 Subcommittee Minutes," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/SubcommitteeMinutes/LawS ub/February282017MinutesDPS.pdf (last accessed March 23, 2017). A video of the meeting is available at http://www.scstatehouse.gov/video/videofeed.php. See 1:40:20 in the video where the agency's Information Technology (IT) Director testified the IT office is funded 30 positions.

¹⁶⁹ SC House of Representatives, House Legislative Oversight Committee, "Letter from DPS to Oversight Subcommittee (August 15, 2016)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/Letter %20from%20DPS%20to%20Oversight%20Subcommittee%20with%20attachments%20(August%2015,%202016).pd f (last accessed March 23, 2017). See page 8 of 560 ("It is expected, however, that further enhancements to the existing pay structure, would assist with retention; for example, the implementation of a career path that rewards the development of identified knowledge, skills, and abilities as well as longevity is a recommended means for retaining personnel. Such a plan would be dependent on recurring funding").

¹⁷⁰ SC House of Representatives, House Legislative Oversight Committee, "Letter from DPS to Oversight Subcommittee (February 17, 2017)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/Letter %20from%20DPS%20to%20Oversight%20Subcommittee%20with%20attachments%20(February%2017,%202017). pdf (last accessed March 23, 2017). See page 56 of 66.

¹⁷¹ SC House of Representatives, House Legislative Oversight Committee, "Highway Patrol Troop 1 Staff Inspection Report - Sumter, Clarendon, Kershaw, Lee, Lexington, and Richland (August 4-11, 2015)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS)," http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/Troop %201%20Staff%20Inspection%20(Aug.%202015).PDF (last accessed March 23, 2017). See page 64-65 (Post B - Kershaw/Lee) ("Equipment issues, especially the condition of patrol vehicles, were cited as negatively affecting operational effectiveness."); SC House of Representatives, House Legislative Oversight Committee, "Highway Patrol Troop 3 Staff Inspection Report - Anderson, Oconee, Pickens, Greenville, and Spartanburg (July 1, 2015)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/Troop %203%20Staff%20Inspection%20(July%202015).PDF (last accessed March 23, 2017). See page 57 (Post C - Greenville) ("The lack of quality equipment is frustrating to Post C personnel. This issue is compounded when their car or equipment requires maintenance by agency staff in Columbia. In part, the travel/repairs consume a full day which has ultimately lead to criticism when their activity is low."); SC House of Representatives, House Legislative Oversight Committee, "Highway Patrol Troop 4 Staff Inspection Report - Cherokee, Union, York, Fairfield, Chester, Lancaster, and Chesterfield (April 27, 2015)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/Troop %204%20Staff%20Inspection%20(April%202015).PDF (last accessed March 23, 2017). See page 58 (Post C - Chester and Fairfield) ("Several troopers spoke in a negative manner about vehicle conditions and the length of time to have their vehicles repaired."); and page 62 ("The overall operational effectiveness in the post is good however, some of the troopers felt like they do not have access to the resources to perform their jobs. They mention vehicle with high mileage, lack of manpower, and lengthy DI investigations."); SC House of Representatives, House Legislative Oversight Committee, "Highway Patrol Troop 5 Staff Inspection Report - Darlington, Marlboro, Dillon, Florence, Marion, Georgetown, Williamsburg, and Horry (December 14-18, 2015)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/Staff %20Inspection%20Report%20-%20Troop%205%20(December%2014-18,%202015).PDF (last accessed March 23, 2017). See page 87 (Post A - Darlington and Marlboro) ("The most negative issue affecting operational effectiveness communicated by the troopers interviewed was equipment. The troopers specifically commented on the condition of the computers and the LIDARS. Troopers stated if the computer assigned to them needs repairs, it takes weeks to get another computer or to have repairs completed. These factors create an untimely delay for the troopers completing reports. The lack of a working computer creates duplication documenting the public contacts."); SC House of Representatives, House Legislative Oversight Committee, "Highway Patrol Troop 6 Staff Inspection Report - Berkeley, Charleston, Colleton, Dorchester, Beaufort, and Jasper (November 16-19, 2015)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/Staff %20Inspection%20Report%20-%20Troop%206%20(November%2016-19,%202015).PDF (last accessed March 23,

2017). See page 75 (Post C - Beaufort, Jasper) ("The lack of quality equipment is frustrating. When there are body repair issues with a car, the closest body shop is located in Walterboro. Repairs are stated to normally take a month or two to complete. During that time, the trooper has to drive a spare car. The spare cars are stated to be in very poor shape (faded paint, high mileage, RADARs that are not operational, and the speedometer reportedly does [not] work in either spare car."); and page 80 ("The most frustrating issues were: the poor condition of the spare cars; the time it takes to get a damaged car repaired (there is no body shop under state contract located within the post); and personnel do not feel like DPS Headquarters 'has their back.'"); SC House of Representatives, House Legislative Oversight Committee, "Highway Patrol Communications Staff Inspection Report (November - December, 2015)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/Staff %20Inspection%20Report%20-%20Highway%20Patrol%20Communications.PDF (last accessed March 24, 2017). See page 20 of 102 (Blythewood TCC) ("Areas of concern were communicated as computers (DPS Tech Support needs to be prompt in solving issues) and telephones (less down time as it relates to breakdowns and upgrades)."); See page 40 of 102 (Charleston TCC) ("TCOs expressed concerns about problems experienced with the CAD and not having GPS to attempt to locate callers. ... The TCC computers are slow. All TCOs interviewed gave special noted attention to the CAD being slow and not being updated with a GPS system."); See page 59-60 of 102 (Florence TCC) ("Although the overall operational effectiveness was rated as good, there is room for improvement. Those identified areas were related to the computers, the CAD (very slow) - the upgrades made the problem(s) worse, and the telephone equipment (not good). .. The TCOs expressed concerns with CAD being slow and the system not able to keep up with the current communication demands."); See page 82 of 102 (Greenville TCC) ("Interviews with the TCOs in this assessment revealed that they had the resources needed to perform their jobs; however, they expressed concerns regarding problems they have with the CAD upgrades, computer equipment (often 'freezing up'), being understaffed, and the fact that some TCOs show no care for the job."); See page 21 of 102 (Blythewood TCC) ("The supervisors and the TCC manager described several areas of concern. The areas included a need for upgrades (GEO Mapping, CAD, and computer equipment), a need for expedient communication and a coordinated response plan in the rare instance that a suspicious package is delivered to the DPS Office Complex, and manpower shortages ('Something needs to be done to slow the revolving door of employee turnover.')"). ¹⁷² SC House of Representatives, House Legislative Oversight Committee, "November 1, 2016 Subcommittee Minutes," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/SubcommitteeMinutes/LawS ub/November 12016Minutes.pdf (last accessed March 19, 2017). A video of the meeting is available at http://www.scstatehouse.gov/video/videofeed.php. See 45:00 in the video. ("That \$2 million is for four hours of every pay period. The issue of that carry over money, is that we needed vehicles, so most of the money goes to equipment;") and 50:45 in the video ("In the past, we have had to come to the General Assembly to ask money for cars. As gas prices dropped, we were able to use carry over money for those kind of issues without coming to ask for more one-time expenditures.").

¹⁷³ SC House of Representatives, House Legislative Oversight Committee, "Letter from DPS to Oversight Subcommittee (February 17, 2017)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/Letter %20from%20DPS%20to%20Oversight%20Subcommittee%20with%20attachments%20(February%2017,%202017). pdf (last accessed March 23, 2017). See page 55 of 66. As an example, with the most recent graduating class of troopers, none of the 62 laptops installed in their vehicles functioned properly.

¹⁷⁴ SC House of Representatives, House Legislative Oversight Committee, "DPS Policy 200.04 Alcohol and Drug Deterrence Program," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/DPS% 20Policy%20200.04%20Alcohol%20and%20Drug%20Deterrence%20Program%20(Effective%20June%2022,%20201 1).pdf (last accessed March 23, 2017).

¹⁷⁵ SC House of Representatives, House Legislative Oversight Committee, "Letter from DPS to Oversight Subcommittee (February 17, 2017)," under "House Legislative Oversight Committee," under "Agency and Other

Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/Letter %20from%20DPS%20to%20Oversight%20Subcommittee%20with%20attachments%20(February%2017,%202017). pdf (last accessed March 23, 2017).

¹⁷⁶ SC House of Representatives, House Legislative Oversight Committee, "Letter from DPS to Oversight Subcommittee (February 17, 2017)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/Letter %20from%20DPS%20to%20Oversight%20Subcommittee%20with%20attachments%20(February%2017,%202017). pdf (last accessed March 23, 2017). See page 5 of 66.

¹⁷⁷ SC House of Representatives, House Legislative Oversight Committee, "March 7, 2017 Subcommittee Minutes," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/SubcommitteeMinutes/LawSub/March72017MinutesDPS.pdf. A video of the meeting is available at

http://www.scstatehouse.gov/video/videofeed.php. See 2:23 in the video.

¹⁷⁸ SC House of Representatives, House Legislative Oversight Committee, "November 1, 2016 Subcommittee Minutes," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/SubcommitteeMinutes/LawS ub/November 12016Minutes.pdf (last accessed March 19, 2017). A video of the meeting is available at http://www.scstatehouse.gov/video/videofeed.php. See 1:36:45 in the video. ("What you're saying is that it's not a consistent disciplinary action? Case by case basis.").

¹⁷⁹ SC House of Representatives, House Legislative Oversight Committee, "DPS Policy 300.47 - Residency Requirements for Commissioned Officers (Effective Date July 2, 2014)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS)," http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/Resid ency%20Requirements.pdf (last accessed March 23, 2017).

¹⁸¹ SC House of Representatives, House Legislative Oversight Committee, "July 20, 2016 Subcommittee Minutes," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/SubcommitteeMinutes/LawS ub/July202016Minutes.pdf (last accessed March 19, 2017). A video of the meeting is available at http://www.scstatehouse.gov/video/videofeed.php. See 53:20 in the video ("Some of your officers out there feel like there is a double standard that some people get to do things that others don't;") and 54:51 in this video, ("Maybe you should change your policy to explain that because your troopers don't understand that and see favoritism,") and 57:11 in this video ("You got troopers out here that are saying that they have a policy but they are not required to follow it").

¹⁸² SC House of Representatives, House Legislative Oversight Committee, "Residency Requirement Waivers for Troopers and Supervisors (August 2016)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/Domicile%20Policy%20-

%20Troopers%20and%20Supervisors%20with%20waivers%20and%20reason%20for%20waiver.PDF (last accessed March 23, 2017).

¹⁸³ Ibid.

¹⁸⁴ SC House of Representatives, House Legislative Oversight Committee, "Residency Requirement Waivers for Troopers and Supervisors (August 2016)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/Domicile%20Policy%20-

%20Troopers%20and%20Supervisors%20with%20waivers%20and%20reason%20for%20waiver.PDF (last accessed March 20, 2017).

¹⁸⁵ SC House of Representatives, House Legislative Oversight Committee, "DPS Policy 300.06 - In Car Video and Recording February 17, 2016 version; replaced policy dated February 5, 2015," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/DPS% 20Policy%20300.06%20-

%20In%20Car%20Video%20and%20Recording%20(February%2017,%202016;%20replaced%20policy%20dated%20 February%205,%202015).pdf (last accessed March 23, 2017).

¹⁸⁶ SC House of Representatives, House Legislative Oversight Committee, "Highway Patrol Manual of Operations re: Video Recording and Review by Supervisors (Revised Sept. 25, 2013)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/High way%20Patrol%20Manual%20of%20Operations%20re%20In%20Car%20Video%20Recording%20(Revised%20Septe mber%2025,%202013).pdf (last accessed March 23, 2017).

¹⁸⁷ SC House of Representatives, House Legislative Oversight Committee, "DPS Policy 300.06 - In Car Video and Recording, February 17, 2016 version; replaced policy dated February 5, 2015," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS)," http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/DPS% 20Policy%20300.06%20-

%20In%20Car%20Video%20and%20Recording%20(February%2017,%202016;%20replaced%20policy%20dated%20 February%205,%202015).pdf (last accessed March 20, 2017); and SC House of Representatives, House Legislative Oversight Committee, "Highway Patrol Manual of Operations re: Video Recording and Review by Supervisors (Revised Sept. 25, 2013)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/High way%20Patrol%20Manual%20of%20Operations%20re%20In%20Car%20Video%20Recording%20(Revised%20Septe mber%2025,%202013).pdf (last accessed March 20, 2017).

¹⁸⁸ SC House of Representatives, House Legislative Oversight Committee, "Audio-Video Monitor Report Form (March 2016 - DPS Policy 300.06)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/Audio -Video%20Monitor%20Report%20(March%202016%20-%20DPS%20Policy%20300.06).pdf (last accessed March 20, 2017).

¹⁸⁹ Committee staff summary of constituent input email message to the House Legislative Oversight Committee's Law Enforcement and Criminal Justice Subcommittee, September 9, 2016.

¹⁹⁰ SC House of Representatives, House Legislative Oversight Committee, "August 30, 2016 Subcommittee Minutes," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/SubcommitteeMinutes/LawS ub/August302016Minutes.pdf (last accessed March 19, 2017). A video of the meeting is available at http://www.scstatehouse.gov/video/videofeed.php. See 3:36:00 in the video.

¹⁹¹ SC House of Representatives, House Legislative Oversight Committee, "August 30, 2016 Subcommittee Minutes," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/SubcommitteeMinutes/LawS ub/August302016Minutes.pdf (last accessed March 19, 2017). A video of the meeting is available at http://www.scstatehouse.gov/video/videofeed.php. See 3:47:00 in the video.

¹⁹² SC House of Representatives, House Legislative Oversight Committee, "Letter from DPS to Oversight Subcommittee (August 15, 2016)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/Letter %20from%20DPS%20to%20Oversight%20Subcommittee%20with%20attachments%20(August%2015,%202016).pd f (last accessed March 27, 2017). See page 22 of 560.

¹⁹³ Materials the Department of Public Safety (DPS) provided to the House Ways and Means Law Enforcement Subcommittee and Criminal Justice Subcommittee during DPS' budget presentation in early 2016, "Highway Patrol Commissioned Officer Manpower"; SC House of Representatives, House Legislative Oversight Committee, "Letter from DPS to Oversight Subcommittee (August 15, 2016)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/Letter %20from%20DPS%20to%20Oversight%20Subcommittee%20with%20attachments%20(August%2015,%202016).pd f (last accessed March 23, 2017). See page 6 of 560, ("Please provide the following information, separated for civilians and sworn officers, for each fiscal year from 2010-11 through 2015-16: number of employees at start of the year, number of employees at end of the year, and number of employee separation during the year"); SC House of Representatives, House Legislative Oversight Committee, "Employment Data for 2010-11 thru 2015-16 including start and end of year numbers, separations and turnover rates, " under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/Employment%20Data%20for%202010-11%20thru%202015-

16%20inclduing%20start%20and%20end%20of%20year%20numbers,%20separations%20and%20turnover%20rate s.PDF (last accessed March 23, 2017) (See Law Enforcement, SCDPS Highway Patrol; Begin '10-11=838, End '10-11=796; Begin '11-12=793, End '11-12=763; Begin '12-13=763, End '12-13=756; Begin '13-14=756, End '13-14=772; Begin '14-15=770, End '14-15=762; Begin '15-16=760, End '15-16=780).

¹⁹⁵ Materials the Department of Public Safety (DPS) provided to the House Ways and Means Law Enforcement Subcommittee and Criminal Justice Subcommittee during DPS' budget presentation in early 2016 and early 2014.

¹⁹⁶ SC House of Representatives, House Legislative Oversight Committee, "DPS Policy 100.07 - OPR November 25, 2015 version; replaced policy dated May 31, 2012," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/DPS% 20Policy%20100.07%20-

%20OPR%20(November%2025,%202015;%20replaced%20policy%20dated%20May%2031,%202012).pdf (last accessed March 23, 2017). See Section VIII. A. ("Each allegation or complaint made against an employee or the agency will be reviewed by OPR and referred to the director to determine if the matter will be investigated. If the complaint is minor in nature, the complaint may be referred to the appropriate division director to investigate.") (emphasis added).

¹⁹⁷ SC House of Representatives, House Legislative Oversight Committee, "DPS Policy 100.07 - OPR November 25, 2015 version; replaced policy dated May 31, 2012," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/DPS% 20 Policy% 20 100.07% 20 -

%20OPR%20(November%2025,%202015;%20replaced%20policy%20dated%20May%2031,%202012).pdf (last accessed March 23, 2017). See Section IX, 2 ("If the director determines that disciplinary action is not warranted, the report will be returned to the chief investigator. If the director determines that disciplinary action is warranted, the director, with the assistance of the Office of Human Resources (HR), will notify the employee of the action by letter.") (emphasis added).

¹⁹⁸ SC House of Representatives, House Legislative Oversight Committee, "Letter from DPS to Oversight Subcommittee (February 17, 2017)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/Letter %20from%20DPS%20to%20Oversight%20Subcommittee%20with%20attachments%20(February%2017,%202017). pdf (last accessed March 23, 2017).

²⁰⁰ SC House of Representatives, House Legislative Oversight Committee, "OPR File #PR-2101-14-0024-D

¹⁹⁹ Ibid.

(December 8, 2014)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/OPR% 20file%20for%20Corporal%20B.E.%20Kyzer%20provided%20by%20DPS%20(December%208,%202014).pdf (last accessed March 23, 2017).

²⁰¹ Ibid.

²⁰²SC House of Representatives, House Legislative Oversight Committee, "OPR File #PR-2105-14-0045-D (July 11, 2014)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/OPR% 20File%20PR-2105-14-0045-D%20(July%2011,%202014).pdf (last accessed March 23, 2017).

²⁰³ SC House of Representatives, House Legislative Oversight Committee, "OPR File #PR-2105-14-0033-D (June 19, 2014)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/OPR% 20File%20PR-2105-14-0033-D%20(June%2019,%202014).pdf (last accessed March 23, 2017).

²⁰⁴ SC House of Representatives, House Legislative Oversight Committee, "OPR File #PR-2105-14-0045-D (July 11, 2014)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/OPR% 20File%20PR-2105-14-0045-D%20(July%2011,%202014).pdf (last accessed March 23, 2017).

²⁰⁵ SC House of Representatives, House Legislative Oversight Committee, "DPS Policy 400.08G - Guidelines for Progressive Disciplinary Action (Effective March 3, 2010)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/Policy %20400.08G%20-

%20Guidelines%20for%20Progressive%20Disciplinary%20Action%20(Effective%20March%203,%202010).pdf (last accessed March 23, 2017).

²⁰⁶ SC House of Representatives, House Legislative Oversight Committee, "OPR File #PR-2105-14-003-D - 27 other related employees disciplined," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/OPR% 20File%20PR-2105-14-003-D%20-%2027%20other%20related%20employees%20disciplined.pdf (last accessed March 23, 2017). See page 11 of 28.

²⁰⁷ SC House of Representatives, House Legislative Oversight Committee, "DPS Policy 400.08G - Guidelines for Progressive Disciplinary Action (Effective March 3, 2010)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/Policy %20400.08G%20-

%20Guidelines%20for%20Progressive%20Disciplinary%20Action%20(Effective%20March%203,%202010).pdf (last accessed March 23, 2017).

²⁰⁸ SC House of Representatives, House Legislative Oversight Committee, "OPR File #PR-2101-14-0017-D (March 23, 2015)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/Alfor d-PR-2101-14-0017-D.pdf (last accessed March 23, 2017).

²⁰⁹ Ibid.

²¹⁰ Ibid.

²¹¹ Ibid.

²¹² Ibid.

²¹³ SC House of Representatives, House Legislative Oversight Committee, "DPS Policy 400.08G - Guidelines for Progressive Disciplinary Action (Effective March 3, 2010)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/Policy %20400.08G%20-

%20Guidelines%20for%20Progressive%20Disciplinary%20Action%20(Effective%20March%203,%202010).pdf (last accessed March 23, 2017).

²¹⁴ SC House of Representatives, House Legislative Oversight Committee, "OPR Case Summaries for 2010 through June 2016 (June 29, 2016)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/DPS% 20-%20OPR%20Case%20Summaries%20for%202010%20through%20June%202016.pdf (last accessed March 23, 2017). Oversight Committee staff compiled this information from the "2010-2015 OPR / DI Case Summaries with demographics" documents provided by DPS on June 29, 2016. DPS personnel testified during the July 13, 2016 Subcommittee meeting that this information was tracked via Microsoft Access, without uniform allegation naming until 2014. In 2014, the data was moved to a new database and DPS began utilizing drop down menus to assist it in naming allegations consistently.

²¹⁵ SC House of Representatives, House Legislative Oversight Committee, "OPR Case Summaries for 2010 through June 2016 Excel Charts (listing of cases provided by DPS via email on June 30, 2016)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS)," http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/OPR% 20Case%20Summaries%20for%202010%20through%20June%202016%20(provided%20via%20email%20on%20June%2030,%202016).xlsx (last accessed March 28, 2017). The first matter was opened in August 2013 as OPR File #PR-13-0050 and remained open for 250 days, before it was closed and re-opened as #DI-14-0051-D, which remained open another 29 days, making the investigation a total of 279 days. Another matter, #DI-14-0003-D, was opened in January 2014 and took 281 days to reach a finding.

²¹⁶ SC House of Representatives, House Legislative Oversight Committee, "July 13, 2016 Subcommittee Minutes," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/SubcommitteeMinutes/LawS ub/July132016Minutes.pdf (last accessed March 23, 2017). A video of the meeting is available at http://www.scstatehouse.gov/video/videofeed.php. (last accessed March 23, 2017). See 4:37:54 in the video. ("If they are under investigation they cannot be promoted. ... No, they are not eligible for promotions while under investigation.").

²¹⁷ SC House of Representatives, House Legislative Oversight Committee, "OPR Case Summaries for 2010 through June 2016 Excel Charts (listing of cases provided by DPS via email on June 30, 2016)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS)," http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/OPR% 20Case%20Summaries%20for%202010%20through%20June%202016%20(provided%20via%20email%20on%20June%2030,%202016).xlsx (last accessed March 28, 2017). See OPR File #PR-12-0027 (1173 days (3.1 years)) with allegation of "improper conduct"; OPR File #PR-13-0013 (889 days (2.3 years)) with allegation of "insubordination"; OPR File #PR-13-0074 (691 days and still counting (1.85 years)) with allegation of "providing false information" that is still pending; OPR File #PR-14-0008-C (592 days and still counting (1.59 years)) with allegation of "improper procedures" that is still listed as active; and OPR File #DI-15-0047-C (408 days (1.09 years)) with allegation of "improper procedures."

²¹⁸ Bonnie Brooks, email message to Charles Appleby, June 30, 2016. ("Mr. Appleby, on behalf of Director Smith, in addition to the information that was hand-delivered to the HLOC on June 29, 2016, attached please find OPR/DI Case Summaries in excel format as requested. Please let us know if you have any questions or need additional information. Thank you so much. B.")

²¹⁹ SC House of Representatives, House Legislative Oversight Committee, "July 20, 2016 Subcommittee Minutes," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/SubcommitteeMinutes/LawS ub/July202016Minutes.pdf (last accessed March 19, 2017). A video of the meeting is available at http://www.scstatehouse.gov/video/videofeed.php. See 39:20 in the video. ("We have staff inspections where we go in and get a good sample set of each component that we're inspecting. We look at morale, operational

effectiveness, the leadership, and we look at the communication lines. Under our recent inspection, the moral was very good. It was a 3.0 on a 4.0 scale.")

²²⁰ SC House of Representatives, House Legislative Oversight Committee, "Highway Patrol Troop 6 Staff Inspection Report - Berkeley, Charleston, Colleton, Dorchester, Beaufort, and Jasper (November 16-19, 2015)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/Staff %20Inspection%20Report%20-%20Troop%206%20(November%2016-19,%202015).PDF (last accessed March 23, 2017). See page 74 (Post B - Colleton, Dorchester)

²²¹ SC House of Representatives, House Legislative Oversight Committee, "Highway Patrol Troop 5 Staff Inspection Report - Darlington, Marlboro, Dillon, Florence, Marion, Georgetown, Williamsburg, and Horry (December 14-18, 2015)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/Staff %20Inspection%20Report%20-%20Troop%205%20(December%2014-18,%202015).PDF (last accessed March 23, 2017). Page 87 (Post B - Dillon, Florence, and Marion)

²²² SC House of Representatives, House Legislative Oversight Committee, "August 30, 2016 Subcommittee Minutes," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/SubcommitteeMinutes/LawS ub/August302016Minutes.pdf (last accessed March 19, 2017). A video of the meeting is available at http://www.scstatehouse.gov/video/videofeed.php. See 4:28:00 in the video. ("The team is composed with field lieutenants or officers with higher ranks. They are pulled from different troops when it is time to inspect another troop.").

²²³ SC House of Representatives, House Legislative Oversight Committee, "July 20, 2016 Subcommittee Minutes," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/SubcommitteeMinutes/LawS ub/July202016Minutes.pdf (last accessed March 19, 2017). A video of the meeting is available at http://www.scstatehouse.gov/video/videofeed.php. See 1:13:45 in the video. ("I am going to make a comment back to Colonel Oliver. When I was talking to people who did not get promoted or had a grievance filed against them or something like that, some of them yes, and many of them no, there are number of troopers out there that are afraid to say what they feel like they need to say for fear of retribution.").

²²⁴ SC House of Representatives, House Legislative Oversight Committee, "July 20, 2016 Subcommittee Minutes," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/SubcommitteeMinutes/LawS ub/July202016Minutes.pdf (last accessed March 19, 2017). A video of the meeting is available at http://www.scstatehouse.gov/video/videofeed.php. See 47:14 in the video ("Since we've started this oversight process, I've been getting calls from law enforcement officers all over the state. I owe it to them to ask these questions. I have never seen the morale at highway patrol as low as it is now.").

²²⁵ SC House of Representatives, House Legislative Oversight Committee, "Highway Patrol Troop 3 Staff Inspection Report - Anderson, Oconee, Pickens, Greenville, and Spartanburg (July 1, 2015)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS)," http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/Troop %203%20Staff%20Inspection%20(July%202015).PDF (last accessed March 23, 2017). See page 66 (Post B - Oconee and Pickens).

²²⁶ SC House of Representatives, House Legislative Oversight Committee, "Highway Patrol Troop 4 Staff Inspection Report - Cherokee, Union, York, Fairfield, Chester, Lancaster, and Chesterfield (April 27, 2015)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/Troop %204%20Staff%20Inspection%20(April%202015).PDF (last accessed March 23, 2017). See page 61 (Post A -

Cherokee and Union).

²²⁷ SC House of Representatives, House Legislative Oversight Committee, "Highway Patrol Troop 2 Staff Inspection Report - Laurens, Newberry, Abbeville, Greenwood, Edgefield, McCormick, and Saluda (January 16, 2015)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/Troop %202%20Staff%20Inspection%20(Jan.%202015).PDF (last accessed March 23, 2017). See page 40 (Post A - Laurens and Newberry).

²²⁸ SC House of Representatives, House Legislative Oversight Committee, "Highway Patrol Troop 2 Staff Inspection Report - Laurens, Newberry, Abbeville, Greenwood, Edgefield, McCormick, and Saluda (January 16, 2015)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/Troop %202%20Staff%20Inspection%20(Jan.%202015).PDF (last accessed March 23, 2017). See page 42 (Post A - Laurens and Newberry).

²²⁹ SC House of Representatives, House Legislative Oversight Committee, "Highway Patrol Troop 2 Staff Inspection Report - Laurens, Newberry, Abbeville, Greenwood, Edgefield, McCormick, and Saluda (January 16, 2015)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/Troop %202%20Staff%20Inspection%20(Jan.%202015).PDF (last accessed March 23, 2017). See page 44 (Summary / Conclusion).

²³⁰ SC House of Representatives, House Legislative Oversight Committee, "Highway Patrol Troop 5 Staff Inspection Report - Darlington, Marlboro, Dillon, Florence, Marion, Georgetown, Williamsburg, and Horry (December 14-18, 2015)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/Staff %20Inspection%20Report%20-%20Troop%205%20(December%2014-18,%202015).PDF (last accessed March 23, 2017). See page 83 (Post B - Dillon, Florence, and Marion) ("Very little individual counseling is conducted for performing well. On the other hand, troopers state they get 'talked to' often for poor activity ... Some troopers feel like the DPS Command Staff does not support them; therefore, they find themselves second guessing the decisions they make attempting to avoid making a mistake and possibly generating a District Investigation (DI).").

²³¹ SC House of Representatives, House Legislative Oversight Committee, "Highway Patrol Troop 5 Staff Inspection Report - Darlington, Marlboro, Dillon, Florence, Marion, Georgetown, Williamsburg, and Horry (December 14-18, 2015)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/Staff %20Inspection%20Report%20-%20Troop%205%20(December%2014-18,%202015).PDF (last accessed March 23, 2017). See page 90 (Post D - Horry).

²³² SC House of Representatives, House Legislative Oversight Committee, "Highway Patrol Troop 6 Staff Inspection Report - Berkeley, Charleston, Colleton, Dorchester, Beaufort, and Jasper (November 16-19, 2015)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/Staff %20Inspection%20Report%20-%20Troop%206%20(November%2016-19,%202015).PDF (last accessed March 23, 2017). See page 75 (Post C - Beaufort and Jasper).

²³³ SC House of Representatives, House Legislative Oversight Committee, "Highway Patrol Troop 6 Staff Inspection Report - Berkeley, Charleston, Colleton, Dorchester, Beaufort, and Jasper (November 16-19, 2015)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/Staff %20Inspection%20Report%20-%20Troop%206%20(November%2016-19,%202015).PDF (last accessed March 23, 2017). See page 75 (Post C - Beaufort and Jasper).

²³⁴ SC House of Representatives, House Legislative Oversight Committee, "Highway Patrol Troop 6 Staff Inspection Report - Berkeley, Charleston, Colleton, Dorchester, Beaufort, and Jasper (November 16-19, 2015)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/Staff %20Inspection%20Report%20-%20Troop%206%20(November%2016-19,%202015).PDF (last accessed March 23, 2017). See page 74 (Post B - Colleton, Dorchester).

²³⁵ SC House of Representatives, House Legislative Oversight Committee, "Highway Patrol Troop 1 Staff Inspection Report - Sumter, Clarendon, Kershaw, Lee, Lexington, and Richland (August 4-11, 2015)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS)," http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/Troop %201%20Staff%20Inspection%20(Aug.%202015).PDF (last accessed March 23, 2017). See page 61 (Post B - Kershaw and Lee).

²³⁶ SC House of Representatives, House Legislative Oversight Committee, "Highway Patrol Troop 1 Staff Inspection Report - Sumter, Clarendon, Kershaw, Lee, Lexington, and Richland (August 4-11, 2015)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS)," http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/Troop %201%20Staff%20Inspection%20(Aug.%202015).PDF (last accessed March 23, 2017). See page 67 (Post D - Richland).

²³⁷ SC House of Representatives, House Legislative Oversight Committee, "Highway Patrol Troop 1 Staff Inspection Report - Sumter, Clarendon, Kershaw, Lee, Lexington, and Richland (August 4-11, 2015)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS)," http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/Troop %201%20Staff%20Inspection%20(Aug.%202015).PDF (last accessed March 23, 2017). See page 65 (Post B - Kershaw and Lee).

²³⁸ SC House of Representatives, House Legislative Oversight Committee, "Highway Patrol Troop 7 Staff Inspection Report - Allendale, Bamberg, Barnwell, Hampton, Orangeburg, Calhoun, and Aiken (July 24, 2015)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/Troop %207%20Staff%20Inspection%20(July%202015).PDF (last accessed March 23, 2017). See page 56 (Post C - Aiken). ²³⁹ Department of Public Safety, *Accountability Report*, 2015-16.

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/Reports%20&%20Audits%20-%20Reports%20and%20Reviews/Accountability%20Report%20-%202015-2016.pdf (last accessed March 20, 2017).

- ²⁴⁰ SC Code Annotated Section 23-6-30.
- ²⁴¹ 2011 Act No. 69, section 17, effective upon concurrence of contingency.
- ²⁴² SC House of Representatives, House Legislative Oversight Committee, "April 21, 2016 Subcommittee Minutes," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/SubcommitteeMinutes/LawS ub/April212016Minutes.pdf (last accessed March 19, 2017). A video of the meeting is available at http://www.scstatehouse.gov/video/videofeed.php. See 39:32 in the video.

²⁴³ SC House of Representatives, House Legislative Oversight Committee, "April 21, 2016 Subcommittee Minutes," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/SubcommitteeMinutes/LawS ub/April212016Minutes.pdf (last accessed March 19, 2017). A video of the meeting is available at http://www.scstatehouse.gov/video/videofeed.php. See 40:31-40:59 in the video. (When asked if he feels the Illegal Immigration Enforcement Unit is within the mission of DPS, Director Smith, "To be quite candid, that mission falls under the responsibility of SLED. I would never sit here and try to lead you down the wrong path. The mission, when you look at SLED's mission, in terms of criminal investigation, it falls under the mission of SLED.").

- ²⁴⁴ SC Department of Public Safety, Office of Highway Safety & Justice Programs, http://www.scdps.gov/ohsjp/ (last accessed March 24, 2017).
- ²⁴⁵ SC House of Representatives, House Legislative Oversight Committee, "February 28, 2017 Subcommittee Minutes," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"
- http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/SubcommitteeMinutes/LawS ub/February282017MinutesDPS.pdf (last accessed March 24, 2017). A video of the meeting is available at http://www.scstatehouse.gov/video/videofeed.php. See 11:33-28:00 in the video.
- ²⁴⁶ SC House of Representatives, House Legislative Oversight Committee, "February 28, 2017 Subcommittee Minutes," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"
- http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/SubcommitteeMinutes/LawS ub/February282017MinutesDPS.pdf (last accessed March 24, 2017). A video of the meeting is available at http://www.scstatehouse.gov/video/videofeed.php. See 46:27-48:10 in the video.
- ²⁴⁷ SC House of Representatives, House Legislative Oversight Committee, "Performance and Recommendations PowerPoint presentation by DPS (July 13, 2016)," under "House Legislative Oversight Committee," under "Agency and Other Studies," and under "Public Safety, Department of (DPS),"
- http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DPS/Performance%20and%20Recommendations%20PowerPoint%20presentation%20by%20DPS%20(July%2013,%202016).pdf (last accessed March 24, 2017). See slide 34 of 38.

Legislative Oversight Committee

South Carolina House of Representatives
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Notification of the Executive Subcommittee Study

of the State Election Commission Friday, September 1, 2017

In accordance with Standard Practice 12.5, notice is hereby provided that the Executive Subcommittee's oversight study of the State Election Commission is available for consideration by the full committee.

The Honorable Gary E. Clary Executive Subcommittee Chair

cc: The Honorable Laurie Slade Funderburk

The Honorable Weston J. Newton The Honorable Robert Q. Williams

Legislative Oversight Committee

Study of the South Carolina State Election Commission September 1, 2017



| FULL COMMITTEE OPTIONS | FULL COMMITTEE ACTION(S) | DATE(S) OF FULL |
|---------------------------------------|--------------------------|---------------------|
| STANDARD PRACTICE 13 | | COMMITTEE ACTION(S) |
| (1) Refer the study and investigation | | |
| back to the subcommittee or an ad | | |
| hoc committee for further | | |
| evaluation; | | |
| (2) Approve the subcommittee's | | |
| study; or | | |
| (3) further evaluate the agency as a | | |
| full committee, utilizing any of the | | |
| available tools of legislative | | |
| oversight available | | |

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AGENCY SNAPSHOT

State Election Commission

History

Independent agency for almost half a century (since 1968)

First state in the nation to have a statewide voter registration system

Major Programs

Voter Services

- (1) Maintains statewide voter registration system providing election-specific databases to produce ballots for county and municipal election commissions
- (2) Provides election support services and technical assistance related to statewide voting system to counties
- (3) Oversees election security and provides guidance to counties

Public Information/Training

- (1) Administers mandatory statewide training and certification program for county and municipal election officials
- (2) Conducts ongoing training events and workshops
- (3) Furnishes poll manager training program/materials
- (4) Educates the public on the voter registration and election process
- (5) Dispenses information regarding elections and agency activities

Administration

Provides leadership and direction for the agency, including administration, finance and support services

SSUES

- · Replacing aging voting equipment
- · Securing elections in an ever changing field of cyber security threats
- Meeting demands of voters (e.g., including more opportunities to vote prior to election day and improved accessibility of polling places)

SUCCESSES

- Conducting five statewide elections and partners with federal/state agencies to enhance security in 2016
- Conducting first county compliance audits in 2015, after being given responsibility over county boards of voter registration and elections in 2014
- Holding voting system fair to become familiar with current systems available around the country in 2015
- Implementing photo identification system in 2013

EXECUTIVE SUMMARY

Purpose of Oversight Study

As stated in SC Code of Laws § 2-2-20(B), "[t]he purpose of these oversight studies and investigations is to determine if agency laws and programs within the subject matter jurisdiction of a standing committee:

- (1) are being implemented and carried out in accordance with the intent of the General Assembly; and
- (2) **should be continued, curtailed, or eliminated**." In making these determinations, the Subcommittee evaluates (1) the application, administration, execution, and effectiveness of the agency's laws and programs, (2) the organization and operation of the agency, and (3) any conditions or circumstances that may indicate the necessity or desirability of enacting new or additional legislation pertaining to the agency.²

Study Process

The House Legislative Oversight Committee's (Committee) process for studying the State Election Commission (agency, Election Commission, or SEC) includes actions by the full Committee; Executive Subcommittee (Subcommittee); the agency; and the public. A summary of the key dates and actions from January 10, 2017, to July 31, 2017 are listed below in Figure 2.

Legislative Oversight Committee Actions

- January 10, 2017 Schedules the agency for study by the Executive Subcommittee.
- January 17, 2017 Informs agency it has been selected for study.
- February 9 March 13, 2017 Solicits input from the public about the agency through an **online public survey**.
- March 9, 2017 Holds Meeting #2 with the agency to receive public input.

Executive Subcommittee Actions

- February 15, 2017 Holds Meeting #1, a work session, to discuss questions to send the agency.
- April 5, 2017 Holds Meeting #3 to discuss how county and district boundaries for elections are mapped.
- April 18, 2017 Holds **Meeting #4** to discuss the agency's mission; responsibilities; successes; challenges and issues; emerging issues; history; and governing body.
- May 3, 2017 Holds **Meeting #5** to receive testimony from a constituent and discuss deliverables (i.e. products and services); organizational units; and goals.
- May 9, 2017 Holds **Meeting #6** to continue discussion of deliverables; organizational units; and goals.
- June 13, 2017 Holds **Meeting #7** to tour the agency and to discuss resources available; methodology utilized to allocate resources to accomplish its strategic plan; and details about each of its goals, including, but not limited to, resources allocated, and performance measures.
- June 27, 2017 Holds **Meeting #8** to discuss recommendations.

• July 31, 2017 - Holds **Meeting #9**, a **work session**, to discuss recommendations.

State Election Commission Actions

- March 31, 2015 Submits its Annual Restructuring and Seven-Year Plan Report.
- January 12, 2016 Submits its **Annual Restructuring Report**.
- September 20, 2016 Submits its 2015-16 Accountability Report/2017 Annual Restructuring Report.
- April 14, 2017 Submits its **Program Evaluation Report**.

Public's Actions

- February 9, 2017 March 13, 2017 Provides input about agency via online public survey.
- March 9, 2017 Provides **testimony** to the full Committee.
- April 5, 2017 Provides **testimony** to the Subcommittee.
- May 3, 2017 Provides **testimony** to the Subcommittee.
- June 27, 2017 Provides **testimony** to the Subcommittee.
- July 31, 2017 Provides **testimony** to the Subcommittee.
- Ongoing Public may submit written comments on the Oversight Committee's webpage on the General Assembly's website (www.scstatehouse.gov).

Figure 2. Summary of key dates and actions of the study process from January 10, 2017, to July 31, 2017.

Finding and Recommendations

The Subcommittee has one **finding** arising from its study of the agency, acknowledging differences in interpretations of county boundaries and its potential impact on elections. During the study process, representatives from the Revenue and Fiscal Affairs Office testify if you ask two different counties where the boundary between them is located, you may get two different answers.³ Also, during the study process, a constituent testifies as to concerns that may arise with county boundary discrepancies including, taxation without representation, if a county tax map is utilized as the boundary of the county instead of the boundary described in state statute.

Acknowledging differences in interpretations of county boundaries and its potential impact on elections, the Subcommittee finds until 2030, or such time as the South Carolina Geodetic Survey Office of Revenue and Fiscal Affairs surveys and maps the county boundaries as expressed in statute, practical problems may arise under various interpretations of a county boundary, including but not limited to, taxation without representation.

The Subcommittee has **eighteen substantive recommendations** arising from its study of the agency. These recommendations fall into four categories: (1) pre-election; (2) election; (3) training; and (4) county boundaries utilized for elections. These recommendations are summarized in Table 1.

There are no specific recommendations with regards to continuance of agency programs or elimination of agency programs.

Table 1. Summary of eighteen recommendations arising from the study process.

RECOMMENDATIONS

Pre-Election

- 1. Voter Registration Revise state voter registration applications to include a "Yes" and "No" box beside each eligibility qualification.
- 2. **Incapacity** Obtain notification when a court deems an individual mentally incapacitated so the agency may update the voter registration database.
- 3. Voter Registration Books Allow additional time for individuals to register to vote by changing the deadline to register to vote from 30 to 25 days prior to an election.*
- **4. Substitution of Nominee** Limit the time prior to an election when a candidate may resign for non-political reasons and a substitute candidate may be nominated.*
- 5. Certification of Candidates Allow the agency sufficient time to prepare for elections by applying the August 15th requirement for certifying candidates in a statewide general election to all candidates and questions to be voted on in the general election except Presidential and Vice-Presidential candidates.*

Elections

- 6. Municipal Elections Standardize municipal elections by holding no more than three in an odd numbered year.*
- 7. Primaries Hold non-partisan primaries on a different day than partisan primaries.*
- 8. Poll Workers Allow a voter registered in South Carolina to serve as a poll worker anywhere in the state.*
- 9. Absentee Ballots Remove the requirement of a witness signature on the envelope of a mail-in absentee ballot as the signatures cannot be verified.*

Training

10. County Board Orientation - Require County Registration and Election Board Members to participate in an orientation, approved by the State Election Commission, within 30 days of appointment to a county board.*

County Boundaries Utilized for Elections

In General

11. Official Map - Clarify South Carolina's official county boundary map is held by Revenue and Fiscal Affairs Office or its successor entity.*

Surveying Geographic Coordinates

- 12. Initial Public Notice Expand notification efforts during the county boundary geographic coordinate surveying process.*
- 13. Streamline Process Streamline the geographic coordinate survey process by prohibiting simultaneous occurrence of: (1) a county annexing property impacting an individual boundary line of a county; and (2) SC Geodetic Survey surveying the same boundary line for its geographic coordinates.*

After Geographic Coordinates Finalized

- 14. Post-Work Notice Expand notification efforts after the geographic coordinate surveying process.*
- 15. County Usage Confirm usage of boundary geographic coordinates by impacted counties.*
- **16. Voter Database** Address practical problems with updating the voter database during the geographic coordinate surveying process.*
- 17. Future Annexations Provide for accuracy of county boundary lines after initial geographic coordinates are finalized (i.e., update the existing annexation process).*
- **18. Enforcement** Create an enforcement mechanism to ensure adherence to boundary geographic coordinates (i.e., authorize a private cause of action by a citizen).*

Table Note: Asterisks denote recommendations to the General Assembly; all other recommendations are to the agency.

AGENCY OVERVIEW

History

The State Election Commission has provided the Committee with an overview of the agency's history.⁴ In addition, Committee staff has confirmed the accuracy of any assertion of legislative action.

In 1968, the State Election Commission is created as an independent agency, and Mr. James B. Ellisor is named executive director, a position he holds until 1992. South Carolina organizes the first statewide voter registration system in the country.

In 1984, the SEC implements the federal Voting Accessibility for the Elderly and Handicapped Act. The same year the first two counties, Orangeburg and Spartanburg, in the state are provided online access to the statewide voter registration system.⁵

The State Election Commission launches a statewide project to replace paper ballots in 1986. Also, the agency implements voter registration by mail and the federal Uniformed and Overseas Citizens Absentee Voting Act. It transitions six counties to use electronic voting machines.⁶ Those counties include Berkeley, Charleston, Colleton, Dorchester, Fairfield, and Greenwood.⁷

In 1992, the agency begins conducting statewide primaries. Prior to 1992, statewide primaries are conducted by political parties. Ms. Lynn McCants is named executive director of the SEC.

By 1993, all county election boards have online access to the statewide voter registration system. Mr. James F. Hendrix becomes executive director of the SEC in 1994, and he serves in the position for eight years.

The State Election Commission begins a training and certification program for county boards and launches a website providing information to voters in 1995. The SEC implements the National Voter Registration Act (i.e., Motor Voter) and participates in a technology exhibit for the U.S. Department of Commerce showcasing electronic voting machines in the state.

In 2000, the SEC participates in the Voting over the Internet Project, which is sponsored by the U.S. Department of Defense, Federal Voting Assistance Program.

Ms. Marci Andino becomes executive director of the agency in 2003, a position she currently holds. The same year the agency implements the federal Help America Vote Act (HAVA). Prior to enactment of HAVA, counties use different types of voting equipment including: (1) direct recording electronic voting machines; (2) punch cards; and (3) mark sense optical scan system.⁸ Additionally, there are a number of dissimilar absentee voting systems in use.⁹

In 2004, the SEC implements a statewide electronic voting system in fifteen counties, moves the agency website to a new platform (i.e., scVOTES.org), and combines its Voter Services and Election Services Divisions to create the Public Information and Training Division. The statewide electronic voting system is completed in 2005. This is the first time South Carolina has a single voting system.

For military and overseas voters, the SEC implements instant voting (i.e., rank choice) in runoffs in 2006. This enables timely reporting of runoff votes from overseas voters, as runoffs are two weeks after a primary. The agency develops and begins using electronic voter registration lists at polling places and launches an intranet site to provide election related information to, as well as communicate with, county election officials.

The agency conducts the presidential preference primaries for the first time in 2008. In total, it conducts five statewide elections that year.

In 2010, the agency implements the federal Military and Overseas Voter Empowerment Act. Also, it develops and implements an electronic ballot delivery system for military and overseas citizens.

The agency implements the statewide voter registration and election management system in 2011. Also, the agency develops a voting system audit program to validate vote totals.

In 2012, the agency implements an online voter registration system, conducts the Republican presidential preference primary, and participates in an audit by the Legislative Audit Council.

During fiscal year 2012-13, the General Assembly provides recurring funding for the agency to conduct primaries and general elections.

In 2013, the agency implements photo identification requirements for voting. Also that year, the U.S. Supreme Court strikes down Section 4 of Voting Rights Act (i.e., requirement for pre-clearance of election changes by the U.S. Department of Justice.)

In 2014, the agency is given supervisory responsibility over county boards of voter registration and elections; responsibility for conducting county compliance audits and other postelection analysis; and responsibility for conducting candidate filing, which was previously conducted by political parties. Also, the agency creates an information security position.

The agency conducts the first county compliance audits in 2015, creates an area representative position, and holds a voting system fair to become familiar with current voting systems available around the country.

In 2016, the agency creates a staff attorney position, four additional area representative positions, and it conducts five statewide elections.¹⁰

Organization

Governing Body

The State Election Commission is composed of five commissioners, with at least one from the majority political party and at least one from the largest minority political party in the General Assembly. ¹¹ Each commissioner is appointed by the Governor for a four-year term, and unless otherwise stated, holds the position until a successor is appointed. ¹²

Commissioners are prohibited from (1) participating in political management or in a political campaign during their term of office, (2) making a contribution to a candidate, and (3) knowingly attending a fundraiser held for the benefit of a candidate. ¹³ Violators are subject to removal by the Governor. ¹⁴

The chairman of the commission is appointed by the Governor and serves a two-year term.¹⁵ Table 2 lists the current commissioners and the date they were appointed.

Table 2. Agency commissioners and initial appointment dates.

| Commissioner | Date Appointed |
|-----------------------|----------------------------|
| Billy Way, Jr., Chair | September 2012 (4.5 years) |
| Mark A. Benson | September 2010 (6.5 years) |
| Marilyn Bowers | September 2011 (5.5 years) |
| Nicole Spain White | November 2011 (5.5 years) |
| E. Allen Dawson | September 2012 (4.5 years) |

The commission meets in Columbia, South Carolina at least once each month and at such times as considered necessary by the commission.¹⁶ The commission may change the location of the meeting for convenience of the commission or any parties scheduled to appear before the commission.¹⁷

The commission appoints an executive director of the agency who reports directly to, and serves at the pleasure of, the commission.¹⁸ The executive director is the chief administrative officer for the State Election Commission.¹⁹

Table 3. Executive directors of the agency and their years of service.

| Executive Director | Years of Service | | | |
|--------------------|---------------------------|--|--|--|
| Marci Andino | 2003 - Present (14 years) | | | |
| James F. Hendrix | 1994 - 2002 (8 years) | | | |
| Lynn McCants | 1992 - 1994 (2 years) | | | |
| James B. Ellisor | 1968 - 1992 (35 years) | | | |

Organizational Units

The agency's Program Evaluation Report (PER) includes information about its organizational units.²⁰ Every agency has some type of organization and hierarchy as reflected in the agency's organizational chart. Within the organization are separate units. An agency may refer to these units as departments, divisions, functional areas, cost centers, etc. Each unit is responsible for contributing to the agency's ability to provide services and products. Figure 3 includes the agency's organizational chart, current as of May 4, 2017.

To ensure agency employees understand how their work contributes to the agency's overall ability to provide effective services and products in an efficient manner, each organizational unit has at least one (and in most cases multiple), objectives, strategies, or goals for which it is solely responsible.

Administration is one of the agency's organizational units. This unit provides leadership and direction for the agency, including administration, finance and support services. Table 4 provides additional information about the unit.

Table 4. State Election Commission Organizational Unit: Administration.

| Details: | <u>2013-14</u> | <u>2014-15</u> | <u>2015-16</u> |
|--|----------------|----------------|----------------|
| What is the turnover rate? | 60% | 0% | 0% |
| Is employee satisfaction evaluated? | Yes | Yes | Yes |
| Is anonymous employee feedback allowed? | Yes | Yes | Yes |
| Do any positions require a certification (e.g., teaching, medical, | No | No | Yes |
| accounting, etc.) | | | |
| Did the agency pay for, or provide classes/instruction needed to maintain all, some, or none of required certifications? | N/A | N/A | Yes |

Voter Services is another organizational unit of the agency. This unit provides and supports the statewide voter registration system; provides election-specific databases to produce ballots for county and municipal election commissions; provides counties with election support services and technical assistance related to statewide voting system; and provides election security oversight and guidance to counties. Table 5 provides additional information about the unit.

Table 5. State Election Commission Organizational Unit: Voter Services.

| Details: | 2013-14 | <u>2014-15</u> | <u>2015-16</u> |
|--|---------|----------------|----------------|
| What is the turnover rate? | 13% | 10% | 15% |
| Is employee satisfaction evaluated? | Yes | Yes | Yes |
| Is anonymous employee feedback allowed? | Yes | Yes | Yes |
| Do any positions require a certification (e.g., teaching, medical, | No | No | No |
| accounting, etc.) | | | |
| Did the agency pay for, or provide classes/instruction needed to | No | No | No |
| maintain all, some, or none of required certifications? | | | |

Public Information/Training is the third organizational unit of the agency. This unit administers mandatory statewide training and certification programs for county and municipal election officials; provides ongoing training events and workshops; provides a poll manager training program and materials; educates the public on the voter registration and election process; and provides information regarding elections and agency activities. Table 6 includes additional information about the unit.

Table 6. State Election Commission Organizational Unit: Public Information/Training.

| Details: | <u>2013-14</u> | <u>2014-15</u> | <u>2015-16</u> |
|--|----------------|----------------|----------------|
| What is the turnover rate? | 0% | 0% | 0% |
| Is employee satisfaction evaluated? | Yes | Yes | Yes |
| Is anonymous employee feedback allowed? | Yes | Yes | Yes |
| Do any positions require a certification (e.g., teaching, medical, | No | No | No |
| accounting, etc.) | | | |
| Did the agency pay for, or provide classes/instruction needed to | No | No | No |
| maintain all, some, or none of required certifications? | | | |

Organizational Chart

Figure 3 includes an organizational chart, current as of May 4, 2017. In the chart, Administrative Manager I, Janet Reynolds, serves as Director of the Administration unit; Program Manager I, Chris Whitmire, serves as Director of the Public Information/Training unit; and Program Manager I, Howard Snider, serves as Director of the Voter Services unit. Program Manager I, Vacant, supervises the area representatives the agency has recently hired.²¹

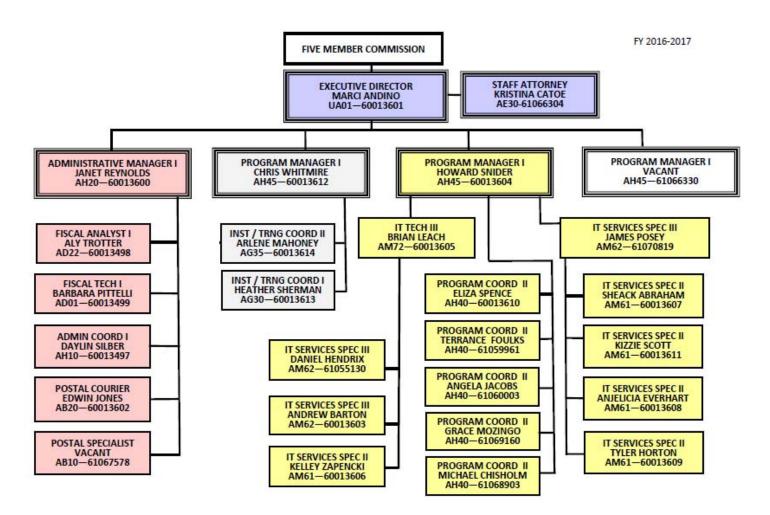


Figure 3. Organizational chart provided by the agency, current as of May 4, 2017.²²

Relationship with County Boards of Registration and Elections

County Boards of Registration and Elections are separate entities from the State Election Commission. While the agency is not involved in the appointment of members to these boards, it is responsible for setting standards for these boards. Appendix A includes information about the appointment of members, names of members by county, and a list of County Boards of Registration and Elections responsibilities.

Products, Services, and Customers

During the study process, the **agency** is **asked to provide a list of all its deliverables** (i.e., products and services) as well as additional information related to laws, customers, costs, and potential negatives impacts, about each deliverable. Table 7 includes a list of the agency's 53 deliverables.

Table 7. List of agency's 53 products and services.

| Item # | Product or Service | Does law require, allow, or not address it? | Does agency know the number of potential customers? | Does agency know the number of customers served? | Does the agency evaluate customer service? | Does the agency know the cost it incurs, per unit, to provide the product or service? | Does the law allow the agency to charge for it to cover the agency's costs? |
|-----------|--|--|---|--|--|---|---|
| 1 | Provide registration offices and polling places that are accessible to voters with disabilities and voters age 65 and older | Require; 42 U.S.C. §§ 1973ee-ee6. (1984); (Voting Accessibility for the Elderly and Handicapped) | No | No | No | No | No |
| 2 | Take appropriate steps to ensure communication with applicants, participants and members of the public with disabilities are as effective as communications with other individuals | Require; 42 U.S.C. § 12101, et seq. (1990); (Americans with Disabilities Act) | No | No | No | No | No |
| 3 | Provide opportunity to register to vote at certain agencies | Require; 52 U.S.C. § 20501, et seq. (1993); (National Voter Registration Act) | No | No | No | No | No |
| 4 | Provide programs and procedures for provisional voting, voting information, updating and upgrading voting equipment, establishing statewide voter registration databases, voter identification and administrative complaints | Require; 52 U.S.C. §§ 20901-21145 (2002); (Help America Vote Act) | No | No | No | No | No |
| 5 | Allow qualified service members and overseas citizens to register to vote and vote absentee | Require; 52 U.S.C. §§ 20301-20311, (1986); (Uniformed and Overseas Citizens Absentee Voting Act) | No | No | No | No | No |

| Item # | Product or Service | Does law require, allow, or not address it? | Does agency know the number of potential customers? | Does agency know the number of customers served? | Does the agency evaluate customer service? | Does the agency know the cost it incurs, per unit, to provide the product or service? | Does the law allow the agency to charge for it to cover the agency's costs? |
|-----------|--|--|---|--|--|---|---|
| 6 | Send electronic communications materials and absentee ballots to UOCAVA voters at least 45 days prior to the election | Require; 42 U.S.C. § 1973ff-1 (2009); (Military and Overseas Voter Empowerment Act) | No | No | No | No | No |
| 7 | Conduct a training and certification program for municipal officials | Require; 7-3-20 | No | Yes | Yes | No | Yes |
| 8 | Furnish precinct lists to a qualified elector | Require; 7-3-20 | Yes | Yes | No | Yes | Yes |
| 9 | Audit the County Board of Voter Registration and Elections | Require; 7-3-20 | Yes | Yes | No | No | No |
| 10 | Maintain master file of all qualified electors by county and precinct | Require; 7-3-20 | No | No | No | No | No |
| 11 | Delete names of electors for certain statutory reasons | Require; 7-3-20 | No | No | No | No | No |
| 12 | Furnish County Boards of Voter Registration and Elections with a master list of all registered voters in the county | Require; 7-3-20 | Yes | Yes | No | Yes | No |
| 13 | Provide corrective action plan for non-compliant county Board of Voter Registration and Election members | Require; 7-3-25 | Yes | Yes | No | No | No |
| 14 | Notify the Governor of any county board of voter registration and election official that fails to meet training and certification requirements | Require; 7-3-25 | Yes | Yes | No | No | No |
| 15 | Notify any elector whose name has been deleted for reason of conviction or change of address | Require; 7-3-30 | No | Yes | No | No | No |

| Item # | Product or Service | Does law require, allow, or not address it? | Does agency know the number of potential customers? | Does agency know the number of customers served? | Does the agency evaluate customer service? | Does the agency know the cost it incurs, per unit, to provide the product or service? | Does the law allow the agency to charge for it to cover the agency's costs? |
|-----------|---|---|---|--|--|---|---|
| 16 | Provide training and certification for County officials | Require; 7-5-10 | Yes | Yes | Yes | Yes | Yes |
| 17 | Provide supplement to county boards to defray expenses of the voter registration office | Require; 7-5-40 | Yes | Yes | No | No | No |
| 18 | Provide written notification to any person who registers to vote and is found qualified to vote | Require; 7-5-125 | No | Yes | No | No | No |
| 19 | Furnish voter registration forms to County Boards of Voter Registration and Elections | Require; 7-5-155 | No | Yes | No | Yes | No |
| 20 | Maintain electronic voter registration application on the SEC website | Require; 7-5-185 | No | Yes | No | No | No |
| 21 | Maintain statewide voter registration database | Require; 7-5-186 | Yes | Yes | No | No | No |
| 22 | Provide method of complaint regarding interference with voter registration or privacy of decision to register | Require; 7-5-310 | No | Yes | No | No | No |
| 23 | Remove of elector from official list | Require; 7-5-340 | No | No | No | No | No |
| 24 | Prepare duplicate registration books for each ward or precinct for every county | Require; 7-5-660 | Yes | Yes | No | No | No |
| 25 | Conduct candidate filing | Require; 7-11-15 | No | Yes | No | No | No |
| 26 | Conduct presidential preference primary for certified political parties receiving at least five percent of the popular vote | Require; 7-11-20 | Yes | Yes | No | Yes | No |

| Item # | Product or Service | Does law require, allow, or not address it? | Does agency know the number of potential customers? | Does agency know the number of customers served? | Does the agency evaluate customer service? | Does the agency know the cost it incurs, per unit, to provide the product or service? | Does the law allow the agency to charge for it to cover the agency's costs? |
|-----------|--|---|---|--|--|---|---|
| 27 | Furnish petition forms to county election officials and interested persons | Allows; 7-11-80 | No | No | No | Yes | No |
| 28 | Conduct primaries for federal, state and offices included in more than one county, countywide and less than countywide offices, specialist purpose districts | Require; 7-13-15 | Yes | Yes | No | Yes | No |
| 29 | Conduct party primaries | Require; 7-13-40 | Yes | Yes | No | Yes | No |
| 30 | Establish regular hours and publish notice of candidate filing | Require; 7-13-45 | No | Yes | No | Yes | No |
| 31 | Conduct second or other primaries | Require; 7-13-50 | Yes | Yes | No | Yes | No |
| 32 | Provide training and certification program for poll managers | Require; 7-13-72 | Yes | Yes | No | No | No |
| 33 | Direct size and the color of the ballot | Require; 7-13-320 | No | No | No | No | No |
| 34 | Place petition nominee on appropriate ballot | Require; 7-13-351 | No | No | No | No | No |
| 35 | Print and deliver ballots for presidential electors, state officers, US Senators and members of Congress | Require; 7-13-340 | Yes | No | No | No | No |
| 36 | Provide ballots that have proposed constitutional amendments | Require; 7-13-410 | No | No | No | No | No |
| 37 | Prepare separate ballots for each political party holding a primary | Require; 7-13-610 | Yes | No | No | No | No |
| 38 | Provide ballot labels | Require; 7-13-1360 | No | No | No | No | No |

| Item # | Product or Service | Does law require, allow, or not address it? | Does agency know the number of potential customers? | Does agency know the number of customers served? | Does the agency evaluate customer service? | Does the agency know the cost it incurs, per unit, to provide the product or service? | Does the law allow the agency to charge for it to cover the agency's costs? |
|-----------|---|--|---|--|--|---|---|
| 39 | Establish form of a sign to be displayed at polling places using optical scan devise | Require; 7-13-1371 | No | No | No | No | No |
| 40 | Establish ballot forms | Require; 7-13-1371 | No | No | No | No | No |
| 41 | Approve Voting System | Require; 7-13-1620 | No | No | No | No | No |
| 42 | Approve One Voting System | Require; 7-13-1655 | No | No | No | No | No |
| 43 | Determine form application for absentee ballot | Require; 7-15-340 | Yes | Yes | No | Yes | No |
| 44 | Send ballots to qualified electors under Uniformed and Overseas Citizens Absentee Voting Act at least forty-five days prior to any election | Require; 7-15-406 | Yes | Yes | No | Yes | No |
| 45 | Standards and guidelines for voting systems to count absentee ballots | Require; 7-15-470 | No | No | No | No | No |
| 46 | Certify statement of all votes cast | Require; 7-17-240 | No | Yes | No | No | No |
| 47 | Document declaration of elected officials | Require; 7-17-250 | No | No | No | No | No |
| 48 | Decide cases held by State Board of Canvassers | Require; 7-17-260 | No | No | No | No | No |
| 49 | Furnish jury list | Require; 14-7-130 | Yes | Yes | No | Yes | No |
| 50 | Disburse aid to counties for county voter registration and elections board members | Require; Proviso 101.1 (County Boards of Voter Registration and Election Compensation), 2016-2017, Appropriations Act Part 1B) | Yes | Yes | No | Yes | No |
| 51 | Disburse additional funds to State Board of Canvassers for Protests and Hearings | Allows; Proviso 101.3 (Board of State Canvassers Compensation), 2016-2017, Appropriations Act Part 1B | Yes | Yes | No | Yes | No |

| Item # | Product or Service | Does law require, allow, or not address it? | Does agency know the number of potential customers? | Does agency know the number of customers served? | Does the agency evaluate customer service? | Does the agency know the cost it incurs, per unit, to provide the product or service? | Does the law allow the agency to charge for it to cover the agency's costs? |
|-----------|---|--|---|--|--|---|---|
| 52 | Provide training courses with common curriculum available in various locations of the state | Require; Proviso 101.7 (Training and Certification Program), 2016-2017, Appropriations Act Part 1B | Yes | Yes | Yes | Yes | Yes |
| 53 | Submit information technology and security plan to Department of Administration | Require; Proviso 117.114 (Information Technology and Security Plans), 2016, 2017, Appropriations Act Part 1B | No | No | No | No | No |

The agency has various sources of revenue including both recurring and one-time revenue. Table 8 provides information about the agency's revenue sources for the past three fiscal years.

Table 8. Sources of agency revenue for fiscal year 2014-15, fiscal year 2015-16, and estimates for fiscal year 2016-17.

| Source of Revenue | Recurring or one-time? | 2014-15 Revenue | 2015-16 Revenue | 2016-17 Revenue Estimate |
|-----------------------------------|------------------------|--------------------|--------------------|-----------------------------|
| General Appropriations | Recurring | \$0 | \$0 | \$0 |
| General Revenue | Recurring | \$539 | \$2,012 | \$0 |
| Candidate Filing Fees | Recurring | \$78,287 | \$1,215,574 | \$10,000 |
| Training Program | Recurring | \$15,165 | \$18,500 | \$15,000 |
| Sale of List Program | Recurring | \$104,637 | \$175,957 | \$100,000 |
| Presidential Preference Primaries | One-time | \$0 | \$360,000 | \$0 |
| Help America Vote Act Grant | One-time | \$5,476 | \$4,755 | \$4,000 |
| Federal Voting Assistance Program | One-time | \$0 | \$8,652 | \$0 |
| Grant | | | | |
| Totals | | \$204,104 | \$1,785,450 | \$129,000 |

Other Agencies Serving Similar Customers/Products/Services

During the study of an agency the Committee asks the agency if there are any other agencies serving similar customers or providing similar products or services. The State Election Commission does not believe the products and services it provides are within the mission of any other state agency.²³

Strategic Resource Allocation and Performance

During the study of an agency, the **Committee asks an agency how it allocates its human and financial resources to accomplish its goals** (i.e., broad expression of a long-term priority) **and objectives** (i.e., specific, measurable and achievable description of an effort the agency is implementing to achieve a goal) in the agency's strategic plan.²⁴ The agency states it does not spend any funds on items not directly related to its strategic plan. Tables 9-13 includes an overview of the agency's strategic plan and resources allocated to its goals and objectives and amounts not utilized.²⁵

GOAL 1 Provide for a system of voter registration that is free of barriers.

Responsible Employee(s): Mr. Howard Snider (responsible for more than three years)

| Strategies and Objectives: | 201 | <u>15-16</u> | <u>20</u> | <u>16-17</u> |
|---|---|---|--|--|
| | Number of FTEs authorized ²⁶ (Number of equivalents) | Total spent (Percentage of total funds spent) | Number of FTEs authorized (Number of equivalents) | Total budgeted (Percentage of total funds spent) |
| • Strategy 1.1 - Maintain a statewide voter registration system that is convenient, accessible and meets the needs of counties | | | | |
| o Objective 1.1.1 - Provide a system that is available and take all reasonable measures to ensure cyber security of the voter registration system | 26.5 (1.2) | \$413,930 (6.567%) | 26.5 (1.3) | \$500,000 (5.46%) |
| o Objective 1.1.2 - Support county users in use of system to maintain accurate voter records | 26.5 (1.8) | \$444,870 (7.05%) | 26.5 (2.1) | \$500,000 (5.46%) |
| • Strategy 1.2 - Ensure citizens have accessible methods to register to vote o Objective 1.2.1 - Provide registration by mail, online voter | 26.5 (0.5) | \$73,209 (1.16%) | 26.5 (0.5) | \$75,000 (0.82%) |
| registration, and in person registration at county offices and other designated voter registration agencies | 20.3 (0.3) | Ţ/3,203 (1.10/0) | 20.5 (0.5) | \$7.5,000 (0.0270) |

Table 9.2. Performance measures associated with goal 1.

| Performance Measure | Type of Measure | 2012-13 | 2013-14 | 2014-15 | 2015-16 | 2016-17 |
|--|-----------------|-------------------|-------------------|-------------------|-----------------|--------------|
| Total active registered voters | Input/Activity | Actual: 2,911,101 | Actual: 2,843,744 | Actual: 2,889,904 | Actual: | Target: DNE |
| | | Target: Did not | Target: DNE | Target: DNE | 3,081,855 | |
| | | exist (DNE) | | | Target: DNE | |
| Voters registered in current fiscal year | Input/Activity | Actual: 218,989 | Actual: 139,903 | Actual: 158,213 | Actual: 244,741 | Target: DNE |
| | | Target: DNE | Target: DNE | Target: DNE | Target: DNE | |
| Voters made inactive | Input/Activity | Actual: 68,280 | Actual: 180,441 | Actual: 82,610 | Actual: 60,025 | Target: DNE |
| | | Target: DNE | Target: DNE | Target: DNE | Target: DNE | |
| Percentage of county election officials | Input/Activity | Data Not | Actual: 45% | Actual: 49% | Actual: 60% | Target: 100% |
| using electionnet* | | Available | Target: 100% | Target: 100% | Target: 100% | |
| Percentage of registrations | | | | | | |
| submitted online | Outcome | Actual: 9.6% | Actual: 3.5% | Actual: 7.2% | Actual: 22.1% | Target: DNE |
| | | Target: DNE | Target: DNE | Target: DNE | Target: DNE | |
| received by mail | Input/Activity | Actual: 31.3% | Actual: 16.2% | Actual: 15.4% | Actual: 11.3% | Target: DNE |
| | | Target: DNE | Target: DNE | Target: DNE | Target: DNE | |
| in office | Input/Activity | Actual: 12% | Actual: 5.9% | Actual: 6.5% | Actual: 5.6% | Target: DNE |
| | | Target: DNE | Target: DNE | Target: DNE | Target: DNE | |
| at Department of Motor | Input/Activity | Actual: 46.1% | Actual: 73% | Actual: 68.1% | Actual: 58.5% | Target: DNE |
| Vehicles | | Target: DNE | Target: DNE | Target: DNE | Target: DNE | |
| at other public service | Input/Activity | Actual: 0.9% | Actual: 1.4% | Actual: 2.8% | Actual: 1.9% | Target: DNE |
| agencies | | Target: DNE | Target: DNE | Target: DNE | Target: DNE | |
| Training and certification program | | | | | | |
| Number of participants | Input/Activity | Actual: 507 | Actual: 493 | Actual: 517 | Actual: 505 | Target: DNE |
| | | Target: DNE | Target: DNE | Target: DNE | Target: DNE | |
| Percentage not in compliance | Outcome | Actual: 7.1% | Actual: 4.9% | Actual: 3.9% | Actual: 4.5% | Target: 0% |
| with requirements | | Target: 0% | Target: 0% | Target: 0% | Target: 0% | |
| Classes offered | Output | Actual: 18 | Actual: 28 | Actual: 26 | Actual: 28 | Target: 25 |
| | | Target: DNE | Target: DNE | Target: 25 | Target: 25 | |
| Total class attendees | Input/Activity | Actual: 504 | Actual: 663 | Actual: 657 | Actual: 642 | Target: 625 |
| | | Target: DNE | Target: DNE | Target: 625 | Target: 625 | |
| Total other training events | Output | Actual: 17 | Actual: 26 | Actual: 21 | Actual: 22 | Target: DNE |
| | | Target: DNE | Target: DNE | Target: DNE | Target: DNE | |

Table Note: All measures are agency selected, except percentage of registrations submitted at Department of Motor Vehicles and at other public service agencies, which are required by the federal government. "DNE" means did not exist. ElectionNET is a secure election portal for sharing information between the SEC and the 46 county voter registration and elections offices. For each measure, the agency identified which "type of measure" it considered the performance measure.

Table 10.1. Agency Goal 2: Certify and support a statewide voting system that meets state law, federal voting system standards and is accessible for all voters - strategies, objectives, and resource (human and financial) allocations.

GOAL 2 Certify and support a statewide voting system that meets state law, federal voting system standards, and is accessible for all voters

Responsible Employee(s): Mr. Howard Snider (responsible for more than three years)

| Strategies and Objectives: | <u>201</u> | <u>.5-16</u> | <u>2016-17</u> | |
|--|---|---|---|--|
| | Number of FTEs authorized ²⁷ (Number of equivalents) | Total spent (Percentage of total funds spent) | Number of FTEs authorized (Number of equivalents) | Total budgeted (Percentage of total funds spent) |
| • Strategy 2.1 - Support the statewide voting system ensuring it is easy | | | | |
| to use, accurate and secure | | | | |
| o Objective 2.1.1 - Produce election-specific databases and | 26.5 (3) | \$217,272 (3.44%) | 26.5 (3.3) | \$200,000 (2.18%) |
| ballots according to state law and ballot standards | | | | |
| o Objective 2.1.2 - Support users in set-up, testing, usage, | 26.5 (1) | \$266,843 (4.23%) | 26.5 (1.3) | \$250,000 (2.73%) |
| maintenance and secure storage of voting system | | | | |
| o Objective 2.1.3 - Audit vote totals prior to certification of | 26.5 (0.8) | \$89,767 (1.42%) | 26.5 (1.1) | \$100,000 (1.09%) |
| election results | | | | |

Table 10.2. Performance measures associated with goal 2.

| Performance Measure | Type of Measure | 2012-13 | 2013-14 | 2014-15 | 2015-16 | 2016-17 |
|--|-----------------|-------------|-------------|-------------|-------------|-------------|
| Number of elections held in state | Input/Activity | Actual: 185 | Actual: 313 | Actual: 166 | Actual: 336 | Target: DNE |
| | | Target: Did | Target: DNE | Target: 166 | Target: DNE | |
| | | not exist | | | | |
| | | (DNE) | | | | |
| Number of counties served by SEC database | Input/Activity | Actual: 39 | Actual: 39 | Actual: 39 | Actual: 39 | Target: 39 |
| coders | | Target: 39 | Target: 39 | Target: 39 | Target: 39 | |
| Number of audits conducted on county election | Input/Activity | Actual: 114 | Actual: 301 | Actual: 312 | Actual: 626 | Target: DNE |
| results | | Target: DNE | Target: DNE | Target: DNE | Target: DNE | |
| Number of final audits failed on county election | Outcome | Actual: 3 | Actual: 2 | Actual: 0 | Actual: 0 | Target: 0 |
| results | | Target: 0 | Target: 0 | Target: 0 | Target: 0 | |

Table Note: All performance measures are agency selected and not required by either the state or federal government. For each measure, the agency identified which "type of measure" it considered the performance measure.

GOAL 3 Support counties in conducting voter registration and fair, open and impartial elections

Responsible Employee(s): Mr. Chris Whitmire and Mr. Howard Snider (Both responsible for more than three years)

| Strategies and Objectives Associated: | <u>201</u> | <u>5-16</u> | <u>201</u> | <u>16-17</u> |
|---|---|---|--|--|
| | Number of FTEs authorized ²⁸ (Number of equivalents) | Total spent (Percentage of total funds spent) | Number of FTEs authorized (Number of equivalents) | Total budgeted (Percentage of total funds spent) |
| Strategy 3.1 - Provide supervision, training, guidance and resources to | | | | |
| counties to aid in voter registration and elections o Objective 3.1.1 - Provide guidance and training for county and municipal election officials and poll managers | 26.5 (2.8) | \$388,429 (6.15%) | 26.5 (3.1) | \$410,000 (4.47%) |
| o Objective 3.2.1 - Provide candidate filing system, absentee tracking and ballot delivery tools, photo ID production, paper and electronic voter registration lists and capturing voter history | 26.5 (1.4) | \$98,291 (1.56%) | 26.5 (1.4) | \$150,000 (1.64%) |
| Strategy 3.2 - Ensure compliance with state and federal laws and | | | | |
| agency policies and procedures o Objective 3.2.1 - Conduct county compliance audits and assessments | 26.5 (1.4) | \$140,228 (2.22%) | 26.5 (3.0) | \$200,000 (2.18%) |
| Strategy 3.3 - Provide public education and information | 0.5.5 (0.0) | A | 255 (22) | 4100 000 (1 000() |
| Objective 3.3.1 - Provide voters with online access to their voter record, polling place, absentee ballot request and tracking, sample ballot, and status of provisional ballot | 26.5 (0.3) | \$44,428 (0.70%) | 26.5 (0.3) | \$100,000 (1.09%) |
| Objective 3.3.2 - Increase public knowledge of voting rights, responsibilities, and procedures | 26.5 (0.8) | \$280,335 (4.44%) | 26.5 (0.9) | \$220,000 (2.40% |
| o Objective 3.3.3 - Provide information, statistics and election results | 26.5 (1.1) | \$120,691 (1.91%) | 26.5 (1.2) | \$150,000 (1.64%) |

Table 11.2. Performance measures associated with goal 3.

| Performance Measure | Type of Measure | 2012-13 | 2013-14 | 2014-15 | 2015-16 | 2016-17 |
|--|-----------------|--|---|---|---|-------------|
| Number of SEC voter educations events | Output | Actual: 66 Target: Did not exist (DNE) | Actual: 32 Target: DNE | Actual: 25 Target: DNE | Actual: 41 Target: DNE | Target: DNE |
| Twitter followers | Input/Activity | Data Not Available | Actual: 968 Target: DNE | Actual: 1,084 Target: DNE | Actual: 1,341 Target: DNE | Target: DNE |
| Facebook likes | Input/Activity | Data Not Available | Actual: 3,080 Target: DNE | Actual: 3,091 Target: DNE | Actual: 3,509 Target: DNE | Target: DNE |
| Number of candidates filed for federal, state and county level offices in most recent general election | Input/Activity | Data Not Available | Actual: 1,339 (2014 GE) Target: DNE | Actual: 1,339 (2014 GE) Target: DNE | Actual: 1,604 (2016 GE) Target: DNE | Target: DNE |
| Filing Fees collected for | | | | | | |
| Statewide primaries | Input/Activity | Actual: \$5,936 Target: DNE | Actual: \$907,396 Target: DNE | Actual: N/A | Actual: \$1,210,926 Target: DNE | Target: DNE |
| Special primaries | Input/Activity | Actual: \$69,424 Target: DNE | Actual: \$14,651 Target: DNE | Actual: \$78,287 Target: DNE | Actual: \$4,648 Target: DNE | Target: DNE |
| Presidential preference primaries | Input/Activity | N/A | N/A | N/A | Actual: \$360,000 Target: DNE | Target: DNE |
| Scvotes.org | | | | | | |
| Total visits | Input/Activity | Actual: 370,524 Target: DNE | Actual: 176,420 Target: DNE | Actual: 169,247 Target: DNE | Actual: 237,217 Target: DNE | Target: DNE |
| Percentage returning visits | Input/Activity | Actual: 19.1% Target: DNE | Actual: 35% Target: DNE | Actual: 27% Target: DNE | Actual: 26% Target: DNE | Target: DNE |
| Percentage new visits | Input/Activity | Actual: 80.9% Target: DNE | Actual: 65% Target: DNE | Actual: 73% Target: DNE | Actual: 74% Target: DNE | Target: DNE |

Table Note: All measures are agency selected except, tracking filling fees collected for statewide primaries; special primaries; and presidential preference primaries, which are required by state government. Also, agency selected for goal 3, all measures listed with goal 2 in Table 10.2; and the following listed with goal 1 in Table 9.2: Percentage of county election officials using electionnet; and Training and certification program number of participants, percentage not in compliance with requirements, classes offered, total class attendees, and total other training events. For each measure, the agency identified which "type of measure" it considered the performance measure.

GOAL 4 Effectively oversee all agency programs and operations

Responsible Employee(s): Ms. Janet Reynolds (Responsible for more than three years)

| Strategies and Objectives Associated: | <u>201</u> | <u>5-16</u> | <u>20</u> |)16-17 |
|---|---|---|--|--|
| | Number of FTEs authorized ²⁹ (Number of equivalents) | Total spent (Percentage of total funds spent) | Number of FTEs authorized (Number of equivalents) | Total budgeted (Percentage of total funds spent) |
| Strategy 4.1 - Manage administrative and business activities of the agency | | | | |
| 9 , | 26.5 (1.7) | \$3,477,377 (55.08%) | 26.5 (1.7) | \$6,010,000 (65.58%) |
| o Objective 4.2.1 - Provide support services to include human resources, legal, procurement, records management, fleet management, election supplies and shipping | 26.5 (2.2) | \$257,598 (04.08%) | 26.5 (2.8) | \$300,000 (03.27%) |

Table 12.2. Performance measures associated with goal 4.

| Performance Measure | Type of Measure | 2012-13 | 2013-14 | 2014-15 | 2015-16 | 2016-17 |
|---|-----------------|------------------|-------------------|--------------------|-------------------|-----------|
| Training and certification program fees | Input/Activity | Actual: \$7,700 | Actual: \$16,725 | Actual: \$15,165 | Actual: \$18,500 | Target: |
| | | Target: DNE | Target: DNE | Target: DNE | Target: DNE | DNE |
| Sale of voter registration lists | Input/Activity | Actual: \$78,736 | Actual: \$108,621 | Actual: \$104,637 | Actual: \$175,957 | Target: |
| | | Target: DNE | Target: DNE | Target: DNE | Target: DNE | DNE |
| Sale of publications | Input/Activity | Actual: \$55 | Actual: \$12 | Actual: \$39 | Actual: \$12 | Target: |
| | | Target: DNE | Target: DNE | Target: DNE | Target: DNE | DNE |
| Voting system update/certification fees | Input/Activity | Actual: \$0 | Actual: \$1,000 | Actual: \$500 | Actual: \$2,000 | Target: |
| | | Target: DNE | Target: DNE | Target: DNE | Target: DNE | DNE |
| Number of poll managers used (general | Input/Activity | Actual: 14,306 | Actual: 18,782 | Actual: 13,168 | Actual: 12,274 | Target: |
| election or primary/runoff) | | (General) | (Primary/Runoff) | (General Election) | (Primary/Runoff) | DNE |
| | | Target: DNE | Target: DNE | Target: DNE | Target: DNE | |
| Protests heard | Outcome | Actual: 3 | Actual: 0 | Actual: 0 | Actual: 0 | Target: 0 |
| | | Target: 0 | Target: 0 | Target: 0 | Target: 0 | |
| Appeals heard | Outcome | Actual: 5 | Actual: 0 | Actual: 3 | Actual: 1 | Target: 0 |
| | | Target: 0 | Target: 0 | Target: 0 | Target: 0 | |

Table Note: Number of poll managers used, protests heard, and appeals heard are agency selected; all others are required by state government. For each measure, the agency identified which "type of measure" it considered the performance measure.

During the study, the agency is asked to provide the amount of funds remaining at the end of the year by fund source and restrictions on how the funds may be utilized. Table 13 includes this information.

Table 13. Details about the agency's different sources of funds and amounts remaining at the end of fiscal years 2015-16 and 2016-17 available to the agency.

| | | | | 2015-16 | | <u>2016-17</u> | |
|--|---|-------------------------------|---|---|--|---|--|
| Source of funds | State, other or federal funding? | Recurring or one- time? | External restrictions (from state or federal government, grant issuer, etc.) on use of funds: | Total available to spend this fiscal year: | Cash Balance Remaining (Percentage of total available from source) | Total est. to have available to spend this fiscal year: | Cash Balance Not Budgeted to Spend (Percentage of total available from source) |
| General Appropriations | State | Recurring | None | \$7,264,086 | \$4,116,468 <i>56.67%</i> | \$9,622,787 | \$747,787 <i>7.77%</i> |
| General Revenue | Other | Recurring | No authority to spend funds | \$0 | \$0 <i>0%</i> | \$0 | \$0 <i>0</i> % |
| Candidate Filing Fees | Other | Recurring | SC Code of Law 7-11-15 | \$1,300,000 | \$500,927 <i>38.53%</i> | \$1,300,000 | \$1,290,000 <i>99.23%</i> |
| Training Program | Other | Recurring | Proviso 101.70 | \$35,000 | \$26,136 <i>74.67%</i> | \$35,000 | \$5,000 14.29% |
| Sale of List Program | Other | Recurring | SC Code of Law 7-3- 20(C)(10); Proviso 101.4 | \$305,700 | \$206,960 <i>67.70%</i> | \$305,700 | \$155,700 <i>50.93%</i> |
| Help America Vote Act Grant | Federal | One-Time | Help America Vote Act; State Plan Proviso 101.10 | \$450,249 | \$399,929 <i>88.82%</i> | \$403,929 | \$303,929 <i>75.24%</i> |
| Presidential Preference Primaries | State | One-Time | SC Code of Law 7-11- 20(B)(2)(a) | \$2,200,000 | \$0 <i>0%</i> | \$0 | \$0 <i>0%</i> |
| FVAP/EVAT Grant | Federal | One-Time | Federal Voting Assistance Program | \$8,652 | \$0 <i>0%</i> | \$0 | \$0 <i>0%</i> |
| | | | Totals | \$11,563,687 | \$5,250,418 <i>45.40%</i> | \$11,672,171 | \$2,502,416 <i>21.45%</i> |

STUDY PROCESS

Agency Selection

The State Election Commission is a state agency subject to legislative oversight.³⁰ On January 10, 2017, the **Committee schedules SEC for study** by the Executive Subcommittee.³¹

The **Committee notifies the agency** about the study on January 17, 2017.³² The notification letter is in Appendix B. As the Committee encourages **collaboration in its legislative oversight process**, the Speaker, standing committee chairs in the House, members of the House, Clerk of the Senate, and Governor receive notice about the agency study.

Subcommittee Membership

The Executive Subcommittee of the House Legislative Oversight Committee is studying the agency.³³ The study begins during the 122nd General Assembly. Throughout the study, the Honorable Gary E. Clary serves as chair. Subcommittee Members are listed below:

- The Honorable Gary E. Clary (122nd General Assembly);
- The Honorable Laurie Slade Funderburk (122nd General Assembly);
- The Honorable Wm. Weston J. Newton (122nd General Assembly); and
- The Honorable Robert Q. Williams (122nd General Assembly).

Agency Reports to Legislative Oversight Committee

During the legislative oversight process, the **Committee asks the agency to conduct self-analysis** by requiring it to complete and submit Annual Restructuring Reports, a Seven-Year Plan for cost savings and increased efficiencies, and a Program Evaluation Report which serves as the base document for the study. These reports are available to the public on the Committee's website.

Seven-Year Plan for Cost Savings and Increased Efficiencies

S.C. Code of Laws § 1-30-10 requires agencies to submit "a seven year plan that provides initiatives and/or planned actions that implement cost savings and increased efficiencies of services and responsibilities within the projected seven-year period." The agency submits its plan on March 31, 2015.³⁵

Restructuring Report

The Annual Restructuring Report fulfills the requirement in SC Code of Laws § 1-30-10(G)(1) that annually each agency report to the General Assembly "detailed and comprehensive recommendations for the purposes of merging or eliminating duplicative or unnecessary divisions, programs, or personnel within each department to provide a more efficient administration of government services."³⁶ The **agency submits its Annual Restructuring Reports** (ARR) on January 12, 2016, and September 20, 2016.³⁷ The agency's 2015-16 Agency Accountability Report to the Governor and General Assembly serves as its 2017 Annual Restructuring Report.³⁸

Program Evaluation Report

When an agency is selected for study, the Committee may acquire evidence or information by any lawful means, including, but not limited to, "requiring the agency to prepare and submit to the investigating committee a Program Evaluation Report (PER) by a date specified by the investigating committee." SC Code of Laws § 2-2-60 outlines what an investigating committee's request for a program evaluation report must contain. It also provides a list of information an investigating committee may request.

The PER serves as the base document for the Subcommittee's study of the agency. The Committee sends guidelines for the agency's PER on February 13, 2017. The agency submits the report on April 14, 2017. 40

Information from the Public

Public input is a cornerstone of the House Legislative Oversight Committee's process. ⁴¹ There are a variety of opportunities for public input during the legislative oversight process. Members of the public have an opportunity to participate anonymously in a public survey, provide comments anonymously via a link on the Committee's website, and appear in person before the Subcommittee. ⁴²

Public Survey

From February 9, 2017, to March 13, 2017, the Committee posts an **online survey to solicit comments from the public about the State Election Commission** and three other agencies.⁴³ In an effort to communicate this public input opportunity widely, a statewide media release is issued.⁴⁴ House Members are provided copies of this media release and are encouraged to share notice of this public input opportunity with their constituents.

There are 619 responses to the survey, with at least one response coming from 45 of South Carolina's 46 counties.⁴⁵ These comments are not considered testimony.⁴⁶ As noted in the survey, "input and observations from those citizens who [chose] to provide responses are very important . . . because they may help direct the Committee to potential areas for improvement with these agencies."⁴⁷ Documents related to the public survey are in Appendix C. The **public is informed of a continuous opportunity to submit written comments about agencies online** after the public survey closes.⁴⁸

Of those that respond to questions related to the SEC, 67% have a positive or very positive opinion of the agency. ⁴⁹ Over 69% of respondents form their opinions via personal or business experience with the agency. Most of the respondents that provide written comments refer to the county boundary lines, agency's helpfulness during elections, and voter registration systems. ⁵⁰ Responses to online surveys are posted on the Committee's webpage verbatim. They are not the comments or expression of the House Legislative Oversight Committee, any of its Subcommittees, or the House of Representatives.

Public Input via Committee Website

Throughout the course of the study, the public is able to submit comments anonymously on the Committee website. ⁵¹ Any comments received are posted to the Committee's webpage verbatim. They are not the comments or expression of the House Legislative Oversight Committee, any of its Subcommittees, or the House of Representatives. One person submits a comment sharing a link to a 2015 report issued by Protection and Advocacy for People with Disabilities, Inc., entitled, "The Right to Vote in South Carolina:

People with disabilities still have unequal access to the electoral process."⁵² Appendix D includes public input received via the Committee website.

Public Input via In-Person Testimony

The Committee offers the public an opportunity to appear and provide sworn testimony.⁵³ A meeting dedicated to public input is held on March 9, 2017.⁵⁴ A press release announcing this opportunity is sent to media outlets statewide on February 16, 2017.⁵⁵ Public testimony is received at the full Committee meeting and multiple Subcommittee meetings.

Meetings

The full Committee meets with, or about, the agency on two occasions, and the Subcommittee meets with, or about, the agency on eight occasions. All meetings are open to the public and stream live online; also, the videos are archived and the minutes are available online. A timeline of meetings is in Figure 2 beginning on page seven.

122nd General Assembly (2017-2018)

January 2017

On **January 10, 2017**, the full Committee selects the agency for study.⁵⁶ Appendix E includes the meeting packet.

February 2017

On **February 15, 2017**, the Subcommittee holds **Meeting # 1**, a member work session.⁵⁷ Among other things, the Subcommittee Chair provides an update on the status of the study of the agency, and the Subcommittee discusses questions to send the agency. Appendix F includes the meeting packet; Subcommittee's February 21, 2017, letter to the agency; and agency's March 3, 2017, response.

March 2017

On March 9, 2017, the full Committee holds Meeting # 2 to receive public input about the agency.⁵⁸ A constituent from Richland County/Lexington County, and the Government Affairs Liaison for the Municipal Association of South Carolina testify about the agency.⁵⁹ As the constituent from Richland County/Lexington County testifies at subsequent meetings, unless otherwise noted, the term "constituent" refers to this individual. Members ask questions, which the constituent answers. The Subcommittee Chair requests the agency provide information related to the constituents' testimony. Appendix G includes the statewide media release inviting the public to provide testimony; meeting packet; and documents provided by the agency after the meeting related to the county boundary and school board election dispute.

April 2017

On **April 5, 2017**, the Subcommittee holds **Meeting # 3** with the agency to receive an overview of how boundary lines applicable to elections are set within a county or election district.⁶⁰ Representatives from the Revenue and Fiscal Affairs Office (RFA) provide a presentation entitled, "Election Boundaries: Precincts, Districts, Census, Counties." Members ask questions, which representatives from RFA answer. Also,

present at the meeting are various representatives from the State Election Commission.⁶² Members ask questions to agency representatives about the agency's role in determining boundaries applicable to elections. The agency executive director answers these questions. Further testimony is received from the constituent about election boundaries. Members ask questions, which the constituent answers. Appendix H includes the meeting packet.

On April 18, 2017, the Subcommittee holds Meeting # 4 with the agency to discuss and analyze information related to the agency's mission; responsibilities; successes; challenges and issues; emerging issues; history; and governing body. Members ask questions about topics including, but not limited to, (1) voter registration, including methods by which an individual's qualifications to vote (e.g., over 18, citizenship, etc.) are verified and locations where individuals can register to vote; (2) measures in place to prevent hacking of voter systems; (3) poll worker training; (4) precinct locations; and (5) early voting. Appendix I includes the meeting packet; agency's presentation; Subcommittee's April 19, 2017, letter to the agency; Subcommittee's April 19, 2017, letter to the Department of Motor Vehicles (DMV) about drivers' licenses and identification cards utilized to verify an individual is qualified to vote; DMV's April 26, 2017, response to the Subcommittee; and the SEC's April 28, 2017, response to the Subcommittee.

May 2017

On May 3, 2017, the Subcommittee holds Meeting # 5 with the agency. The Subcommittee receives further testimony from the constituent on county precinct lines and boundary maps. ⁶⁴ Members ask questions, which the constituent and the RFA Precinct Demographics Manager answer. The SEC discusses its services, products, customers, organizational units, and goals. Members ask questions on topics including, but not limited to, (1) customer service, (2) cost to the agency per product/service it provides, and (3) training of County Registration and Election Board members. The agency executive director answers the questions. Appendix J includes the meeting packet and documents the constituent provides to the Subcommittee during the meeting.

On May 9, 2017, the Subcommittee holds Meeting # 6 with the agency.⁶⁵ The agency executive director presents information on the agency's services and products, organizational units, overall agency goals, resources, and methodology for allocating its resources. Members ask questions related to the following topics: (1) ballot printing; (2) verification of citizenship voter qualification; (3) voter information for sale including what is for sale, revenue generated from sales, entities who typically purchase the information, and limitations on how information can be used; and (4) fees charged in presidential preference primaries. The agency executive director answers the questions.

The agency's Director of the Public Information and Training Division, presents information on the agency's training and certification program. Members ask questions on the following topics, which the SEC Director of the Public Information and Training Division answers: (1) compliance requirements for appointed County Registration and Election Board members; (2) steps taken when a county board member is non-compliant, including removal; (3) training schedule; (4) number of required classes; and (4) possible board member orientation/primer.

SEC Director of Administration, presents information related to the organizational chart, new area representatives, and employee demographics. Members ask questions which the SEC Director of Administration answers. Appendix K includes the meeting packet; agency presentation; Subcommittee's May 11, 2017, letter to the agency; agency's May 24, 2017, response to the Subcommittee; Subcommittee's June 12, 2017, letter to interested parties to invite public input on revisions to statutes

that may help clarify any situations relating county boundaries; and South Carolina Association of Registration and Election Officials, Inc.'s June 22, 2017, letter to the Subcommittee.⁶⁶

June 2017

On **June 13, 2017**, the Subcommittee holds **Meeting # 7** with the agency. After the tour, the Subcommittee discusses resources available to the agency, including funding and employees; relationships with other entities the agency utilizes to leverage its resources; methodology the agency utilizes to allocate resources to accomplish its strategic plan; and the following for each agency goal:

- a. strategies and objectives for achieving the goal;
- b. agency personnel who have primary responsibility and accountability for the strategies and objectives;
- c. additional information the agency reviews when prioritizing how to allocate its resources to each strategy and objective;
- d. actual amount of resources allocated; and
- e. key outcome and efficiency performance measures.

The agency executive director presents information on issues impacting the agency's budget, including cybersecurity, voting system, and special elections to fill vacancies. Members ask questions, which the agency executive director answers.

SEC Director of Administration, presents information on appropriations/authorization of funds, carry forward funds, revenue generated, cash balances, other similar agencies, and methodology for allocation of resources. Members ask questions on topics including: (1) election fees, total costs, and how elections are funded since fees do not cover the costs, and (2) national grants (e.g., federal Voter Assistance Program and Help America Vote Act), including limitations on how those funds can be used. SEC Director of Administration answers the questions.

SEC Director of Voter Services, presents information on the organizational units, agency goal one - system voter registration, and agency goal two - statewide voting system. SEC Director of the Public Information and Training Division, presents information on agency goal three - support counties in conducting voter registration and elections.

Further, the SEC Director of the Public Information and Training Division presents the agency's response to the Subcommittee's May 11, 2017, letter. Topics of the letter include: (1) SC political party fees, (2) candidate filing fees in other states; and (3) removal from the voter registration list. Members ask questions about (1) citizenship verification when individuals register to vote, (2) updating voter lists; and (3) voter information available for sale. SEC Director of the Public Information and Training Division answers the questions. SEC Director of Administration presents information on the agency's goal four - oversee agency programs. Members ask various questions, which agency representatives answer. Appendix L includes the meeting packet and agency presentation.

On June 27, 2017, the Subcommittee holds Meeting # 8 with the agency to discuss the agency's recommendations for law changes and/or major internal changes that may improve efficiency and outcomes or update laws; to receive any constituent testimony about these, or any other, recommendations; and to discuss additional potential recommendations and findings.⁶⁸ The agency

executive director presents responses to the Subcommittee's follow up questions from the prior meeting. Further, the agency director discusses the agency's recommendations.

Subcommittee members ask questions about municipal and special elections, which the agency executive director answers. A representative of the Municipal Association of South Carolina (MASC), provides testimony municipality election dates.⁶⁹ Subcommittee members question the MASC representative about uniform election dates, referendums and municipal voter turnout, which the representative answers. Members ask agency representatives questions about hacking preventive measures, which agency representatives answer. A representative from The League of Women Voters of South Carolina comments on the work of the Subcommittee.⁷⁰ The constituent further testifies about county boundaries and potential issues in SC Code of Law § 27-2-105 (clarification of county boundaries; role of South Carolina Geodetic Survey; contested case hearings). Subcommittee members ask questions about recommendations, state mapping, and boundary lines, which the constituent answers. RFA Executive Director and RFA Precinct Demographics Manager, further testify about county boundary line issues. Subcommittee members ask questions, which the RFA representatives answer. Appendix M includes the meeting packet; agency presentation; Subcommittee's June 29, 2017, letter to the agency; MASC's June 28, 2017, letter to the Subcommittee; correspondence related to the Presidential Advisory Commission on Election Integrity (PACEI) request for SC voter information (June - July 2017); U.S. Department of Justice's June 28, 2017, letter to the agency; and agency's July 7, 2017, response to the Subcommittee.

July 2017

On **July 31, 2017**, the Subcommittee holds **Meeting # 9** with the agency to receive an update on the requests the agency received from PACEI and the U.S. Department of Justice; further discuss potential recommendations and findings; and receive any constituent testimony.⁷¹ The agency executive director testifies about the requests from PACEI and the U.S. Department of Justice and the status of the agency's communication with these federal entities. The First Vice President of SC Association of Registration and Election Officials (SCARE), comments on the work of the SEC.⁷² The Director of Elections in York County, who is also the Chair of the Legislative Committee of SCARE, provides testimony on SCARE's legislative priorities.⁷³ Members ask questions about the following topics, which SCARE's legislative committee chair answers: (1) early voting and (2) pay for poll workers. Members ask about procedures if a natural disaster disrupts an election, which SCARE's legislative committee chair and SEC's executive director answer. The constituent further testifies about county boundary lines. Appendix N includes the meeting packet and potential recommendations and findings.

Study Process Completion

Pursuant to Committee Standard Practice 12.4, Subcommittee members may provide a separate written statement for inclusion with the Subcommittee's Study. After receipt of any written statements from Subcommittee members, the Subcommittee Chair, pursuant to Committee Standard Practice 12.5, shall notify the Committee Chair in writing that a Subcommittee Study is available for consideration by the full Committee.

Once the Committee Chair receives written notice from the Subcommittee chair, the Committee chair shall, pursuant to Committee Standard Practice 13.1, include the Subcommittee Study on the agenda for a full committee meeting. During a full Committee meeting at which the Subcommittee Study is discussed, the Committee may vote, pursuant to Committee Standard Practice 13.2, to (1) refer the study and

investigation back to the Subcommittee for further evaluation; (2) approve the Subcommittee's study; or (3) further evaluate the agency as a full Committee, utilizing any of the resources of legislative oversight available.

When the Committee approves a study, any member of the Committee may provide a written statement for inclusion with the study. The study, and written statements, are published online and the agency, as well as all House Standing Committees, receive a copy. The Committee shall offer at least one briefing to members of the House about the contents of the final oversight study approved by the Committee.⁷⁴ The Committee Chair may provide briefings to the public about the final oversight study.⁷⁵

To support the Committee's ongoing oversight by maintaining current information about the agency, the agency receives an annual Request for Information.

FINDING & RECOMMENDATIONS

Finding

The Subcommittee has one **finding** arising from its study of the agency, acknowledging differences in interpretations of county boundaries and its potential impact on elections. During the study process, representatives from the Revenue and Fiscal Affairs Office testify if you ask two different counties where the boundary between them is located, you may get two different answers.⁷⁶ Also, during the study process, a constituent testifies as to concerns that may arise with county boundary discrepancies including, taxation without representation, if a county tax map is utilized as the boundary of the county instead of the boundary described in state statute.

Acknowledging differences in interpretations of county boundaries and its potential impact on elections, the Subcommittee finds until 2030, or such time as the South Carolina Geodetic Survey Office of Revenue and Fiscal Affairs surveys and maps the county boundaries as expressed in statute, practical problems may arise under various interpretations of a county boundary, including but not limited to, taxation without representation.

Recommendations

General Information

The following recommendations include areas identified for potential improvement by the Subcommittee. The Subcommittee recognizes these recommendations will not satisfy everyone nor address every issue or potential area of improvement at the agency. These recommendations are based on the agency's self-analysis requested by the full Committee, discussions with the agency and constituents during multiple meetings, and analysis of the information obtained by the Subcommittee. This information, including, but not limited to, the Program Evaluation Report, Accountability Report, Restructuring Report and videos of meetings with the agency, is available on the Committee's website.

Continue

The Subcommittee does not have any specific recommendations with regards to continuance of agency programs.

Curtail (i.e. Revise)

The Subcommittee has **eighteen substantive recommendations** arising from its study of the agency. These recommendations fall into four categories: (1) pre-election; (2) election; (3) training; and (4) county boundaries utilized for elections. An overview of these recommendations is provided in Table 1 on page 9. Appendix O includes the text of recommendations as adopted by the Subcommittee.

Recommendations for pre-election

The Subcommittee has five recommendations related to pre-election issues, and a summary is in Table 14.

RECOMMENDATIONS

Pre-Election

- 1. **Voter Registration** Revise state voter registration applications to include a "Yes" and "No" box beside each eligibility qualification.
- 2. **Incapacity** Obtain notification when a court deems an individual mentally incapacitated so the agency may update the voter registration database.
- 3. **Voter Registration Books** Allow additional time for individuals to register to vote by changing the deadline to register to vote from 30 to 25 days prior to an election.*
- 4. **Substitution of Nominee** Limit the time prior to an election when a candidate may resign for non-political reasons and a substitute candidate may be nominated.*
- 5. **Certification of Candidates** Allow the agency sufficient time to prepare for elections by applying the August 15th requirement for certifying candidates in a statewide general election to all candidates and questions to be voted on in the general election except Presidential and Vice-Presidential candidates.*

Table Note: Asterisks denote recommendations to the General Assembly; all other recommendations are to the agency.

1. Voter Registration - The Subcommittee recommends the agency revise state voter registration applications to include a "Yes" and "No" box beside each eligibility qualification. Currently, the application requires the person registering to individually indicate yes or no beside two of the qualifications at the top of the form, but then groups other qualifications together at the bottom, as seen in Figure 4. The County Registration and Election Board relies on an individual's signed affirmation that the individual meets all of the qualifications required to vote.⁷⁷

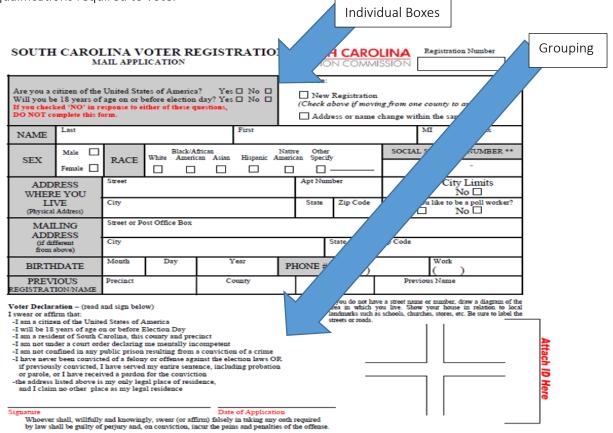


Figure 4. SC mail-in voter registration application.

- 2. Incapacity The Subcommittee recommends the agency obtain notification when a court deems an individual mentally incapacitated so the agency may update the voter registration database. Pursuant to statute, an individual "is disqualified from being registered or voting if he: is mentally incompetent as adjudicated by a court of competent jurisdiction."⁷⁸ Changes in mental capacity may occur after initial registration (e.g. accident or illness). The agency updates the voter database based on information it receives about voter qualifications. Currently, there is no requirement for courts to send a notice to the agency when this occurs.⁷⁹
- **3.** Voter Registration Books The Subcommittee recommends the General Assembly allow additional time for individuals to register to vote by changing the deadline to register to vote from 30 to 25 days prior to an election. Proposed language to implement this recommendation is included in Table 15.

The deadline to register to vote varies depending on the method of registration (e.g., in person, by mail, or online). A 25-day time period allows the deadline to occur on a weekday for elections held on both Tuesdays and Saturdays. According to the SEC executive director, the 30-day deadline has been in place for decades. A deadline is necessary to allow for receipt and review of registrations and production and distribution of a voter registration list. However, the agency asserts 30 days is no longer necessary. The agency believes it may be possible to shorten the time even more in the future, but it prefers to reduce the time in small increments to gauge effectiveness. In regards to federal regulations, the agency states the time period can be no more than 30-days.

Table 15. Proposed statutory changes to allow additional time for individuals to vote.

| Statute | Proposed Language ⁸⁶ |
|---------|---|
| 7-5-150 | § 7-5-150. Closing registration books; registration of persons coming of age while books closed. The registration books shall be closed thirty twenty four days before each election, but only as to that election or any second race of runoff resulting from that election, and shall remain closed until the election has taken place, anything in this article to the contrary notwithstanding; provided that the registration books shall be closed thirty twenty four days before the June primary and shall remain closed until after the second primary and shall likewise be closed thirty twenty four days before the November general election. They shall thereafter be opened from time to time in accordance with the provisions of this article. Any person eligible to register who has been discharged or separated from his service in the Armed Forces of the United States, and returned home too late to register at the time when registration is required, is entitled to register for the purpose of voting in the next ensuring election after the discharge of separation from service, up to 5:00 p.m. on the day of the election. This application for registration must be made at the office of the board of voter registration and elections in the county in which the person wishes to register, and if qualified, the person must be issued a registration notification stating the precinct in which he is entitled to vote and a certification to the managers of the precinct that he is entitled to vote and should be placed on the registration rolls of the precinct. Persons who become of age during this period of twenty four thirty days shall be entitled to register before the closing of the books if otherwise qualified. |

7-5-155 **§ 7-5-155.** Registration of electors by mail.

- (a) Notwithstanding any other provision of law, the following procedures may be used in the registration of elections in additional to the procedure otherwise provided by law.
 - (1) Subject to the provision of § 7-5-150, any qualified citizen may register to vote by mailing or having delivered a complete state registration by mail application form or a completed national registration by mail application form prescribed by the Federal Election Commission not later than thirty twenty five days before any election to his county board of voter registration and elections. The postmark date of a mailed application is considered the day of mailing. If the postmark date is missing or illegible, the county board of voter registration and elections must accept the application if it is received by mail no later than five days after the close of registration books before any election.
 - (2) If the county board of voter registration and election determines that the applicant is qualified and his application is legible and complete, the board shall mail the voter written notification of approval on a form to be prescribed and provided by the State Election Commission pursuant to § 7-5-180. When the county board of voter registration and elections mails the written notification of approval, it must do so without requiring the elector to sign anything in the presence of a member of the board, a deputy member, or a registration clerk and the attestation of the elector's signature is not required so long as the conditions set forth above are met.
 - (3) Any application must be rejected for any of the following reasons:
 - (i) any portion of the application is not complete;
 - (ii) any portion of the application is illegible in the opinion of a member and the clerk of the board;
 - (iii) the board is unable to determine, from the address stated on the application, the precinct in which the voter should be assigned or the election districts in which he is entitled to vote.
 - (4) Any person whose application is rejected must be notified of the rejection together with the reason for rejection. The applicant must further be informed that he still has a right to register by appearing in person before the county board of voter registration and elections or by submitting the information by mail necessary to correct his rejected application. The form for notifying applicants of rejection must be prescribed and provided by the State Election Commission pursuant to § 7-5-180.
- (b) Every application for registration by mail shall contain spaces for home and work telephones numbers of the applicant and the applicant shall enter the numbers on the application where applicable.
- (c) The State Election Commission shall furnish a sufficient number of application forms to the county boards of voter registration and elections and voter registration agencies specified in § 7-5-310(B) so that distribution of the application forms may be made to various locations throughout the counties and mailed to persons requesting them.
 - County boards of voter registration and elections shall distribute application forms to various locations in their respective counties, including city halls and public libraries, where they must be readily available to the public.

- (d) The original application must remain on file in the office of the county board of voter registration and elections.
- (e) The State Election Commission may promulgate regulations to implement the provisions of this section.

7-5-185 **§ 7-5-185**. Electronic applications for voter registration.

- (A) A person who is qualified to register to vote and who has a valid South Carolina driver's license or state identification card issued by the Department of Motor Vehicles may submit an application for voter registration electronically on the Internet website of the State Election Commission.
- (B)(1) An application submitted pursuant to this section is effective upon receipt of the application by the State Election Commission if the application is received thirty twenty five days before an election to be held in the precinct of the person submitting the application.
 - (2) The applicant shall attest to the truth of the information provided in the application.
 - (3) For voter registration purposes, the applicant shall assent to the use of his signature from his driver's license or state identification card issued by the Department of Motor Vehicles.
 - (4) For each electronic application, the State Election Commission shall obtain an electronic copy of the applicant's signature from his driver's license or state identification card issued by the Department of Motor Vehicles directly from the Department of Motor Vehicles with no fee.
 - (5) An application submitted pursuant to this section must contain the applicant's name, sex, race, social security number, date of birth, residence address, mailing address, telephone number of the applicant, and location of prior voter registration. The applicant must affirm that he is not under a court order declaring him mentally incompetent, confined in a public prison, has never been convicted of a felony or offense against the election laws, or if previously convicted, that he has served his entire sentence, including probation and parole time, or has received a pardon for the conviction. Additionally, the applicant must attest to the following: "I do solemnly swear (or affirm) that I am a citizen of the United States and that on the date of the next ensuing election, I will have attained the age of eighteen years and am a resident of South Carolina, this county, and of my precinct. I further swear (or affirm) that the present residence address listed herein is my sole legal place of residence and that I claim no other place as my legal residence." An applicant convicted of fraudulently applying for registration is guilty of perjury and is subject to the penalty for that offense.
- (C) Upon submission of an application pursuant to this section, the electronic voter registration system shall provide immediate verification that the:
 - (1) applicant has a South Carolina driver's license or state identification card issued by the Department of Motor Vehicles and that the number for that driver's license or identification card provided by the applicant matches the number for that person's driver's license or state identification card that is on file with the Department of Motor Vehicles;
 - (2) date of birth provided by the applicant matches the date of birth for that person, which is on file with the Department of Motor Vehicles;

(3) name provided by the applicant matches the name for the person which is on file with the Department of Motor Vehicles; and (4) State Election Commission employs security measures to ensure the accuracy and integrity of voter registration applications submitted electronically pursuant to this section. (D) Should there be a failure to match any of the information required in this section with the Department of Motor Vehicles, the State Election Commission immediately shall notify the applicant of the failure to match information and inform the applicant that his application for registration was not accepted. (E) The State Election Commission may promulgate regulations necessary to effectuate the provisions of this section. 7-5-220 § 7-5-220. Certificates shall be invalid at election within thirty twenty four days of issuance. Except as provided in Section 7-5-150, registration made thirty twenty four days or less before any election is not valid for that election or any second race or runoff resulting from that election but such registration shall be valid in any other election. 7-5-330 § 7-5-330. Voter registration application; discretionary removal of elector. (A) In the case of registration with a motor vehicle application under Section 7-5-320, the valid voter registration form of the applicant must be completed at the Department of Motor Vehicles no later than thirty twenty five days before the date of the election. (B) In the case of registration by mail under Section 7-5-155, the valid voter registration form of the applicant must be postmarked no later than thirty twenty five days before the date of the election. (C) In the case of registration at a voter registration agency, the valid voter registration form of the applicant must be completed at the voter registration agency no later than thirty twenty five days before the date of the election. (D) In any other case, the valid voter registration form of the applicant must be received by the county board of voter registration and elections no later than thirty twenty five days before the date of the election. (E)(1) The county board of voter registration and elections shall: (a) send notice to each applicant of the disposition of the application; and (b) ensure that the identity of the voter registration agency through which a particular voter is registered is not disclosed to the public. (2) If the notice sent pursuant to the provisions of subitem (a) of this item is returned to the county board of voter registration and elections as undeliverable, the elector to whom it was sent must be reported by the board to the State Election Commission. The State Election Commission must place the elector in an inactive status on the master file and may remove this elector upon compliance with the provisions of Section 7-5-330(F). (F)(1) The State Election Commission may not remove the name of a qualified elector from the official list of eligible voters on the ground that the qualified elector has changed residence unless the qualified elector: (a) confirms in writing that the qualified elector has changed residence to a place outside the county in which the qualified elector is registered; or (b)(i) has failed to respond to a notice described in item (2); and

- (ii) has not voted or appeared to vote and, if necessary, correct the county board of voter registration and elections record of the qualified elector's address, in an election during the period beginning on the date of the notice and ending on the day after the date of the second general election that occurs after the date of the notice.
- (2) "Notice", as used in this item, means a postage prepaid and preaddressed return card, sent by forwardable mail, on which the qualified elector may state his current address, together with a statement to the following effect:
- (a) if the qualified elector did not change his residence, or changed residence but remained in the same county, the qualified elector shall return the card no later than thirty twenty five days before the date of the election. If the card is not returned, affirmation or confirmation of the qualified elector's address may be required before the qualified elector is permitted to vote during the period beginning on the date of the notice and ending on the day after the date of the second general election that occurs after the date of the notice, and if the qualified elector does not vote in an election during that period, the qualified elector's name must be removed from the list of eligible voters;
- (b) if the qualified elector has changed residence to a place outside the county in which the qualified elector is registered, information as to how the qualified elector can reregister to vote.
- (3) The county board of voter registration and elections shall correct an official list of eligible voters in accordance with change of residence information obtained pursuant to the provisions of this subsection.
- (4) The program required pursuant to the provisions of subsection (F) of this section must be completed no later than ninety days before the date of a statewide primary or general election.
- **4. Substitution of Nominee** The Subcommittee recommends the General Assembly limit the time prior to an election when a candidate may resign for non-political reasons and a substitute candidate may be nominated.⁸⁷ Currently, there is no time limit specified for candidate resignations which creates the potential for a candidate resignation to impact the timing of the election.⁸⁸ Also, this proposed change assists overseas citizens and members of the military, to whom the agency must mail a ballot at least 45 days prior to an election, in voting for the replacement candidate in an election.⁸⁹
- 5. Certification of Candidates The Subcommittee recommends the General Assembly allow the agency sufficient time to prepare for elections by applying the August 15th requirement for certifying candidates in a statewide general election to all candidates and questions to be voted on in the general election except Presidential and Vice-Presidential candidates. For a statewide general election, political parties currently must certify candidates by noon on August 15th, but several school districts and municipalities do not comply because candidate filing opens/closes after the certification date.⁹⁰ This recommendation affords the agency and counties time to prepare databases for the ballots to be used in the general election to be built and tested; further, it helps ensure overseas citizens and members of the military voting absentee are mailed ballots at least 45 days prior to an election as required by law.⁹¹

Recommendations for elections

The Subcommittee has **four recommendations related to elections**, and a summary is in Table 16.

RECOMMENDATIONS

Elections

- 6. **Municipal Elections** Standardize municipal elections by holding no more than three in an odd numbered year.*
- 7. **Primaries** Hold non-partisan primaries on a different day than partisan primaries.*
- 8. **Poll Workers** Allow a voter registered in South Carolina to serve as a poll worker anywhere in the state.*
- 9. **Absentee Ballots** Remove the requirement of a witness signature on the envelope of a mail-in absentee ballot as the signatures cannot be verified.*

Table Note: Asterisks denote recommendations to the General Assembly.

6. Municipal Elections - The Subcommittee recommends the General Assembly standardize municipal elections by holding no more than three in an odd numbered year. Municipal general elections are held in all twelve months of the year. ⁹² Each municipality governing body may, by ordinance, establish ward lines and times for general and special elections within the municipality. ⁹³ According to the agency, as of January 2015, 45% of municipalities hold elections in November of odd years, 13% hold elections in November of even years, and 42% hold elections on Tuesdays throughout the year. ⁹⁴

The agency requests the general elections of municipalities be standardized to the first Tuesday of November in odd numbered years to avoid conflict with statewide general elections held in even calendar years, simplify the conduct of elections, provide cost savings for counties and municipalities, improve voter education on the dates of municipal elections, and encourage more participation in municipal elections. When asked about cost savings for the agency, the agency executive director testifies those savings, if any, may be seen at the county level. 96

The SC Association of Registration and Election Officials, Inc. (SCARE) supports a single date as expressed in testimony and a letter to the Subcommittee.⁹⁷ The Municipal Association of South Carolina (MASC) agrees standardization of general election dates is helpful but prefers several potential dates for municipalities to hold their general elections.⁹⁸

Appendix P includes a chart with election types, dates, coordinating entities, and average costs.

- **7. Primaries -** The Subcommittee recommends the General Assembly hold non-partisan primaries on a different day than partisan primaries. Most elections of school district trustees include a non-partisan filing period with candidate placement on the general election ballot.⁹⁹ At least, one school district holds a non-partisan primary on the same day as the statewide primaries (i.e., the second Tuesday in June of even-numbered years).¹⁰⁰ This recommendation seeks to provide uniformity in the election of school district trustees and to avoid voter confusion on primary day for the general election as all other ballots issued to voters are based upon party preference expressed by the voter at the polls.¹⁰¹
- **8. Poll Workers** The Subcommittee recommends the General Assembly allow a voter registered in South Carolina to serve as a poll worker anywhere in the state. This recommendation seeks to expand the pool of potential poll workers to include colleges students and those who live further than an adjoining county, among others. During the study process, a representative from SCARE testifies there are counties that have difficulty recruiting poll workers. Workers. During the study process.

9. Absentee Ballots - The Subcommittee recommends the General Assembly remove the requirement of a witness signature on the envelope of a mail-in absentee ballot as the signatures cannot be verified. This recommendation seeks to streamline the absentee voting process by acknowledging there is no way to validate the witness signature required on the back of the envelope when an individual submits an absentee ballot. ¹⁰⁵

Recommendation for training

The Subcommittee has one recommendation related to training.

10. County Board Orientation - The Subcommittee recommends the General Assembly require County Registration and Election Board Members to participate in an orientation, approved by the State Election Commission, within 30 days of appointment to a county board. This recommendation seeks to provide new board members basic training, relative to their duties, in a timely manner. ¹⁰⁶ Currently, each member of the board must complete a training and certification program conducted by the agency within 18 months after initial appointment. ¹⁰⁷ If a member does not complete the program within that time, the Governor, upon notification, must remove the member from the board unless an extension is granted to complete the program based upon exceptional circumstances. ¹⁰⁸ In making this concept recommendation, the Subcommittee anticipates these compliance provisions being applicable to the new orientation program. While the agency currently does not have an orientation, during the study process testimony is received that it is open to considering an online orientation available to newly appointed board members. ¹⁰⁹

Recommendations for county boundaries utilized for elections

The Subcommittee has **eight recommendations related to county boundaries utilized for elections**, and a summary is in Table 18.

Table 18. Summary of recommendations for county boundaries utilized for elections.

RECOMMENDATIONS

County Boundaries Utilized for Elections

In General

11. Official Map - Clarify South Carolina's official county boundary map is held by Revenue and Fiscal Affairs Office or its successor entity.*

Surveying Geographic Coordinates

- **12. Initial Public Notice** Expand notification efforts during the county boundary geographic coordinate surveying process.*
- 13. Streamline Process Streamline the geographic coordinate survey process by prohibiting simultaneous occurrence of: (1) a county annexing property impacting an individual boundary line of a county; and (2) SC Geodetic Survey surveying the same boundary line for its geographic coordinates.*

After Geographic Coordinates Finalized

- 14. Post-Work Notice Expand notification efforts after the geographic coordinate surveying process.*
- 15. County Usage Confirm usage of boundary geographic coordinates by impacted counties.*
- **16. Voter Database** Address practical problems with updating the voter database during the geographic coordinate surveying process.*

- **17. Future Annexations** Provide for accuracy of county boundary lines after initial geographic coordinates are finalized (i.e., update the existing annexation process).*
- **18. Enforcement** Create an enforcement mechanism to ensure adherence to boundary geographic coordinates (i.e., authorize a private cause of action by a citizen).*

Table Note: Asterisks denote recommendations to the General Assembly.

- **11. Official Map** The Subcommittee recommends the General Assembly clarify South Carolina's official county boundary map is held by Revenue and Fiscal Affairs Office (RFA) or its successor entity. This recommendation seeks to provide clarity to government and private entities on the issue of the authority of maps held by RFA. During the study process, RFA personnel testify the federal Census Bureau has requested statutes that show the state has authority to determine county boundaries. Notably, individual boundaries of each of the states' 46 counties are described in separate state statutes.
- 12. Initial Public Notice The Subcommittee recommends the General Assembly expand notification efforts during the county boundary geographic coordinate surveying process. More specifically, the Subcommittee recommends the General Assembly require SCGS: (1) send notice to the county administrator and publish this notice (a) in a local newspaper, and (b) on RFA's website 30 days prior to SCGS starting their work of surveying the geographic coordinates of an individual county boundary; and (2) work with the county administrator to hold a public meeting, after SCGS has preliminary geographic coordinates, to provide information on the preliminary coordinates and obtain additional public input prior to finalizing the plat of the individual county boundary line. This recommendation seeks to provide more opportunities for public involvement at the start of the process of geographically surveying a county boundary line. SCGS has an informal process for communicating with counties prior to starting its work and there is a process outlined in statute after SCGS finishes its work. Appendix P includes a flow chart of the process with sample correspondence sent to involved parties. The Subcommittee recommendation seeks to codify SCGS' informal process.
- 13. Streamline Process The Subcommittee recommends the General Assembly streamline the geographic coordinate surveying process by prohibiting simultaneous occurrence of: (1) a county annexing property impacting an individual boundary line of a county; and (2) SC Geodetic Survey surveying the same boundary line to position geographic coordinates. This recommendation seeks to minimize potential confusion over boundaries while SCGS is in the process of surveying a particular boundary line. Notably, the recommendation impacts only counties not municipalities. According to representatives of SCGS and the Municipal Association of South Carolina, municipal annexations have no effect on county lines. 117
- **14. Post-Work Notice** The Subcommittee recommends the General Assembly expand notification efforts after the geographic coordinate surveying process. Under current law, RFA is required to provide geographic coordinates of a boundary to the Secretary of State, Department of Archives, and Register of Deeds in each affected county. This recommendation seeks to alert additional impacted entities as to which map of the county boundary to utilize. Additional impacted entities include: State Election Commission; County Registration and Election Boards; county council; county assessor; county emergency services; and affected school boards. RFA testifies this is no great additional burden. ¹²⁰
- **15. County Usage -** The Subcommittee recommends the General Assembly confirm usage of boundary geographic coordinates by impacted counties. More specifically, the Subcommittee recommends the General Assembly require a county council, within 180 days of receiving the geographic coordinates of a boundary (which may only be one boundary line of the county and not the county's entire boundary) from SCGS, to provide written confirmation to RFA that the county has taken necessary steps, which may include

grandfathering in certain residents for periods of time as long as those residents are not being taxed in an area in which they cannot vote, to adhere to the boundary geographic coordinates for all purposes, including but not limited to, elections, tax assessments, emergency services, school districts, and permits. This recommendation seeks to minimize discrepancies in county boundary interpretations (e.g., avoid taxation without representation).¹²¹

During the study process, RFA provides an example of unclear county boundaries, which is included in Figure $5.^{122}$

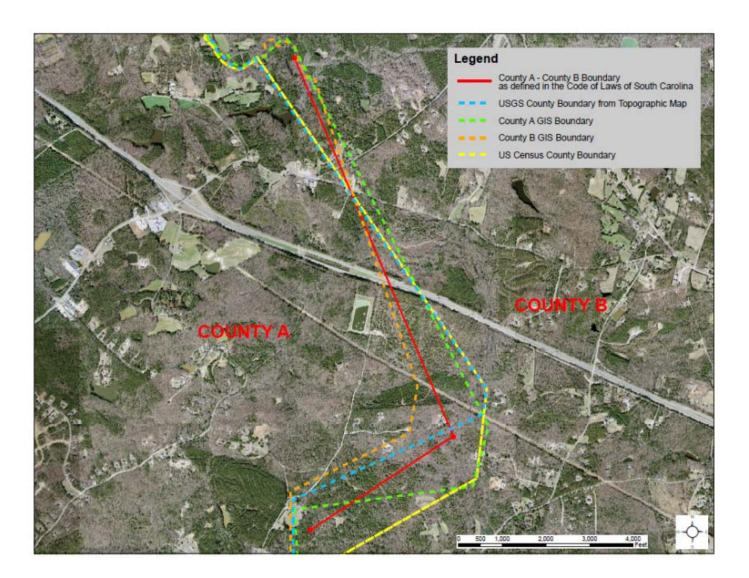


Figure 5. Example of different interpretations of county boundary line provided by SCGS (Best viewed in color).

As background, in Act 262 of 2014, the General Assembly has found:

- that exact and precise locations of boundaries of this state's political subdivisions are critical for the efficient provision of services, enforcement of property rights, and election of public officials;
- 2. that the passage of time and growth in society has led to confusion over statutory county descriptions and the locations of county boundary lines;
- 3. that technology now exists to cost-effectively provide definite and permanent markers of boundary lines;
- 4. that it is necessary for the effective and efficient operation of state government and its political subdivisions that county boundaries are clearly and accurately determined as expeditiously as possible; and
- 5. that the South Carolina Geodetic Survey is the appropriate instrument to vest with the necessary authority to resolve county boundary issues. 123 (emphasis added)

The General Assembly has further found it appropriate to statutorily allow SCGS to clarify unclear boundaries. The statutory geographic coordinate surveying process is conducted on each individual county boundary line - not the entire county boundary at once - as the statutory description of a county is broken down into the different individual boundary lines (e.g., Abbeville County is bounded as follows: **on the southwest** by the Savannah River, by which it is separated from Georgia; **on the northwest** by Anderson County, from which it is separated by a line (the old Indian boundary) drawn from a marked black gum, on the east bank of the Savannah River, at the foot of Grape Shoals, N. 50° E. to a willow oak, marked "A. & P.," on the south side of Saluda River; **on the northeast** by Laurens County, from which it is separated by the Saluda River, and by Greenwood County; and on the southeast by McCormick County.)¹²⁵ At the completion of the process the geographic coordinates of the individual line surveyed take effect since the geographic coordinates mark the individual line already described in statute. Scannard on the southeast of the individual line surveyed take effect since the geographic coordinates mark the individual line already described in statute.

If a county desires a different boundary, there is a process for annexing land of another county. The State Constitution states in part, "[t]hat before any existing County line is altered the question shall be first submitted to the qualified electors of the territory proposed to be taken from one County and given to another, and shall have received two thirds of the votes cast." 127

- **16. Voter Database** The Subcommittee recommends the General Assembly address practical problems with updating the voter database during the geographic coordinate surveying process, which SCGS strives to complete by the 2030 census. ¹²⁸ Given the amount of time SCGS anticipates it will take to complete this process, this recommendation seeks to ensure the map which governs where a citizen votes is the same map which governs the county in which a citizen is taxed. ¹²⁹
- 17. Future Annexations The Subcommittee recommends the General Assembly provide for accuracy of county boundary lines after initial geographic coordinate surveying (i.e., update the existing annexation process). More specifically, the Subcommittee recommends the General Assembly update statutes to ensure that after initial geographic coordinates of a boundary line take effect, (1) any future annexations impacting that line include geographic coordinates and descriptions of the proposed new line, which SCGS will verify, as part of the information available to those within the counties who are voting on the annexation (vote by citizens is required as part of the current process to annex), and (2) within 30 days of the certification of election results approving an annexation, counties must provide the geographic coordinates and description of the new boundary line to SCGS who will update the official map. This recommendation seeks greater efficiency in utilization of government resources.¹³⁰

18. Enforcement - The Subcommittee recommends the General Assembly authorize a private cause of action, which includes reasonable attorney's fees, against any county that, after 180 days of receiving the geographic coordinates of a boundary line from SCGS, taxes citizens outside the county boundary's geographic coordinates, contained in the official county boundary map held by RFA. While statute states the geographic coordinates of a boundary line take effect at the end of the geographic coordinate surveying process, RFA representatives testify that when a county actually complies with the geographic coordinates is out of their control. ¹³²

Eliminate

The Subcommittee does not have any specific recommendations with regards to elimination of agency programs.

Follow Up

The Subcommittee recommends the full Committee may follow up with the agency at any time about (1) the status of implementing the Committee's recommendations, and (2) any other questions the full Committee has for the agency.

SELECTED AGENCY INFORMATION

State Election Commission. "Program Evaluation Report, 2017."

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%20Reports%20and%20Reviews/Accountability%20Report%20-%202015-2016.pdf (last accessed July 10, 2017).

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Email: elections@elections.sc.gov Online: https://www.scvotes.org/

ENDNOTES

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyPHPFiles/ElectionCommission.php (accessed July 7, 2017).

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/SubcommitteeMinutes/ExecutiveSub/April%205,%202017%20-%20Meeting%20Minutes.pdf (accessed July 10, 2017). A video of the meeting is available at http://www.scstatehouse.gov/video/videofeed.php. See 27:36 in the archived video. Hereinafter, "April 5, 2017 - Subcommittee Meeting Minutes." See also, SC House of Representatives, House Legislative Oversight Committee, "June 27, 2017 - Meeting Minutes," under "Committee Postings and Reports," under "House Legislative Oversight Committee," and under "The State Election Commission,"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/SubcommitteeMinutes/ExecutiveSub/June%2027,%202017%20-%20Meeting%20Minutes%20-%20SEC.pdf (accessed August 10, 2017). A video of the meeting is available at http://www.scstatehouse.gov/video/videofeed.php. See 01:22:09 in the archived video. Hereinafter, "June 27, 2017 - Subcommittee Meeting Minutes."

¹ Visual Summary Figure 1 is compiled from information in the State Election Commission study materials available online under "Citizens' Interest," under "House Legislative Oversight Committee Postings and Reports," and then under "State Election Commission,"

² SC Code of Laws § 2-2-20(C).

³ SC House of Representatives, House Legislative Oversight Committee, "April 5 , 2017 - Meeting Minutes," under "Committee Postings and Reports," under "House Legislative Oversight Committee," and under "The State Election Commission,"

⁴ SC House of Representatives, House Legislative Oversight Committee, "Agency PER (Updated May 2017)," under "Committee Postings and Reports," under "House Legislative Oversight Committee," and under "State Election Commission"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/ElectionCommission/PER%20Submission%20-%20UPDATED%20pdf%20-

%20Election%20Commission%20(May%209,%202017).pdf. Hereinafter, "Agency PER."

- ⁵ Janet Reynolds, State Election Commission Director of Administration, email message to Charles Appleby, Legal Counsel to House Legislative Oversight Committee, August 24, 2017.
- ⁶ Ibid.
- ⁷ Ibid.
- 8 Ibid.
- ⁹ Ibid.
- ¹⁰ In 2016, the State Election Commission conducted the following: two presidential preference primaries, statewide primary and runoff, and general election.
- ¹¹ SC Code of Laws Sec. 7-3-10(a).
- ¹² Ibid.
- ¹³ SC Code of Laws Sec. 7-3-10(e).
- ¹⁴ Ibid.
- ¹⁵ SC Code of Laws Sec. 7-3-10(b).
- ¹⁶ *SC Code of Laws Sec.* 7-3-10(c).
- ¹⁷ Ibid.
- ¹⁸ *SC Code of Laws Sec.* 7-3-20(A).
- ¹⁹ Ibid.
- ²⁰ Agency PER at page 47.
- ²¹ SC House of Representatives, House Legislative Oversight Committee, "May 9, 2017 Meeting Minutes," under "Committee Postings and Reports," under "House Legislative Oversight Committee," and under "The State Election Commission."

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/SubcommitteeMinutes/Executi veSub/May%209,%202017%20Meeting%20Minutes.pdf (accessed July 10, 2017). A video of the meeting is available at http://www.scstatehouse.gov/video/videofeed.php. See 01:16:48 in the archived video. Hereinafter, "May 9, 2017 - Subcommittee Meeting Minutes."

²² SC House of Representatives, House Legislative Oversight Committee, "Organization Chart (as of May 2017)," under "Structure/Employees," under "The State Election Commission," and under "House Legislative Oversight Committee,"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/ElectionCommission/Structure&Laws%20-

% 20 Org % 20 Chart % 20 &% 20 Employees/Organization % 20 Chart % 20 (as % 20 of % 20 May % 204, % 20 20 17). pdf (accessed July 10, 2017).

- ²³ Agency PER.
- ²⁴ Department of Administration, Executive Budget Office, "2016-17 Accountability Report Technical Assistance Guide," under Agency Accountability Reports http://www.admin.sc.gov/files/FY%202016-
- 17%20Accountability%20Report%20Technical%20Assistance.pdf (accessed July 21, 2017). See also, Agency PER.
- ²⁵ SC House of Representatives, House Legislative Oversight Committee, "Presentation by Election Commission (May 9, 2017 Subcommittee Meeting)," under "Mission, Goals & Strategic Plan," under "The State Election Commission," and under "House Legislative Oversight Committee,"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/ElectionCommission/Presentation%20by%20Election%20Commission%20(May%209,%202017%20Subcommittee%20Meeting).pdf (accessed August 24, 2017). The methodology the agency utilizes includes the agency assigning expenditures to objectives. The agency compares each employee's job duties to individual objectives based on percentage of time spent performing job duties related to the objective. All agency expenditures and cost of employee salaries/benefits are included in the amount assigned to each objective.

²⁶ Kevin Paul, Assistant Director of State Human Resources, Department of Administration, email message to House Oversight Committee Legal Counsel Charles Appleby, May 5, 2017.

²⁷ Ibid.

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/FullCommitteeMinutes/Januar v102017.pdf (accessed July 10, 2017). A video of the meeting is available at

http://www.scstatehouse.gov/video/videofeed.php. Hereinafter, "January 10, 2017 - Full Committee Meeting Minutes."

³² SC House of Representatives, House Legislative Oversight Committee, "Letter from Oversight Committee to the Election Commission (January 17, 2017)," under "Committee Postings and Reports," under "House Legislative Oversight Committee," and under "The State Election Commission,"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/ElectionCommission/Election%20Commission%20-Notification%20Letter%20to%20Agency%201.17.17.pdf (accessed July 10, 2017).

³³ SC House of representatives, House Legislative Oversight Committee, "Subcommittees -2017," under "Committee Information," under "House Legislative Oversight Committee,"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/Subcommittee%20Assignment s%20-%202017.pdf (accessed July 10, 2017).

³⁴ S.C. Code of Laws Sec. 1-30-10.

³⁵SC House of Representatives, House Legislative Oversight Committee, "Restructuring & Seven Year Plan," under "Committee Postings and Reports," under "House Legislative Oversight Committee," and under "The State Election Commission,"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/2015AgencyRestructuringandS evenYearPlanReports/2015%20Election%20Commission.pdf (accessed July 10, 2017).

³⁶ SC Code of Laws Sec. 1-30-10.

³⁷ SC House of Representatives, House Legislative Oversight Committee, "2016 Annual Restructuring Report," under "Committee Postings and Reports," under "House Legislative Oversight Committee," and under "The State Election Commission,"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/2016%20ARR/2016%20Agency %20Restructuring%20ReportElectionCommission.PDF (accessed July 10, 2017). SC House of Representatives, House Legislative Oversight Committee, "2017 Annual Restructuring Report," under "Committee Postings and Reports," under "House Legislative Oversight Committee," and under "The State Election Commission,"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/ElectionCommission/Reports%20&%20Audits%20-%20Reports%20and%20Reviews/Accountability%20Report%20-%202015-2016.pdf (accessed July 10, 2017).

³⁸ SC House of Representatives, House Legislative Oversight Committee, "2015-16 Agency Accountability Report/2017ARR," under "Committee Postings and Reports," under "House Legislative Oversight Committee," and under "The State Election Commission,"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/ElectionCommission/Reports%20&%20Audits%20-%20Reports%20and%20Reviews/Accountability%20Report%20-%202015-2016.pdf (accessed August 24, 2017).

³⁹ SC Code of Laws Sec. 2-2-50.

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/Brochure%205.18.17.pdf (accessed August 10, 2017).

⁴² SC House of Representatives, House Legislative Oversight Committee.

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee.php (accessed July 10, 2017).

²⁸ Ibid.

²⁹ Ibid.

³⁰ SC Code of Laws Sec. 2-2-10(1).

³¹ SC House of Representatives, House Legislative Oversight Committee, "January 10, 2017 Meeting Minutes," under "Committee Postings and Reports," under "House Legislative Oversight Committee," and under "Full Committee Minutes,"

⁴⁰ Agency PER.

⁴¹ A brochure about the House Legislative Oversight's Committee process is available online. Also, there are ongoing opportunities to request notification when meetings are scheduled and to provide feedback about state agencies under study that can be found online.

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/ElectionCommission/Media%20Release%20-%20Public%20Survey%20Open%20(February%209,%202017)%20(pdf).pdf (accessed July 10, 2017).

⁴⁵ SC House of Representatives, House Legislative Oversight Committee, "Results from the 2017 Survey of the Department of Disabilities and Special Needs; State Election Commission; Human Affairs Commission; and John de la Howe School," under "Committee Postings and Reports," under "House Legislative Oversight Committee," and under "The State Election Commission,"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/SurveysforAllAgencies/Results %20from%202017%20Survey%20of%20DDSN;%20Election%20Commission;%20Human%20Affairs%20Commission; %20and%20John%20de%20la%20Howe%20School%20(2_9%20-3_13).PDF (accessed July 10, 2017). Hereinafter, "February/March 2017 Survey Results."

- ⁴⁶ Committee Standard Practice 10.4.
- ⁴⁷ February/March 2017 Survey Results.
- ⁴⁸ SC House of Representatives, House Legislative Oversight Committee, "Submit Public Input," under "Committee Postings and Reports," under "House Legislative Oversight Committee"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee.php (accessed July 10, 2017).

- ⁴⁹ February/March 2017 Survey Results.
- ⁵⁰ Ibid.
- ⁵¹ Committee Standard Practice 10.4.2. This standard practice allows for the redaction of profanity.
- ⁵² SC House of Representatives, House Legislative Oversight Committee, "Public input about Election Commission received via Committee webpage," under "Public Survey & Public Input via LOC webpage" under "Committee Postings and Reports," under "The State Election Commission,"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/ElectionCommission/2.21.17%20Public%20Input%20Recieved%20Via%20Web%20Link.pdf (accessed July 10, 2017).

- ⁵³ The Chair of either the Committee or Executive Subcommittee has the discretion to allow testimony during meetings.
- ⁵⁴ SC House of Representatives, House Legislative Oversight Committee, "March 9, 2017 Meeting Minutes," under "Committee Postings and Reports," under "House Legislative Oversight Committee," and under "Full Committee Minutes,"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/FullCommitteeMinutes/March %209,%202017%20Mtg%20Minutes.pdf (accessed July 10, 2017). A video of the meeting is available at http://www.scstatehouse.gov/video/videofeed.php. Hereinafter, "March 9, 2017 - Full Committee Meeting Minutes."

- ⁵⁵ SC House of Representatives, House Legislative Oversight Committee, "Statewide Media Release Inviting the Public to Provide Testimony About Six Agencies Under Study (February 16, 2017)," under "Public Survey & Public Input via LOC webpage" under "Committee Postings and Reports," under "The State Election Commission," http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/ElectionCommission/2.16.17%20Media%20Release.PDF (accessed July 10, 2017).
- ⁵⁶ January 10, 2017 Full Committee Meeting Minutes.
- ⁵⁷ SC House of Representatives, House Legislative Oversight Committee, "February 15 , 2017 Meeting Minutes," under "Committee Postings and Reports," under "House Legislative Oversight Committee," and under "The State Election Commission,"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/SubcommitteeMinutes/ExecutiveSub/February%2015,%202017%20-%20Meeting%20Minutes.pdf (accessed July 10, 2017). A video of the meeting is available at http://www.scstatehouse.gov/video/videofeed.php.

- ⁵⁸ March 9, 2017 Full Committee Meeting Minutes.
- ⁵⁹ Ms. Kim Murphy, constituent from Richland County/Lexington County; Mr. Tiger Wells, the Government Affairs Liaison for the Municipal Association of South Carolina testify about the agency.

⁴³ Other agencies in the public survey include Department of Disabilities and Special Needs; Human Affairs Commission; and John de la Howe School.

⁴⁴ SC House of Representatives, House Legislative Oversight Committee, "Press Release announcing Public Survey (February 9, 2017)," under "Public Survey & Public Input via LOC webpage" under "Committee Postings and Reports," under "The State Election Commission,"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/SubcommitteeMinutes/ExecutiveSub/April182017Minutes.pdf (accessed July 10, 2017). A video of the meeting is available at http://www.scstatehouse.gov/video/videofeed.php. Hereinafter, "April 18, 2017 - Subcommittee Meeting Minutes."

⁶⁴ SC House of Representatives, House Legislative Oversight Committee, "May 3 , 2017 - Meeting Minutes," under "Committee Postings and Reports," under "House Legislative Oversight Committee," and under "The State Election Commission,"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/SubcommitteeMinutes/ExecutiveSub/May%203,%202017%20-%20Meeting%20Minutes.pdf (accessed July 10, 2017). A video of the meeting is available at http://www.scstatehouse.gov/video/videofeed.php. Hereinafter, "May 3, 2017 - Subcommittee Meeting Minutes."

- ⁶⁵ May 9, 2017 Subcommittee Meeting Minutes.
- ⁶⁶ Interested parties include: The League of Women Voters of South Carolina; Municipal Association of South Carolina; South Carolina Association of Counties; and South Carolina Association of Registration and Election Officials, Inc.
- ⁶⁷ SC House of Representatives, House Legislative Oversight Committee, "June 13, 2017 Meeting Minutes," under "Committee Postings and Reports," under "House Legislative Oversight Committee," and under "The State Election Commission,"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/SubcommitteeMinutes/ExecutiveSub/June%2013,%202017%20Meeting%20Minutes.pdf (accessed July 10, 2017). A video of the meeting is available at http://www.scstatehouse.gov/video/videofeed.php. Hereinafter, "June 13, 2017 - Subcommittee Meeting Minutes."

- ⁶⁸ June 27, 2017 Subcommittee Meeting Minutes.
- ⁶⁹ Mr. Scott Slatton is the representative from the Municipal Association of South Carolina.
- ⁷⁰ Ms. Lynn Teague is the representative from The League of Women Voters of South Carolina. See June 27, 2017 Subcommittee Meeting Minutes at 52:25 in the archived video.
- ⁷¹ SC House of Representatives, House Legislative Oversight Committee, "July 31, 2017 Meeting Minutes," under "Committee Postings and Reports," under "House Legislative Oversight Committee," and under "The State Election Commission," (Minutes wil be posted once they are approved by the Subcommittee). A video of the meeting is available at http://www.scstatehouse.gov/video/videofeed.php. Hereinafter, "July 31, 2017 Subcommittee Meeting Minutes."
- ⁷² Ms. Katy Smith is First Vice President of SC Association of Registration and Election Officials.
- ⁷³ Ms. Wanda Hemphill is the Director of Elections in York County and Chairman of the Legislative Committee of the South Carolina Association of Registration and Election Officials, Inc.
- ⁷⁴ Committee Standard Practice 14.1.
- ⁷⁵ Committee Standard Practice 14.2.
- ⁷⁶ SC House of Representatives, House Legislative Oversight Committee, "April 5 , 2017 Meeting Minutes," under "Committee Postings and Reports," under "House Legislative Oversight Committee," and under "The State Election Commission,"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/SubcommitteeMinutes/ExecutiveSub/April%205,%202017%20-%20Meeting%20Minutes.pdf (accessed July 10, 2017). A video of the meeting is available at http://www.scstatehouse.gov/video/videofeed.php. See 27:36 in the archived video. Hereinafter, "April 5, 2017 - Subcommittee Meeting Minutes." See also, SC House of Representatives, House Legislative

⁶⁰ April 5, 2017 - Subcommittee Meeting Minutes.

⁶¹ Mr. Frank Rainwater, Executive Director; Mr. Will Roberts, Precinct Demographics Manager; Mr. David Ballard, County Boundary Program Manager, Professional Land Surveyor.

⁶² Ms. Marci Andino, Executive Director; Ms. Janet Reynolds, Director of Administration; Mr. Chris Whitmire, Director of Training and Public Information; Mr. Howard Snider, Director of Voter Services; and Ms. Kristina Catoe, Staff Attorney.

⁶³ SC House of Representatives, House Legislative Oversight Committee, "April 18 , 2017 - Meeting Minutes," under "Committee Postings and Reports," under "House Legislative Oversight Committee," and under "The State Election Commission,"

Oversight Committee, "June 27, 2017 - Meeting Minutes," under "Committee Postings and Reports," under "House Legislative Oversight Committee," and under "The State Election Commission,"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/SubcommitteeMinutes/ExecutiveSub/June%2027,%202017%20-%20Meeting%20Minutes%20-%20SEC.pdf (accessed August 10, 2017). A video of the meeting is available at http://www.scstatehouse.gov/video/videofeed.php. See 01:22:09 in the archived video. Hereinafter, "June 27, 2017 - Subcommittee Meeting Minutes."

- ⁷⁷ May 9, 2017 Subcommittee Meeting Minutes at 22:57 in the archived video. See also, June 13, 2017 Subcommittee Meeting Minutes at 46:41 in the archived video.
- ⁷⁸ SC Code of Laws Sec. 7-5-120(B)(1).
- ⁷⁹ June 13, 2017 Subcommittee Meeting Minutes at 01:06:20 in the archived video.
- ⁸⁰ SC House of Representatives, House Legislative Oversight Committee, "Presentation by Election Commission regarding agency recommendations (June 27, 2017 Subcommittee Meeting)," under "Mission, Goals & Strategic Plan," under "House Legislative Oversight Committee," and under "The State Election Commission," http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/ElectionCommission/SEC%20Presentation%20(June%2027,%202017).pdf (accessed August 24, 2017). Hereinafter, "Agency June 27, 2017 Presentation." See also, June 27, 2017 Subcommittee Meeting Minutes.
- ⁸¹ June 27, 2017 Subcommittee Meeting Minutes at 13:57 in the archived video. See also, SC House of Representatives, House Legislative Oversight Committee, "Letter from Election Commission to Oversight Subcommittee (July 7, 2017)," under "Correspondence," under "House Legislative Oversight Committee," and under "The State Election Commission,"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/ElectionCommission/Letter%20from%20Election%20Commission%20to%20Oversight%20Subcommittee%20with%20attachment s%20(July%207,%202017).pdf (accessed August 24, 2017). Hereinafter, "Agency July 7, 2017 letter to the Subcommittee."

- ⁸² April 18, 2017 Subcommittee Meeting Minutes at 16:51 in the archived video.
- 83 Ibid.
- ⁸⁴ June 27, 2017 Subcommittee Meeting Minutes at 12:07 in the archived video.
- 85 Ibid. at 13:24 in the archived video.
- ⁸⁶ Agency July 7, 2017 letter to the Subcommittee at page 5.
- ⁸⁷ SC Code of Laws Sec. 7-11-50.
- 88 Agency June 27, 2017 Presentation.
- ⁸⁹ SC House of Representatives, House Legislative Oversight Committee, "Summary Chart (see Meeting Minutes for list of recommendations approved by the Subcommittee)," under "Potential Recommendations," under "Other Materials," under "House Legislative Oversight Committee," and under "The State Election Commission," http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/ElectionCommission/Potential%20Recommendations%20and%20Findings%20-%20Summary%20Chart.pdf (accessed August 24, 2017). Hereinafter, "Potential Recommendations and Findings Excel Chart." See also, Agency PER (Recommendations section).
- charged with preparing the ballot no later than noon on August 15 for a general election; Presidential and Vice-Presidential candidates must be certified by noon on the first Tuesday following the first Monday in September. See also, June 27, 2017 Subcommittee Meeting Minutes at 9:40 in the video. See also, Act No. 505 of 1996. All persons desiring to be a candidate for District Board of Education in Chesterfield County must filed notice of candidacy during the filing period beginning on the first Tuesday in September at noon and running for two weeks. See also, Act No. 185 of 1997. All candidates for the McCormick County Board of Trustees must filed not later than noon September 1 of a general election year. See also, Agency June 27, 2017 Presentation (Law Change #2).

 91 Agency PER (Recommendations Section). See also, Potential Recommendations and Findings Excel Chart.

 92 July 31, 2017 Subcommittee Meeting Minutes at 15:40 in the video. (Rep. Williams Q: How this will make it better than previous? Director Andino A: Thank you. The recommendation is to have all municipal elections held in November of the odd year. Currently, municipal elections are held throughout the calendar year with a high concentration in November of the odd year. We do have some that fall in November of even year which would be the general election it makes the ballot longer and it also requires two voter registration lists. So it would reduce long lines, moving the municipals off of the general election ballot. It also provides for some consistency. Right now,

they are held in 12 months of the year, so voters experience confusion because they don't know when the election is. If they're all held at the same time, then it would become a standard that November is time for a municipal election.)

- ⁹³ SC Code of Laws Sec. 5-15-50.
- ⁹⁴ June 27, 2017 Subcommittee Meeting Minutes at 18:00 in the archived video.
- ⁹⁵ Agency PER (Recommendations section). See also, Potential Recommendations and Findings Excel Chart.
- ⁹⁶ June 27, 2017 Subcommittee Meeting Minutes at 35:15 in the archived video.
- ⁹⁷ SC House of Representatives, House Legislative Oversight Committee, "Letter from SC Association of Registration and Election Officials, Inc. to Oversight Subcommittee (June 22, 2017)," under "Correspondence," under "House Legislative Oversight Committee," and under "The State Election Commission,"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/ElectionCommission/Letter%20from%20SC%20Association%20of%20Registration%20and%20Election%20Officials,%20Inc.%20(June%2022,%202017).pdf (accessed August 24, 2017). South Carolina Association of Registration and Election Officials, Inc., is strongly in support of election standardization for a variety of reasons. By limited and standardized dates, the logistics of conducting elections would be better streamlined, and it would create a measure of cost savings to both the state and counties. It would also assist in reducing voter confusion and fatigue and decreasing the strain on facilities and poll workers.

⁹⁸ SC House of Representatives, House Legislative Oversight Committee, "Letter from Municipal Association of South Carolina (MASC) to the Oversight Subcommittee (June 28, 2017)," under "Correspondence," under "House Legislative Oversight Committee," and under "The State Election Commission,"

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/ElectionCommission/Letter%20from%20Municipal%20Association%20to%20Oversight%20Subcommittee%20(June%2028,%2020 17).pdf (accessed August 24, 2017). Municipal Association of South Carolina (MASC) previously proposed that general elections could be held once per calendar quarter in an even or odd year to provide cities and towns the option to choose a date closest to their current election dates but is willing to discuss other potential options. MASC believes the following effects of changing election dates should be considered: (1) Terms of many elected council members across the state will have to be shortened or lengthened (currently councils choose whether or not to shorten or lengthen their terms when they change their election dates and MASC believes council prerogative should be retained); and (2) Councils will need to modify their existing election ordinances to accommodate a new election date, so legislation should allow councils time to modify their ordinances. See also, June 27, 2017 - Subcommittee Meeting Minutes at 22:00 and 27:21 in the archived video. See also, July 31, 2017 - Subcommittee Meeting Minutes at 20:45 in the archived video.

- ⁹⁹ Agency PER (Recommendations section).
- ¹⁰⁰ The school district is in Kershaw County. See also, Agency July 7, 2017 letter to the Subcommittee. See also, Act. No. 930 of 1970.
- ¹⁰¹ Agency PER (Recommendations section).
- ¹⁰² SC Code of Laws Sec. 7-13-110. Poll managers to be residents and registered electors of counties; assistants.
- 103 July 31, 2017 Subcommittee Meeting Minutes at 1:43:25 in the archived video.
- ¹⁰⁴ Ibid.
- ¹⁰⁵ Ibid. at 1:44:30 in the archived video.
- Once appointed to a county board, they have 18 months to complete our training and certification. We offer classes every month mainly in Columbia, but do go out to various locations. We also offer classes in conjunction with county association meetings (summer and winter). We also offer some classes on Saturday, and go to different locations. There are some core classes. There are classes that county board chairs are required to take. There is a different curriculum for staff and board members. Board members have to take 6 classes to become certified. Once certified, we ask them to take one continuing education class. We give continuing education credit if they attend a county legislative conference. We also accept credits from technical school or college, through the county association. If it is something that is a minimum 3 hour class, we let them use that as well.

The core classes and electives are election related. Then there is a long list of professional development classes also offered. At the beginning and end of each year, the agency performs an analysis of the needs of the participants and, based on that analysis sets a schedule of classes for the year. As part of this analysis the agency reviews the needs of

new appointments, continuing education needs of existing board members, and needs the agency has identified during an election year. The agency believes there is a need for an onboarding process before the individual assumes the position and has a document which provides an overview of the county, online training, and expects the County Director to provide some introduction as well. May 3, 2017 - Subcommittee Meeting Minutes at 1:09:00; 1:11:04; and 1:11:45 in the archived video. See also, May 9, 2017 - Subcommittee Meeting Minutes at 36:20; 37:30; 38:14; 38:40; and 39:44 in the archived video.

- ¹⁰⁷ SC Code of Laws Sec. 7-5-10(D)(1).
- ¹⁰⁸ *SC Code of Laws Sec.* 7-5-10(D)(2).
- ¹⁰⁹ May 9, 2017 Subcommittee Meeting Minutes at 41:55; 45:05; and 49:15 in the archived video.
- ¹¹⁰ SC House of Representatives, House Legislative Oversight Committee, "Additional Information," under "Potential Recommendation," under "Other Materials," under "House Legislative Oversight Committee," and under "The State Election Commission,

"http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/ElectionCommission/Potential%20Recommendations%20and%20Findings%20-%20Additional%20Information.pdf (accessed August 24, 2017). Hereinafter, "Potential Recommendations and Findings - Additional Information."

- ¹¹¹ May 3, 2017 Subcommittee Meeting Minutes at 43:50 and 47:44 in the archived video.
- ¹¹² SC Code of Laws Sec. 4-1-10. See also, SC Code of Laws Title 4, Chapter 3.
- ¹¹³ Potential Recommendations and Findings Additional Information. See also, July 31, 2017 Subcommittee Meeting Minutes at 01:09:00 in the archived video.
- ¹¹⁴ SC Code of Laws Sec. 27-2-105(A)(3).
- ¹¹⁵ Potential Recommendations and Findings Additional Information.
- ¹¹⁶ July 31, 2017 Subcommittee Meeting Minutes at 52:52 and 54:10 in the archived video.
- 117 Ibid. at 59:45 and 01:03:41 in the archived video.
- ¹¹⁸ SC Code of Laws Sec. 27-2-105(B)(6).
- 119 Potential Recommendations and Findings Additional Information.
- ¹²⁰ David Ballard, County Boundary Program Manager, Professional Land Surveyor with the Revenue and Fiscal Affairs Office, telephone call with House Oversight Committee Legal Counsel Charles Appleby, July 2017.
- ¹²¹ Potential Recommendations and Findings Additional Information.
- ¹²² SC House of Representatives, House Legislative Oversight Committee, "Election Boundaries: Precincts, Districts, Census, Counties presentation by SC Revenue and Fiscal Affairs Office to Oversight Subcommittee (April 5, 2017)," under "County Boundaries," under "Other Materials," under "House Legislative Oversight Committee," and under "The State Election Commission,

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/ElectionCommission/Election%20Boundaries%20-%20Precincts,%20Districts,%20Counties%20-wide.

%20presentation%20by%20RFA%20to%20Oversight%20Subcommittee.pdf (accessed August 24, 2017).

- ¹²³ Act 262 of 2014, Section 1(A).
- ¹²⁴ Act 262 of 2014, Section 1(B). The General Assembly further finds that it is appropriate statutorily to allow the South Carolina Geodetic Survey, with appropriate procedural safeguards, administratively to adjust or otherwise clarify disputed or unclear boundaries. However, in providing the statutory administrative process and procedural safeguards in the amendments to Section 27-2-105 of the 1976 Code as contained in this act, the General Assembly in no way restricts the plenary authority of the General Assembly by legislative enactment to adjust or otherwise clarify existing county boundaries.
- ¹²⁵ SC Code of Laws Sec. 27-2-105(A)(6). When the certified boundary plat is no longer subject to appeal, the SCGS under cover of a letter signed by the Chief of the SCGS shall provide an appropriate revised boundary map to the Secretary of State, the South Carolina Department of Archives, and the register of deeds in each affected county. The date of the SCGS director's cover letter is the date the revised boundaries take effect. See also, SC Code of Laws Sec. 4-3-10. Abbeville County.
- 126 Ibid.
- ¹²⁷ SC Constitution, Article 7, Section 7.
- ¹²⁸ April 5, 2017 Subcommittee Meeting Minutes at 25:45 in the archived video.
- ¹²⁹ Potential Recommendations and Findings Additional Information.
- ¹³⁰ Potential Recommendations and Findings Additional Information.
- ¹³¹ April 5, 2017 Subcommittee Meeting Minutes at 32:40 in the archived video.

¹³² lbid. at 30:52 in the archived video. If a county does not follow the geographically positioned boundary as required in statute, no state entity enforces the requirement. July 31, 2017 - Subcommittee Meeting Minutes at 01:21:25 in the archived video. A private cause of action serves as the mechanism of enforcement to avoid taxation of a citizen in a county where they do not have representation. July 31, 2017 - Subcommittee Meeting Minutes at 01:21:06; 01:22:08; and 01:23:00 in the archived video. As opposed requiring a county to immediately make all of the changes, if any are needed, the Subcommittee's recommendation 15 provides the county half a year. Notably, if the geographically positioned line, which is positioned based on the current description of the boundary in state law, is the same as the county has been utilizing, no changes are needed by the county.

 133 Agency July 7, 2017 letter to the Subcommittee.

134 Ibid.

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August 31, 2017

Member Statement for the Subcommittee Study of the State Election Commission

I am including this statement to thank the Legislative Oversight Committee staff for working so hard to ensure the State Election Commission received proper direction in answering questions and responding to necessary requests from the Committee. Additionally, I want to thank the State Election Commission for being transparent and providing information in a timely manner. Agency staff's professionalism and attention to detail are remarkable attributes that reflect highly on the agency and its continued success.

However, I feel it is very important for the agency to maintain the integrity of information it possesses about citizens of South Carolina. I understand there have been several requests to release certain data on voters in this state. The agency must remain vigilant and resilient to the many challenges that may arise. I am confident their leadership team will make the best choice for all the citizens of South Carolina. Secure technology that maintains the privacy of information is paramount when it comes to issues of importance to voters in our state.

The citizens of this great state must be able to reassure themselves that information about them is protected, safe from hackers and others with criminal intent.

The Honorable Robert Q. Williams Subcommittee Member SC House of Representative District 62

Legislative Oversight Committee

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Notification of the Healthcare and Regulatory Subcommittee Study

Department of Health and Environmental Control

September 29, 2017

In accordance with Standard Practice 12.5, notice is hereby provided that the Healthcare and Regulatory Subcommittee oversight study of the Department of Health and Environmental Control is available for consideration by the full committee.

Honorable Phyllis J. Henderson Healthcare and Regulatory Subcommittee Chair

cc: The Honorable William K. "Bill" Bowers
The Honorable MaryGail K. Douglas

The Honorable Bill Taylor

Legislative Oversight Committee

Study of the Department of Health and Environmental Control September 29, 2017



| FULL COMMITTEE OPTIONS | FULL COMMITTEE ACTION(S) | DATE(S) OF FULL |
|---------------------------------------|--------------------------|---------------------|
| STANDARD PRACTICE 13 | | COMMITTEE ACTION(S) |
| (1) Refer the study and investigation | | |
| back to the subcommittee or an ad | | |
| hoc committee for further | | |
| evaluation; | | |
| (2) Approve the subcommittee's | | |
| study; or | | |
| (3) further evaluate the agency as a | | |
| full committee, utilizing any of the | | |
| available tools of legislative | | |
| oversight available | | |

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AGENCY SNAPSHOT

Department of Health and Environmental Control

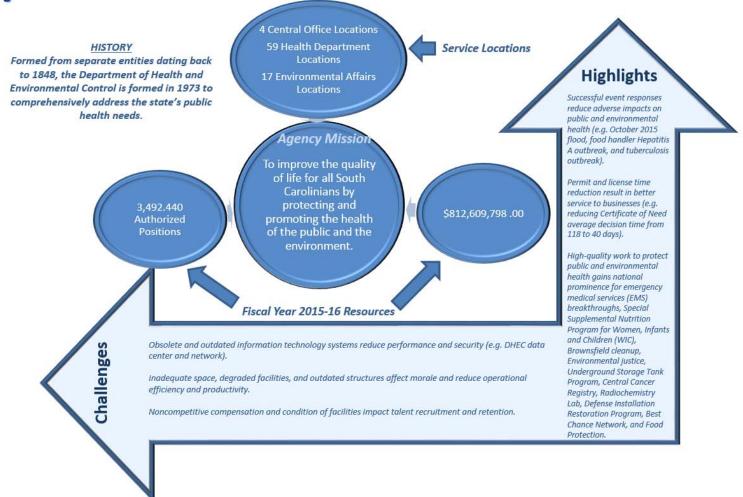


Figure 1. Snapshot of agency's history, highlights, challenges, and Fiscal Year 2016-17 resources.¹

EXECUTIVE SUMMARY

Purpose of Oversight Study

As stated in SC Code §2-2-20(B), "[t]he purpose of these oversight studies and investigations is to determine if agency laws and programs within the subject matter jurisdiction of a standing committee: (1) are being implemented and carried out in accordance with the intent of the General Assembly; and (2) should be continued, curtailed, or eliminated." In making these determinations the Subcommittee evaluates (1) the application, administration, execution, and effectiveness of the agency's laws and programs, (2) the organization and operation of the agency, and (3) any conditions or circumstances that may indicate the necessity or desirability of enacting new or additional legislation pertaining to the agency.²

Study Process

The House Legislative Oversight Committee's (Committee) process for studying the Department of Health and Environmental Control (agency, department, or DHEC) includes actions by the full Committee; Healthcare and Regulatory Subcommittee (Subcommittee); the agency; and the public. Key dates and actions from January 28, 2016, to July 19, 2017, are listed below in Figure 2.

Legislative Oversight Committee's Actions

- January 28, 2016 Schedules the agency for study.
- February 4, 2016 Informs agency it has been selected for study.
- May 1-31, 2016 Solicits input from the public about the agency in the form of an **online public** survey.

Healthcare and Regulatory Subcommittee's Actions

- April 27, 2016 Holds entry meeting with the agency, to discuss study procedural issues.
- January 24, 2017 Holds Meeting #1, a public input meeting, and receives an overview of the agency.
- February 9, 2017 Holds **Meeting #2** to discuss the agency's mission; vision; strategic plan; performance; improvements; development of new budgeting techniques; regulatory authority; and Savannah River Site.
- February 23, 2017 Holds **Meeting #3** to receive an overview of the agency's history and programs.
- March 23, 2017 Holds **Meeting #4** to address questions relating to strategic planning; environmental issues; and health issues.
- April 20, 2017 Holds **Meeting #5** to discuss the agency's strategic planning, performance measures, and partners relating to Goal 1 (Health Services) and Goal 2 (Environmental Affairs)

- May 9, 2017 Holds **Meeting #6** to discuss the agency's strategic planning, performance measures, and partners relating to Goal 3 (Health Regulations) and Goal 4 (Operations).
- June 20, 2017 Holds **Meeting #7** to discuss the agency's recommendations for statutory changes.
- July 19, 2017 Holds **Meeting #8**, a work session, to address recommendations.

Department of Health and Environmental Control's Actions

- March 2015 Submits its Annual Restructuring and Seven-Year Plan Report.
- January 12, 2016 Submits its 2016 Annual Restructuring Report.
- August 24, 2016 Submits its **Program Evaluation Report**.
- January 2017 Meets with constituents that provide input at the January 24, 2017, Subcommittee meeting.

Public's Actions

- May 1, 2016 May 31, 2016 Provides input about agency via online public survey.
- January 24, 2017 Provides **testimony** to Subcommittee.
- Ongoing Public may submit written comments on the Committee's webpage on the General Assembly's website (www.scstatehouse.gov).

Figure 2. Summary of key dates and actions of the study process, January 28, 2016, - July 19, 2017.

Recommendations

The Subcommittee has **47 recommendations arising** from its study of the agency, 42 to curtail or revise programs and five to eliminate programs. These recommendations fall into four categories: (1) general (i.e., agency-wide), (2) environmental, (3) health regulations, and (4) health services; recommendation topics are included in Table 1.3

Table 1. List of recommendation topics by agency program division.4

| Program Division | Topics |
|------------------------------|--|
| | Curtail (Revise) |
| Agency wide | Email Notice of Decisions |
| Environmental Affairs | Solid Waste Policy and Management Act |
| | Hazardous Waste Management Act (5) |
| Health Regulations | Certificate and Need (2) |
| | Hearing Aids (6) |
| | Body Piercing |
| | Tattooing |
| | Emergency Medical Services Act (2) |
| Health Services | Vital Statistics (5) |
| | Contagious and Infectious Diseases (8) |
| | Emergency Health Powers Act |

| | Tuberculosis (3) Community Oral Health Coordinator Dental Practices Act Care of the Newly Born |
|------------------------------|---|
| | SC Health Care Professional Compliance Act |
| | Infants and Toddlers with Disabilities Act |
| | Eliminate |
| Agency wide | District Advisory Boards of Health |
| | Catawba Health District |
| Environmental Affairs | Hazardous Waste Management Research Fund |
| | Coastal Zone Appellate Panel |
| Health Services | Contagious and Infectious Diseases |
| | Osteoporosis Prevention and Treatment Act |

Table Note: A number in parentheses indicates the number of recommendations relating to a topic, if more than one.

There are no recommendations relating to continuing agency programs.

In its Program Evaluation Report, the Department of Health and Environmental Control proposes **three agency wide recommendations**. The Subcommittee adopts one of these recommendations as a statutory revision. It proposes clarifying that notice of department decisions or staff decisions may be sent by email or other appropriate means.⁵

In its Program Evaluation Report, the Department of Health and Environmental Control proposes 14 recommendations regarding the environmental affairs division; the Subcommittee adopts six of these as statutory revisions, five in total and one with an exception.⁶ Table 2 summarizes the environmental recommendations.

Table 2. Summary of environmental affairs division recommendations.⁷

| Subcommittee Recommendation Number | Summary |
|--|---|
| 2 (Exception) | Solid Waste Policy and Management Act SC Code §44-96-110 et seq., establishes standards for the management of solid waste, and authorizes the department to regulate and permit solid waste management facilities. Also it establishes goals for the State in waste reduction and recycling, and requires local and state solid waste management planning. This recommendation proposes changes pertaining to construction and demolition debris, zoning, and permittee demonstration of need. (2.3)* |
| 3 | Hazardous Waste Management Act SC Code §44-56-140(E) requires DHEC to report any violations of the Hazardous Waste Management Act to the governing body of the county or city where the violation occurred within 24 hours. This recommendation proposes to delete this requirement. (2.5)* |

| 4 | Hazardous Waste Management Act SC Code §44-56-59 includes findings and conclusions of the General Assembly related to existing land disposal facility capacity, preference to in-state hazardous waste generators, and restrictions on the importation of out-of-state hazardous waste. This recommendation proposes deleting preferences for in state hazardous waste generators and restrictions on out of state hazardous waste, which have been determined to be unconstitutional by a federal court. (3.1)* |
|---|---|
| 5 | Hazardous Waste Management Act SC Code §44-56-60(a)(1), (2), and (3) require annual reporting to the General Assembly to determine if landfill capacity should be reduced; restrict land disposal of hazardous waste; and limit the amount of land disposal of out-of-state hazardous waste. This recommendation proposes deleting preferences for in state hazardous waste generators and restrictions on out of state hazardous waste, which have been determined to be unconstitutional by a federal court. (3.2)* |
| 6 | Hazardous Waste Management Act SC Code §44-56-130 (4),(5), and (6) make it unlawful for a person who owns or operates a hazardous waste for treatment, storage or disposal facility to accept hazardous waste from any jurisdiction that prohibits the treatment, storage or disposal of such waste or that has not entered into an interstate or regional agreement under the Comprehensive Environmental Response, Compensation, and Liability Act (CERCLA). This recommendation proposes deleting these sections, which have been determined to be unconstitutional by a federal court. (3.3)* |
| 7 | Hazardous Waste Management Act SC Code §44-56-205 provides that all hazardous waste treatment and disposal facilities shall give preference to instate hazardous waste generators. This recommendation proposes deleting this section, which has been determined to be unconstitutional by a federal court. (3.4)* |

In its Program Evaluation Report, the Department of Health and Environmental Control proposes 16 health regulation division recommendations; the Subcommittee adopts 11 of these as statutory revisions, six with no exceptions and five with a request for additional information. The Subcommittee adopts one additional recommendation.⁸ Table 3 summarizes the health regulation recommendations.

Table 3. Summary of health regulation division recommendations. 9

| | of nearth regulation division recommendations. |
|--|---|
| Subcommittee Recommendation Number | Summary |
| 8 | Certification of Need and Health Facility Licensure Act SC Code §44-7-110 et seq., requires a certificate of need (CON) in certain circumstances and requires licensure for certain types of health care facilities. Section 44-7-170 delineates institutions and transactions exempt from these licensure provisions and certain institutions and transactions exempt from only the CON provisions. This recommendation proposes modification to §44-7-170(B)(6) to clarify that kidney disease centers are exempt only from the CON provisions, but these centers are still subject to the licensure provisions. (1.4)* |
| 9 | Certification of Need and Health Facility Licensure Act SC Code§44-7-310 and 315 delineate requirements and prohibitions on disclosure of certain information obtained by the department in the course of performing its licensure duties. This recommendation proposes revisions allowing greater ability to publish information online and modifications clarifying disclosure requirements and prohibitions. (2.15)* |
| 10 | Hearing Aids SC Code §40-25-10 et seq., authorizes DHEC to license qualified persons to engage in the practice of specializing in hearing aids, oversee the examination of persons seeking licensure, conduct periodic inspections of persons, facilities, and equipment, and take enforcement action as authorized by statute. Section 40-25-20(2) requires the Commission of Hearing Aid Specialists to prepare the examinations. This recommendation proposes to modify §40-25-20(2) to delete the requirement for this commission to formulate the examination. (1.5)* |
| 11 | Hearing Aids SC Code §40-25-30 lists the powers of DHEC related to the Practice of Specializing in Hearing Aids. Subsection 40-25-30(6) authorizes DHEC to suspend or revoke a license or require that a refund be made. This recommendation proposes to authorize DHEC to issue a monetary penalty. (1.6)* |
| 12 | Hearing Aids SC Code §40-25-150(C)-(D) require the Commission of Hearing Aid Specialists to monitor continuing education compliance. The recommendation proposes to replace the commission with DHEC in §40-25-150(C) and (D), so as to authorize DHEC, rather than this commission, to perform these duties. (2.19)* |
| 13 | Hearing Aids This recommendation proposes to modify §40-25-110 to authorize the department to charge a fee for the examination of persons seeking to specialize in hearing aids to subsidize the cost of administering the examination. (2.20)* |
| 14 | Hearing Aids SC Code §40-25-30(2) allows DHEC to administer a qualifying examination to applicants for licensure. This recommendation proposes to modify this duty to include the authority to facilitate the administration of the qualifying examinations (i.e., allow usage of vendors for testing). (2.21)* |

| 15 | Hearing Aids The Subcommittee recommends DHEC and the Department of Labor, Licensing, and Regulation jointly make a recommendation about which agency the Practice of Specializing in Hearing Aids Act best fits within. |
|----|--|
| 16 | Body Piercing SC Code §44-32-10 et seq., requires the department to establish sterilization, sanitation, and safety standards for persons engaged in the business of body piercing, issue permits to facilities to engage in body piercing, and charge annual permitting fees. This recommendation proposes to authorize DHEC to assess a monetary penalty as a method of enforcement, in addition to the existing options of revoking, suspending, refusing to issue or renew a permit, or placing a body piercing facility on probation. In addition, the recommendation proposes new language authorizing imposition of a monetary penalty apply to any person who violates the act or regulation, (e.g., a person or entity that performs body piercing without a license). (1.7)* |
| 17 | Tatooing SC Code §44-34-10 et seq., requires DHEC to establish sterilization, sanitation, and safety standards for persons engaged in the business of tattooing and to issue licenses to facilities to engage in tattooing and charge licensing fees and inspection fees. The recommendation proposes adding language to §44-34-80 authorizing the imposition of a monetary penalty against any person who violates the act or regulation (e.g., a person or entity that performs tattooing without a license) and not only a licensee of the facility. (1.8)* |
| 18 | Emergency Medical Services Act SC Code §44-61-10 et seq., authorizes DHEC to develop standards for emergency medical services (EMS) in the state; license, certify, and permit ambulance services, emergency medical technicians, and ambulance vehicles in the state; and take certain enforcement actions. Section 44-61-160 establishes an Investigative Review Committee and provides for its composition. This recommendation proposes modifying the definition of "Investigative Review Committee" to indicate that DHEC <i>may</i> convene the committee regarding an official investigation that may warrant suspension or revocation of a license or certification. The recommendation further proposes modifying the definition to reflect that appointment to the committee is made by the Chief of the Bureau of EMS and Trauma, rather than the Director of the Division of EMS and Trauma. (2.16)* |
| 19 | Emergency Medical Services Act This recommendation proposes adding new statutory provisions authorizing DHEC to become a member of the Recognition of EMS Personnel Licensure Interstate Compact (REPLICA) with other states. (2.17)* |

In its Program Evaluation Report, the Department of Health and Environmental Control proposes 25 **health services division recommendations**; the Subcommittee adopts 22 these recommendations as statutory revisions.¹⁰ Table 4 summarizes these health services recommendations.

Table 4. Summary of health services division recommendations. 11

| Subcommittee Recommendation Number | Summary |
|--|---|
| 20 | Vital Statistics SC Code §44-63-10 through 180 empowers DHEC to establish a bureau of vital statistics and to provide a system for the registration and certification of births, deaths, marriages, and divorces. To remain consistent with the national model, the recommendation proposes clarifying terminology, recognize the transition to an electronic system, remove obsolete references, clarify treatment of sealed records and paternity acknowledgements, and reflect changes to DHEC's organization. (1.3)* |
| 21 | Vital Statistics SC Code §44-63-74 provides for the electronic filing and transmission of death certificates, including the authority to assess penalties for noncompliance. This recommendation proposes allowing DHEC discretion in assessing civil penalties, including the amount, and adding civil enforcement powers in cases other than late filing of death certificates. (2.11)* |
| 22 | Vital Statistics SC Code §44-63-100(A) provides for the registration of birth through petition for delayed certificate of birth established by court order. This recommendation proposes removing the provision allowing to petition for delayed birth certificate to be filed outside of South Carolina (i.e., state o petitioner's residence). (2.12)* |
| 23 | Vital Statistics SC Code §44-63-163, §44-63-165, and §63-17-10 relate to paternity determinations. This recommendation proposes removing references to an administrative determination of paternity or acknowledgement of paternity pursuant to §63-17-10. It also proposes to clarify whether paternity determinations by courts outside of South Carolina may be accepted as sufficient, and if pre-birth orders in surrogacy cases are effective to determine parentage for purposes of birth registration. (2.13)* |
| 24 | Vital Statistics SC Code §44-63-150 provides for the correction of mistakes in birth or death certificates. Section 62-1-302 provides the subject matters over which the probate courts have exclusive jurisdiction. Section 63-3-530 provides the subject matters over which the family courts have exclusive jurisdiction. This recommendation proposes allowing parents to make changes to adult children's birth certificates only when the child is legally incompetent, clarifying that the family court has jurisdiction over amendments to birth certificates that may not be considered corrections, and giving the probate court express jurisdiction over corrections to death certificates. (2.14)* |
| 25 | Contagious and Infectious Diseases SC Code §44-29-10(A) addresses physician reporting of contagious or infectious diseases. The recommendation proposes removing the requirement that physicians report to the county health department and replacing it with an instruction that the reporting be provided to DHEC. (1.13)* |

| 26 | Contagious and Infectious Diseases SC Code §44-29-70 requires certain healthcare professionals to report cases of sexually transmitted diseases to health authorities. This recommendation proposes adding the term "sexually transmitted infection" to both the title and body of the section. (1.14)* |
|----|---|
| 27 | Contagious and Infectious Diseases SC Code §49-29-80 requires laboratories to report positive tests for sexually transmitted disease to DHEC and local boards of health. This recommendation proposes adding the term "sexually transmitted infection" to both the title and body of the section and removing the reference to local boards of health. (1.15)* |
| 28 | Contagious and Infectious Diseases SC Code §44-29-90 addresses the examination, treatment and isolation of persons infected with venereal disease. This recommendation proposes replacing the term "venereal disease" with "sexually transmitted disease and sexually transmitted infection" and adding the term "sexually transmitted infection" to each phrase where "sexually transmitted disease" is used alone. (1.16)* |
| 29 | Contagious and Infectious Diseases SC Code §44-29-100 addresses the examination, treatment, and isolation of prisoners for sexually transmitted diseases. This recommendation proposes removing the requirement that prisoners remain incarcerated after their terms expire for treatment. Also, it proposes adding the term "sexually transmitted infection" to each phrase where "sexually transmitted disease" is used alone. (1.17)* |
| 30 | Contagious and Infectious Diseases SC Code §44-29-136 addresses court orders for disclosure of records for law enforcement purposes. This recommendation proposes adding the term "sexually transmitted infection" to each phrase where "sexually transmitted disease" is used alone. (1.18)* |
| 31 | Contagious and Infectious Diseases SC Code §44-29-140 addresses penalties related to venereal disease. This recommendation proposes replacing the term "venereal disease" with "sexually transmitted disease and sexually transmitted infection." (1.19)* |
| 32 | Contagious and Infectious Diseases SC Code §44-29-135(f) requires DHEC notify public schools when a student in kindergarten through fifth grade has Acquired Immune Deficiency Syndrome (AIDS) or is infected with Human Immunodeficiency Virus (HIV). This recommendation proposes repealing the section. (1.20)* |
| 33 | Emergency Health Powers Act SC Code §44-4-130(R) provides a definition of "qualifying health condition" which supports the definition of a "public health emergency" in §44-4-130(P). This recommendation proposes expanding the definition of a "qualifying health condition" to include "a nuclear attack or accident," "a chemical attack or release," "a man-made disaster widely affecting public health or the environment," and "an act of |

| | terrorism or bioterrorism affecting public health or the environment." (2.22)* |
|----|---|
| 34 | Tuberculosis Camps SC Code §44-7-610 through 780 relate to county, township or municipal hospitals or tuberculosis camps. This recommendation proposes deleting any reference to tuberculosis camps in these sections as DHEC no longer treats or controls tuberculosis disease using tuberculosis camps. (1.10)* |
| 35 | Reports of Records of Tuberculosis Cases SC Code §44-31-10 requiring certain medical providers and entities to report cases of tuberculosis to DHEC has not been updated since 1970. This recommendation proposes updating the language to reflect current medical recommendations and reporting practices. (1.23)* |
| 36 | Reports and Records of Tuberculosis Cases SC Code §44-31-105 authorizes DHEC to issue and enforce emergency orders for the control and treatment of tuberculosis. This recommendation proposes clarifying that a petition is filed in the probate court in the county in which the person is being detained in the event that the individual has not requested a hearing and the 20-day detainment is nearing an end. (2.26)* |
| 37 | Community Oral Health Coordinator SC Code §44-8-10 through 60 provide for the creation and implementation of a targeted community program for dental health education, screening, and treatment referral. This recommendation proposes expanding the provision of services facilitated by the community oral health coordinator to persons of any age in underserved and vulnerable populations in designated counties. (1.11)* |
| 38 | Dental Practices Act of 2003 SC Code §40-15-110 (E) requires DHEC to target dental services in a public health setting to under-served populations. This recommendation proposes moving §40-15-110 (E) to Title 44 (Health) where the majority of DHEC's health-related responsibilities are located. In addition, to ensure that these services are being properly implemented, this recommendation also proposes adding to Title 44 a requirement that any dental provider operating in a public health setting must submit specific data to DHEC and use DHEC surveillance tools for the implementation of public health core functions. (1.12)* |
| 39 | Care of the Newly Born SC Code §44-37-30 addresses neonatal testing of children. This recommendation proposes removing the requirement for indefinite storage of the sample. (1.21)* |

| 40 | SC Health Care Professional Compliance Act SC Code §44-30-10 through 90 provide for the creation of expert review panels to determine if health care worker who is either HIV or HBV (hep-b) positive can receive recommendations for participating in certain invasive procedures in the health care setting. This recommendation proposes including current CDC (Centers for Disease Control) or equivalent guidelines, allowing DHEC to appoint at least one or approve an existing expert review panel if needed, and requiring enforcement, and providing an enforcement mechanism for the requirement that educational institutions to provide current training in infection control practices for health care professionals participating in the institutions' education programs. (2.23)* |
|----|---|
| 41 | Infants and Toddlers with Disabilities Act SC Code §44-7-2510 through 2610 grant the Governor discretion to designate the lead agency for the implementation of the Infants and Toddlers with Disabilities Act (i.e., BabyNet). As the lead agency is subject to change (e.g., DHEC, First Steps to School Readiness, and the Department of Health and Human Services have all served as lead agency), DHEC recommends moving these provisions from Title 44 (Health) to Title 63, the South Carolina Children's Code. (5.2)* |

Eliminate

In its Program Evaluation Report, the Department of Health and Environmental Control proposes seven **recommendations for eliminating programs**; the Subcommittee adopts six.¹² Table 5 summarizes the recommendations to eliminate programs.

Table 5. Summary of recommendations to eliminate programs. 13

| Subcommittee Recommendation Number | Summary |
|--|---|
| 42 | Contagious and Infectious Diseases SC Code §44-29-195 relates to head lice, school children, and vouchers for treatment products. This recommendation proposes removing the requirement that DHEC make products available for treatment of pediculosis (i.e., head lice infestation). (4.2)* |
| 43 | District Advisory Boards of Health - SC Code §44-1-130 establishes health districts and district advisory boards. This recommendation proposes eliminating reference to "district advisory boards of health," as they no longer exist, and changing all mention of "districts" to "regions," to reflect current terminology. (1.2)* |
| 44 | Catawba Health District - SC Code §44-3-110 through 140 establish and organize the "Catawba Health District," which includes Chester, Lancaster and York Counties. This recommendation proposes deleting this section as the district no longer exists. (1.9)* |

| 45 | Hazardous Waste Management Research Fund SC Code §44-56-810 through 840 creates the Hazardous Waste Management Research Fund, funded by fees from the Pinewood Site in Sumter County. This recommendation proposes to delete this section as the Pinewood Site in Sumter County no longer collects fees since its closure in 2000. (2.6)* |
|----|---|
| 46 | Coastal Zone Management Appellate Panel SC Code §48-39-40 creates the Coastal Zone Management Appellate Panel, including terms and membership, which acts as an advisory council to DHEC to hear appeals of staff decisions on Coastal Division permits. This recommendation proposes eliminating the panel as there is now a uniform procedure for contested cases and appeals. (2.9)* |
| 47 | Osteoporosis Prevention and Treatment Education Act SC Code §44-125-10 through 40 establish an Osteoporosis Education Fund and an Osteoporosis Prevention and Treatment Education Program to promote public awareness, prevention, and treatment of osteoporosis. This recommendation proposes repealing these sections as the fund has not been established and no funds have been allocated to carry out this purpose. (4.3)* |

Internal Changes Implemented by Agency Related to Study Process

During the study of DHEC the agency implements several improvements directly related to its participation in the study process. Those improvements are listed below.

While prior to the Healthcare and Regulatory Subcommittee's study DHEC staff begin evaluating
agency programs and legal mandates to determine if there are gaps, the study helps expedite and
prioritize the review.

The program evaluation report template allows DHEC staff to assess programs using the same metrics, which provides for greater consistency across the agency.¹⁴

Additional Information

The Department of Health and Environmental Control makes 11 recommendations that the Subcommittee receives for information purposes only. Table 20 summarizes these recommendations.

Notably, the Subcommittee rejects the agency's recommendation for the General Assembly to repeal statutes relating to (SC Code §59-111-150 through 580) the South Carolina Medical and Dental Loan Fund, which assists loan recipients with the costs of medical and dental education in return for commitments to practice in underserved areas. In making this recommendation, agency representatives note funds have not been allocated to carry out this purpose for many years.¹⁵

AGENCY OVERVIEW

History

The Department of Health and Environmental Control has provided the Committee with an overview of the agency's history. ¹⁶ In addition, Committee staff has confirmed the accuracy of any assertion of legislative action.

In 1848, the South Carolina Medical Association is constituted as a corporate body by the General Assembly. ¹⁷ It is formed from the Medical Society of South Carolina to give physicians a platform to engage in health advocacy. ¹⁸

In 1878, the General Assembly creates the State Board of Health, which is composed of the South Carolina Medical Association, the Attorney General, and the Comptroller General.¹⁹ The State Board of Health serves as the exclusive advisor to the state in matters of public health and is tasked with preventing disease and supervising quarantine matters.²⁰ The same year the General Assembly establishes a nine-member Executive Committee of the State Board of Health, which is composed of the Attorney General, Comptroller General, and seven men nominated by the South Carolina Medical Association. The Executive Committee has wide-ranging authority (e.g., act in the intervals between meetings of the State Board of Health; divide the state into health districts; appoint local health boards in districts that do not already have one; and regulate all health boards; and collect public health statistics).²¹ Additionally, the Executive Committee has broad regulatory powers (e.g., sanitation of steamboats, jails, passenger cars, schools, hotels, restaurants, hot dog stands, nursing homes, meat markets, canneries, swimming pools, and fairs; production or processing of milk and seafood; and control of insects, industrial plants, water used in air humidifiers, persons quarantined due to disease; and sewage and garbage disposal.)²²

In 1950, the General Assembly establishes a ten-member Water Pollution Control Authority and tasks it with abating, controlling, and preventing the pollution of South Carolina's waters. The authority begins as a division of the State Board of Health and two decades later becomes an independent agency in 1971. The state Board of Health and two decades later becomes an independent agency in 1971.

In 1973, the Reorganization Commission issues a reorganization plan recommending consolidation of state public health. The same year General Assembly creates the Department of Health and Environmental Control by consolidating the State Board of Health, the Executive Committee of the State Board of Health, and the Water Pollution Control Authority.²⁵ All of the functions, powers, duties records, property, personnel, and unexpended appropriations of the consolidated agencies are devolved to the Department of Health and Environmental Control.²⁶ A Board of Health and Environmental Control, which is appointed by the Governor with the advice and consent of the Senate, supervises the agency.²⁷ This supervising entity selects an agency head, which is initially referred to a commissioner, and after 1993 is referred to as a director.²⁸

Purpose, Mission, and Vision

The purpose of the agency is reflected in the enabling legislation of the separate health and environmental entities consolidated to form DHEC. The 1878 enabling legislation of the Board of Health tasks it with being the "sole advisor of the State in all questions involving the protection of the public health within its limits." The 1950 enabling legislation of the Water Pollution Control Authority declares the following as the public policy of the state of South Carolina:

that reasonable standards of purity of the waters of the State consistent with public health and public enjoyment thereof, propagation and protection of fish, shellfish, wildlife, operation of existing industries and the future industrial development of the State with a reasonable balance of consideration of the public welfare be maintained, and to that end require the use of reasonable methods to prevent and control the pollution of waters of the State of South Carolina.³⁰

In 1973, the General Assembly consolidates these purposes under one agency, the Department of Health and Environmental Control.³¹ DHEC's mission is "to improve the quality of life for all South Carolinians by protecting and promoting the health of the public and the environment."³² Its vision is "healthy people living in healthy communities."³³

Agency Organization

Governing Body

DHEC is governed by the South Carolina Board of Health and Environmental Control (Board). The Board consists of eight members appointed by the Governor, with the advice and consent of the Senate, from each congressional district with a chairman from the state at large. Vacancies must be filled in the manner of the original appointment for the remainder of the unexpired term. In making these appointments, race, gender, and other demographic factors are considered to ensure nondiscrimination, inclusion, and representation to the greatest extent possible of all segments of the population of the State.

Table 6. Current Board of Health and Environmental Control members.³⁴

| Position | Members | Appointment Date | Term Expiration Date |
|----------------------------|--------------------------|------------------|-------------------------|
| 1st Congressional District | VACANT | | |
| 2nd Congressional District | Robert Kenyon Wells | 6/3/2016 | 6/30/2017 |
| 3rd Congressional District | Charles M. Joye II | 6/3/2016 | 6/30/2019 |
| 4th Congressional District | Lemia Clarence Batts Jr. | 6/3/2016 | 6/30/2017 |
| 5th Congressional District | Ann B. Kirol | 6/3/2016 | 6/30/2017 |
| 6th Congressional District | David W. Gillespie | 6/3/2016 | 6/30/2019 |
| 7th Congressional District | VACANT | | |
| At-Large, Chairman | Allen Amsler | 6/3/2016 | 6/30/2017 |

Table Note: Board of Health and Environmental Control members are appointed by the Governor with the advice and consent of the Senate.

The Board's duties include, but are not limited to the following:

- Selecting a director, in consultation with the Governor, and with the advice and consent of the Senate;
- Conducting administrative reviews to render final agency determinations in matters involving the issuance, denial, renewal, or revocation of permits, licenses, or other actions of the department;
- Providing for the administrative organization of the department;
- Promulgating regulations; and
- Investigating causes of and prescribing preventative measures to suppress communicable or epidemic diseases.³⁵

Agency's Organization Units

Every agency has some type of organization and hierarchy as reflected in the agency's organizational chart. Within the organization are separate units. An agency may refer to these units as departments, divisions, functional areas, cost centers, etc. Each unit is responsible for contributing to the agency's ability to provide services and products.

During the study process the agency is asked about its organization and major operating programs.³⁶ DHEC has three major organizational units referred to as divisions, which are described in Table 7. The organization of the agency is shown in Figure 3.

Table 7. Department of Health and Environmental Control divisions: name, area, and purpose.³⁷

| DIVISION NAME | AREA AND PURPOSE |
|--------------------------|--|
| Environmental Affairs | Area: Consists of five bureaus: Air Quality; Environmental Health Services; Land and Waste Management; Water; and the Office of Ocean and Coastal Resource Management. Purpose: Environmental Affairs Administration includes support for bureaus and customers in |
| Health Services | areas of permitting, community engagement, and toxicology resources. Area: Includes four areas: Maternal and Child Health; Community Health and Chronic Disease Prevention; Disease Control; Client Services; and Public Health Statistics and Information Services. Purpose: Health Services works with the four health regions, the federal Centers for Disease Control and Prevention, and community partners to prevent disease and injury, promote healthy families, and prevent and control communicable diseases and outbreaks in South Carolina. |
| Health Regulations | Area: Includes six areas: Health Facilities Licensing and Certification; Certificate of Need; Emergency Medical Services and Trauma; Radiological Health; Construction, Fire and Life Safety; and Drug Control. Purpose: These areas support the primary purpose of working with health facilities and services to protect the public's health by assuring provision of safe, quality care. |

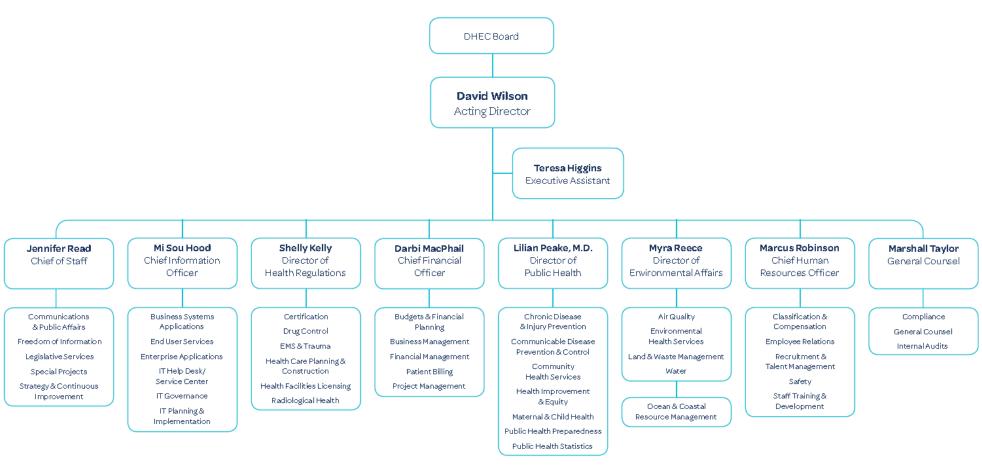


Figure 3. Agency organizational chart, current as of August 5, 2017.³⁸

Internal Audit

In its Program Evaluation Report, DHEC describes the agency's internal audit function, which is summarized below.

DHEC has had an internal audit function for at least 20 years. The most recent Internal Audit Policy of the Board establishing the Office of Internal Audits (OIA) is dated March 12, 2012. The Director of Internal Audit reports administratively to general counsel and functionally to the audit committee of the DHEC Board. In addition to a director, the internal audit staff consists of an audit manager, auditor IV, and administrative support.³⁹

Beginning in December 2016, the OIA makes substantial changes in the way it determines what subject matters will be audited and included in the audit plan. In June 2017, DHEC's first audit universe is developed. It is based on information obtained from the agency's executive leadership team, knowledge acquired by the OIA from past audit projects, and from the agency's Enterprise Risk Management (ERM) process. A risk assessment is conducted by OIA for each of the potential audit projects that are included in the audit universe and is scored based on various risk factors to determine a risk ranking of highest to lowest. The OIA prepares a five-year audit plan for fiscal years 2018-2022 for DHEC, based on the highest risk ranked audit projects from the audit universe. The plan has been approved by the director and the audit committee.

Between 2006 and 2016, the OIA staff completes 65 audits across the agency - health, environmental, and administrative. The most recent peer review of the internal audit function is conducted in 2016.⁴⁰

Products, Services, and Customers

The Department of Health and Environmental Control is **the sole advisor of the State in all questions involving the protection of the public health within its limits.**⁴¹ To fulfill this purpose, DHEC provides a variety of products and services.

In 2015-2016, the General Assembly and Governor's Office begin requesting an agency provide information on the services and products it provides as part of the combined Accountability Report and Annual Restructuring Report. The Department of Health and Environmental Control lists a variety of services it provides relating to environmental affairs, health services, health regulations, and administration in the 2015-2016 Accountability Report. Table 8 includes a sample of the products and services the agency provides.⁴²

Table 8. Sample of products and services the agency provides.⁴³

| Program Name | Product or Service | Customer |
|--|--|--|
| Administration | Provides critical support services such as legal, financial, business management, human resources, and information technology that allow the programs to conduct daily business. | Executive Branch/State Agencies |
| Water Quality Improvement - Underground Storage Tanks - | Reviews applications according to regulation and issuing permit, certification, registration and license decisions | Local Governments |
| Health Care Standards - Radiological Monitoring - | Licenses, registers, and permits radiation sources | General Public - People with potential for unnecessary exposure from radiation |
| Family Health - Maternal/Infant Health - Childhood Lead Poisoning Prevention | Provides surveillance of and response to pediatric blood lead levels, including clinical guidance, education, environmental assessments, and long-term surveillance | General Public - Children under 16 years of age; healthcare providers |

Other Agencies with Similar Goals

During the study of an agency, the Committee asks the agency if there are any other agencies serving similar customers or providing similar products or services. In the Program Evaluation Report and during the study of an agency, the Committee asks how the agencies work together to effectively and efficiently achieve both agencies' goals. DHEC lists the following agencies as having similar goals.

- Clemson Extension Service
- Clemson Public Service/Livestock Poultry Health
- Rural Infrastructure Authority (RIA)
- South Carolina Department of Agriculture (SCDA)
- South Carolina Department of Alcohol and Other Drug Abuse Services (DAODAS)
- South Carolina Department of Disabilities and Special Needs (DDSN)
- South Carolina Department of Health and Human Services (DHHS)
- South Carolina Department of Labor, Licensing and Regulation (LLR)
- South Carolina Department of Mental Health (DMH)
- South Carolina Department of Natural Resources (DNR)
- South Carolina Department of Social Services
- South Carolina Emergency Management Division (EMD)
- South Carolina Lieutenant Governor's Office on Aging
- South Carolina Sea Grant Consortium
- State College/University Laboratories
- State Law Enforcement Division (SLED) Laboratories⁴⁴

Table 9 is an example of the agency's analysis of how it works with two agencies, the Department of Labor, Licensing and Regulation and the Department of Natural Resources, to effectively and efficiently achieve both agencies' goals.

Table 9. Sample of agencies with goals similar to DHEC.⁴⁵

| DHEC | and LLR both promote public safety (Construction and Fire and Life Safety) |
|------------------------------------|---|
| Similarities | Both agencies promote public safety through the application of adopted building codes. |
| Differences | DHEC public safety focuses exclusively on health care facilities. LLR public safety includes all types of facilities. |
| Opportunities for Efficiency | Continue and expand the practice of depending upon local jurisdiction inspections of outpatient facilities such as dialysis clinics. |
| Opportunities for Effectiveness | Cooperate on education and outreach activities for the health care community. |
| | DHEC and DNR both oversee coastal and marine resources. |
| Similarities | Both agencies administer and enforce laws related to marine and natural coastal resources. |
| Differences | While both agencies monitor coastal resources, DHEC has direct permitting responsibility for proposed activities within the critical areas of the coast, which are defined as coastal waters, tidelands, beach/dune systems and beaches. Specific regulatory activities include private docks, marinas, estuarine erosion control, beach renourishment, structural maintenance and repair, and beachfront emergency orders. Also DHEC reviews other state and federal permits within the Coastal Zone to ensure that permitted activities are consistent with enforceable policies of the Coastal Zone Management Plan to the maximum extent practicable. |
| Opportunities for Efficiency | Maintain lines of communication between the agencies and continue to seek opportunities to share resources and data. |
| Opportunities for Effectiveness | Update the outdated Coastal Program Document Memorandum of Understanding between the agencies to coordinate efforts in mutual areas of concern and ensure a coordinated process for reviews of permits. |

Available Resources

During the study process, the **Committee asks the agency about its available resources**. Table 10 provides historical data about the agency's available financial resources.

Table 10. Agency's human resources: historical data for the past five years. 46

| 5 , | | , | , , , | | |
|--------------------|-----------|-----------|-----------|-----------|-----------|
| | Jul-12 | Jul-13 | Jul-14 | Jul-15 | Jul-16 |
| Authorized State | 1,164.960 | 1,164.060 | 1,150.080 | 1,150.080 | 1,172.980 |
| Actual State | 1,112.481 | 1,135.033 | 1,137.304 | 1,155.560 | 1,150.522 |
| Filled State | 1,010.189 | 955.885 | 981.963 | 1,008.869 | 1,024.510 |
| Authorized Federal | 1,410.670 | 1,367.600 | 1,355.020 | 1,317.440 | 1,313.100 |
| Actual Federal | 1,484.481 | 1,414.669 | 1,408.628 | 1,383.538 | 1,387.163 |
| Filled Federal | 1,327.743 | 1,203.644 | 1,201.167 | 1,174.088 | 1,187.832 |
| Authorized Other | 1,163.400 | 1,114.370 | 1,089.430 | 1,018.920 | 1,006.360 |
| Actual Other | 1,102.428 | 1,065.677 | 1,048.842 | 981.904 | 968.515 |
| Filled Other | 951.743 | 901.871 | 838.756 | 844.443 | 789.008 |
| Total Authorized | 3,739.030 | 3,646.030 | 3,594.530 | 3,486.440 | 3,492.440 |
| Total Actual | 3,699.390 | 3,615.379 | 3,594.774 | 3,521.002 | 3,506.200 |
| Total Filled | 3,289.675 | 3,061.400 | 3,021.886 | 3,027.400 | 3,001.350 |

Table Note: The numbers are as of July 1 of each year. The Authorized Total FTE is as of July 1 of the fiscal year, as stated in the Appropriate Total FTE is the sum of Filled FTE and Vacant FTE, and is based on what the agency has entered in SCEIS and is as of June 30. If Actual is may be because during the course of the year, the Executive Budget Office has authorized interim FTE positions. If Actual is less than Authorized positions in the South Carolina Enterprise Information System (SCEIS) yet. Filled FTEs are positions to SCEIS (i.e., a position in which someone is actually working).

Table 11. Agency's financial resources: historical data for the past five fiscal years.⁴⁷

| | 2012-13 | 2013-14 | 2014-15 | 2015-16 | 2016-17 | | | | |
|-----------------------|--|--|--|--|--|--|--|--|--|
| | | | Recurring | | | | | | |
| General | \$96,430,583 | \$98,746,114 | \$ 102,329,927 | \$ 108,008,710 | \$ 122,547,832 | | | | |
| | BB: \$88,923,197 IP: \$2,924,787 BPI: \$2,718,255 AHA: \$64,344 | BB: \$94,566,239 IP: \$3,500,769 BPI: \$614,762 AHA: \$64,344 | BB: \$98,746,114 IP: \$1,734,141 BPI: \$1,849,672 | BB: \$102,329,927 IP: \$4,531,000 BPI: \$376,255 | BB: \$107,237,182 IP: \$12,679,638 BPI: \$2,631,012 | | | | |
| Other | \$200,899,732 | \$200,745,660 | \$200,899,732 | \$200,899,732 | \$200,899,732 | | | | |
| Federal | \$ 279,140,200 | \$285,976,928 | \$286,140,200 | \$286,140,200 | \$286,140,200 | | | | |
| Total Recurring | \$576,470,515 | \$585,468,702 | \$589,369,859 | \$595,048,642 | \$609,587,764 | | | | |
| Non Recurring | | | | | | | | | |
| Non Recurring | \$953,680 | \$5,050,000 | \$8,550,700 | \$3,196,529 | \$11,250,000 | | | | |
| | Proviso 90.20 | Proviso 118.17 | Proviso 118.16: \$6,550,700 CRF: \$2,000,000 | Proviso 118.14: \$2,425,0101 EB: \$771,528 | Proviso 118.6 | | | | |
| | | | Carry Forward | | | | | | |
| Carry Forward* | From 2011-12, available to spend in 2012-13: \$122,942,637 | From 2012-13, available to spend in 2013-14: \$139,627,160 | From 2013-14, available to spend in 2014-15: \$156,306,255 | From 2014-15, available to spend in 2015-16: \$174,042,308 | From 2014-15, available to spend in 2016-17: \$191,772,034 | | | | |
| | State: \$6,729,481 Federal: \$116,213,156 | State: \$5,358,764 Federal: \$134,268,396 | State: \$7,442,879 Federal: \$148,863,376 | State: \$11,059,191 Federal: \$162,983,117 | State: \$8,088,511 Federal: \$183,683,523 | | | | |
| TOTAL agency controls | \$700,366,832 | \$730,145,862 | \$754,226,814 | \$772,287,479 | \$812,609,798 | | | | |

Table Note: These amounts do not include Aid to Subdivisions funds.

Abbreviations Key: BB = Beginning Base; IP = Incremental Part 1A; BPI = BPI, Health/Retirement Allocation, Trans; AHA = Allocations Held in Arrears; O = Other Funds; TBA=Transfers Between Agencies; CPSA=Capitol Projects State Appropriation; EB=Employee Bonuses; and CRF: Capital Reserve Fund.

Strategic Resource Allocation and Performance

Annually, each agency submits a strategic plan. ⁴⁸ Of interest to the oversight process is how an agency's human and financial resources are allocated to the goals and objectives in the agency's strategic plan. Tables 12, 13, 14, 15, and 16 illustrate the agency's allocation of its financial and human resources among its goals and strategies in fiscal years 2015-2016 and 2016-2017. Similar information, at the objective level, is available in agency's Program Evaluation Report. Also of interest during the study process is how the agency measures its performance in implementing the goals, strategies, and objectives of its strategic plan. Tables 13.1, 14.1, 15.1, and 16.1 show DHEC's performance in measures associated with the strategic plan.

Table 12. Agency's total resource allocations in fiscal years 2015-16 and 2016-17.49

| | Number of physical employees working on the goal or strategy in 2015-16 | Number of employee equivalents working the goal and strategy in 2015-16 | each goal and strategy in 2015 - | Number of physical employees working on the goal or strategy in 2016-17 | Number of employee equivalents working the goal and strategy in 2016-17 | Amount budgeted to each goal and strategy in 2016 - 2017 |
|-------|--|---|-------------------------------------|--|---|---|
| Total | 3,827.5 | 3,640.22 | \$504,392,648 | 3,855.5 | 3,668.22 | \$691,614,811 |

Table 13. Agency's resource allocations to Goal 1 (improve and protect the health and quality of life for all) in fiscal years 2015-16 and 2016-17.⁵⁰

| Strategic Plan Part | Number of physical employees working on the goal or strategy in 2015-16 | Number of employee equivalents working the goal and strategy in 2015-16 | Amount spent on each goal and strategy in 2015 - 2016 | Number of physical employees working on the goal or strategy in 2016-17 | Number of employee equivalents working the goal and strategy in 2016-17 | Amount budgeted to each goal and strategy in 2016 - 2017 |
|--|---|---|---|---|--|---|
| Goal 1 - Improve and protect the health and quality of life for all. | 2,219.13 | 2,035.32 | \$341,648,113 | 2,223.13 | 2,039.32 | \$447,686,301 |
| Strategy 1.1— Promote the health of the community by providing health care services and programs, linking community services, and facilitating systems of care for women, children, and infants. | 285.23 | 223.7 | \$143,419,004 | 285.23 | 223.70 | \$196,523,701 |

| Strategic Plan Part | Number of physical employees working on the goal or strategy in 2015-16 | Number of employee equivalents working the goal and strategy in 2015-16 | Amount spent on each goal and strategy in 2015 - 2016 | Number of physical employees working on the goal or strategy in 2016-17 | Number of employee equivalents working the goal and strategy in 2016-17 | Amount budgeted to each goal and strategy in 2016 - 2017 |
|---|---|---|---|---|--|---|
| Strategy 1.2— Facilitate community- oriented prevention services and work with the Centers for Disease Control, local health departments, and stakeholders to prevent disease and injury and promote healthy lifestyles. | 62.77 | 62.77 | \$22,915,988 | 62.77 | 62.77 | \$32,382,548 |
| Strategy 1.3—Implement strategies to aid in prevention and control of communicable diseases and illnesses in South Carolina. | 288.40 | 288.40 | \$85,417,533 | 292.40 | 292.40 | \$90,032,076 |
| Strategy 1.4—Provide select public health services equitably across the state. | 1,426.27 | 1,306.44 | \$74,235,028 | 1,426.27 | 1,306.44 | \$107,094,992 |
| Strategy 1.5 — Obtain and maintain vital statistics. | 111.46 | 109.01 | \$7,297,915 | 111.46 | 109.01 | \$13,290,339 |
| Strategy 1.6—Facilitate a coordinated, comprehensive public health preparedness and response system for natural or manmade disaster or terrorist event. | 45.00 | 45.00 | \$8,362,645 | 45.00 | 45.00 | \$8,362,645 |

Table 13.1 Performance measures associated with Goal 1.51

| Performance Measure | Associated Objective(s) | Target Value | Actual Value | Future Target Value | Time Applicable |
|---|-------------------------|--|--|---|---|
| Meet or exceed the American Academy of Pediatrics benchmark of 95% infants screened for hearing loss by one month old. | 1.1.1 | 95.00% | 97.10% | 95% | January - December (Calendar Year) |
| % of Medicaid-eligible children 2 years of age who had one or more capillary or venous blood testing for lead poisoning. | 1.1.1 | NA | NA | 60% | January - December (Calendar Year) |
| The 15 Rape Crisis Centers, in conjunction with its external partners, will inform and educate over 50,000 people in the state about sexual violence issues and prevention methodologies. | 1.1.2 | 50,000 | NA | 50,000 | February-January (Grant Year) |
| By the end of FY 2017, increase the total number of clients served by 4%, ensuring that low-income clients comprise at least 97% of total clients served. | 1.1.2, 1.4.2 | Total Clients served: 90,745 Total Low Income Clients: 88,093 | Baseline: 87255 Total Clients Served | First report will be available in August 2017 | July - June (Fiscal Year) |
| By the end of FY 2017, make available a broad range of contraception and increase the contraceptive reliability rate from 79% to 82%. | 1.1.2, 1.4.2 | 79% | Baseline 76% | First report will be available in August 2017 | July - June (Fiscal Year) |
| Increase the number of exclusive breastfeeding infants by 5% from 7,712 breastfeeding infants. | 1.1.3 | 7,712 | 7,314 | 7,712 | October- September (Federal Fiscal Year) |

| Performance Measure | Associated Objective(s) | Target Value | Actual Value | Future Target Value | Time Applicable |
|---|-------------------------|--------------|--|------------------------|---|
| Improve the Participant Centered Education skills utilized by the Competent Professional Authority-includes physicians, registered dietitians, registered nurses and nutritionists) during the certification and nutrition education process. | 1.1.3, 1.4.1 | 130,646 | 105,840 | 130,646 | Oct-Sep (Federal Fiscal Year) |
| Number of policies, programs, or organizations that Bureau of Maternal and Child Health staff contribute data analysis or evaluation results to inform. | 1.1.4 | NA | NA | 7 | July - June (Fiscal Year) |
| By August 2017, increase the number of school aged children receiving at least one dental sealant on permanent molars to 9,784. | 1.1.5 | 9593 | NA | 9784 | September-August |
| The number of people participating in National Diabetes Prevention Programs. | 1.2.1, 1.4.4 | 450 | 409 | 530 | September 29 - September 30 and July 1 - June 30 |
| Number of partner organizations with 3 or more Healthy Aging implementation sites (across all interventions). | 1.2.1 , 1.2.2 | 26 | NA | 29 | July - June (Fiscal Year) calculated quarterly |
| Number of children and adults participating in Supplemental Nutrition Education Programs. | 1.2.1 | 29,000 | NA | 19,000 | October - September |
| The number of high quality Child Passenger Safety educational presentations provided. | 1.2.2 | 50 | To date (67); grant year ends September 30 | 50 | October - September |
| Number of National Highway, Transportation and Safety Administration | 1.2.2 | 18 | To date (17); grant year ends September 30 | 18 | October - September |

| Performance Measure | Associated Objective(s) | Target Value | Actual Value | Future Target Value | Time Applicable |
|---|-------------------------|--------------|--------------|------------------------|--|
| (NHTSA) Certified Child Passenger Safety Technician Classes conducted. | | | | | |
| Proportion of women at least 50 years old or older who have received mammograms through the Best Chance Network. | 1.2.3 | 75% | NA | 75% | July-June (Fiscal year) calculated semi-annually |
| Percent of WISEWOMAN (Well-Integrated Screening and Evaluation for Women Across the Nation) patients who participate in evidence-based cardiovascular health coaching and lifestyle services. | 1.2.3 | 80% | 69% | 80% | July-June (Fiscal year) calculated monthly |
| At least 95% of annual newly diagnosed cancer cases in SC collected and reported to CDC and the National Association of Central Cancer Registries (NAACCR) by deadline December. 1. | 1.2.4, 1.5.3, 1.5.6 | 95% | 97.20% | 95% | January - December (Calendar Year) |
| South Carolina Behavioral Risk Factor Surveillance System number of survey completions. | 1.2.4, 1.5.4, 1.5.6 | 2500 | 11699 | NA | January - December (Calendar Year) |
| The proportion of school districts implementing model tobacco-free policies. | 1.2.5 | 77% | 77% | 81% | April-March |
| The number of residents living in multi-unit housing facilities that are protected from secondhand smoke in living areas, common areas, and lobbies. | 1.2.5 | 19,428 | 18,428 | Increase by 1,000 | April-March |
| Number of DHEC staff qualified as bilingual workers, interpreters or readers. | 1.2.6 | NA | NA | 10% increase | January - December (Calendar Year) |

| Performance Measure | Associated Objective(s) | Target Value | Actual Value | Future Target Value | Time Applicable |
|--|-------------------------|---|--------------|---|--|
| Proportion of women screened in the Best Chance Network Program who are minorities. | 1.2.6 | 60% | NA | 60% | July-June (Fiscal year) calculated semi- annually |
| Percent of violent death records obtained for data abstraction purposes from SC Coroner Offices for incidents meeting ICD-10 Coding Standards (i.e., a medical classification list by the World Health Organization); expectation. | 1.2.7 | 75% (CY2014 Data Year) | 88.13% | 75% (CY2015 Data Year) | January - December (Calendar Year) |
| Percent of violent death records obtained for data abstraction purposes from SC Law Enforcement Offices for incidents meeting ICD-10 Coding Standards; expectation. | 1.2.7 | 70% (CY2014 Data Year) | 75.71% | 70% (CY2015 Data Year) | January - December (Calendar Year) |
| Make summary data available with regards to reports by healthcare providers of diseases and conditions on the DHEC List of Reportable Conditions. | 1.3.1 | Publish 2016 Annual Report on Reportable Conditions by October 31, 2017 | In progress | Publish 2017 Annual Report on Reportable Conditions by October 31, 2018 | October 31 |
| Prevent the occurrence and spread of HIV, AIDS, STDs and Viral Hepatitis. | 1.3.2 | 80% | NA | 80% | January - December (Calendar Year) |
| All immunization providers will be mandated to report administered immunization into the Immunization Registry by January 1, 2017. | 1.3.3, 1.4.7 | 100% | NA | 100% | 3-year phase in period ends Dec. 2016. Required for all providers 1/1/17 |
| Identify and report persons with HIV. At least 85% of the expected number of cases diagnosed will be reported to the HIV/AIDS | 1.3.4 | 85% | 99% | 85% | January - December (Calendar Year) |

| Performance Measure | Associated Objective(s) | Target Value | Actual Value | Future Target Value | Time Applicable |
|--|-------------------------|--------------------------------|--------------------|--------------------------------|--|
| Surveillance program within twelve months of diagnosis year. | | | | | |
| Conduct STD and HIV testing, treatment and partner service investigations. | 1.4.3 | 80% | NA | 80% | January - December (Calendar Year) |
| Number of SC Health + Planning Toolkit trainings offered. | 1.4.4 | 6 | 8 | NA | July 1 - June 30 |
| Percent of salmonellosis cases with exposure history. | 1.4.5 | 74% | 85% (1291/1521) | 85% | August-July (Grant Year) |
| For TB patients with positive acid-fast bacilli (AFB) sputum-smear results, increase the proportion who have contacts elicited. | 1.4.6 | 100% | NA | 100% | Calendar Year |
| Meet Vital Statistics Cooperative Program deliverables for closeout of statistical files for birth records. | 1.5.1 | 2016 data due March 1, 2017 | NA | 2017 data due March 1, 2018 | March 1 |
| Meet Vital Statistics Cooperative Program deliverables for closeout of statistical files for death records. | 1.5.1 | 2016 data due May 1, 2017 | NA | 2017 data due May 1, 2018 | May 1 |
| 100% of applications for certified copies of vital events that are received through the mail are receipted within 5 business days. | 1.5.2 | 100% | 99.90% | 100% | Each Fiscal Year |
| Less than 3% of new cancer cases are identified only through death certificates (standard from National Program of Cancer Registries). | 1.5.3, 1.5.6 | <3% | 2.30% | <3% | January - December (Calendar Year) |

| Performance Measure | Associated Objective(s) | Target Value | Actual Value | Future Target Value | Time Applicable |
|--|-------------------------|---|--------------|---|--|
| South Carolina Pregnancy Risk Assessment Monitoring System survey response rate. | 1.5.4, 1.5.6 | 60% | NA | 60% | January - December (Calendar Year) |
| Publish the Annual report on Reportable Conditions by October 31 of each year. | 1.5.4 | Publish 2016 Annual Reportable Conditions by October 31, 2017 | NA | Publish 2017 Annual Report on Reportable Conditions by October 31, 2018 | October 31 |
| Publish 2016 interim report for Healthcare-Associated Infection (HAI) by October 15, 2016; and publish HAI Annual report by April 15, 2017. | 1.5.5 | Publish 2016 interim report for HAI by October 15, 2016; and publish HAI Annual report by April 15, 2017 | NA | Publish 2017 Annual Report on HAIs by April 15, 2018 | April 15 |
| Review of internal review board requests are completed within 30 days of submission. | 1.5.7 | 100.00% | 72.00% | 100% | Each Calendar year |
| Increase health care coalition membership by 10% in each Public Health Region. | 1.6.1 | 10% | NA | 10% increase | September 30 |
| Facilitate discussions between DHEC, the American Red Cross, and local facilities to identify potential Special Medical Needs (SMN) shelter locations in three counties currently without any SMN shelter. | 1.6.1, 1.6.3 | 3 | NA | Discussions in 3 counties | September 30 |
| Submit all required grant reports on time. | 1.6.2 | 100% | NA | 100% | September 30 |
| Increase number of Closed Points of Distribution (POD) by 25%. | 1.6.3 | 25% Statewide | NA | 14 new PODs | September 30 |
| Ensure all coalition members are afforded opportunity to participate in at least one exercise annually. | 1.6.3, 1.6.4 | 100% | NA | 1 exercise per Region | September 30 |

Table 14. Agency's resource allocations to Goal 2 (protect, enhance, and sustain environmental and coastal resources) in fiscal years 2015-16 and 2016-17.⁵²

| Strategic Plan Part | Number of physical employees working on the goal or strategy in 2015-16 | Number of employee equivalents working the goal and strategy in 2015-16 | Amount spent on each goal and strategy in 2015 - 2016 | Number of physical employees working on the goal or strategy in 2016-17 | Number of employee equivalents working the goal and strategy in 2016-17 | Amount budgeted to each goal and strategy in 2016 - 2017 |
|---|---|---|---|---|--|---|
| Goal 2 - Protect, enhance, and sustain environmental and coastal resources. | 1,180.82 | 1,139.52 | \$120,165,616 | 1,204.82 | 1,163.52 | \$185,082,367 |
| Strategy 2.1 – Implement and enforce strategies to protect and promote air quality. | 136.62 | 132.62 | \$9,523,102 | 152.62 | 148.62 | \$11,834,847 |
| Strategy 2.2 - Implement and enforce strategies to protect individuals from potential environmental and foodborne hazards. | 558.97 | 532.32 | \$37,036,700 | 558.97 | 532.32 | \$41,232,169 |
| Strategy 2.3 – Implement and enforce strategies to protect against hazards associated with waste-related activities and mining. | 203.93 | 202.87 | \$46,372,486 | 203.93 | 202.87 | \$96,034,461 |
| Strategy 2.4— Implement and enforce strategies to protect and promote water quality. | 241.80 | 233.61 | \$22,638,524 | 249.80 | 241.61 | \$28,356,569 |
| Strategy 2.5 – Implement and enforce strategies to preserve sensitive and fragile areas while promoting responsible development in the eight SC coastal counties. | 39.50 | 38.10 | \$4,594,804 | 39.50 | 38.10 | \$7,624,321 |

Table 14.1 Performance measures associated with Goal 2.⁵³

| Performance Measure | Associated Objective(s) | Target Value | Actual Value | Future Target Value | Time Applicable |
|--|--|---|--|---|--|
| Maintain or decrease average number of permit process days. | 2.1.1, 2.1.5, 2.2.1, 2.3.1, 2.4.1, 2.5.1 | 139 | 100 | 139 | Federal Fiscal Year 2015 - Federal Fiscal Year 2016 |
| Meet ozone standard at 100% of ozone monitoring sites and maintain ozone standard by 2018. | 2.1.1, 2.1.2, 2.1.3, 2.1.4, 2.2.4 | 100% | 100% | 100% | October 31 |
| On an annual basis, inspect at least 15% of all asbestos abatement projects that have been issued an asbestos permit by the department and are subject to the National Emissions Standards for Hazardous Air Pollutants. | 2.1.5 | 15% | 15% | 15% | September 30 |
| Improve compliance with R.61-25 Retail Food Establishments by the use of Downgrading and Civil Penalties. | 2.2.1, 2.2.2,2.2.3 | This measure was not in place for this time period | This measure was not in place for this time period | 5% reduction in total downgrades of Retail Food Establishments in 2015-2016 | January - December (Calendar Year) |
| The number of compliance monitoring activities at hazardous waste facilities and the number of hazardous waste facilities on the Government Performance and Results Act (GPRA) Baseline that have: (1) control of unacceptable human exposures from site contamination; (2) control of | 2.3.2 | Meet or exceed Benchmark of National GPRA Goals for control of human exposure, contaminated groundwater migration, and remedy selection | 400 CMAs; 53/53 facilities with human exposure under control; 52/53 facilities with contaminated groundwater migration under control; 35/53 facilities with site-wide remedies constructed | 49/53 facilities with human exposure under control; 43/53 facilities with contaminated groundwater migration under control; 34/53 facilities with site- | Federal Fiscal Year |

| Performance Measure | Associated Objective(s) | Target Value | Actual Value | Future Target Value | Time Applicable |
|--|-------------------------|--|---|---|--|
| migration of contaminated groundwater; and (3) selection and construction of remedies to clean up contaminated sites. | | No target for CMAs | | wide remedies constructed No benchmark for CMAs | |
| The number of teachers educated annually on environmental and recycling curriculum; and amount of municipal solid waste recycled annually. | 2.3.3 | Not applicable. Goal was set to be met by 2020 | 1,101,190 tons of municipal solid waste recycled. Number of teacher trained: 1,004. Number of students reached: 44,163 = Total 45,167 | In 2011, the state set a goal to recycle 40 percent of its municipal solid waste by 2020 | Recycling data is based on the fiscal year; number of teachers educated is compiled annually |
| Underground Storage Tank Release Cleanup Progress (release closures per federal fiscal year or FFY). | 2.3.4 | 150 releases proposed to be closed during the FFY | To be calculated 9/30/2016 | 125 releases proposed to be closed during the FFY | Federal Fiscal Year |
| Number of acres made "ready for Brownfields reuse." | 2.3.4 | There are no targets driving this measure This is a measure demonstrating effective use of federal Brownfields funding. | To be calculated 9/30/2016 | There are no targets driving this measure This is a measure demonstrating effective use of federal Brownfields funding | Federal Fiscal Year |

| Performance Measure | Associated Objective(s) | Target Value | Actual Value | Future Target Value | Time Applicable |
|---|--------------------------------------|---|---|---|--|
| Percent of surface waters meeting numeric standards (fishable, swimmable). | 2.4.1, 2.4.2, 2.4.3, 2.4.5, 2.2.4 | 75% | 61.80% | 75% | Bi-Annual - Calculated every 5 years |
| Percent of population served by community public water systems that are in compliance with all health based standards. | 2.4.1, 2.4.2 | 95% | 95% | 95% | Calendar Year |
| Percent of high hazard and significant hazard regulated dams receiving appropriate inspection. | 2.4.4 | High Hazard once every 2 years and Significant Hazard once every 3 years | 100% All High and Significant dams were inspected after the flooding in October 2015 | High Hazard once every 2 years and Significant Hazard once every 3 years | Calendar Year |
| Reduce the amount of marine debris in coastal waters and within the beach/dune system by increasing participation in the Adopt a Beach program. | 2.5.2 | Maintain 700-1000 volunteer hours | 1,148 volunteer hours; 2,029 pounds of debris removed | Maintain 1000+ volunteer hours | July - June (Fiscal Year) |
| Strengthen interactions with local governments through improved technical assistance and beachfront management planning to reduce community vulnerability to coastal hazards. | 2.5.3, 2.5.4 | Provide technical assistance to at least one beachfront community on Local Comprehensive Beach Management Plan (LCBMP) revision | 1 LCBMP revised with technical assistance from Office of Coastal Resource Management (OCRM) | Provide technical assistance to at least two beachfront communities on LCBMP revision in order to achieve goal of 9 communities over the past 5 years | July - June (Fiscal Year) |

Table 15. Agency's resource allocations to Goal 3 (improve the quality, safety, and administration of health care, treatment, and services in South Carolina) in fiscal years 2015-16 and 2016-17.⁵⁴

| Strategic Plan Part | Number of physical employees working on the goal or strategy in 2015-16 | Number of employee equivalents working the goal and strategy in 2015-16 | Amount spent on each goal and strategy in 2015 - 2016 | Number of physical employees working on the goal or strategy in 2016-17 | Number of employee equivalents working the goal and strategy in 2016-17 | Amount budgeted to each goal and strategy in 2016 - 2017 |
|---|---|---|---|---|--|---|
| Goal 3 – Improve the quality, safety, and administration of health care, treatment, and services in South Carolina. | 218.65 | 216.20 | \$18,816,233 | 218.65 | 216.20 | \$25,970,782 |
| Strategy 3.1 – Implement and enforce standards for licensure, maintenance, and operation of health facilities and services to ensure the safe and adequate treatment of persons served in this State. | 77.80 | 77.80 | \$4,029,890 | 77.80 | 77.80 | \$5,662,632 |
| Strategy 3.2 – Certify that providers and suppliers meet minimum federal health and safety requirements and Clinical Laboratory Improvement Amendments regulatory standards. | 61.25 | 60.68 | \$4,086,848 | 61.25 | 60.68 | \$6,344,449 |
| Strategy 3.3 – Implement and enforce standards for emergency medical services. | 16.87 | 16.87 | \$4,187,845 | 16.87 | 16.87 | \$5,377,949 |
| Strategy 3.4 – Ensure new and modified health care facilities and services throughout the State reflect the needs of the public. | 11.55 | 9.67 | \$2,068,351 | 11.55 | 9.67 | \$2,321,950 |
| Strategy 3.5 – Protect the public by ensuring accountability of controlled substances. | 25.83 | 25.83 | \$2,451,376 | 25.83 | 25.83 | \$3,774,767 |
| Strategy 3.6 – Protect the public from unnecessary exposure from radiation. | 25.35 | 25.35 | \$1,991,923 | 25.35 | 25.35 | \$2,489,035 |

Table 15.1 Performance measures associated with Goal 3.55

| Performance Measure | Associated Objective(s) | Target Value | Actual Value | Future Target Value | Time Applicable |
|--|----------------------------|--|--|---------------------|--|
| Issue all health facilities and services licenses and permits within 15 calendar days of receipt of completed licensing packet. | 3.1.1 | Agency did not use performance measure (PM) during this year | Agency did not use PM during this year | 100% | July - June (Fiscal Year) |
| Conduct all routine inspections of health facilities and services within the timeframe prescribed by law or regulation. | 3.1.2 | Agency did not use PM during this year | Agency did not use PM during this year | 100% | July - June (Fiscal Year) |
| Conduct all initial investigations of health facilities and services within the appropriate timeframe corresponding to the severity of the complaint, i.e., 24-48 hours, 30 days, 60 days, or 90 days. | 3.1.3 | Agency did not use PM during this year | Agency did not use PM during this year | 100% | July - June (Fiscal Year) |
| Perform and document design reviews and construction inspections of health facilities within 15 calendar days of the date requested. | 3.1.4 | Agency did not use PM during this year | Agency did not use PM during this year | 100% | July - June (Fiscal Year) |
| Meet the performance standards for the frequency, quality, and enforcement for nursing homes and other health care facilities. | 3.2.1 | 100% | 15 of 18 standards met. | 100% | October - September (Federal Fiscal Year) |
| Meet the performance standards for the frequency, quality, and enforcement for CLIA laboratories. | 3.2.1 | 100% | 7 of 7 standards met. | 100% | October - September (Federal Fiscal Year) |

| Process and approve 95% of all complete emergency medical technician (EMT) and athletic trainer credential applications within 10 days of receipt. | 3.3.1 | Agency did not use PM during this year | Agency did not use PM during this year | 100% | July - June (Fiscal Year) |
|---|-------|--|---|------|------------------------------|
| Increase the number of emergency service providers trained and certified in this State by in-state training institutions by 5% for EMT level and 10% for paramedic level within the next 12 months. | 3.3.2 | Agency did not use PM during this year | Agency did not use PM during this year | 100% | July - June (Fiscal Year) |
| Guidelines and transport protocols for trauma patients reviewed and published for public comment by March 1, 2017. | 3.3.3 | Agency did not use PM during this year | Agency did not use PM during this year | 100% | July - June (Fiscal Year) |
| Establish a statewide stroke registry by July 1, 2018, and ensure that 85% of stroke-certified hospitals are reporting data within 6 months of implementing the registry. | 3.3.4 | Agency did not use PM during this year | Agency did not use PM during this year | 100% | July - June (Fiscal Year) |
| Implement the Pediatric Facility Recognition Program by September 2018 and ensure that at least 30% of acute care hospitals receive pediatric facility recognition by 2020. | 3.3.5 | Agency did not use PM during this year | Agency did not use PM during this year | 100% | July - June (Fiscal Year) |
| Revise the State Health Plan every 2 years. | 3.4.1 | Agency did not use PM during this year | Agency did not use PM during this year | 100% | July - June (Fiscal Year) |
| Improve the turnaround time for all Certificate of Need decisions by 10% each year. | 3.4.2 | Agency did not use PM during this year | Agency did not use PM during this year | 100% | July - June (Fiscal Year) |

| Issue registrations within 10 business days of receiving completed applications. Increase the number of practitioners and registrants inspected by 10% each year. | 3.5.1 | Agency did not use PM during this year Agency did not use PM during this year | Agency did not use PM during this year Agency did not use PM during this year | 100% | July - June (Fiscal Year) July - June (Fiscal Year) |
|--|-------|---|--|------|--|
| Increase the usage and participation in South Carolina Reporting and Identification Prescription Training System (SCRIPTS) by 5% each year. | 3.5.3 | Agency did not use PM during this year | Agency did not use PM during this year | 100% | July - June (Fiscal Year) |
| Issue registration and licensing actions for facilities that use x-ray equipment, radioactive materials, and tanning beds within 30 calendar days of reviewing complete applications. | 3.6.1 | Agency did not use PM during this year | Agency did not use PM during this year | 100% | July - June (Fiscal Year) |
| Conduct all inspections of facilities that use x-ray equipment, radioactive materials, and tanning beds within the timeframe prescribed by law or regulation. | 3.6.2 | Agency did not use PM during this year | Agency did not use PM during this year | 100% | July - June (Fiscal Year) |
| Conduct all investigations of incidents and allegations related to facilities that use x-ray equipment, radioactive materials, and tanning beds within the appropriate timeframe corresponding to the severity of the complaint. | 3.6.3 | Agency did not use PM during this year | Agency did not use PM during this year | 100% | July - June (Fiscal Year) |

Table 16. Agency's resource allocations to Goal 4 (develop our people, strengthen our processes, and invest in our technology to support a high performance organization and a culture of continuous improvement) in fiscal years 2015-16 and 2016-17.⁵⁶

| Strategic Plan Part | Number of physical employees working on the goal or strategy in 2015-16 | Number of employee equivalents working the goal and strategy in 2015-16 | Amount spent on each goal and strategy in 2015 - 2016 | Number of physical employees working on the goal or strategy in 2016-17 | Number of employee equivalents working the goal and strategy in 2016-17 | Amount budgeted to each goal and strategy in 2016 - 2017 |
|---|---|---|---|---|--|---|
| Goal 4 – Develop our people, strengthen our processes, and invest in our technology to support a high performance organization and a culture of continuous improvement. | 253.90 | 249.18 | \$23,762,686 | 253.90 | 249.18 | \$32,875,361 |
| Strategy 4.1 – Modernize the Agency's IT infrastructure and allow for the automation of many Agency functions. | 75.00 | 75.00 | \$9,902,256 | 75.00 | 75.00 | \$16,409,077 |
| Strategy 4.2 – Become the premier employer in South Carolina by recruiting, developing, and retaining high quality employees. | 68.50 | 67.64 | \$8,678,531 | 68.50 | 67.64 | \$8,592,162 |
| Strategy 4.3 – Foster a culture of continuous improvement and operational excellence. | 0 | 0 | \$5,181,899 | 110.40 | 106.54 | \$7,874,122 |

Table 16.1. Performance measures associated with Goal 4.⁵⁷

| Performance Measure | Associated Objective(s) | Target Value | Actual Value | Future Target Value | Time Applicable |
|---|----------------------------|---|---|---|--------------------|
| By June 30, 2019, transition all outdated mainframe applications to modern platforms. | 4.1.1 | Agency did not use performance measure (PM) during this year | Agency did not use PM during this year | 100% | June 30 |
| Fully implement ePermitting solution by June 30, 2020. | 4.1.2 | Contract awarded | Contract awarded and gap analysis process began | Core system development complete and user acceptance testing complete | June 30 |

| Performance Measure | Associated Objective(s) | Target Value | Actual Value | Future Target Value | Time Applicable |
|---|----------------------------|---|--|---|--------------------|
| Deploy statewide Electronic Health Record system by June 30, 2018. | 4.1.3 | Agency did not use PM during this year | Agency did not use PM during this year | Contract awarded and gap analysis complete | June 30 |
| Relocate DHEC data center to SC Division of Technology facility. | 4.1.4 | Agency did not use PM during this year | Agency did not use PM during this year | 100% | June 30 |
| Maximize the job satisfaction of current teams, identify and develop potential successors for key positions in the Agency, and provide an efficient and welcoming recruitment and onboarding process for new and future team members. | 4.2.1 | Conduct an Employee Engagement Survey Development of a Succession Plan for critical roles Implementation of a Quarterly Agency New Hire Orientation Conduct Quarter Agency Leadership Meetings Implement Agency Enterprise Human Resources software to streamline the employee performance management, succession planning, | Conducted an Employee Engagement Survey The Agency has identified critical roles and is in the beginning stages of developing a Succession Plan for those critical roles The Agency has been conducting quarterly Agency New Hire Orientations The Agency has been conducting Quarter Agency Leadership Meetings The Agency is currently evaluating vendors for the Enterprise Human Resources software to | Conduct an Employee Engagement Survey Finalize a Succession Plan for critical roles Continue to conduct quarterly Agency New Hire Orientations Continue to conduct Quarter Agency Leadership Meetings Select a vendor and implement the Enterprise Human Resources software Utilize the HR Enterprise software | June 30 |

| Performance Measure | Associated Objective(s) | Target Value | Actual Value | Future Target Value | Time Applicable |
|---|----------------------------|---|--|--|--------------------|
| | | recruiting, and onboarding processes Revise the Employee Performance Management Process Develop an Agency recruiting strategy | streamline the employee performance management, succession planning, recruiting, and onboarding processes The Employee Performance Management Process has been revised The Agency is developing a recruiting strategy for critical roles | to conduct the Employee Performance Management Process Finalize the Agency's recruiting strategy for critical roles | |
| Establish a safety office and determine policies and procedures for this office by June 30, 2017. | 4.2.2 | Safety Officer to be onboard August 17, 2016 | Safety Officer onboard August 17, 2016 | Safety Officer working with management to implement policies and procedures for this office | June 30 |

| Performance Measure | Associated Objective(s) | Target Value | Actual Value | Future Target Value | Time Applicable |
|---|----------------------------|---|--|---|--------------------|
| Provide new internal and external continuing education opportunities for our teammates to develop and learn new skills and enhance their contributions to the Agency. | 4.2.3 | Identify eight participants for the Certified Public Manager (CPM) program Identify twenty four participants for the Leadership Excellence and Achievement (LEAP) program All supervisors/managers in the agency trained. | Eight participants identified for and enrolled in the CPM process Twenty four employees are enrolled in the LEAP program Training scheduled for supervisors/managers | All eight Certified Manager Program (CPM) participants moving successfully through the process All 24 LEAP participants graduated successfully from the program Training staff will deliver a basic series of courses for new managers on a regular basis New managers will complete basic supervisory courses with 12 months of assuming supervisory roles Training staff will deliver an intermediate series of courses for managers with more than 2 years | June 30 |

| Performance Measure | Associated Objective(s) | Target Value | Actual Value | Future Target Value | Time Applicable |
|---------------------|-------------------------|--------------|--------------|--|--------------------|
| | | | | managing experience | |
| | | | | Experienced managers will complete at least 6 non-program specific hours of continuing education courses each year | |
| | | | | Non-managers will complete at least 3 non-program specific hours of continuing education courses each year | |
| | | | | | |
| | | | | | |

| Performance Measure | Associated Objective(s) | Target Value | Actual Value | Future Target Value | Time Applicable |
|---|----------------------------|---|---|--|--------------------|
| Establish the Office of Strategy and Continuous Improvement with standardized and fully implemented policies and procedures by June 30, 2017. | 4.3.1 | Form Office of Strategy and Continuous Improvement and begin strategic analysis of agency policies and practices. | Office of Strategy and Continuous Improvement formed within DHEC Operations. Developing the procedures for analysis of DHEC policies and practices. | Formal continuous improvement policies and procedures implemented. Standardized DHEC policies and practices evaluation tool developed. | June 30 |
| Establish a Project Management Office (PMO) with standardized and fully implemented policies, procedures, and artifacts by June 30, 2017. | 4.3.2 | Formalize PMO and expand scope of control to cover strategic projects within all DHEC program areas | PMO formed within DHEC Operations. Team expanded and actively managed approximately 40 strategic and tactical projects spanning all areas of DHEC. | Formal PMO policies and procedures implemented. Standardized project artifacts developed. | June 30 |

STUDY PROCESS

Agency Selection

DHEC is an agency subject to legislative oversight.⁵⁸ During the 121st General Assembly, the Committee prioritizes the agency for study by the Healthcare Subcommittee on January 26, 2016.⁵⁹ When the Committee reorganizes for the 122nd General Assembly, the Subcommittee is renamed the Healthcare and Regulatory Subcommittee.⁶⁰

As the Committee encourages **collaboration in its legislative oversight process**, the Speaker, standing committee chairs in the House, members of the House, Clerk of the Senate, and Governor are also notified about the agency study.

Subcommittee Membership

The Healthcare and Regulatory Subcommittee of the House Oversight Committee is studying the agency. ⁶¹ The study beings during the 121st General Assembly and continues during the 122nd General Assembly. During the 121st General Assembly, the Honorable Nathan Ballentine serves as chair, and during the 122nd General Assembly, the Honorable Phyllis J. Henderson serves as chair. ⁶² Subcommittee Members and their time of service on the Subcommittee are listed below:

- The Honorable Nathan Ballentine (121st General Assembly);
- The Honorable William "Bill" Bowers (122nd General Assembly);
- The Honorable MaryGail K. Douglas (122nd General Assembly);
- The Honorable Phyllis J. Henderson (122nd General Assembly);
- The Honorable Mia McLeod (121st General Assembly);
- The Honorable Walton J. McLeod (121st General Assembly); and
- The Honorable Bill Taylor (121st General Assembly and 122nd General Assembly).⁶³

Agency Reports to Legislative Oversight Committee

During the legislative oversight process, the **Committee asks the agency to conduct a self-analysis** by requiring it to complete and submit annual Restructuring Reports, a Seven-Year Plan for cost savings and increased efficiencies, and a Program Evaluation Report. Each report is posted on the Committee's website.

Restructuring Report

The Annual Restructuring Report fulfills the requirement in SC Code §1-30-10(G)(1) that annually each agency report to the General Assembly "detailed and comprehensive recommendations for the purposes of merging or eliminating duplicative or unnecessary divisions, programs, or personnel within each department to provide a more efficient administration of government services." The report, at a minimum, includes information in the following areas - history, mission and vision, laws strategic plan, human and financial resources, performance measures, and restructuring recommendations.

The Department of Health and Environmental Control submits its Annual Restructuring Reports on March 11, 2015, and January 12, 2016.⁶⁵ The agency's 2015-2016 Annual Accountability Report to the Governor and General Assembly serves as its 2017 Restructuring Report.⁶⁶

Seven-Year Plan for Cost Savings and Increased Efficiencies

SC Code §1-30-10 requires agencies to submit "a seven year plan that provides initiatives and/or planned actions that implement cost savings and increased efficiencies of services and responsibilities within the projected seven-year period."⁶⁷ The Department of Health and Environmental Control submits its plan on January 12, 2015.⁶⁸

Program Evaluation Report

When an agency is selected for study, the Committee may acquire evidence or information by any lawful means, including, but not limited to, "requiring the agency to prepare and submit to the investigating committee a program evaluation report by a date specified by the investigating committee." SC Code §2-2-60 outlines what an investigating committee's request for a program evaluation report must contain. Also it provides a list of information an investigating committee may request. The Committee sends guidelines for the Department of Health and Environmental Control's Program Evaluation Report (PER) on May 16, 2016. The department submits the report on August 24, 2016.

Information from the Public

Public input is a cornerstone of the House Legislative Oversight Committee's process. There are a variety of opportunities for public input during the legislative oversight process. Members of the public have an opportunity to participate anonymously in a public survey, provide comments anonymously via a link on the Committee's website, and appear in person before the Subcommittee.⁷³

Public Survey

From May 1, 2016, to May 31, 2016, the Committee posts an **online survey to solicit comments from the public about the Department of Health and Environmental Control** and four other agencies. ⁷⁴ Communication about this survey is sent to all House members to forward to their constituents. In an effort to communicate it throughout the state, it is also sent to media statewide via a press release. ⁷⁵

There are 1,025 responses to the survey, with at least one response coming from 41 of South Carolina's 46 counties. These comments are not considered testimony. As the survey notes, "input and observations from those citizens who [chose] to provide responses are very important . . . because they may help direct the Committee to potential areas for improvement with these agencies." The **public is informed they could continue to submit written comments about agencies online** after the public survey closed. The public survey closed.

848 participants choose to provide opinions about the agency, and a majority were positive. ⁸⁰ 578 (81% of those responding to the question) have a positive or very positive opinion of the agency. Of those expressing an opinion, 44.2% think the agency operates better than other state agencies, while 12.3% think it operates worse. 34.4% said it is about the same. ⁸¹ Notably, 642 (90% of those that responded to the question) participants respond that their opinions are influenced by either personal or business experience with the agency. ⁸²

Written comments about the agency are provided by 257 survey participants; often, those comments address more than one topic. Some of the topics addressed in the written comments are listed in Table 19. 83 The complete verbatim comments can be found online. 84 Responses to online surveys posted on the Committee's webpage are provided verbatim as they were received by the Committee. They are not the comments or expression of the House Legislative Oversight Committee, any of its Subcommittees, or the House of Representatives.

Table 17. Some topics addressed by survey participants in written comments about the agency.⁸⁵

| Topic | Number of Comments |
|--------------------|--------------------|
| Management | 72 |
| Salaries | 65 |
| Staffing/Retention | 52 |
| Morale | 47 |
| Customer Service | 40 |
| Funding/Resources | 26 |
| Training | 13 |
| Internal Processes | 12 |

Table Note: In most categories there were both positive and negative comments.

In addition to the comments in the table, a small number of respondents include comments about public health, HIV/STD division, performance, large agency size, vital records, water, and the Special Supplemental Nutrition Program for Women, Infants, and Children (WIC). Also, at least 30 respondents share suggestions for improvement.⁸⁶

Public Input via Committee Website

Throughout the course of the study, people are able to submit comments anonymously on the Committee's website. Those comments are posted to the website verbatim.⁸⁷ One person submits a comment about the agency regarding DHEC's success and another submits a comment about Aiken County water withdrawals.⁸⁸ It is not the comment or expression of the House Legislative Oversight Committee, any of its Subcommittees, or the House of Representatives.

Public Input via In-Person Testimony

The Committee offers the opportunity for the public to appear and provide sworn testimony. A meeting dedicated to public input is held on January 24, 2017.⁸⁹ Further detail on the testimony the Committee receives is in the meetings section of this report.

Meetings Regarding the Agency

The Committee meets with, or about, the agency on two occasions and the Subcommittee meets with the agency on five occasions. All meetings are open to the public and stream live online; also, the videos are archived and the minutes are available online. A timeline of meetings is set forth in Figure 2.

121st General Assembly (2015-2016)

January 2016

During the **January 28, 2016**, meeting, the Committee selects the agency for study. ⁹⁰ See Appendix A for the meeting packet and letter notifying agency of its selection for study.

April 2016

During the **April 27, 2016,** meeting, the Subcommittee Chair states the meeting's purpose is for the Subcommittee to ensure DHEC has a clear understanding of the oversight process and to ensure the agency notifies its employees about the study and the opportunity to participate in the Committee's public survey. The agency director provides an overview of DHEC and answers Members' questions on the following topics: agency surveys regarding employees and the water aquifer. ⁹¹ See Appendix B for the meeting packet.

122nd General Assembly

January 2017

During the **January 24, 2017**, meeting, the agency director provides an overview of DHEC to the Subcommittee. Members ask questions about various topics, including, agency successes, agency improvements, and home health care services. The agency director answers these questions. The Subcommittee Chair proceeds to the public hearing portion of the meeting. Testimony is provided by numerous citizens on issues, including but not limited to, surface water withdrawal; agency's regulatory authority; and agency's partnerships.⁹² After the meeting, the agency meets with constituents that provide input. See Appendix C for the meeting packet, agency overview handout, and agency responses to questions raised by Subcommittee Members and the public during the meeting.

February 2017

The Subcommittee holds the **February 9, 2017,** meeting to learn about the agency's mission, vision, and strategic plan. The agency director summarizes the actions the department has taken in response to testimony given at the public hearing and introduces the members of the agency's leadership team present.⁹³ Additionally, the agency director gives a presentation about the "state of the agency" addressing such topics as: the agency's need to move its Columbia headquarters into new facilities; improvements over the past few years; Savannah River Site; and the development of new budgeting techniques. Members ask questions about the public's satisfaction with the agency's services; opinions of the agency's employees about its performance; and the agency's requests for legal changes to some of its regulatory authority.⁹⁴ See Appendix D for the meeting packet and agency presentation.

The Subcommittee holds is **February 23, 2017**, meeting to receive an overview of the agency's history and programs from the agency director. This overview addresses: agency history; major program areas; misconceptions about the agency; and continuous improvements at DHEC. Members ask questions about the following: restricted revenue; food inspections at festivals, fairs, and farmers markets; inspection authority of hotels and motels; lab equipment; septic tank issues; and the Savannah River Site.

The agency director responds to these questions. ⁹⁵ See Appendix E for the meeting packet, agency presentation, and meeting related correspondence.

March 2017

The Subcommittee holds its March 23, 2017 meeting to ask questions about the following topics:

- Agency's strategic plan;
- Savannah River Site;
- Carolina Water Services;
- Agency's coastal management program;
- Rural water systems;
- Disease control response efforts;
- Obesity;
- Prescription Drug Monitoring Program;
- State Fire Marshall;
- Public Health Laboratory;
- Certificate of Need Program;
- Food regulations festival and food trucks ; and
- Hotel and motel inspections. 96

See appendix F for the meeting packet.

April 2017

The Subcommittee holds its **April 20, 2017**, meeting to learn about DHEC's performance measures in the context of Goals 1 (health services) and 2 (environmental affairs) of the agency's strategic plan. The agency director provides a presentation about performance in these two areas. Additionally, the agency director responds to questions asked by Members on a variety of topics: challenges to accomplishing the agency's goals in health services; HIV infection and death rate; teen pregnancy rate; agency partnerships with faith communities; storm water and water infrastructure; adopt-a-stream program; and clean air. See Appendix G for the meeting packet and meeting related correspondence.

May 2017

The Subcommittee holds its **May 9, 2017**, meeting to continue the discussion of DHEC's strategic plan starting with Goal 3 (health regulations and operations). The agency director responds to questions asked by Members on various topics, including: complaints; Freedom of Information Act; and Mercury Awards (i.e., advertising awards). See Appendix H for the meeting packet.

June 2017

The Subcommittee holds its **June 20, 2017**, meeting to discuss the agency's recommendations for statutory changes. The agency head presents the agency's analysis of the gaps between what the law requires and the agency's current practices. She then provides context for the agency's recommendations for statutory changes and highlight recommendations in the following areas:

- Rabies Control Act;
- Solid Waste Policy and Management Act;
- Hearing Aids;
- Emergency Health Powers Act;
- Narcotics and Controlled Substances Act;
- SC Prescription Monitoring Act;
- Vital Statistics; and
- Contagious and Infectious Diseases.⁹⁹

See Appendix I for the meeting packet and meeting related correspondence.

July 2017

On **July 19, 2017**, the Subcommittee meets to discuss and analyze information relating to the agency's statutory recommendations. Agency representatives are not required or requested to attend this work session; however, agency staff are present and respond to Members' questions about the recommendations. The Subcommittee adopts 47 recommendations, receives 11 for information purposes only, and rejects one agency recommendation. Detailed information about the recommendations is found in the Recommendations section of this report. See Appendix J for the meeting packet.

Study Process Completion

Pursuant to Committee Standard Practice 12.4, **Subcommittee members may provide a separate written statement for inclusion with the Subcommittee's Study**. After receipt of any written statements from Subcommittee members, the Subcommittee Chair, pursuant to Committee Standard Practice 12.5, shall notify the Committee Chair in writing that a Subcommittee Study is available for consideration by the full Committee.

Once the Committee Chair receives written notice from the Subcommittee chair, the Committee chair shall, pursuant to Committee Standard Practice 13.1, include the Subcommittee Study on the agenda for a full committee meeting. During a full Committee meeting at which the Subcommittee Study is discussed, the Committee may vote, pursuant to Committee Standard Practice 13.2, to (1) refer the study and investigation back to the Subcommittee for further evaluation; (2) approve the Subcommittee's study; or (3) further evaluate the agency as a full Committee, utilizing any of the resources of legislative oversight available.

When the Committee approves a study, any member of the Committee may provide a written statement for inclusion with the study. The study, and written statements, are published online and the agency, as well as all House Standing Committees, receive a copy. The Committee shall offer at least one briefing to members of the House about the contents of the final oversight study approved by the Committee. The Committee Chair may provide briefings to the public about the final oversight study.

To support the Committee's ongoing oversight by maintaining current information about the Department of Health and Environmental Control, the agency receives an annual Request for Information.

RECOMMENDATIONS

The following recommendations include areas identified for potential improvement by the Subcommittee. The Subcommittee recognizes these recommendations will not satisfy everyone nor address every issue or potential area of improvement at the agency. These recommendations are based on the agency's self-analysis requested by the full Committee, discussion with the agency during multiple meetings with the Subcommittee, and analysis of the information obtained by the Subcommittee. This information, including, but not limited to the Program Evaluation Report, Accountability Report, Restructuring Report and videos of meetings with the agency can all be found on the Committee's website.

The Subcommittee has 47 recommendations arising from its study of the agency, 41 to curtail or revise programs and six to eliminate programs. These recommendations fall into four categories: (1) general, (2) environmental, (3) health regulations, and (4) public health. Tables one through five summarize the recommendations.

Continue

The Subcommittee does not make any recommendations relating to continuing agency programs.

Curtail (i.e. Revise)

The **Subcommittee recommends 41 revisions to laws relating to the agency**. The laws, and any specific revisions recommended, along with the basis for the recommendation, are listed below.

General (i.e., Agency Wide) Recommendations

1. The Subcommittee recommends the General Assembly consider allowing email notice of department decisions and staff decisions, for which a department decision is not required by mail. SC Code §44-1-60 requires notice of department decisions to be sent by certified mail, return receipt requested, and notice of staff decisions for which a department decision is not required must be sent by mail, delivery, or other appropriate means.

To improve efficiency and in acknowledgement of the general prevalence of email, recommendation 1 proposes the addition of email as an option to provide notice.

Environmental Affairs Division Recommendations

Solid Waste Policy Management Act

- 2. The Subcommittee recommends the General Assembly consider amending SC Code §44-96-10 et seq., (Solid Waste Policy and Management Act) as follows:
 - (a) Require a facility that processes construction and demolition debris to be registered with DHEC and obtain a solid waste processing permit, exempting facilities that accept material that has been sorted by type and recycle at least 75% of each material type;

- (b) Clarify that Demonstration of Need is only required for facility types identified in the regulation; and
- (c) Remove the requirement that DHEC perform a review of local zoning and land-use ordinances prior to issuing a solid waste management facility permit, adding a requirement that the facility provide proof of compliance. ¹⁰³

SC Code §44-96-10 et seq., (i.e., the Solid Waste Policy and Management Act) has not been substantially revised since its approval by the General Assembly over 25 years ago. During the study process, DHEC proposes four major changes to improve efficiencies with these provisions; the Subcommittee adopts and recommends three of those changes.

Recommendation 2(a) addresses the claiming of permitting exemptions by "sham recyclers" of construction and demolition debris that accept mixed materials and meet the 75% recycling by weight requirement by processing concrete. Other debris is allowed to accumulate. According to DHEC, these accumulations pose risk to human health and the environment.

Recommendation 2(b) narrows the type of facility required to demonstrate need to those specified in regulation.

Recommendation 2(c) shifts the responsibility for review of compliance with local zoning from DHEC to the permit applicant. Officials from the South Carolina Municipal Association are in agreement with recommendation 2(c) if proof of compliance includes some official acknowledgement of compliance form the affected local government.

Hazardous Waste Management Act

- 3. The Subcommittee recommends the General Assembly consider deleting the requirement that within 24 hours of a hazardous waste DHEC notify the governing body of the concerned municipality or county of a violation, by amending SC Code §44-56-140(E). SC Code §44-56-140(E) requires DHEC to report any violations of the Hazardous Waste Management Act to the governing body of the local government where the violation occurred within 24 hours. During the study, agency representatives inform the Subcommittee agency practice does not conform to this requirement. The agency's current practice is when a violation presents an imminent or substantial endangerment or triggers an emergency response action, DHEC notifies and works with local officials. 105
- 4. The Subcommittee recommends the General Assembly eliminate preferences for in-state hazardous waste generators and restrictions on out of state hazardous waste, by amending SC Code §44-56-59, as it violates the Commerce Clause of the United States Constitution.¹⁰⁶
- 5. The Subcommittee recommends the General Assembly eliminate preferences for in-state hazardous waste generators and restrictions on out of state hazardous waste, by amending SC Code §44-56-60(a)(1),(2), and (3), as they violate the Commerce Clause of the United States Constitution. 107
- 6. The Subcommittee recommends that the General Assembly consider not requiring owners or operators of hazardous waste treatment, storage, or disposal facilities to reject waste from states that have not entered into an agreement under the Comprehensive Environmental Response, Compensation, and Liability Act (CERCLA), by deleting SC Code §44-56-130 (4), (5), and (6), because they violate the Commerce Clause of the United States Constitution.¹⁰⁸

7. The Subcommittee recommends that the General Assembly consider not requiring hazardous waste facilities to give preference to in-state generators, by deleting SC Code §44-56-205, as it violates the Commerce Clause of the United States Constitution.¹⁰⁹

Recommendations 4-7 propose revisions to remove statutes that federal court decisions have ruled an unconstitutional violation of the Commerce Clause of the United States Constitution. While these statutes remain in the code of laws, they have all been struck down as a result of litigation challenging laws, regulations, and executive orders attempting to limit the flow of out-of-state hazardous waste into South Carolina. These statutes are not enforced by the agency.

Health Regulation Division Recommendations

Certificate of Need and Health Facility Licensure Act

8. The Subcommittee recommends the General Assembly consider clarifying that kidney disease centers are exempt only from the certificate of need provisions and remain subject to the licensure provisions by amending SC Code §44-7-170 (B)(6). SC Code §44-7-110 et seq., require a certificate of need (CON) in certain circumstances and separately require licensure for certain types of health care facilities.

Recommendation 8 proposes modification to §44-7-170(B)(6) to clarify that kidney disease centers are exempt only from the CON provisions and remain subject to licensure provisions. During the study process, agency representatives note the wording of this statute was changed pursuant to 2010 Act No. 278. The agency seeks clarification on this issues because, although 2010 Act No. 278 modified the language of §44-7-170, it did not change the language in §44-7-260(A)(8) requiring licensure for end-stage renal dialysis units. DHEC currently regulates and licenses these facilities. This recommendation seeks to remove any ambiguity as to the authority of DHEC to license kidney disease centers.

9. The Subcommittee recommends the General Assembly consider clarifying disclosure requirements and prohibitions related to information obtained during licensing processes and allowing greater ability to publish information on the internet, by amending SC Code §44-7-310 through 315.

SC Code §44-7-310 and 315 place requirements and prohibitions on disclosure of information obtained by DHEC in the course of performing its licensure duties under the Certificate of Need and Health Facility Licensure Act. This recommendation proposes revisions to allow greater ability to publish information online and to clarify disclosure requirements and prohibitions. During the course of the study, agency representatives note these two provisions in law could be read to conflict with each other as to disclosure requirements.

Practice of Specializing in Hearing Act

- 10. The Subcommittee recommends the General Assembly consider removing formulation of examinations from the Commission of Hearing Aid Specialists' responsibilities, by amending SC Code §40-25-20(2).
- 11. The Subcommittee recommends the General Assembly consider allowing DHEC to issue a monetary penalty for violation of the Practice of Specializing in Hearing Aids Act, by amending SC Code §40-25-30.
- 12. The Subcommittee recommends the General Assembly consider allowing DHEC to assume the duties of

the Commission of Hearing Aid Specialists related to monitoring continuing education compliance by modifying SC Code §40-25-150 (C) and (D).

- 13. The Subcommittee recommends the General Assembly consider allowing DHEC to charge a fee for the examination of persons seeking to specialize in hearing aids, by modifying SC Code §40-25-110.
- 14. The Subcommittee recommends that the General Assembly consider allowing DHEC to facilitate administration of qualifying exams, by modifying SC Code §40-25-30(2).
- 15. The Subcommittee recommends DHEC and the Department of Labor, Licensing, and Regulation (LLR) jointly make a recommendation as to which agency the administration of the Practice of Specializing in Hearing Aids Act best fits within.

SC Code §40-25-10 et seq., authorizes DHEC, with advice from the Commission of Hearing Aid Specialists, to license qualified persons to engage in the practice of specializing in hearing aids; oversee the examination of persons seeking licensure; conduct periodic inspections of persons, facilities, and equipment; and take enforcement action as authorized by statute. During testimony about these recommendations, Members ask how this particular role differs from the licensure role of the Department of Labor, Licensing, and Regulation (LLR) with many professions. Therefore, recommendation 15 requests DHEC and LLR collaborate to make a recommendation about which agency the Practice of Specializing in Hearing Aids Act best fits within.

The Subcommittee adopts recommendations 10 -14 in an effort to modernize the code of laws and without regard for which agency administers the licensure requirements.

Recommendation 10 proposes to delete the statutory requirement for the Commission of Hearing Aid Specialists to formulate examinations, which leaves discretion to either formulate the exam or procure an outside source to administer the exam. Section 40-25-20(2) requires the commission to prepare the examinations. In past meetings with DHEC, the commissioners have indicated they do not have the time or resources to prepare the examination.

Recommendation 11 proposes allowing DHEC to issue a monetary penalty for violations of the Practice of Hearing Aid Specialist Act. Subsection 40-25-30(6) authorizes DHEC to suspend or revoke a license or require that a refund be made. However, there are no provisions in law authorizing DHEC to issue a monetary penalty for violations.

Recommendation 12 proposes to revising §40-25-150(C) and (D) to require licensees to submit proof of compliance with continuing educational requirements to DHEC and authorize the agency to approve or disapprove training activities and training providers. These are all functions of Commission of Hearing Aid Specialists under current law.

Recommendation 13 proposes to modify §40-25-110 to authorize the agency to charge a fee for the examination of persons seeking to specialize in hearing aids in order to subsidize the cost of administering the examination. SC Code §40-25-30(2) allows DHEC to administer a qualifying examination to applicants for licensure.

Recommendation 14 proposes modifying this duty to include the authority to facilitate the administration of the qualifying examinations. The agency does not currently administer examinations to any other

licensed entities. This modification allows for the examinations to be given by testing vendors.

Body Piercing

16. The Subcommittee recommends the General Assembly consider allowing DHEC to impose monetary penalties against licensed body piercing facilities and any other persons or entities that violate Title 44 Chapter 32 (Body Piercing) or related regulations, by amending SC Code §44-32-80. SC Code §44-32-10 et seq., direct the agency to establish sterilization, sanitation, and safety standards for persons engaged in the business of body piercing, issue permits to facilities to engage in body piercing, and charge annual permitting fees. Also, the statutes contains requirements relating to body piercing technicians and prohibitions regarding body piercing of minors. Current law authorizes DHEC to suspend or revoke licenses, or refuse to renew licenses, for body piercing facilities.

Recommendation 16 proposes authorizing DHEC to assess a monetary penalty as a method of enforcement, in addition to the existing options (e.g., revoking, suspending, refusing to issue or renew a permit, or placing a body piercing facility on probation). Further, the recommendation proposes authorizing imposition of a monetary penalty on to any person who violates the act or regulation, (e.g., a person or entity that performs body piercing without a license). This requirement is similar to statutory provisions in other acts, including the State Certification of Need and Health Facility Licensure Act, SC Code §44-7-110, et seq., that authorize the department to assess monetary penalties against any person (not limited to licensee) for violation of applicable regulatory laws.

Tattooing

17. The Subcommittee recommends the General Assembly consider authorizing DHEC to impose a monetary penalty against licensed tattoo facilities and any person who violates Title 44 Chapter 34 (Tattooing) or related regulations, by amending SC Code §44-34-80. SC Code §44-34-10 et seq., requires DHEC to establish sterilization, sanitation, and safety standards for persons engaged in the business of tattooing and to issue licenses to facilities to engage in tattooing and charge licensing fees and inspection fees. The statute outlines requirements relating to tattoo artists and certain prohibitions regarding the tattooing of minors, and makes certain acts criminal in nature. Current law authorizes DHEC to suspend or revoke licenses, refuse to renew licenses, or impose monetary penalties against tattoo facilities for certain violations.

Recommendation 17 proposes authorizing the imposition of a monetary penalty against any person who violates the act or regulation (e.g., a person or entity that performs tattooing without a license) and not just a licensee of the facility.

Emergency Medical Services Act

- 18. The Subcommittee recommends the General Assembly consider giving DHEC discretion in convening the Investigative Review Committee that considers revocation of emergency medical services (EMS) licenses and certifications, by amending SC Code §44-61-160 (C), and amending SC Code §44-61-20(16) to reflect that appointment to the Committee is made by the Chief of the Bureau of EMS and Trauma.
- 19. The Subcommittee recommends the General Assembly consider authorizing DHEC to join the Emergency Medical Services Compact.

Recommendations 18 and 19 both relate to the Emergency Medical Services Act. SC Code §44-61-10 et

seq., authorize DHEC to develop standards for emergency medical services in the state; license, certify, and permit ambulance services, emergency medical technicians, and ambulance vehicles in the state; and take certain enforcement actions. Section 44-61-160 establishes an Investigative Review Committee and provides for its composition.

Recommendation 18 proposes to modify the definition of "Investigative Review Committee" to indicate that DHEC may convene this committee regarding an official investigation that may warrant suspension or revocation of a license or certification, but the agency is not required to convene this committee in every circumstance. This modification seeks efficiency in matters where there is clear evidence supporting the department's recommended action. According to DHEC staff, this change does not negatively impact the person's right to request a review of the agency's decision to the DHEC Board, or right to appeal. Also, recommendation 18 proposes to further modify the definition to reflect that appointment to the committee is made by the Chief of the Bureau of EMS and Trauma, rather than the Director of the Division of EMS and Trauma.

Recommendation 19 proposes authorizing DHEC to become a member of the Recognition of EMS Personnel Licensure Interstate Compact (REPLICA) with other states to help meet the demand for EMS personnel. According to agency officials, medical professionals at other levels (e.g., registered nurse, respiratory therapist, and medical doctors) have interstate compacts allowing for cross-border practice when the licensee meets South Carolina standards for licensure. There is a need for EMTs and paramedics in South Carolina. According to a survey conducted in 2015, there are eight jobs across the state for every one paramedic that graduates. Since 2014, 23 additional EMS agencies have opened adding to the demand for applicants. Becoming a compact state facilitates the day-to-day movement of EMS personnel across state boundaries and allows South Carolina to recognize and accept the EMS credentials from another compact state.

Health Services Division Recommendations

Vital Statistics

20. The Subcommittee recommends the General Assembly consider modernizing vital statistics statutes by clarifying terminology, recognizing the transition to an electronic system, removing obsolete references, clarifying treatment of sealed records and paternity acknowledgements, and reflecting changes to DHEC's organization, by amending SC Code §44-63-10 through 180. SC Code §44-63-10 through 180 empowers DHEC to establish a bureau of vital statistics and to provide a system for the registration and certification of births, deaths, marriages, and divorces.

Recommendation 20 proposes to clarify terminology, recognize the transition to an electronic system, remove obsolete references, clarify treatment of sealed records and paternity acknowledgements, and reflect changes to DHEC's organization. The recommended changes relate to the agency's desire to remain consistent with the national model. According to an agency official, more people call the agency about vital statistics, than any other issue.¹¹²

21. The Subcommittee recommends the General Assembly consider allowing DHEC discretion in assessing civil penalties related to the late filing of death certificates, and giving DHEC civil enforcement powers in all aspects of Section 44-63-74. SC Code §44-63-74 provides for the electronic filing and transmission of death certificates, including the authority to assess penalties for noncompliance.

Recommendation 21 proposes allowing DHEC discretion in assessing civil penalties, including the amount. Current administrative penalties for violations include \$250 (first violation or warning letter), \$500 (second violation), and \$750 (third or subsequent violation). Also, the recommendation proposes allowing civil enforcement powers in cases other than late filing of death certificates. According to agency staff, the ability to issue orders and assess civil penalties may facilitate enforcement of registration requirements and discretion in setting amounts may prevent accumulation of excessive penalties.

22. The Subcommittee recommends the General Assembly consider disallowing a person to petition for Delayed Certificate of Birth Established by Court outside of South Carolina, and requiring that DHEC must be a party to the action, by amending SC Code §44-63-100(A). SC Code §44-63-100 provides for the registration of birth through petition for delayed certificate of birth established by court order.

Recommendation 22 proposes removing the provision allowing a petition for delayed birth certificate to be filed outside of South Carolina (i.e., the state of the petitioner's residence). Further, this recommendation proposes clarifying that DHEC is a party to the action.

23. The Subcommittee recommends the General Assembly consider deleting reference to an administrative determination of paternity pursuant to SC Code §63-17-10 in SC Code §44-63-163 (birth certificates - administrative determination of paternity) and in SC Code §44-63-165 (birth certificates - acknowledgement of paternity), clarifying whether paternity determinations by courts outside of South Carolina may be accepted, and clarifying if pre-birth orders in surrogacy cases are effective to determine parentage for the purposes of birth registration. SC Code §44-63-163, §44-63-165, and §63-17-10 relate to paternity. Sections 44-63-163 and 165 relate to birth certificates, and §63-17-10 relates to paternity determinations.

Recommendation 23 proposes removing references to an administrative determination of paternity (§44-63-163) and an acknowledgement of paternity (§44-63-165) pursuant to §63-17-10, as agency representatives note this section does not provide for either of those things.

- 24. The Subcommittee recommends the General Assembly consider clarifying the following provisions relating to vital statistics:
 - (a) Clarify parents can only make changes to an adult child's birth certificates when the child is legally incompetent;
 - (b) Clarify the family court has jurisdiction over amendments to birth certificates;
 - (c) Clarify the probate court has express jurisdiction over corrections to death certificates; and
 - (d) Clarify whether an out-of-state court order can serve as the basis for a correction or amendment to a birth certificates or death certificates.

SC Code §44-63-150 provides for the correction of mistakes in birth or death certificates. Section 62-1-302 provides the subject matters over which the probate courts have exclusive jurisdiction. Section 63-3-530 provides the subject matters over which the family courts have exclusive jurisdiction.

Recommendation 24(a) proposes allowing parents to make changes to adult children's birth certificates only when the adult child is legally incompetent.

Recommendation 24(b) proposes clarifying the family court has jurisdiction over amendments to birth certificates that may not be considered corrections (e.g., name changes or addition of a father's name

after paternity findings).

Recommendation 24(c) proposes granting the probate court express jurisdiction over corrections to death certificates. During the study process, agency representatives note no court has this express authority which leads to confusion and uncertainty within the bench, the bar, and the agency. 113

Recommendation 24(d) proposes clarifying whether an out-of-state court order can serve as the basis for a correction or amendment to birth certificates or death certificates, which are South Carolina records.

Contagious and Infectious Diseases

25. The Subcommittee recommends the General Assembly consider removing the requirement that physicians report contagious or infectious diseases to the county health department, and replacing it with a requirement that the report be made to DHEC, by amending SC Code §44-29-10(A). SC Code §44-29-10(A) addresses physician reporting of contagious or infectious diseases.

Recommendation 25 proposes removing the requirement that physicians report to county health department, and replacing it with an instruction that the reporting be submitted to DHEC.

26. The Subcommittee recommends the General Assembly consider adding the term "sexually transmitted infection" to SC Code §44-29-70. SC Code §44-29-70 requires certain healthcare professionals to report cases of sexually transmitted diseases to health authorities.

Recommendation 26 proposes adding the term "sexually transmitted infection" to the title and body of the section. This term is more inclusive and is consistent with current nomenclature.

27. The Subcommittee recommends the General Assembly consider adding the term "sexually transmitted infection" and remove reference to local boards of health, by amending SC Code §49-29-80. SC Code §49-29-80 requires laboratories to report positive tests for sexually transmitted disease to DHEC and local boards of health.

Recommendation proposes 27 adding the term "sexually transmitted infection" to the title and body of the section and removing the reference to local boards of health.

28. The Subcommittee recommends the General Assembly consider replacing "venereal disease" with "sexually transmitted disease and sexually transmitted infection," and adding "sexually transmitted infection" where "sexually transmitted disease" appears alone, by amending SC Code §44-29-90. SC Code §44-29-90 addresses the examination, treatment and isolation of persons infected with venereal disease.

Recommendation 28 proposes to replace the term "venereal disease" with "sexually transmitted disease and sexually transmitted infection" and adding the term "sexually transmitted infection" to each phrase where "STD" is used alone.

29. The Subcommittee recommends the General Assembly consider removing the requirement that prisoners "suffering with a sexually transmitted disease at the time of expiration of their terms of imprisonment must be isolated and treated at public expense as provided in SC Code §44-29-90 until, in the judgment of the local health officer, the prisoner may be medically discharged," and adding the term "sexually transmitted infection" where "sexually transmitted disease" appears alone. SC Code §44-29-100

addresses the examination, treatment, and isolation of prisoners for sexually transmitted diseases.

Recommendation 29 proposes removing the requirement that prisoners remain in prison after their terms expire for treatment. This is not the current practice. Also, the recommendations proposes adding the term "sexually transmitted infection" to each phrase where "sexually transmitted disease" is used alone.

30. The Subcommittee recommends the General Assembly consider adding the term "sexually transmitted infection" where "sexually transmitted disease" appears alone in SC Code §4-29-136. SC Code §44-29-136 addresses court orders for discloser of records for law enforcement purposes.

Recommendation 30 proposes adding the term "sexually transmitted infection" to each phrase where "sexually transmitted disease" is used alone. This is consistent with current nomenclature.

31. The Subcommittee recommends the General Assembly consider amending SC Code §44-29-140 to replace "venereal disease" with "sexually transmitted disease and sexually transmitted infection." SC Code §44-29-140 addresses penalties related to venereal disease.

Recommendation 31 proposes replacing the term "venereal disease" with "sexually transmitted disease and sexually transmitted infection."

32. The Subcommittee recommends the General Assembly consider removing the requirement that DHEC notify certain schools when a student has Acquired Immune Deficiency Syndrome (AIDS) or is infected with Human Immunodeficiency Virus (HIV), by repealing SC Code §44-29-135(f). SC Code §44-29-135(f) requires DHEC to notify public schools when a student in kindergarten through fifth grade has Acquired Immune Deficiency Syndrome (AIDS) or is infected with Human Immunodeficiency Virus (HIV).

Recommendation 32 proposes repeal of the section. According to DHEC staff, "medical literature today indicates that there is no risk of spreading HIV between children through casual, social contact and federal law prohibits children with HIV from being discriminated against." ¹¹⁴

Emergency Health Powers Act

- 33. The Subcommittee recommends the General Assembly consider expanding the definition of "qualifying health condition" to include the following:
 - (a) a nuclear attack or accident;
 - (b) a chemical attack or release;
 - (c) a man-made disaster widely affecting public health or the environment; and
 - (d) an act of terrorism or bioterrorism affecting public health or the environment.

SC Code §44-4-130(R) provides a definition of "qualifying health condition," which supports the definition of a "public health emergency" in §44-4-130(P). The Governor's authority to declare a "public health emergency" pursuant to SC Code §1-3-430 is based on these definitions.

Recommendation 33 proposes to expand the definition of a "qualifying health condition" to include "a nuclear attack or accident," "a chemical attack or release," "a man-made disaster widely affecting public health or the environment," and "an act of terrorism or bioterrorism affecting public health or the environment."

Tuberculosis

34. The Subcommittee recommends the General Assembly consider deleting any reference to tuberculosis camps is SC Code §44-7-610 through 780. SC Code §44-7-610 through 780 relate to county, township or municipal hospitals or tuberculosis camps. These sections allow for the citizens of a county to petition for a public hospital or tuberculosis camp, as well as provide the manner in which such a facility must be administered.

Recommendation 34 proposes deleting any reference to tuberculosis camps in these sections as the department no longer treats or controls tuberculosis disease through the use of tuberculosis camps.

35. The Subcommittee recommends the General Assembly consider amending SC Code §44-31-10 to reflect current tuberculosis medical recommendations and reporting practices. SC Code §44-31-10, which requires certain medical providers and entities to report cases of tuberculosis to DHEC, has not been updated since 1970.

Recommendation 35 proposes to update the language to reflect current medical recommendations and reporting practices for notification to DHEC of tuberculosis cases.

36. The Subcommittee recommends the General Assembly consider clarifying that a petition must be filed in the probate court in the county in which the person is being detained under SC Code §44-31-105, in the event that the individual has not requested a hearing and the thirty day detainment is nearing an end. SC Code §44-31-105 provides DHEC the authority to issue and enforce emergency orders for the control and treatment of tuberculosis.

Recommendation 36 proposes clarifying that a petition be filed in the probate court in the county in which the person is being detained in the event that the individual has not requested a hearing and the 30-day detainment is nearing an end. Currently, the statute requires that the probate court enforce all provisions of the emergency order, but it only provides a venue when an individual has requested a hearing.

Community Oral Health Coordinator

37. The Subcommittee recommends the General Assembly consider allowing for provision of services to persons of any age in underserved and vulnerable populations in the designated counties, by amending SC Code §44-8-10 through 60. SC Code §44-8-10 through 60 provide for the creation and implementation of a targeted community program for dental health education, screening, and treatment referral. In three to five counties state-wide, targeted by need, the department is required to implement a community dental health program for public school students at specified grade-levels, or upon a child's transfer into the South Carolina public school system, regardless of grade-level.

Recommendation 37 proposes expanding the provision of services facilitated by the community oral health coordinator to persons of any age in underserved and vulnerable populations in the designated counties. According to DHEC staff, this proposed expansion aligns with those of the Dental Practice Act (SC Code §40-15-110), as well as provides centralized oversight of the community oral health coordinator activities by DHEC.

Dental Practices Act of 2003

38. The Subcommittee recommends the General Assembly consider moving SC Code §40-15-110 (E) to Title 44. SC Code §40-15-110 (E) requires DHEC to target dental services in a public health setting to under-served populations.

Recommendation 38 proposes moving §40-15-110 (E) to Title 44 (Health) where the majority of DHEC's health-related responsibilities are located. To ensure that these services are being properly implemented, this recommendation also proposes adding to Title 44 a requirement that any dental provider operating in a public health setting must submit specific data to DHEC and use agency surveillance tools for the implementation of public health core functions. This affords DHEC broader oversight of providers and may help ensure that the needs of under-served populations are being met.

Care of the Newly Born

39. The Subcommittee recommends the General Assembly consider removing the requirement for indefinite retention of blood samples collected to detect metabolic errors and hemoglobinopathies in newborns, by amending SC Code §44-37-30 . SC Code §44-37-30 addresses neonatal testing of children for metabolic errors and hemoglobinopathies. This section requires samples be stored unless the parent or child, after he reaches the age of 18, directs DHEC to do something different. According to agency staff, there is no clinical or scientific reason for DHEC to maintain long-term possession of these blood samples, nor does the department have the ability or capacity to store them in freezers indefinitely.

The 2017-2018 General Appropriations Act includes proviso 34.37 allowing DHEC to suspend activity related to the storage requirement when funding is not available. Recommendation 39 proposes codifying the proviso by removing the requirement for indefinite storage of the sample.

Health Care Professional Compliance Act

40. The Subcommittee recommends the General Assembly consider redefining "CDC Recommendation" to include current Centers for Disease Control (CDC) or equivalent guidelines, making the requirement that DHEC appoint or approve an existing expert review panel optional, and adding an enforcement mechanism targeted to educational institutions that provide training in preparation for licensure but that do not provide annual certification to DHEC. SC Code §44-30-10 through 90 provide for the creation of expert review panels to determine if health care worker who is either HIV or HBV (hep-b) positive can receive recommendations for participating in certain invasive procedures in the health care setting.

Recommendation 40 proposes including current CDC or equivalent guidelines, allowing DHEC to appoint at least one or approve an existing expert review panel if needed, and providing an enforcement mechanism for the requirement that educational institutions provide current training in infection control practices for health care professionals participating in the institutions' education programs.

Infants and Toddlers with Disabilities Act

41. The Subcommittee recommends the General Assembly consider moving SC Code sections related to the implementation of the Infants and Toddlers with Disabilities Act (BabyNet) to the South Carolina Children's Code (Title 63). SC Code §44-7-2510 through 2610 provide the Governor with discretion to

designate the lead agency for the implementation of the Infants and Toddlers with Disabilities Act. This is commonly known as BabyNet, and the lead agency is subject to change (e.g., DHEC, First Steps to School Readiness, and the Department of Health and Human Services all have been lead agency). In order to reflect that the lead agency could be in any subject area but that this section will always apply to services for children, recommendation 41 proposes to move this section out of Title 44 (Health) to Title 63, the South Carolina Children's Code.

Eliminate

The **Subcommittee recommends eliminating six programs**. The laws, and any specific revisions recommended, along with the basis for the recommendation, are listed below.

- 42. The Subcommittee recommends the General Assembly consider removing the requirement that DHEC make available lice treatment products to certain families, by repealing SC Code §44-29-195 (B). SC Code 44-29-195 relates to head lice, school children, and vouchers for treatment products. This section requires that DHEC make available to families with children in public school, who receive Medicaid or free/reduced lunch, products or vouchers for products for the treatment of pediculosis. Recommendation 42 proposes removing the requirement that DHEC make products available for treatment of pediculosis (i.e., head lice infestation). According to agency staff, this is not currently funded and the agency has not received any requests for this service. ¹¹⁵
- 43. The Subcommittee recommends the General Assembly consider eliminating reference to "District Advisory Boards of Health," and change all mention of "Districts" to "Regions." SC Code §44-1-130 establishes Health Districts and District Advisory Boards. This statute is not consistent with current agency practice. The District Advisory Boards of Health no longer exist, and the agency's geographical subdivisions are now referred to as regions.
- **44.** The Subcommittee recommends that the General Assembly consider eliminating the Catawba Health District. SC Code §44-3-110 through 140 establish and organize the Catawba Health District, serving Chester, Lancaster, and York Counties. This statute is not consistent with current agency practice as the Catawba Health District no longer exists. The counties within the former Catawba Health District are now served by the Midlands Regional Office for Public Health.
- **45.** The Subcommittee recommends that the General Assembly consider eliminating the Hazardous Waste Management Research Fund. SC Code §44-56-810 through 840 creates the Hazardous Waste Management Research Fund, funded by Pinewood Site fees. Recommendation 45 proposes deleting this section as Pinewood Site in Sumter County no longer collects fees since its closure in 2000.
- **46.** The Subcommittee recommends that the General Assembly consider eliminating the Coastal Zone Management Appellate Panel. SC Code §48-39-40 creates the Coastal Zone Management Appellate Panel, including terms and membership, which acts as an advisory council to DHEC to hear appeals of staff decisions on Coastal Division permits. To improve efficiency and be consistent with current law and practice, recommendation 46 proposes deleting this section. It conflicts with SC Code §44-1-60, which creates a "uniform procedure for contested cases and appeals from administrative agencies and to the extent that a provision of this act conflicts with an existing statute or regulation, the provisions of this act are controlling." Notably, there has been an annual proviso to suspend this panel.

47. The Subcommittee recommends that the General Assembly consider discontinuing the Osteoporosis Education Fund and the Osteoporosis Prevention and Treatment Education Program. SC Code §44-125-10 through 40 establishes an Osteoporosis Education Fund and an Osteoporosis Prevention and Treatment Education Program to promote public awareness, prevention, and treatment of osteoporosis. This recommendation proposes repeal of these sections as the fund has not been established and funds have not been allocated to carry out the stated purpose.

INTERNAL CHANGES IMPLEMENTED BY AGENCY RELATED TO STUDY PROCESS

During the study of DHEC the agency implements several improvements directly related to its participation in the study process. Those improvements are listed below.

While prior to the Healthcare and Regulatory Subcommittee's study DHEC staff begin evaluating
agency programs and legal mandates to determine if there are gaps, the study helps expedite and
prioritize the review.

The program evaluation report template allows DHEC staff to assess programs using the same metrics, which provides for greater consistency across the agency. 116

ADDITIONAL INFORMATION

The Department of Health and Environmental Control makes 11 recommendations that the Subcommittee receives and provides here for information purposes only.

Table 18. Agency recommendations received for information purposes only. 117

| Agency Recommendation Number | Impacted SC Code Sections | Summary |
|------------------------------------|---------------------------------|---|
| 1.1 | 47-5-10 through 47-5- 210 | Rabies Control Act The agency recommends updating statutes to be consistent with national veterinary practice and to clarify definitions and roles of implementing entities. |
| 2.4 | 44-96-170 | Solid Waste Policy and Management Act The agency recommends changes to address the distribution of the waste tire fee, methods for encouraging a more robust waste tire recycling industry, and language to aid in the ceasing, prevention, or diminishment of illegal dumping and accumulation of waste tires. |
| 2.2 | 49-11-110 et seq. | Dam and Reservoir Safety Act While this recommendation is part of the agency's Program Evaluation Report, these provisions are also in H.3218, which passed the House of Representatives and is pending in the Senate Agriculture and Natural Resources Committee. |

| 2.7 | 44-56-160, 163, 164, 165, 170, 175, 180, 190, 510 | Hazardous Waste Management Act The agency recommends addressing provisions related to the assessment and use of fees generated by the disposal of hazardous waste at the former Pinewood Site, which has not accepted hazardous waste for disposal since closing in 2000. Funds created to receive the monies generated by the Pinewood fees are inactive. Other fees (unrelated to Pinewood) that are still assessed are the storage fee in Section 44-56-170(D), the incinerator fee in Section 44-56-170(F)(1), and the annual generator fee in Section 44-56-215); the agency recommends that these fees be kept. |
|------|--|---|
| 2.8 | 48-20-10 et seq. | SC Mining Act The agency recommends updating the SC Mining Act, last revised two decades ago, to keep pace with industry standards, practices, and developments. Within the next three years, DHEC intends to begin the stakeholder process to update these provisions that impact several state and federal agencies. |
| 2.10 | 46-45-80 | Agricultural Facility Setback Requirements The agency proposes a bright-line setback and that such a setback be established at a sufficient distance to protect of public health. While this recommendation is made in the PER, it is considered in the development of H.3929 (2017-2018) which passes the House and is referred to the Senate Agriculture and Natural Resources Committee. |
| 2.24 | 44-53-110 et seq. | Narcotics and Controlled Substances Act The agency proposes improving drug inspections and creating efficiencies in the scheduling of controlled substances. |
| 2.25 | 44-53-1610 et seq. | SC Prescription Monitoring Act The "South Carolina Prescription Monitoring Act" sets forth requirements of a program for monitoring the prescribing and dispensing of all Schedule II, III, and IV controlled substances by applicable licensed professionals. Notably, a portion of the initial recommendation is included in the prescription monitoring program legislation enacted by the General Assembly in May 2017. |
| 1.22 | 44-89-60 et seq. | Midwives The agency proposes consideration of whether DHEC is the appropriate agency to license lay midwives. Additionally, the agency recommends clarifying the requirements for licensing lay-midwives. |
| 2.18 | 13-7-10 et seq. | Atomic Energy and Radiation Control Act The agency requests authorization to retain additional funds collected through annual registration fees to help fund the staff who perform the inspections and other associated duties related to tanning equipment. Further, the agency requests the authority to conduct routine inspections to help ensure public safety. |

| 5.1 | q. (4) (4) (4) (4) (4) (4) (4) (4) (4) (4) | Medicaid Nursing Home Permits Act The agency proposes to eliminate the directive to allocate Medicaid nursing home permit days, act on applications and issue permits for Medicaid nursing home patient days, and enforce penalties for noncompliance. The agency's rationale is this directive impedes the purpose of the Certificate of Need (CON) Program, which administers both the CON portions of the State Certification of Need and Health Facility Licensure Act (CON Act), SC Code Sections 44-7-110, et seq., and the Medicaid Nursing Home Permits Act. |
|-----|--|--|
|-----|--|--|

Notably, the Subcommittee rejects the agency's recommendation for the General Assembly to repeal statutes relating to (SC Code §59-111-150 through 580) the South Carolina Medical and Dental Loan Fund, which assists loan recipients with the costs of medical and dental education in return for commitments to practice in underserved areas. In making this recommendation, agency representatives note the South Carolina Medical and Dental Loan Fund has not received funding for many years. 118

SELECTED AGENCY INFORMATION

Department of Health and Environmental Control. "Program Evaluation Report, 2016."

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpag es/DHEC/Program%20Evaluation%20Report%208_24_16.PDF (accessed May 30, 2017).

Department of Health and Environmental Control. "Restructuring and Seven-Year Plan Report, 2015."

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/2015AgencyRest ructuringandSevenYearPlanReports/2015%20Department%20of%20Health%20and%20Environmenta l%20Control.pdf (accessed May 30, 2017).

Department of Health and Environmental Control. "Agency Accountability Report, 2015-16."

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/DHEC/Reports%20&%20Audits%20-

%20Reports%20and%20Reviews/Accountability%20Report%20-%202015-2016.pdf (accessed May 30, 2017).

Department of Health and Environmental Control. "Annual Request for Information, 2017."

http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpag es/DHEC/Response%20to%20RFI%20(PDF)%2012.1.16.pdf (accessed May 30, 2017).

SC House of Representatives, Legislative Oversight Committee. "May 2016 Survey Results."

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PHYLLIS HENDERSON

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Committees:

Labor, Commerce and Industry Legislative Oversight Joint Legislative Committee to Screen Candidates for College and University Boards of Trustees



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Majority Whip

Statement of Representative Phyllis Henderson for the Subcommittee Study of the Department of Health and Environmental Control

RE: Healthcare and Regulatory Subcommittee Study of the Department of Health and Environmental Control

Recommendations with respect to the Narcotics and Controlled Substances Act and the South Carolina Prescription Monitoring Act

While I supported the subcommittee recommendation to accept for information only the agency's recommendations with respect to changes in the Narcotics and Controlled Substances Act, I agree that many changes need to be made and that those changes need additional study. I will be meeting with DHEC staff over the next few months to go over their recommendations in greater detail and work on a bill for prefiling in December.

Likewise, the agency recommended amending the South Carolina Prescription Monitoring Act by adding Schedule V controlled substances. While I am very supportive of efforts to control the abuse of prescription drugs in South Carolina, I believe this addition requires further study before any changes are recommended by this subcommittee.

The Honorable Phyllis J. Henderson

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Subcommittee Chair

Legislative Oversight Subcommittees & Agencies for Study

Strikethrough = Full Committee Study Approved; Underline = Currently Under Study;

Italics = Recommended for Study Next (Input from one or more of the following: Legislative Oversight Committee survey, House Member survey, House Member directly and Constituent.)

| Executive | Education and Cultural | Healthcare and Regulatory | Economic Development, Transportation, and Natural Resources | Law Enforcement and Criminal Justice |
|--|--|--|---|---|
| | | | Tutti ii Resources | Justice |
| 1. Comptroller General's Office | 1. Deaf and Blind, School for | 1. Social Services, Dept. of | 1. Transportation, Dept. of | 1. Law Enforcement Training Council |
| 2. Treasurer's Office | 2. First Steps | 2. Blind, Commission for the | 2. Transportation Infrastructure Bank | 2. Juvenile Justice, Dept. of |
| 3. <u>Retirement System</u> Investment Commission | Archives and History, Dept. of | 3. Health and Environmental Control, Department of (Subcommittee Study | Agriculture, Dept. of Employment and Workforce, Dept. of | 3. Public Safety, Dept. of |
| 4. <u>Election Commission</u> | 4. Education, Dept. of | approved) | 5. Human Affairs Commission | 4. Indigent Defense |
| (Subcommittee Study approved) | 5. ETV Commission | 4. Alcohol and Drug Abuse, Dept. of | 6. Motor Vehicles, Dept. of | 5. <u>Natural Resources, Dept.</u> <u>of</u> |
| 5. Parks, Recreation and Tourism, Dept. of | 6. <u>John de la Howe School</u>7. Patriots Point Authority | 5. <u>Disabilities and Special</u> Needs, Dept. of | 7. Commerce, Dept. of | 6. Prosecution Coordination Commission |
| 6. Secretary of State's Office | 8. Arts Commission | 6. Labor, Licensing and | 8. Conservation Bank | 7. Administrative Law Court |
| 7. Aeronautics Commission | 9. Higher Education Commission | Regulation, Dept. of | 9. Forestry Commission | 8. Attorney General's Office |
| 8. Adjutant General | 10. Library, State | 7. Mental Health, Dept. of 8. State Accident Fund | Housing Finance and Development Authority Jobs Economic Development Authority | 9. Corrections, Dept. of |
| 9. Ethics Commission | 11. Museum Commission and | 9. Consumer Affairs, Dept. of | 12. Minority Affairs, Commission on | 10. Probation, Parole and Pardon, Dept. of |
| 10. Financial Institutions, Board of | Confederate Relic Room | 10. Health and Human | 13. Revenue, Dept. of | 11. State Law Enforcement |
| 11. Lt. Governor's Office on Aging | 12. Technical and Comprehensive Education Board | Services, Department of 11. Insurance, Dept. of | 14. Rural Infrastructure Authority | Division |
| 7.55 | 13. Tuition Grants Commission | 12. Patients' Compensation | 15. Sea Grants Consortium | |
| | 14. Wil Lou Gray Opportunity School | Fund 13. Vocational Rehabilitation, | | |
| | School | Department of | | |
| | | 14. Workers' Compensation Commission | | |
| Chair: Rep. Clary Rep. Funderburk | Chair: Rep. Jefferson Rep. Dillard | Chair: Rep. Henderson Rep. Bowers | Chair: Rep. Bannister Rep. Collins | Chair: Rep. Tallon Rep. Arrington |
| Rep. Newton Rep. Williams | Rep. Felder Rep. Stringer | Rep. Douglas Rep. Taylor | Rep. Norrell Rep. Ridgeway | Rep. Hixon Rep. Rutherford |
| | | | | |
| | | | | |

^{*}Additional agencies may be assigned to these subcommittees, pursuant to the Legislative Oversight Committee's Rule 6, as the Legislative Oversight Committee determines its interpretation of the definition of the term agency as set forth in S.C. Code Section 2-2-10(1).

HOUSE LEGISLATIVE OVERSIGHT COMMITTEE

OUTCOMES FOR THE CITIZENS OF SOUTH CAROLINA

Increased transparency of agencies' activities and outcomes with information available online at any time

Increased accountability to the citizens of South Carolina through legislator questioning of agencies' programs and their performance

Improved effectiveness of agency personnel recruitment methods as testimony from a longtime patron of the Department of Archives and History helped inform an agency decision to post an opening for a curator position

Saved state personnel and financial resources as public survey responses and legislator questioning about them alerted Department of Archives and History management to the existence of numerous records at the Department of Health and Environmental Control waiting to be moved to temporary storage and this summer 3,662 boxes have been transferred to the state record center

Increased public accessibility of agency resources as public survey responses helped inform the Department of Agriculture's decision to align laboratory employee work hours with the time the agency is open to the public

Increased clarity regarding funding of road projects as during the study process the State Transportation Infrastructure Bank implemented study recommendations by revising its internal operating guidelines to define the term "local match" and prohibit the "bundling" of individual projects to meet minimum threshold amount requirements

Helped to refocus an agency on its primary mission as a Department of Public Safety study recommendation to transfer grant programs unrelated to highway safety to another agency was implemented in Act 96 of 2017

Continued efforts to help ensure the health, safety, and welfare of juveniles and employees at the Department of Juvenile Justice through receipt of detailed monthly updates posted on the Committee's webpage

MEETINGS TO DATE ◆◆◆◆◆◆◆◆◆◆◆◆◆◆◆

| 121 st General Assembly | | |
|------------------------------------|-----------|-----------|
| 75 | 15 | 6 |
| sub- | full | ad hoc |
| ommittee | committee | committee |

| 122 nd General Assembly | |
|------------------------------------|-----------|
| 61 | 8 |
| sub- | full |
| committee | committee |
| | |

studies issued Comptroller General's Office; DSS; First Steps; Commission for the study: Blind; School for the Deaf and the Blind; DOT; DJJ; State Transportation Infrastructure Bank; Department of Archives and History; Treasurer's Office; Department of Agriculture; and Law ţ **Enforcement Training Council and Criminal Justice Academy** agenci **agencies under study** DPS*; State Election Commission*; DHEC*; Human Affairs Commission+; DDSN; John de la Howe School; Commission for Minority Affairs; DNR; and **Patriots Point** ootential *Subcommittee study approved; under consideration by the full committee **study on hold** Retirement System Investment Commission agencies confirmed for review agencies may be reviewed **other study completed** on agencies' relationship with, funding of, and other

activities relating to Planned Parenthood and other abortion providers in South Carolina

Department of Public Safety: Inspector General Report released in October

Commission for Minority Affairs: As with other agencies that have been under study, there are members of the Commission for Minority Affairs serving in a hold-capacity (3) and one vacancy. Public input received in October and a 2015 State Inspector General Performance Review of the agency note, among other things, concerns with Native American Affairs

State Election Commission: Until the predicted completion of county boundary mapping in 2030, practical problems related to issues such as taxation without representation and provision of services to constituents (e.g., education, utilities, etc.) may arise

Department of Natural Resources: Some state agencies, including DNR, accept payment by credit card, but are not authorized to add fees associated with accepting credit cards to the transaction; the agency absorbs the cost

Department of Health and Environmental Control: Identifies needs for modernization of the various statutes to reflect current terminology and practices, complementing but not duplicating the work of the House Opioid Abuse Prevention Study Committee

RESTRUCTURING RECOMMENDATIONS FROM FISCAL YEAR 2016-17 AGENCY ACCOUNTABILITY REPORTS

97 state agencies have the opportunity to submit restructuring recommendations with their annual Accountability Reports.

As of September 29, 2017, the committee has received fiscal year 2016-2017 reports from $\bf 91$ agencies, and $\bf 10^*$ of them had recommendations.

(*Department of Administration[2], Department of Agriculture[11], Arts Commission[2], Francis Marion University [3], School for the Deaf and the Blind [4], DHEC [11], John de la Howe School [1], State Museum [1], Department of Probation, Parole and Pardon Services [1], and S.C. State University Public Service Activities [1])

Of the 37 recommendations:

- **6** are for internal restructuring that does not require General Assembly action.
- have already been adopted by the full LOC or a subcommittee, but may require further General Assembly action.
- have not been adopted by the LOC or its subcommittees and would require General Assembly action. See examples below.

Examples of Agency Restructuring Recommendations to the General Assembly include:

- A proviso directing the **Department of Administration** to develop SCEIS uniform data entry standards for all agencies.
- Movement of some offices within the Department of Administration to other state agencies that share similar missions and functions.
- Focusing the mission of the John de la Howe School on agricultural education.
- Changing the way in which the State Museum rents its building.
- Passage of Senate Bill 18 regarding the practices of the Board of Paroles and Pardon.

- Revisions to **DHEC** statutory requirements related to:
 - The Rabies Control Act
 - Licensure of midwives
 - The Solid Waste Policy and Management Act
 - The S.C. Hazardous Waste Management Act
 - The S.C. Mining Act
 - The Atomic Energy and Radiation Control Act
 - The Narcotics and Controlled Substances Act
 - The South Carolina Prescription Monitoring Act
 - The Medical and Dental Loan Fund
 - The Medicaid Nursing Home Permits Act

House Legislative Oversight Committee Recommendations

121ST GENERAL ASSEMBLY (2015-2016)

| | Comptroller General | | | |
|----|---|-----------------------|--|--|
| 1 | Minimum qualifications for the Comptroller General be established | 12/15/15 ¹ | | |
| 2 | The Comptroller General be appointed rather than elected | $12/15/15^2$ | | |
| 3 | Revise 3 provisos; 98 laws; and 3 regulations to ensure laws and regulations complied with | 12/15/15 | | |
| | current practices | | | |
| 4 | Eliminate 20 laws and 3 regulations to ensure laws and regulations complied with current | 12/15/15 | | |
| | practices | | | |
| | Department of Social Services | | | |
| 5 | Revise South Carolina Code of Laws § 43-5-220 to require use of Child Support Guidelines | 4/13/16 | | |
| | in establishing child support orders | | | |
| 6 | Revise South Carolina Code of Laws § 63-17-1210 to require employers to participate in the | 4/13/16 | | |
| | Employer New Hire Reporting program and add to the data that the employer is required to | | | |
| | report | | | |
| 7 | Revise SC Code § 63-17-2310 et seq to clarify the name of the Financial Institution Data | 4/13/16 | | |
| | Match program, clarify the groups of entities required to report, and insert an additional | | | |
| 0 | penalty for an entity's refusal to comply | 4/12/16 | | |
| 8 | Revise SC Code §63-17-2710 et seq to resolve ambiguities in the wording of the child support lien statutes in order to remove hindrances to attach assets of people who fail to | 4/13/16 | | |
| | meet their child support obligations | | | |
| 9 | Revise SC Code §63-17-3010 and §63-17-3935 to clean up erroneous cross references in | 4/13/16 | | |
| | order to ensure compliance with changes to the Uniform Interstate Family Support Act | 7/13/10 | | |
| 10 | Institute annual mandatory staff training related to domestic violence | 4/13/16 | | |
| 11 | Consider and implement, as appropriate, internal changes to track practices and performance | 4/13/16 | | |
| | measures relating to recruitment, licensure, and support services for foster families | 1, 10, 10 | | |
| 12 | Examine operational units for elimination, duplication, and streamlining of functions | 4/13/16 | | |
| 13 | Examine specific functions of the agency to determine if they best fit within the agency's | 4/13/16 | | |
| | core mission | | | |
| 14 | Examine the need to reduce the size of administrative functions | 4/13/16 | | |
| 15 | Merge all administrative functions into one division | 4/13/16 | | |
| 16 | Examine the agency's over-reliance on contracting core services to external providers | 4/13/16 | | |
| 17 | Align supervision of county operations with regional structure | 4/13/16 | | |
| 18 | Standardize the regional structure for Economic Services and Human Services | 4/13/16 | | |
| | Department of Transportation | | | |
| 19 | Revise Section 57-5-820 and 54-5-830 - Municipal approval of projects | 5/3/16 | | |
| 20 | Revise Section 57-5-1495 - Collection of toll violations from out of state drivers | 5/3/16 | | |
| 21 | Revise Section 6-29-770 - State roads and rights of way subject to zoning ordinances | 5/3/16 | | |
| 22 | Revise Section 28-2-420 - Interest rate on condemnation cases | 5/3/16 | | |
| 23 | Revise Section 28-11-30 - Expediting inverse condemnation cases | 5/3/16 | | |
| 24 | Revise Proviso 84.1 Fiscal Year 14-15 Appropriations Bill - Expenditure limitation | 5/3/16 | | |
| 25 | Revise Proviso 84.2 and 84.3 Fiscal Year 14-15 Appropriations Bill - Special fund | 5/3/16 | | |
| | authorization and securing bonds and insurance | | | |
| 26 | Revise Proviso 84.4 Fiscal Year 14-15 Appropriations Bill - Benefits | 5/3/16 | | |
| 27 | Revise Proviso 84.5 Fiscal Year 14-15 Appropriations Bill - Document fees | 5/3/16 | | |

¹ A member of the Committee appended a statement regarding this recommendation to the Committee Study.

² Two members of the Committee appended a statement regarding this recommendation to the Committee Study.

| • • • | D ' D ' OACE' 1W 1415A ' ' D'II W 1 ' | 5/0/16 |
|-------|--|------------------|
| 28 | Revise Proviso 84.6 Fiscal Year 14-15 Appropriations Bill - Meals in emergency operations | 5/3/16 |
| 29 | Revise Proviso 84.7 Fiscal Year 14-15 Appropriations Bill - Rest area water rates | 5/3/16 |
| 30 | Revise Proviso 117.73 Fiscal Year 14-15 Appropriations Bill - Printed report requirements Revise Proviso 117.74 Fiscal Year 14-15 Appropriations Bill - Welcome Centers | 5/3/16 5/3/16 |
| 32 | Add a new Proviso - Non-federal aid restrictions | 5/3/16 |
| 33 | Following up with the agency at the end of this year, via a Request for Information, to | 5/3/16 |
| 33 | ascertain the status of the agency's stated plan for internal changes, including but not limited | 3/3/10 |
| | to, the agency's implementation plan that includes target dates for the Legislative Audit | |
| | Council's recommendations in which the agency concurs | |
| | First Steps | |
| 34 | Continue investment in a comprehensive, results-oriented initiative for improving early | 5/4/16 |
| | childhood development by providing, through local partnerships, public and private funds, | |
| | and support for high-quality early childhood development and education services for | |
| | children by providing support for their families' efforts toward enabling their children to reach school ready to succeed. Also recommends that SC First Steps continue to operate | |
| | that initiative. | |
| 35 | Revise law to establish a common assessment tool for school readiness for use within the | 5/4/16 |
| | public and private sectors and commit to its use over a period of years | |
| 36 | Revise law to appropriate resources to develop an interagency, early childhood data system | 5/4/16 |
| 37 | Revise law to appropriate all BabyNet funds to the BabyNet lead agency | 5/4/16 |
| 38 | Revise law to take steps to ensure greater equity in 4K provider funding, to include teacher | 5/4/16 |
| 20 | pay and the exploration of tax and other incentives to participating private providers | F / A / 1 C |
| 39 | Determine the feasibility of instituting a sliding fee scale for BabyNet services Work in collaboration with the SC Department of Education to study and depict the | 5/4/16 5/4/16 |
| 40 | comprehensive costs of public and private sector 4K service provision | 3/4/10 |
| 41 | Develop a pilot project designed to provide startup funds for potential private 4K providers | 5/4/16 |
| •• | in underserved areas. The development of the pilot project should consider best practices in | 3/ 1/10 |
| | other states and nontraditional funding mechanisms (eg Social Impact Bonds). | |
| 42 | Work with its local partnerships to establish 4K classrooms in communities where no other | 5/4/16 |
| | providers are available | |
| 43 | Update Provisos 1.66 and 1A.31 to adjust the 4K tuition amount to match the law's | 5/4/16 |
| 44 | requirement that the rate be inflation indexed and to support additional materials funding Update Proviso 1.71 to update the type of assessment for which unspent funds can be used | 5/4/16 |
| 44 | to purchase technology | 3/4/10 |
| 45 | Update Proviso 1A.67 to require provision of special education accommodations during the | 5/4/16 |
| | administration of readiness assessments | |
| 46 | Update Proviso 1A.68 to modify the BabyNet autism therapy services rates | 5/4/16 |
| 47 | Add a proviso permitting 4K geographic expansion and/or extension of the school year for | 5/4/16 |
| | children with identified early literacy deficiencies | |
| 48 | Add a proviso reauthorizing SC First Steps for FY17 in the absence of standalone statutory | 5/4/16 |
| | reauthorization Commission for the Blind | |
| 49 | Commission for the Blind The agency's budget in the ensuing fiscal year be increased to bring the funding for the | 10/3/16 |
| | prevention program up to what it was prior to budget curtailments in 2008 and 2009 in | 10/3/10 |
| | present value, which would require an additional \$650,000 | |
| 50 | The agency should seek to develop relationships with state and local human resources | 10/3/16 |
| | agencies, regarding both connecting clients to positions and assisting government employers | |
| | with methods for retaining employees with declining vision | 10/2/ |
| 51 | Revise SC Code § 43-25-10 to change the visual acuity requirement for three Commission | 10/3/16 |
| 52 | members from 20/200 to the legal definition of blindness, as stated in §43-25-20 | 10/2/16 |
| 52 | Revise SC Code § 43-25-30 to remove the requirement that the Commission assist in the furtherance of now deleted sections of the S.C. Code of Laws | 10/3/16 |
| 53 | Revise SC Code § 43-25-60 to change the term "itinerant teacher" to "itinerant counselor" | 10/3/16 |
| | The state of the 20 of the state of the stat | 10,0,10 |
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| | School for the Deaf and the Blind | |
|------------|---|----------|
| 54 | Add a section to Chapter 47, of Title 59, of the SC Code of Laws stating that "The School | 10/31/16 |
| | for the Deaf and the Blind is established to provide high quality education programs and | |
| | outreach services to students who are deaf, blind, or sensory multi-disabled" | |
| 55 | Delete SC Code of Laws §59-47-90, relating to the collection of maintenance fees | 10/31/16 |
| 56 | Amend SC Code of Laws §59-47-100, deleting the phrase "the names of the persons who | 10/31/16 |
| | have received the bounty, the ages and places of residence of such persons and information | |
| | as to their progress" | |
| 57 | Amend SC Code of Laws §8-11-270 to clarify the definition of "instructional position" by | 10/31/16 |
| | including the phrase "including but not limited to teachers, associate teachers, bus drivers, | |
| | orientation mobility staff, occupational therapists, physical therapists, and interpreters" | |
| | Other Study | |
| 58 | Add a provision in statute that makes it illegal to sell products of conception, but allows for | 4/13/16 |
| 50 | the donation of such products for medical research without compensation and with the | 4/13/10 |
| | mother's written consent | |
| <i>5</i> 0 | | 4/12/16 |
| 59 | Require (1) abortion clinics and hospitals, including emergency rooms, to report to the | 4/13/16 |
| | agency post-operative complications arising as a result of an abortion procedure regardless | |
| | of where the abortion was performed; (2) if the patient is willing to provide the information, | |
| | the name of the abortion clinic or hospital which performed the initial abortion, and (3) the | |
| | agency to use that reporting to collect and provide, by facility which performs the abortion, | |
| | statistics on the number of post-operative complications reported. | |
| 60 | Add a provision in statute to require that an ultrasound be performed prior to an abortion | 4/13/16 |
| | procedure to determine the gestational age of the fetus | |
| 61 | Require physicians performing any abortion to comply with requirements of the "Woman's | 4/13/16 |
| | Right to Know Act" | |

122ND GENERAL ASSEMBLY (2017-2018)

| | GENERAL ASSEMBLY (2017-2018) | |
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| | South Carolina Transportation Infrastructure Bank | |
| 1 | The Subcommittee recommends implementation of the Legislative Audit Council's | 3/30/17 |
| | recommendation number 24 from its comprehensive audit released May 26, 2016. | |
| | Specifically, this is a recommendation that "[t]he General Assembly should amend South | |
| | Carolina Code of Laws § 8-13-710 to make it illegal for all state public officials, board | |
| | members, and employees to accept any gifts over a specific dollar amount that are a result of | |
| | their holding state government positions." | 2/20/17 |
| 2 | The Subcommittee recommends SCTIB not fund projects that have been "bundled together" | 3/30/17 |
| | to meet the minimum project threshold amount, if the smaller projects individually do not | |
| | reach the \$25,000,000 minimum project cost required by statute. | 0/00/17 |
| 3 | The Subcommittee recommends SCTIB adopt, in its publicly available operating guidelines, a | 3/30/17 |
| _ | definition of the term "local match. | 0/00/17 |
| 4 | The Subcommittee recommends follow up with SCTIB in the next year to obtain more | 3/30/17 |
| | information about the working relationship between SCTIB and the Department of | |
| | Transportation (DOT) in light of the changes effected by Act 275 of 2016 with regards to the | |
| | approval process for providing a loan or other financial assistance to a qualified borrower on a | |
| | qualified project. | |
| E | Department of Juvenile Justice | 3/20/17 |
| 5 | Update case manager policies - DJJ require case managers to enter activity notes related to the juveniles in the Juvenile Justice Management System. | 3/30/17 |
| 6 | Determine and eliminate duplication in case manager activities - DJJ provide a list of the tools | 3/30/17 |
| 0 | case managers need to avoid duplication in performing their job duties along with the | 3/30/17 |
| | associated costs and a potential time frame to provide these tools. | |
| 7 | Review appropriateness of agency employee's membership in state retirement systems - DJJ | 3/30/17 |
| | request the Public Employee Benefit Authority (PEBA) analyze DJJ employees' membership | 3/30/17 |
| | in state retirement systems (e.g., South Carolina State Retirement System and Police Officers | |
| | Retirement System) to determine appropriateness of employee participation in one system or | |
| | another. | |
| 8 | Cite to source of data when providing information - DJJ include a citation (e.g., footnote or | 3/30/17 |
| U | endnote) when providing data or statistics to legislators or others. In this citation, the agency | 3/30/17 |
| | may explain the following: (1) source of the information, (2) search parameters; and (3) any | |
| | other necessary contextual information to assist the reader. | |
| 9 | Provide quarterly updates - DJJ provide an update, in an approved format, once a quarter from | 3/30/17 |
| | April 3, 2017, until April 3, 2018, or the Committee re-visits the need for the updates. | 3/30/17 |
| | Information included in the quarterly updates may include: (1) updated strategic plan, in | |
| | which each objective meets the S.M.A.R.T. criteria; (2) updated strategic budget chart for | |
| | 2016-17 and 2017-18, with agency funding allocated to an objective; (3) updated performance | |
| | measures, with an eye towards focusing on measuring more outcomes, rather than outputs, for | |
| | the citizens of South Carolina; (4) data for the quarter related to Performance Based | |
| | Standards; (5) implementation status of recommendations from the Legislative Audit | |
| | Council's audit of the agency; and (6) implementation status of other recommendations. | |
| | Department of Archives and History | |
| 10 | Create informational media (e.g., pamphlet) and work with the Municipal Association of | 8/16/17 |
| | South Carolina to raise awareness among municipalities about the Certified Local | |
| | Government Program, which promotes community preservation planning and heritage | |
| | education through a partnership with the State Historic Preservation Office (i.e., the agency) | |
| | and the National Park Service. | |
| 11 | Conduct a regular review of fees or charges for services to commercial customers to ensure | 8/16/17 |
| | they sufficiently cover the agency's cost to research and prepare materials. | |
| 12 | Revise SC Code of Laws § 12-6-5060 to authorize taxpayer voluntary contribution to the | 8/16/17 |
| | Department of Archives and History to be used to purchase or preserve collections with | |
| | significant historical value to South Carolina. | |
| 13 | Codify Proviso 26.1 by revising SC Code of Laws § 60-11-120 relating to disposition of | 8/16/17 |
| | certain duplicative archival material. | |
| | certain dupiteative atemval matemal. | |

| 14 | Codify Proviso 26.2 by revising SC Code of Laws § 60-11-100 to allow for use of proceeds. | 8/16/17 |
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| 15 | Revise SC Code of Laws § 12-6-3535 so as to establish a State Historic Preservation Grant | 8/16/17 |
| 13 | Fund through authorization of a fee for the State Historic Preservation Office's review of state | 0/10/17 |
| | income tax credit applications for making qualified rehabilitation expenditures to a certified | |
| | historic structure. Require the agency to develop an application process for distribution of | |
| | funds from the State Historic Preservation Grant Fund. | |
| 16 | Ask all agencies under study by the House Legislative Oversight Committee if they are | 8/16/17 |
| | current with transferring records, including electronic ones, to the Department of Archives and | |
| | History. If not, why not? | |
| 17 | Ask any agency that has a technology funding request for a server if it is current with | 8/16/17 |
| 10 | transferring its electronic records to the Department of Archives and History. If not, why not? | 0/1//17 |
| 18 | Provide accountability for funds that pass through state agencies to other entities. This is a | 8/16/17 |
| 19 | concept recommendation only. Include provisions allowing for the transfer of the records to the Department of Archives and | 8/16/17 |
| 19 | History when procuring proprietary software. | 0/10/17 |
| | Treasurer's Office | |
| 20 | Develop a written employee retention policy, to the extent one does not already exist, or | 8/16/17 |
| | review such policy if one does exist. | |
| 21 | Clarify, through legislation, the duties of the Treasurer's Office regarding its role as custodian | 8/16/17 |
| | of the state's public pension funds, member of the Retirement System Investment | |
| | Commission, and member of the State Fiscal Accountability Authority. | |
| 22 | Add provisions in law requiring the Treasurer's Office, no later than July 1 of each year, to | 8/16/17 |
| | provide to the General Assembly, and publish on the agency's website: | |
| | the Investment Policy Statements which reflect the intended management of the investment portfolios for the fiscal year; and | |
| | a Performance report which includes the annualized net-of-fee return of each | |
| | investment portfolio versus all internal benchmarks stated in the Investment Policy | |
| | divestment dominio versus an internal denominarks stated in the investment Policy | |
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| | Statements, for the trailing 1,3,5, and 10 years. | |
| 23 | Statements, for the trailing 1,3,5, and 10 years. Review the drafting and approval process of litigation retention agreements and settlement | 8/16/17 |
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| 33 | Allow law enforcement entities to complete personnel change in status information via a web based form, and create formulas and rules in the database to increase the ability of the agency to analyze information. | 11/3/17 |
|----|---|---------|
| 34 | Determine the cost of tracking law enforcement officer discipline in a central database, with individual records available only with the consent of the individual officer. Follow up: Provide this information to the House Oversight Committee by Tuesday, January 9, 2018, the first day of the 2018 legislative session. | 11/3/17 |
| 35 | Annotate data and statistics provided to the public and legislators. | 11/3/17 |
| 36 | Compile and update annually a list with information about computer systems/databases utilized by each county and municipality to ensure future programs obtained by the State will work across the different technologies utilized. | 11/3/17 |
| 37 | Define key terms related to misconduct, including "dishonesty" and "untruthfulness," as well as add and define, "officers of the court," by updating SC Code of Regulations 37-025 Denial of Certification for Misconduct and 37-026 Withdrawal of Certification of Law Enforcement Officers. | 11/3/17 |
| 38 | Update laws relating to the officer misconduct hearing process as outlined by the agency. Prohibit receipt of any allegations of law enforcement misconduct impacting certification more than 30 days after an officer's separation from an agency, unless there are extenuating circumstances. | 11/3/17 |
| 39 | Remove the pass through of funds to Education Television Commission (ETV) from the Training Council and Academy's section of the General Appropriations Act and include those funds in ETV's section of the General Appropriations Act. | 11/3/17 |
| 40 | Authorize the agency director to determine the location of a "training facility" for mandatory training or other types of training by amending SC Code Ann. §23-23-20. | 11/3/17 |
| | Department of Agriculture | |
| 41 | Remove the bond (\$50,000) requirement of the Commissioner of Agriculture. | 11/3/17 |
| 42 | Limit service in a hold-over capacity on the Agriculture Commission to a period not to exceed six months. | 11/3/17 |
| 43 | Remove statutory references to the Agriculture Commission's authority to establish the agency's policies and annually approve the agency's budget as the Commissioner of Agriculture is a state constitutional officer. | 11/3/17 |
| 44 | Adopt the model feed law proposed by the American Association of Feed Control Officials, which approximately 25 other states have already adopted. | 11/3/17 |
| 45 | Require businesses dispensing petroleum products to notify the agency within 30 days of operating dispensers. | 11/3/17 |
| 46 | Enforce a tiered monetary penalty for habitual and willful offenders of petroleum law that take advantage of consumers. | 11/3/17 |
| 47 | Remove statutory reference to the agency's involvement with the "cottage law," which is regulated by the Department of Health and Environmental Control (i.e., remove an exemption registration burden from small home-based food producers that distribute non-potentially hazardous baked-goods and candy to the end consumer). | 11/3/17 |
| 48 | Modernize the cotton warehouse receipt law (i.e., accept Permanent Bale Identification from a cotton gin as the universal warehouse receipt number). | 11/3/17 |
| 49 | Revise state egg law (i.e., exempt United States Department of Agriculture graded facilities from state licensing; remove licensure requirements for small producers; and authorize the licensure of quail eggs). | 11/3/17 |



- Website http://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee.php
- Phone Number 803-212-6810
- Email <u>HCommLegOv@schouse.gov</u>
- Location Blatt Building, Room 228